

PANASONIC SYSTEM COMMUNICATIONS COMPANY OF NORTH AMERICA DIVISION OF PANASONIC CORPORATION OF NORTH AMERICA

One Panasonic Way 2A-4 Secaucus, NJ 07094

Limited Warranty

Panasonic System Communications Company or Panasonic Sales Company (collectively referred to as "the Warrantor") will repair this product and all included accessories with new or refurbished parts, free of charge in the USA or Puerto Rico, from the original date purchase in the event of a defect in materials or workmanship as follow:

Warranty	Part Warranty	Labor Warranty
All Monitors, VCRs, Cameras, Camcorders, P2 Product, DVDs, Switchers, and Plug-in Computers.	1 Year	1 Year
Exceptions		
D3 & D5 Video Heads	90 days or 500 Hours	90 days or 500 Hours
Camera CCD	2 Years	1 Year
Monitor CRT	2 Years	1 Year
All Accessories Including batteries, cables, and tapes.	10 Days	None
P2 Memory Card	1 Year	None
SD/SDHC Memory Card	90 Days	None

Carry-in or mail-in service in the **USA or Puerto Rico** may be obtained during the warranty period by contacting a Panasonic System Communications Company Authorized Service Center either by using the website

<http://www.panasonic.com/business/provideo/support> or by calling toll free **855-772-8324** to locate the nearest authorized Service Center.

This warranty is extended only to the original purchaser and is non transferable. A purchase receipt or other proof of date of original purchase from Panasonic System Communications Company Authorized Dealer will be required before warranty service is rendered. Whenever the date of original purchase can not be satisfactorily determined, the date of manufacture will be considered as the warranty effective date. The Warrantor reserves the right to audit any claim and to nullify any claim that cannot be substantiated.

Serial numbers that have been altered, defaced or removed void this warranty.

This warranty only covers failures due to defects in materials or workmanship, which occur during normal use. The warranty does not cover damage which occur in shipping or failures which are caused by products not supplied by the warrantor, or failures which result from faulty installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustment of user controls, improper operation, power line surge, improper voltage supply, lighting damage, or service by anyone other than an authorized repair facility, or damage that is attributable to acts of God or force majeure.

The Warrantor does not warrant, and shall not be responsible for, any lost data or images contained in any product (including in any returned product), regardless of the cause of the loss. The Warrantor shall also not be responsible for any costs associated with determining the source of system problems or removing and installing Panasonic products.

Please see reverse side.

LIMITS AND EXCLUSIONS

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGE TO DISCS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THE WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

If you have a problem with this product that is not handled to your satisfaction, then write the Consumer Affairs Department at the Company address indicated above.

IN THE USA AND PUERTO RICO

FOR THE NEAREST SERVICE CENTER
CALL 855-772-8324

OR

Website: [http://www.panasonic.com/business/
provideo/support](http://www.panasonic.com/business/provideo/support)

FOR TECHNICAL SUPPORT
CALL 855-772-8324

OR

Email: provideosupport@us.panasonic.com