

ВХОДНОЕ ЗАМОКОВОЕ

Customer's Record

Model No.: _____ Serial No.: _____

Dealer's Name: _____

Dealer's Address: _____

Date of Purchase: _____ Month _____ Day _____ Year _____

For your nearest repair center, call 1-800-338-0552 Monday through Friday
9 a.m. - 5 p.m. EST.

If you ship the product to a repair center:
Carefully pack and send it prepaid, adequately insured and preferably in the original carton.
Attach a postage-affixed letter, detailing the complaint, on the outside of the carton, with
your proof of purchase.

Panasonic

IMPORTANT!
Protect Yourself and Your Investment!

Complete this Product Registration Card Today
and You could be our next winner!

See Details Inside...



Panasonic

Thank you for purchasing this Panasonic power tool product. We, at Panasonic, value our customers and want to provide you with the protection you deserve and the improved product development for your future power tool needs.

1 Product Safety Notification
in the unlikely event a safety notification is required under the Consumer Product Safety Act.

2 Improved Product Development that meet your changing needs. We need to know about the types of people who buy Panasonic products and their reasons for doing so.

PANASONIC HOME AND COMMERCIAL PRODUCTS COMPANY
POWER TOOL DEPARTMENT
One Panasonic Way, 4A-3
Secaucus, NJ 07094

PANASONIC CORDLESS POWER TOOLS LIMITED WARRANTY

Panasonic Home and Commercial Products Company ("Panasonic"), will repair or replace, at Panasonic's option, this product, free of charge, in the event of a defect in materials or workmanship as follows:

Parts New or rebuilt parts in exchange for defective parts for one (1) year from the date of original purchase.

Battery pack/Battery Battery packs and batteries are warranted for a period of one (1) year from the date of original purchase.

Labor Carry-in or mail-in service for one (1) year from the date of original purchase.

Carry-in or mail-in service in the U.S.A. can be obtained during the warranty period from an authorized service center listed in the service center directory, or, in the continental U.S.A., call 1(800) 338-0552/Panasonic Home and Commercial Products Company, Power Tool Department, to locate an authorized service center.

This warranty is extended only to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or

failures which result from normal wear, accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, overloading the product beyond its rated capacity, using the product with an improper accessory or service by anyone other than an authorized service center, or damage that is attributable to acts of God.

LIMITS AND EXCLUSIONS There are no other express warranties except as listed above.

PANASONIC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

If a problem with this product develops during or after the warranty period, you may contact your authorized service center. If the problem is not handled to your satisfaction, then write to Panasonic, Power Tool Department, Service Administration, One Panasonic Way, Panazip: 4A-3, Secaucus, NJ 07094.

PLEASE RETAIN FOR YOUR RECORDS.

Panasonic

IMPORTANT! IMPORTANT!

Please fill out and return within 10 days!

XBJ01-01
Power Tool

7. 1. Mr. 2. Mrs. 3. Ms. 4. Miss
 First Name Initial Last Name

Street Apt. No.

City State ZIP Code

8. Date of purchase: _____
 Month Day Year

9. Model number: (E|Y) _____
 (refer to operating manual or box)

10. Name of the store where purchased: _____

11. What price was paid for this product, not including sales tax? \$ _____ .00

12. Where was this Panasonic Power Tool purchased?
 1. Home Center 4. Tool Distributor
 2. Industrial Supply 5. Mail Order
 3. Hardware/Lumber Store 6. Other _____

13. How do you plan to use this Panasonic Power Tool?
 1. Electrical 4. Home maintenance
 2. Construction 5. Woodworking
 3. Industrial maintenance 6. Other _____

14. What overall factors influenced your decision to purchase this Panasonic Power Tool?

	Top 3	Most Important
Received as gift	1. <input type="checkbox"/>	1. <input type="checkbox"/>
Trust in Panasonic	2. <input type="checkbox"/>	2. <input type="checkbox"/>
30-day guarantee	3. <input type="checkbox"/>	3. <input type="checkbox"/>
Features	4. <input type="checkbox"/>	4. <input type="checkbox"/>
Appearance/Design	5. <input type="checkbox"/>	5. <input type="checkbox"/>
Price	6. <input type="checkbox"/>	6. <input type="checkbox"/>
Friend's/Relative's recommendation	7. <input type="checkbox"/>	7. <input type="checkbox"/>
Salesperson's recommendation	8. <input type="checkbox"/>	8. <input type="checkbox"/>
Magazine review	9. <input type="checkbox"/>	9. <input type="checkbox"/>
Other _____	10. <input type="checkbox"/>	10. <input type="checkbox"/>

15. What technical factors influenced your decision to purchase this Panasonic Power Tool?

	Top 3	Most Important
Clutch specifications	01. <input type="checkbox"/>	01. <input type="checkbox"/>
Reversible	02. <input type="checkbox"/>	02. <input type="checkbox"/>
RPM specifications	03. <input type="checkbox"/>	03. <input type="checkbox"/>
15 minute charging system	04. <input type="checkbox"/>	04. <input type="checkbox"/>
Extra battery	05. <input type="checkbox"/>	05. <input type="checkbox"/>
High capacity battery pack	06. <input type="checkbox"/>	06. <input type="checkbox"/>
Size	07. <input type="checkbox"/>	07. <input type="checkbox"/>
Weight	08. <input type="checkbox"/>	08. <input type="checkbox"/>
Ergonomics	09. <input type="checkbox"/>	09. <input type="checkbox"/>
Variable speed	10. <input type="checkbox"/>	10. <input type="checkbox"/>
Torque specifications	11. <input type="checkbox"/>	11. <input type="checkbox"/>
Voltage	12. <input type="checkbox"/>	12. <input type="checkbox"/>
Keyless chuck	13. <input type="checkbox"/>	13. <input type="checkbox"/>
Other _____	14. <input type="checkbox"/>	14. <input type="checkbox"/>

16. How did you first become aware of the Panasonic Power Tool? (check only 1)

1. TV advertisement 6. Catalog
 2. Radio advertisement 7. Salesperson's recommendation
 3. Magazine advertisement 8. Friend's/Relative's recommendation
 4. Newspaper advertisement 9. Magazine review
 5. Store Display

17. What is the age and gender of the person who purchased this Panasonic Power Tool?
 Male Female Age
 1. 2. _____ years

18. Date of birth of person whose name appears above: _____
 Month Year

19. Excluding yourself, what is the GENDER and AGE (in years) of children and other adults living in your household?
 1. No one else in household
 Male Female Age Male Female Age
 1. 2. _____ years 1. 2. _____ years
 1. 2. _____ years 1. 2. _____ years

20. Marital Status:
 1. Married 3. Widowed
 2. Divorced/Separated 4. Never Married (Single)

21. Occupation:

	You	Spouse
Homemaker	<input type="checkbox"/>	01. <input type="checkbox"/>
Professional/Technical	<input type="checkbox"/>	02. <input type="checkbox"/>
Upper Management/Executive	<input type="checkbox"/>	03. <input type="checkbox"/>
Middle Management	<input type="checkbox"/>	04. <input type="checkbox"/>
Sales/Marketing	<input type="checkbox"/>	05. <input type="checkbox"/>
Clerical/Service Worker	<input type="checkbox"/>	06. <input type="checkbox"/>
Tradesman/Machine Operator/Laborer	<input type="checkbox"/>	07. <input type="checkbox"/>
Retired	<input type="checkbox"/>	08. <input type="checkbox"/>
Student	<input type="checkbox"/>	09. <input type="checkbox"/>
Self Employed/Business Owner	<input type="checkbox"/>	10. <input type="checkbox"/>
Work from Home Office	<input type="checkbox"/>	11. <input type="checkbox"/>

22. Which group describes your annual family income?
 01. Under \$15,000 08. \$45,000-\$49,999
 02. \$15,000-\$19,999 09. \$50,000-\$59,999
 03. \$20,000-\$24,999 10. \$60,000-\$74,999
 04. \$25,000-\$29,999 11. \$75,000-\$99,999
 05. \$30,000-\$34,999 12. \$100,000-\$124,999
 06. \$35,000-\$39,999 13. \$125,000-\$149,999
 07. \$40,000-\$44,999 14. \$150,000 & over

23. Level of Education: (check highest level completed)

	You	Spouse
Some High School or Less	<input type="checkbox"/>	1. <input type="checkbox"/>
Completed High School	<input type="checkbox"/>	2. <input type="checkbox"/>
Some College	<input type="checkbox"/>	3. <input type="checkbox"/>
Completed College	<input type="checkbox"/>	4. <input type="checkbox"/>
Some Graduate School	<input type="checkbox"/>	5. <input type="checkbox"/>
Completed Graduate School	<input type="checkbox"/>	6. <input type="checkbox"/>
Have Attended Vocational/Technical School	<input type="checkbox"/>	7. <input type="checkbox"/>

24. Which credit cards do you use regularly?
 1. American Express, 3. Department Store, Diners Club, Oil Company, etc.
 2. MasterCard, Visa, Discover 4. Do not use credit cards

25. For your primary residence, do you:
 1. Own a House? 3. Rent a House?
 2. Own a Townhouse/ 4. Rent an Apartment/Townhouse/ Condominium? Condominium?

(PLEASE CONTINUE ON BACK) >>>



First-Class
Postage
Required
Post Office will
not deliver
without proper
postage.

Please send other correspondence to:

Customer Service
Panasonic Home and Commercial Products Company
Power Tool Department
One Panasonic Way, Panazip 4A-3
Secaucus, NJ 07094

**PANASONIC HOME AND
COMMERCIAL PRODUCTS COMPANY
P O BOX 174087
DENVER CO 80217-4087**

X 8 J 0 1 - 0 1



PLEASE FOLD HERE

20. To help us understand our customers' lifestyles, please indicate the interests and activities in which you and/or your spouse enjoy participating on a regular basis.

- | | | |
|--|---|---|
| 01. <input type="checkbox"/> Bicycling Frequently | 21. <input type="checkbox"/> Home Workshop/Do-It-Yourself | 41. <input type="checkbox"/> Real Estate Investments |
| 02. <input type="checkbox"/> Golf | 22. <input type="checkbox"/> Recreational Vehicles | 42. <input type="checkbox"/> Stock/Bond Investments |
| 03. <input type="checkbox"/> Physical Fitness/Exercise | 23. <input type="checkbox"/> Listen to Records/Tapes/CDs | 43. <input type="checkbox"/> Entering Sweepstakes |
| 04. <input type="checkbox"/> Running/Jogging | 24. <input type="checkbox"/> Buy Pre-Recorded Videos | 44. <input type="checkbox"/> Casino Gambling |
| 05. <input type="checkbox"/> Snow Skiing Frequently | 25. <input type="checkbox"/> Avid Book Reading | 45. <input type="checkbox"/> Science Fiction |
| 06. <input type="checkbox"/> Tennis Frequently | 26. <input type="checkbox"/> Bible/Devotional Reading | 46. <input type="checkbox"/> Wildlife/Animal Protection |
| 07. <input type="checkbox"/> Camping/Hiking | 27. <input type="checkbox"/> Health/Natural Foods | 47. <input type="checkbox"/> Environmental Issues |
| 08. <input type="checkbox"/> Fishing Frequently | 28. <input type="checkbox"/> Photography | 48. <input type="checkbox"/> Dieting/Weight Control |
| 09. <input type="checkbox"/> Hunting/Shooting | 29. <input type="checkbox"/> Home Decorating/Furnishing | 49. <input type="checkbox"/> Science/New Technology |
| 10. <input type="checkbox"/> Power Boating | 30. <input type="checkbox"/> Attending Cultural/Arts Events | 50. <input type="checkbox"/> Self-Improvement |
| 11. <input type="checkbox"/> Sailing | 31. <input type="checkbox"/> Fashion Clothing | 51. <input type="checkbox"/> Walking for Health |
| 12. <input type="checkbox"/> House Plants | 32. <input type="checkbox"/> Fine Art/Antiques | 52. <input type="checkbox"/> Watching Sports on TV |
| 13. <input type="checkbox"/> Grandchildren | 33. <input type="checkbox"/> Foreign Travel | 53. <input type="checkbox"/> Community/Civic Activities |
| 14. <input type="checkbox"/> Needlework/Knitting | 34. <input type="checkbox"/> Travel in the USA | 54. <input type="checkbox"/> Home Video Games |
| 15. <input type="checkbox"/> Vegetable Gardening | 35. <input type="checkbox"/> Travel for Pleasure/Vacation | 55. <input type="checkbox"/> Motorcycles |
| 16. <input type="checkbox"/> Flower Gardening | 36. <input type="checkbox"/> Gourmet Cooking | 56. <input type="checkbox"/> Improving Your Health |
| 17. <input type="checkbox"/> Sewing | 37. <input type="checkbox"/> Wines | 57. <input type="checkbox"/> Home Video Recording |
| 18. <input type="checkbox"/> Crafts | 38. <input type="checkbox"/> Coin/Stamp Collecting | 58. <input type="checkbox"/> Career-Oriented Activities |
| 19. <input type="checkbox"/> Automotive Work | 39. <input type="checkbox"/> Collectibles/Collections | 59. <input type="checkbox"/> Moneymaking Opportunities |
| 20. <input type="checkbox"/> Electronics | 40. <input type="checkbox"/> Our Nation's Heritage | 60. <input type="checkbox"/> Current Affairs/Politics |

21. Using the numbers in the above list, please indicate the 3 most important activities for:

You

Spouse

22. Please check all that apply to your household.

- | | | |
|---|--|--|
| 01. <input type="checkbox"/> Shop by Catalog/Mail Order | 05. <input type="checkbox"/> Wear Petite Sizes (5'4" or Under) | 15. <input type="checkbox"/> Have a Dog |
| 02. <input type="checkbox"/> Military Veteran in Household | 09. <input type="checkbox"/> Wear Classic/Traditional Fashions | 16. <input type="checkbox"/> Have a Cat |
| 03. <input type="checkbox"/> Member of Frequent Flyer Program | 10. <input type="checkbox"/> Wear Easy Care Fashions | 17. <input type="checkbox"/> Own a Vacation Home/Property |
| 04. <input type="checkbox"/> Travel for Business | 11. <input type="checkbox"/> Wear Stylish/Trend-Setting Fashions | 18. <input type="checkbox"/> Own a Cellular Phone |
| 05. <input type="checkbox"/> Support Health Charities | 12. <input type="checkbox"/> Subscribe to Cable TV | 19. <input type="checkbox"/> Use an IBM or Compatible PC |
| 06. <input type="checkbox"/> Wear Women's Large/Tall Sizes | 13. <input type="checkbox"/> Have a CD Player | 20. <input type="checkbox"/> Use an Apple/Macintosh Computer |
| 07. <input type="checkbox"/> Wear Men's Large/Tall Sizes | 14. <input type="checkbox"/> Have a Camcorder | |

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer not to participate in this opportunity.

If you have comments or suggestions about our product, please write to: Customer Service • Panasonic Home and Commercial Products Company • Power Tool Department • One Panasonic Way, Panazip 4A-3 • Secaucus, NJ 07094

Please seal with tape. Do not staple.