PANASONIC AIR CONDITIONER ON LAH RAYA REBAT TNG CONSUMER CAMPAIGN

- 1. The Panasonic **ON LAH RAYA REBAT TnG CONSUMER CAMPAIGN** ("Promotion") commences on 01 April 2024 and ends on 30th June 2024 ("Promotion Period")
- 2. To enter, participants must submit the entry(ies) by sending via QR Code scan (microsite) to the stated url link (<u>http://btag.co/Panasonic_mYb6s</u>) on or before 30th June 2024:

• Upload a printed and clear Proof of Purchase of any Panasonic Air Conditioner (refer to Participating Products) purchased within the Promotion Period in a single receipt.

• Include in the submission your name as per MyKad/MyPR, contact number, date of birth, date of purchase, full details of the purchased participating products with model number and both the serial number of the indoor unit.

- 3. Kindly note that no handwritten or cash bill receipts, delivery note, purchase order will be not be entertained, and entries with such receipts will be deemed incomplete. Only POS (Point of Sales) printed receipts will be accepted. Panasonic Air-Conditioning Malaysia ("the Organiser") reserves the right to disqualify any submission with duplicated Proof of Purchase and any submission that does not meet any of the criteria herein contained.
- 4. Kindly ensure that the details of the receipts are clear especially the model number and indoor unit serial number together with the receipt number and date and time of purchase.

Each valid entry, completed with the required picture of receipt, fulfilled purchase requirement, personal information and full product details received and approved by the Organizer during the Promotion Period ("Qualified Participant") will be entitled to redeem one (1) Touch 'n Go eWallet Reload PIN ("Pin") based on the purchased Participating Product(s) as listed below.

Model Selection	Pin Redemption Amount/Unit
XU10ZKH (X-Premium Inverter 1.0HP)	RM150
XU13ZKH (X-Premium Inverter 1.5HP)	RM150
XU18ZKH (X-Premium Inverter 2.0HP)	RM150
XU24ZKH (X-Premium Inverter 2.5HP)	RM150
XU10XKH (X-Premium Inverter 1.0HP)	RM150
XU13XKH (X-Premium Inverter 1.5HP)	RM150
XU18XKH (X-Premium Inverter 2.0HP)	RM150
XU24XKH (X-Premium Inverter 2.5HP)	RM150
XPU10XKH-1A (X-Deluxe Inverter 1.0 HP (Built-in Wi-Fi)	RM100
XPU13XKH-1A (X-Deluxe Inverter 1.5 HP (Built-in Wi-Fi)	RM100
XPU10XKH-1 (X-Deluxe Inverter 1.0 HP (Built-in Wi-Fi)	RM100
XPU13XKH-1 (X-Deluxe Inverter 1.5 HP (Built-in Wi-Fi)	RM100
XPU18XKH (X-Deluxe Inverter 2.0 HP (Built-in Wi-Fi)	RM100
XPU24XKH (X-Deluxe Inverter 2.5 HP (Built-in Wi-Fi)	RM100
XPU28XKH (X-Deluxe Inverter 3.0 HP (Built-in Wi-Fi)	RM100
XPU10WKH-1A (X-Deluxe Inverter 1.0 HP (Optional Wi-Fi)	RM100
XPU13WKH-1A (X-Deluxe Inverter 1.5 HP (Optional Wi-Fi)	RM100
XPU10WKH-1 (X-Deluxe Inverter 1.0 HP (Optional Wi-Fi)	RM100
XPU13WKH-1 (X-Deluxe Inverter 1.5 HP (Optional Wi-Fi)	RM100

Participating Products and Pin redemption allocation:

XPU18WKH (X-Deluxe Inverter 2.0 HP (Optional Wi-Fi)	RM100
XPU24WKH (X-Deluxe Inverter 2.5 HP (Optional Wi-Fi)	RM100
XPU28WKH (X-Deluxe Inverter 3.0 HP (Optional Wi-Fi)	RM100
PU9XKH-1A (Standard Inverter 1.0HP)	RM50
PU12XKH-1A (Standard Inverter 1.5HP)	RM50
PU9XKH-1 (Standard Inverter 1.0HP)	RM50
PU12XKH-1 (Standard Inverter 1.5HP)	RM50
PU18XKH (Standard Inverter 2.0HP)	RM50
PU24XKH (Standard Inverter 2.5HP)	RM50
CS-KU9AKH (X-Deluxe Inverter 1.0 HP (Built-in Wi-Fi)	RM100
CS-KU12AKH (X-Deluxe Inverter 1.5 HP (Built-in Wi-Fi)	RM100
CS-KU18AKH (X-Deluxe Inverter 2.0 HP (Built-in Wi-Fi)	RM100
CS-KU24AKH (X-Deluxe Inverter 2.5 HP (Built-in Wi-Fi)	RM100
CS-KU28AKH (X-Deluxe Inverter 3.0 HP (Built-in Wi-Fi)	RM100
CS-RU9AKH (X-Deluxe Inverter 1.0 HP (Built-in Wi-Fi)	RM100
CS-RU12AKH (X-Deluxe Inverter 1.5 HP (Built-in Wi-Fi)	RM100
CS-RU18AKH (X-Deluxe Inverter 2.0 HP (Built-in Wi-Fi)	RM100
CS-RU24AKH (X-Deluxe Inverter 2.5 HP (Built-in Wi-Fi)	RM100
CS-RU28AKH (X-Deluxe Inverter 3.0 HP (Built-in Wi-Fi)	RM100
CS-LU9AKH (SMART Inverter 1.0 HP (Built-in Wi-Fi)	RM50
CS-LU12AKH (SMART Inverter 1.5 HP (Built-in Wi-Fi)	RM50
CS-LU18AKH (SMART Inverter 2.0 HP (Built-in Wi-Fi)	RM50
CS-LU24AKH (SMART Inverter 2.5 HP (Built-in Wi-Fi)	RM50
CS-YU9AKH (ECO Inverter 1.0 HP)	RM25
CS-YU12AKH (ECO Inverter 1.5 HP)	RM25
CS-YU18AKH (ECO Inverter 2.0 HP)	RM25
CS-YU24AKH (ECO Inverter 2.5 HP)	RM25

5. Participants entry(ies) will be validated based on the following:

- Clear and complete printed receipt(s) with full details of the Participating Products, purchase amount, total purchase unit, outlet name, date of purchase and invoice number,
- Complete details received via QR Code submission (name as per MyKad/MyPR, contact number and date of birth) and approved by the Organiser.
- Correct serial number (indoor unit) inputted in the submission page vs the serial number on the invoice submitted as proof of purchase.
- Any duplicated serial number submitted which was submitted before and during the campaign period.
- Fulfilled promotion purchase requirement.
- Purchase date within the Promotion Period

6. Maximum of 10 entries per participant can be submitted during the Promotion Period.

7. The Organizer and/or its appointed agencies will contact the Qualified Participant via WhatsApp (from the Promotion entry number) and/or email (from the Promotion entry email), if the said Qualified Participant does not have Whatsapp. The Organiser shall not be responsible for any errors in contact details sent by the participants and shall not be held responsible if the Qualified Participant cannot be contacted for whatsoever reason. A maximum of three (3) attempts will be made to contact the Qualified Participant. Thereafter, the Organizer reserves the right to disqualify the said Qualified Participant's eligibility.

8. Usage of the Pin is subject to Touch'n Go Malaysia's Terms & Conditions; <u>https://www.touchngo.com.my/policies/terms-conditions</u>

9. The Pin will be provided to the Qualified Participants within 30 – 50 working days from the submission date being approved by the Organizer during the Promotion Period.

10. The Qualified Participants agree to, at the Organiser's request, participate in all promotional activity (such as publicity and photography) surrounding the Promotion, free of charge, and they consent to the Organiser using their name and image in the promotional material.

11. The Organiser shall reserve the right to request for evidence of the original receipt or Proof of Purchase (hardcopy) for verification and redemption of the Pin. Failure to produce the hard copy of the receipt or Proof of Purchase upon request will result in disqualification.

12. By participating in this Promotion, participants agree to be bound by the terms and conditions herein contained and the participants give their voluntary consent for the Organizer to collect, keep and process the participant's personal data solely for the purpose of this Promotion. The participants agree that the Organizer reserves the right to share the personal data with Panasonic Malaysia group of companies. All information given by the participants is accurate at the time of participating in the Promotion and in the event of any change in information, the participants are to promptly inform the Organizer of such a change.

GENERAL TERMS AND CONDITIONS:

1. This Promotion is open to all Malaysian citizens or permanent legal residents of Malaysia aged 18 years and above at the time of entry. Employees of Panasonic Malaysia Sdn Bhd and related companies, their families (immediate and distant), friends, organizers, suppliers, agencies, affiliated dealers, resellers, sub-contractors, installers and service providers are strictly prohibited from participating in this Promotion.

2. The Organizer reserves the right to exercise its discretion to accept, disqualify, reject, modify, suspend or cancel any entry application/participation, where and when deemed necessary, in respect to any violation or potential violation of any terms and conditions stipulated herewith.

3. The Organizer shall disqualify any entry application/participation, whereby in its opinion and discretion, a participant is connected or linked to any business dealings with Panasonic Malaysia or has deliberately or negligently submitted a content deemed obscene, defamatory, indecent, politically provocative or generally offensive in nature. Any entry application/participation submitted containing fraudulent information using false identity or other particulars with the intention to deceive or misrepresent PANASONIC corporate image and/or matters associated therewith shall be disqualified accordingly.

4. The Organizer shall delete and remove any entry application/participation submission found to be tampering, disrupting or infecting the network content service system of the Promotion with malicious software thereby affecting the overall registration process of the same.

5. Where appropriate in view of given circumstances, relevant criminal liability and/or civil action may be contemplated by the Organizer against any person responsible in contravention of Clauses 2 and 3 above upon being advised accordingly.

6. The Organizer may enforce, exempt, amend, remove or determine any terms and conditions of the Promotion, at any time without prior notice, whereby the Organizer may at its absolute discretion cancel, postpone, suspend, modify or terminate the Promotion at any time without reason or prior notice.

7. Categories of prizes, benefits and/or entitlements awarded to the Qualified Participants are not exchangeable nor refundable for cash or any other goods and are non-transferable. The Organizer reserves the right to vary or substitute the Pin without any prior notice.

8. In the event of any dispute arising from the Promotion including but not limited to claiming of the Pin, related benefits and/or entitlements, proper documentary proof is required such as email account details, online media social networks and/or mobile application or notification of the same. Decision made by the Organizer therewith shall be final and binding onto the parties of the dispute.

9. All personal data information obtained or caused to be obtained throughout the Promotion shall be within the responsibility of the Organiser including but not limited in acquiring, processing, retaining and/or disseminating in compliance with the Personal Data Protection Act 2010 and relevant regulations thereof. The Organizer, Panasonic Malaysia Sdn Bhd, its affiliates, appointed representatives or agents shall not in any whatsoever way be held or deemed responsible to any claims, demand or liability resulted or attributed to any action or omission compromising the safety and integrity of such personal data. Detailed information on privacy notice is available at https://www.panasonic.com/my/pdpa.html, and related enquiries on data protection matters can be directed to ccc@my.panasonic.com.

10. Upon providing information for the application and registration of the Promotion, participants unconditionally and irrevocably undertake to represent that such information supplied shall not in whatsoever way infringe any third party's legal rights. In the likely event of any monetary claim or legal proceeding is initiated against the Organizer and/or Panasonic Malaysia pursuant to the use of such information, the participant whom supplied the said information shall be made liable to indemnify the parties thereof for any loss, damage or other liability arising therewith.

11. The Promotion is in no way deemed sponsored, promoted, endorsed and/or managed by unauthorised individual or corporate entities associated in any illegal, restricted or improper business practise.

12. Any subsisting Intellectual Property rights either whole or part in any compilation, collective work, or other derivative work created relation to the Promotion shall be owned and/or authorized, licensed or assigned by Panasonic Malaysia by law and/or common law.

13. For any whatsoever reason, where any part of the Promotion is not capable of being executed as planned by reason of, but not limited to, the infection by computer virus, bugs, tampering, unauthorized interception, fraud, negligence, technical failures or any other causes beyond the control of the Organizer and/or Panasonic Malaysia insofar having corrupted or affected the activity, administration, security, fairness, integrity, or proper conduct of the Promotion, the Organizer and/or Panasonic Malaysia reserves the right to exercise its absolute discretion to disqualify any entry and/or cancel, terminate, modify or suspend the Promotion.

14. All matters undertaken in relation to the Promotion made in accordance to the terms and conditions pursuant to reasonable judgement and discretion shall not be conclusive grounds to hold the Organizer and/or Panasonic Malaysia responsible and liable to any personal injury, property damage or financial loss sustained, afflicted and/or incurred thereof.

15. The Organizer shall hold harmless, defend and keep indemnified Panasonic Malaysia and/or its representatives from and against all claims, proceedings, demands, damages and/or costs in consequence of any matter, accident including death or injury sustained by third parties arising from deliberated, neglected,

defaulted actions or omissions caused or attributed by the Promotion Organiser, its employees, contractors, appointed agents or any other person and/or entity engaged.

16. Any claims, judgments and/or awards shall be limited to actual out-of-pocket costs associated with entering this Promotion. Participants shall agree to waive any rights or claims to attorney's fees, indirect, special, punitive, incidental or consequential damages of entrant, whether foreseeable or not and whether based on negligence or otherwise.

17. The Organizer and/or Panasonic Malaysia shall not be liable for any cost incurred by the participant in participating in this Promotion. The Organizer's and/or Panasonic Malaysia's decisions relating to this Promotion are final, conclusive and binding on all participants.

18. The Promotion and the terms and conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Promotion and the participants agree to submit to the non-exclusive jurisdiction of the Courts of Malaysia.

19. The participants are deemed to have read, understood, and agree to be bound by the terms and conditions herein contained.