

Frequently Asked Questions

Audio Video

LUMIX

Q1: Does update of firmware for the model DMC-GH4 to the latest version 2.5 has effect on the touch screen?

A1: Improvement of firmware Version 2.5 for Panasonic DMC-GH4 is not related to touch screen.

Q2: What is the possible reason for the touch screen to stop working after updating of firmware of model DMC-GH4 to version 2.5?

A2: There is possibility that firmware is not successfully updated; please recheck the settings after the update.

Q3: What is PictBridge?

A3: Pictbridge is the new standard for direct USB printing from digital cameras to inkjet and dye sub photo printers without the use of computers.

Q4: Is there is firmware upgrade for Panasonic Lumix DMC-G7 to support live view over pc with its USB cable?

A4: There is no firmware upgrade available for these features.

Q5: Does the model DMC-FZ300 can shoot 135min of HD/4K 25P videos continuously or it will stop every 30 min?

A5: The record will stop every 30 minutes.

Q6: How to setup Panasonic Lumix DMC-FZ70 studio software in Windows 10?

A6: Below PC specification is required for the DMC-FZ70 studio software.

- Computer specifications

You can connect the camera to a computer that can detect a mass storage device (device that stores a large volume of data).

- Windows:

Windows 8 / Windows 7 / Windows Vista / Windows XP

- Mac: OS X (10.1 - 10.8).

Q7: I want to put a UV filter on a Panasonic Lumix DMC-FZ1000, what size of filter do I need?

A7: For Panasonic DMC-FZ1000 you can use 62MM.

Q8: Does the Lumix model H-FT012 3D 12.5mm F12 lens compatible with the Panasonic DMC-GH4 to be used together?

A8: The model Panasonic H-FT012 is micro 4/3 lens "All LUMIX G cameras" can be used.

Q9: Does the DMC-G7 Mirror less Micro Four Thirds Digital Camera with 14-140 mm have the extra Tele-converter option when shooting video?

A9: The focal length is relative focal length in DMC-G series cameras for both video and still pictures it does not change with user settings. If the lens used is 14-140mm the relative focal length is 14-140mm only.

Q10: What is the fastest memory card I can use with the Lumix DMC-FZ300 for shooting 4K video?

A10: To record 4K photos, you need a card with a speed class rating that supports 4K photo recording. Use a card that meets the following ratings of the SD Speed Class or UHS Speed Class.

*Confirm the SD speed by checking the card label or other card related materials.