## **Frequently Asked Questions**

## **Appliance**

## **Shavers:**

Q1: What is Multi-direction floating head?

A1: The shaver follows the contours of your face and leaves no hair un-shaved. The blades move in all directions. The float selector allows selecting three levels of floating distance.

Q2: What is the difference between ES-LV9N and ES-LV9N-S?

A2: ES-LV9N and ES-LV9N-S are totally same. ES-LV9N-S means the shaver ES-LV9N in Silver color. Depending on regions we have several ES-LV9N asper regions specifications & standards.

Q3: I am wondering whether the model ES-2216 purchase from US has 110V can be used in South Africa?

A3: The Specifications of products vary from country to country and region to region. Therefore, we recommend you to contact the nearest service center for more information on the usability of the product in different region/country.