



Panasonic

LIMITED WORLDWIDE WARRANTY

This warranty is valid when the product is purchased in following countries.

EUROPE

UNITED KINGDOM

Panasonic UK, a Branch of Panasonic Marketing Europe GmbH
URL: www.panasonic.co.uk

IRELAND

—see UNITED KINGDOM—

GERMANY

Panasonic Deutschland
A division of Panasonic Marketing Europe GmbH
URL: www.panasonic.de

FRANCE

Panasonic France une Succursale de Panasonic Marketing Europe GmbH
URL: www.panasonic.fr

NETHERLANDS

Panasonic Benelux
A branch of Panasonic Marketing Europe GmbH
URL: www.panasonic.nl

BELGIUM

—see NETHERLANDS—

ITALY

Panasonic Italia - branch office of Panasonic Marketing Europe GmbH
URL: www.panasonic.it

DENMARK

Panasonic Danmark
A branch of Panasonic Nordic AB
URL: www.panasonic.dk

SPAIN

Panasonic Spain, A branch of Panasonic Marketing Europe GmbH
URL: www.panasonic.es

PORTUGAL

Panasonic Portugal, A branch of Panasonic Marketing Europe GmbH
URL: www.panasonic.pt

GREECE

Intertech S.A.
URL: www.panasonic.gr

FINLAND

Panasonic Finland
A branch of Panasonic Nordic AB
URL: www.panasonic.fi

AUSTRIA

—see GERMANY—

SWITZERLAND

Panasonic Marketing Europe GmbH,
Wiesbaden, Branch Rotkreuz
URL: www.panasonic.ch

SWEDEN

Panasonic Nordic, A branch of Panasonic Marketing Europe GmbH
URL: www.panasonic.se

NORWAY

Panasonic Norway, Branch of Panasonic Marketing Europe GmbH
URL: www.panasonic.no

POLAND

Panasonic Poland
A division of Panasonic Marketing Europe GmbH
URL: www.panasonic.pl

LATVIA

Panasonic Latvia
A branch of Panasonic Poland
URL: www.panasonic.lv

LITHUANIA

Panasonic Lithuania
A branch of Panasonic Poland
URL: www.panasonic.lt

ESTONIA

Panasonic Estonia
A branch of Panasonic Poland
URL: www.panasonic.ee

CZECH

Panasonic Marketing Europe GmbH,
Organizacni slozka Ceska republika
URL: www.panasonic.cz

SLOVAKIA

Panasonic Marketing Europe GmbH,
Organizacna zlozka Slovenska rep.
URL: www.panasonic.sk

ROMANIA

Panasonic Marketing Europe GmbH,
Sucursala Bucuresti, Romania
URL: www.panasonic.ro

SLOVENIA

Panasonic Marketing Europe GmbH,
Podružnica Slovenija
URL: www.panasonic.si

BULGARIA

Panasonic Marketing Europe GmbH,
Bulgaria Trade Representative Office
URL: www.panasonic.bg

HUNGARY

Panasonic Marketing Europe GmbH,
South-East Europe Fióktelep
URL: www.panasonic.hu

OCEANIA

AUSTRALIA

Panasonic Australia Pty., Ltd.
URL: www.panasonic.com.au

NEW ZEALAND

Panasonic New Zealand Ltd.
URL: www.panasonic.co.nz/

WARRANTY CERTIFICATE (FOR DIGITAL VIDEO CAMERA/DIGITAL CAMERA)

※The purchaser/dealer must complete and correctly fill in the warranty certificate.

Model No.:	Serial No.:
Date of Sale: /(Month) /(Day) 20 /(Year)	Original importer/country, area
Customer's Name (Block Capitals):	
Customer's Address (Block Capitals):	
Dealer's Name and Address:	
N.B.	Erasure alteration or defacement of this form invalidates the guarantee.
Please present this warranty certificate together with a valid purchase receipt when requesting warranty service.	

PANASONIC DIGITAL VIDEO CAMERA/DIGITAL CAMERA LIMITED WORLDWIDE WARRANTY

The terms and conditions of this warranty apply to the provision of warranty service in countries/areas other than that in which the Panasonic brand Digital Video Camera/Digital Camera (supplied herewith "the Product") was purchased. Such extended warranty service is effected through the Authorized Service Centres, details of which are supplied herewith, subject to the following terms and conditions.

Where warranty service is required for the Product in the country/area in which it was purchased, the terms of the local warranty card supplied with the Product (or in DENMARK and GREECE applicable national law) shall apply.

If this Product is purchased and warranty service is requested in any Member State of the European Community, the local terms and conditions of warranty for the Product in the Member State where the warranty service is requested shall apply. Such local terms and conditions are given in the local warranty card packed with the Product (save in respect of DENMARK and GREECE) or may be obtained from the Panasonic distribution company in that country/area.

1. This warranty service is offered only when this **Warranty Certificate Card together with a valid purchase receipt** is presented to an Authorized Service Centre.
2. This warranty service is applicable to Panasonic brand Digital Video Cameras and Digital Cameras only, not to AC adaptors, batteries, video tapes, SD cards or other accessories therefor.
3. This warranty covers defects due to faulty design, workmanship or materials. Purchasers shall take or send the product requiring servicing to an Authorized Service Centre pursuant to the terms and conditions as set forth in sections 6.① and 6.② of the Terms and Conditions below.
4. This warranty period is **1 year for free parts and free repairing service** from the date of purchase of the product.
5. This warranty only extends to the original purchaser who, to request warranty service, must present this Warranty Certificate Card properly completed, together with proof of purchase, to an Authorized Service Centre at the time the Product is returned to that centre.
6. Obtaining warranty service:

① The products must be taken or sent directly to an Authorized Service Centre along with the duly issued Warranty Certificate Card and a valid purchase receipt. If the Warranty Certificate Card has not been correctly and/or completely filled in, this warranty may be invalidated.

② Where the purchaser opts to send the product to an Authorized Service Centre for warranty service, the purchaser should contact the centre for information and instruction.

※After obtaining such information the product shall be sent at the purchaser's risk and expense plus prepaid return postage together with a detailed explanation of the technical problem, the Warranty Certificate Card and a valid purchase receipt.

- ③ The warranty shall not apply to the following:
 - a) Malfunction or damage resulting from accidents which occur during transit and/or handling.
 - b) Malfunction or damage due to product misuse, improper use, abuse or negligence by the customer, or to any use of the product other than that described in the operating instruction manual.
 - c) Malfunction or damage due to fire, earthquake, flood, lightning or any other natural disaster, abnormal voltage, war or any other disturbance (revolution, riot, etc.), unforeseen accidents, or any other external factors beyond the control of the manufacturer, the sales company that sold the product, or the Authorized Service Centre.
 - d) Products repaired, adjusted, rebuilt, changed or converted by any person (including the customer) other than an Authorized Service Centre.
 - e) Products whose serial numbers have been changed, tampered with or removed.
- ④ Neither the Authorized Service Centre nor the sales company that sold the product nor the manufacturer or any of its affiliates shall be responsible for any delay in repairs in the event that the Authorized Service Centre does not have the parts in stock necessary for the warranty servicing of the product, since the product was purchased overseas and parts may have to be ordered from one of the manufacturer's overseas factories. Moreover, neither the Authorized Service Centre nor the sales company that sold the product nor the manufacturer which supplies the necessary parts shall be liable for warranty service if the requested repair is impossible due to import/export restrictions on the parts necessary for the repair and/or other regulations or unforeseen circumstances rendering the requested repair impossible.
- ⑤ Requests cannot be accepted to rebuild, change, convert, or adjust products to conform to the safety standards, voltage, broadcast system, or electrical conditions of the country or region where the product is to be used. It is strongly recommended that the purchaser investigate these local technical and safety factors before the purchase for use in a country other than the country/area of purchase.
- ⑥ No responsibility shall be assumed for indirect damages or loss concerning the product.

7. THE MANUFACTURER, THE SALES COMPANY AND/OR THE AUTHORIZED SERVICE CENTRE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, EXCEPT AS EXPRESSLY SET FORTH HEREIN. IN NO EVENT SHALL THE MANUFACTURER, THE SALES COMPANY AND/OR THE AUTHORIZED SERVICE CENTRE BE LIABLE TO THE USER FOR ANY LOST PROFITS OR FOR SPECIAL, INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE.