Operating Instructions **AIR CONDITIONERS** 

<ul> <li>Brand Name</li> </ul>	: Panasonio	Š
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CU-U12UKY Model Name CS-U12UKY CS-U18UKY CU-U18UKY CU-U24UKY CS-U24UKY

: SIMILI PAPER (60 g/m<sup>2</sup>) or Material MNI RWP600 (60 g/m<sup>2</sup> - 100% Recycle paper)

: A5 size (210 × 148) Size

• Paper (Colour) : WHITE

• Letter (Colour) : BLACK

: OFFSET Process

Notes

<Finish> Staple Front Page 210 Binding **-** 148 -

- The sample must be submitted to PAPAMY for approval before the delivery of goods for mass production.
- 2. Article must be printed on both side.
- Page No. must be in sequence.
- 4. Comply with latest version of Panasonic Group Chemical Substances Range Guidelines (For products).
- 5. For approved printing ink list, refer to technical manual DSA-R009.

# SAFETY PART C

This part should practice first-in-first-out-(FIFO) management.



	Scale	Written	Checked	Checked	Approved	Authorized		
	f	ChiewSF	Baizura	WeeFL	J.Terauchi)		NAME	OPER
	J	NOV. 22 '17	NOV. 22 '17	NOV. 22 '17	NOV. 22 '17		CODE NO.	
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Scale	Written	Checked	Checked	Approved	Authorized					
f	ChiewSF	Baizura	WeeFL	J.Terauchi		NAME	OPERATING INS	STRUCTIO	NS (1/11)	
J	NOV. 22 '17	NOV. 22 '17	NOV. 22 '17	NOV. 22 '17		CODE NO.	AC	XF55-	18700	F
sonic A	ppliances A	ir-Conditio	oning R & I	) Malaysia	Sdn. Bhd.				<b>単位:</b> UNIT : mm	l

Revision

Signed

Checked

Sym.

/AA\

Date

NOV. 22 '17

New release

# Information

### English

### [India Only]

Declaration of Conformity with the requirements of the e-waste (Management and Handling) Rules, 2011 (adopted by Notification S.O.1035(E) of Ministry of Environment and Forests)

The Product is in conformity with the requirements of Rule 13 of the e-waste Rules.

The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the e-waste Rules:

- 1. Lead (Pb) not over 0.1% by weight;
- 2. Cadmium (Cd) not over 0.01% by weight;
- 3. Mercury (Hg) not over 0.1% by weight;
- 4. Hexavalent chromium (Cr<sup>6+</sup>) not over 0.1% by weight;
- 5. Polybrominated biphenyls (PBBs) not over 0.1% by weight;
- 6. Polybrominated diphenyl ethers (PBDEs) not over 0.1% by weight.



For the purpose of recycling to facilitate effective utilization of resources, please return this product to a nearby authorized collection center, registered dismantler or recycler, or Panasonic service center when disposing of this product.

Please see the Panasonic website for further information on collection centers, etc.

http://www.panasonic.com/in/corporate/sustainability/panasonic-india-i-recycle-program.html



This symbol shows that this equipment uses a flammable refrigerant. If the refrigerant is leaked, together with an external ignition source, there is a possibility of ignition.



This symbol shows that the Operation Instructions should be read carefully.



This symbol shows that a service personnel should be handling this equipment with reference to the Installation Instructions.



This symbol shows that there is information included in the Operation Instructions and/or Installation Instructions.

# Panasonic Corporation 1006 Kadoma, Kadoma City,

Osaka, Japan

Website: http://www.panasonic.com

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Printed in Malaysia

ACXF55-18700 FC0118-0

# **Panasonic**

# **Operating Instructions**

**Air Conditioner** 



Model No. Indoor Unit CS-U12UKY CS-U18UKY CS-U24UKY

Outdoor Unit CU-U12UKY CU-U18UKY CU-U24UKY

> Operating Instructions Air Conditioner

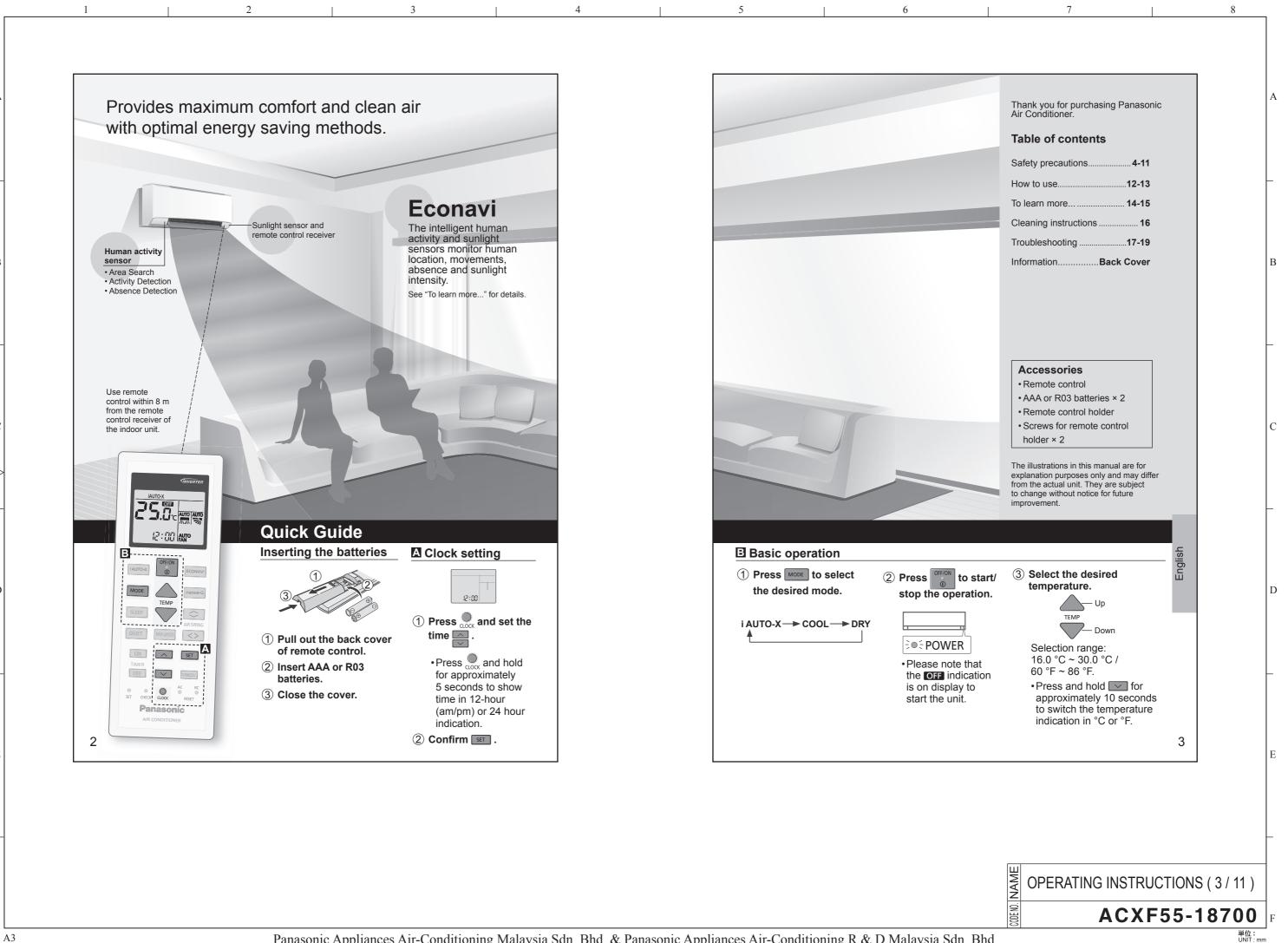
Before operating the unit, please read these operating instructions thoroughly and keep them for future reference. The included Installation Instructions should be kept and read by the installer before installation. Remote control is packaged in the indoor unit and removed by the installer before installation.





O. NAME

OPERATING INSTRUCTIONS ( 2 / 11 )



# Safety precautions

To prevent personal injury, injury to others or property damage, please comply with the following: Incorrect operation due to failure to follow instructions

below may cause harm or damage, the seriousness of which is classified as below:

This appliances is not intended for accessibility by the general public.



or serious injury.



This sign warns of injury or damage to property.

The instructions to be followed are classified by the following symbols:



This symbol denotes an action that is PRÓHIBITED.



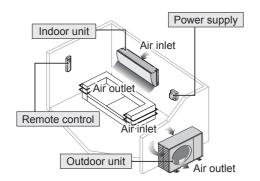


These symbols denote actions





COMPULSORY.



#### **WARNING**

# Indoor unit and outdoor unit



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Please consult authorised dealer or specialist to clean the internal parts, repair, install, remove and reinstall the unit. Improper installation and handling will cause leakage, electric shock or fire.

Confirm with authorised dealer or specialist on usage of any specified refrigerant type. Using refrigerant type other than the specified may cause product damage, burst and injury etc.



Do not use means to accelerate the defrosting process or to clean, other than those recommended by manufacturer.

Any unfit method or using incompatible material may cause product damage, burst and serious

Do not install the unit in a potentially explosive or flammable atmosphere

Failure to do so could result in fire Do not insert your fingers or other

objects into the air conditioner indoor or outdoor unit, rotating parts may cause

Do not touch the outdoor unit during lightning, it

Do not expose yourself directly to cold air for a long period to avoid excess cooling.

Do not sit or step on the unit, you may fall down accidentally.



#### Remote control



Do not allow infants and small children to play with the remote control to prevent them from accidentally swallowing the batteries.



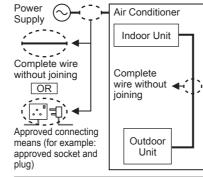
Do not use a modified cord, joint cord, extension cord or unspecified cord to prevent overheating and fire.





- To prevent overheating, fire or electric shock: · Do not share the same power outlet with other equipment.
- Do not operate with wet hands.
- Do not over bend the power supply cord.
  Do not operate or stop the unit by inserting or pulling out the power plug.

Use complete power supply cord without joining. In unavoidable circumstances that complete power supply cord without joining is impossible, use an approved connection means (for example: socket and plug).



If the supply cord is damaged, it must be replaced by the manufacturer, service agent or similarly qualified persons in order to avoid

It is strongly recommended to be installed with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD) to prevent electric shock or fire.

To prevent overheating, fire or electric shock:

- Insert the power plug properly.
  Dust on the power plug should be periodically wiped with a dry cloth.

Stop using the product if any abnormality/ failure occurs and disconnect the power plug or turn off the power switch and breaker. (Risk of smoke/fire/electric shock) Examples of abnormality/failure

- The ELCB trips frequently.
- Burning smell is observed
- Abnormal noise or vibration of the unit is observed.
- · Water leaks from the indoor unit.
- Power cord or plug becomes abnormally hot.
  Fan speed cannot be controlled.
- . The unit stops running immediately even if it
- is switched on for operation • The fan does not stop even if the operation
- Contact your local dealer immediately for maintenance/repair.



This equipment must be earthed to prevent electrical shock or fire.



Prevent electric shock by switching off the



power supply and unplug:

- Before cleaning or servicing.
- When extended non-use, or
- During abnormally strong lightning activity.



### **CAUTION**

#### Indoor unit and outdoor unit



Do not wash the indoor unit with water benzine, thinner or scouring powder to avoid damage or corrosion at the unit.

Do not use for preservation of precise equipment, food, animals, plants, artwork or other objects. This may cause quality deterioration, etc.

Do not use any combustible equipment in front of the airflow outlet to avoid fire propagation.

Do not expose plants or pet directly to airflow to

Do not touch the sharp aluminium fin, sharp parts may cause injury.



Do not switch ON the indoor unit when waxing the floor. After waxing, aerate the room properly before operating the unit.

Do not install the unit in oily and smoky areas to prevent damage to the unit. Do not dismantle the unit for cleaning purpose

to avoid injury.

cleaning the unit to avoid injury. Do not place a vase or water container on the

unit. Water may enter the unit and degrade the insulation. This may cause an electric shock. Do not open window or door for long time during operation, it may lead to inefficient power usage and uncomfortable temperature changes.



Prevent water leakage by ensuring drainage pipe is:

Connected properly,
 Kept clear of gutters and containers, or

After a long period of use or use with any combustible equipment, aerate the room regularly.

After a long period of use, make sure the installation rack does not deteriorate to prevent the unit from falling down.

#### Remote control



Do not use rechargeable (Ni-Cd) batteries. It may damage the remote control

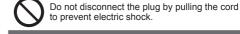


To prevent malfunction or damage of the remote control:

Remove the batteries if the unit is not going to be used for a long period of time.

New batteries of the same type must be

inserted following the polarity stated.



to prevent electric shock

Do not touch the sharp pin which may cause

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Engl

OPERATING INSTRUCTIONS (4/11)

# Safety precautions



#### **WARNING**



This appliance is filled with R32 (mild flammable refrigerant). If the refrigerant is leaked and exposed to an external ignition source, there is a risk

### Indoor unit and outdoor unit



The appliance shall be installed, and/or operated in a room with floor area larger than Amin (m2) and keep away from ignition sources, such as heat/sparks/open flame or hazardous areas such as gas appliances, gas cooking, reticulated gas supply systems or electric cooking appliances, etc.(Refer to Table A of Installation instructions table for Amin (m2))

Be aware that refrigerant may not contain an odour, highly recommended to ensure suitable flammable refrigerant gas detectors are present, operating and able to warn of a leak. Keep any required ventilation openings clear of



obstruction.

Do not pierce or burn as the appliance is pressurized. Do not expose the appliance to heat, flame, sparks, or other sources of ignition. Else it may explode and cause injury or death.

### Precaution for using R32 refrigerant

The basic installation work procedures are the same as conventional refrigerant (R410A, R22) models.



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Since the working pressure is higher than that of refrigerant R22 models, some of the piping and installation and service tools are special. Especially, when replacing a refrigerant R22 model with a new refrigerant R32 model, always replace the conventional piping and flare nuts with the R32 and R410A piping and flare nuts on the outdoor unit side. For R32 and R410A, the same flare nut on the outdoor unit side and pipe can be used.

The mixing of different refrigerants within a system is prohibited. Models that use refrigerant R32 and R410A have a different charging port thread diameter to prevent erroneous charging with refrigerant R22 and

Therefore, check beforehand. [The charging port thread diameter for R32 and R410A is 1/2 inch.]



Must always ensure that foreign matter (oil, water, etc.) does not enter the piping. Also, when storing the piping, securely seal the opening by pinching, taping, etc. (Handling of R32 is similar to R410A.)

- · Operation, maintenance, repairing and refrigerant recovery should be carried out by trained and certified personnel in the use of flammable refrigerants and as recommended by the manufacturer. Any personnel conducting an operation, servicing or maintenance on a system or associated parts of the equipment should be trained and
- · Any part of refrigerating circuit (evaporators, air coolers, AHU, condensers or liquid receivers) or piping should not be located in the proximity of heat sources, open flames, operating gas appliance or an operating electric heater.
- · The user/owner or their authorised representative shall regularly check the alarms, mechanical ventilation and detectors. at least once a year, where as required by national regulations, to ensure their correct functioning
- A logbook shall be maintained. The results of these checks shall be recorded in the
- In case of ventilations in occupied spaces shall be checked to confirm no obstruction.
- Before a new refrigerating system is put into service, the person responsible for placing the system in operation should ensure that trained and certified operating personnel are instructed on the basis of the instruction manual about the construction. supervision, operation and maintenance of the refrigerating system, as well as the safety measures to be observed, and the properties and handling of the refrigerant used.
- · The general requirement of trained and certified personnel are indicated as below:
- a) Knowledge of legislation, regulations and standards relating to flammable refrigerants; and,
- b) Detailed knowledge of and skills in handling flammable refrigerants, personal protective equipment, refrigerant leakage prevention, handling of cylinders, charging, leak detection, recovery and disposal; and,
- c) Able to understand and to apply in practice the requirements in the national legislation. regulations and Standards; and,
- d) Continuously undergo regular and further training to maintain this expertise.



#### 1. Installation (Space)

- Product with flammable refrigerants, shall not be installed in an unventilated space, if that space is smaller than Amin (m2).
- · In case of field charge, the effect on refrigerant charge caused by the different pipe length has to be quantified, measured and
- · Must ensure the installation of pipe-work shall be kept to a minimum. Avoid use dented pipe and do not allow acute bending.
- · Must ensure that pipe-work shall be protected from physical damage.
- · Must comply with national gas regulations, state municipal rules and legislation. Notify relevant authorities in accordance with all applicable regulations.
- Must ensure mechanical connections be accessible for maintenance purposes.
- In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction
- · When disposal of the product, do follow to the precautions in #12 and comply with national regulations.

Always contact to local municipal offices for proper handling.



#### 2. Servicina

#### 2-1. Service personnel

- The system is inspected, regularly supervised and maintained by a trained and certified service personnel who is employed by the person user or party responsible
- · Ensure the actual refrigerant charge size is in accordance with the room size within which the refrigerant containing parts are installed.
- Ensure refrigerant charge not to leak.
- Any qualified person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority which authorizes their competence to handle refrigerants safely in accordance with an industry recognised assessment specification.
- Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
- · Servicing shall be performed only as recommended by the manufacturer.



- Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the precautions in #2-2 to #2-8 must be followed before conducting work on the system.
- Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapour being present while the work is being performed.
- · All maintenance staff and others working in the local area shall be instructed and supervised on the nature of work being carried out.
- Avoid working in confined spaces. Always ensure away from source, at least 2 meter of safety distance, or zoning of free space area of at least 2 meter in radius.
- · Wear appropriate protective equipment, including respiratory protection, as conditions warrant.
- Ensure that the conditions within the area have been made safe by limit of use of any flammable material. Keep all sources of ignition and hot metal surfaces away.



# 2-3. Checking for presence of refrigerant

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
- Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non sparking, adequately sealed or intrinsically safe.
- · In case of leakage/spillage happened, immediately ventilate area and stay upwind and away from spill/release.
- In case of leakage/spillage happened, do notify persons down wind of the leaking/ spill, isolate immediate hazard area and keep



#### 2-4. Presence of fire extinguisher

- If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available at hand.
- Have a dry powder or CO<sup>2</sup> fire extinguisher adjacent to the charging area

Safety

English

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OPERATING INSTRUCTIONS (5/11)

# Safety precautions



#### 2-5. No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. He/She must not be smoking when carrying out such work.
- · All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space.
- · Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks.
- "No Smoking" signs shall be displayed.



#### 2-6. Ventilated area

- · Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work.
- · A degree of ventilation shall continue during the period that the work is carried out.
- · The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.



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# 2-7. Checks to the refrigeration equipment

- · Where electrical components are being changed, they shall be fit for the purpose and to the correct specification.
- · At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- . The following checks shall be applied to installations using flammable refrigerants.
- The charge size is in accordance with the room size within which the refrigerant containing parts are installed.
- The ventilation machinery and outlets are operating adequately and are not
- If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant.
- Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
- Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are properly protected against being so



#### 2-8. Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures.
- · Initial safety checks shall include but not limit
- That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking.
- That there no live electrical components and wiring are exposed while charging, recovering or purging the system.
- That there is continuity of earth bonding At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- If a fault exists that could compromise safety. then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with.
- · If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used.
- The owner of the equipment must be informed or reported so all parties are advised



#### 3. Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc.
- · If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- · Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
- Ensure that apparatus is mounted securely.
- · Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres.
- · Replacement parts shall be in accordance with the manufacturer's specifications.
- NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak

Intrinsically safe components do not have to be isolated prior to working on them.



#### 4. Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use
- · Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere.
- . The test apparatus shall be at the correct
- Replace components only with parts specified by the manufacturer. Unspecified parts by manufacturer may result ignition of refrigerant in the atmosphere from a leak.



#### 5. Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects
- The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.



### 6. Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in the searching or detection of refrigerant leaks.
- · A halide torch (or any other detector using a naked flame) shall not be used.



#### 7. Leak detection methods

The following leak detection methods are deemed acceptable for all refrigerant systems.

- · No leaks shall be detected when using detection equipment with a capability of 10-6 Pa·m³/s or better, for example, a helium
- Electronic leak detectors may be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need (Detection equipment shall be calibrated in a
- refrigerant-free area.) • Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used
- · Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 %maximum) is confirmed.
- · Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
- · If a leak is suspected, all naked flames shall be removed/extinguished.



· If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing

OFN = oxygen free nitrogen, type of inert gas.



## 8. Removal and evacuation

 When breaking into the refrigerant circuit to make repairs - or for any other purpose - conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to: remove refrigerant -> purge the circuit with inert gas -> evacuate -> purge again with inert gas -> open the circuit by cutting or brazing

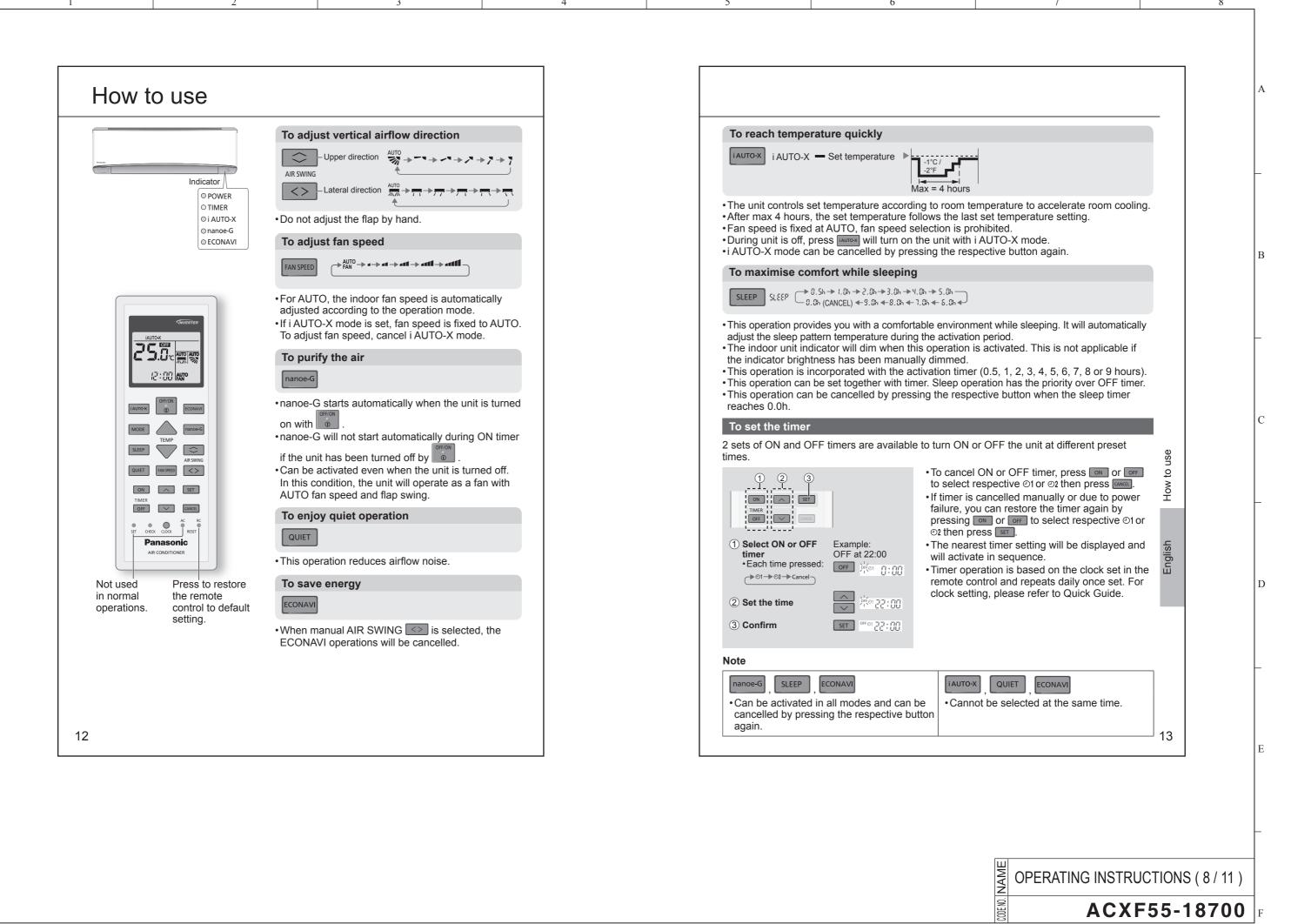
- The refrigerant charge shall be recovered into the correct recovery cylinders · The system shall be "flushed" with OFN to
- render the unit safe. This process may need to be repeated
- several times.
- Compressed air or oxygen shall not be used Flushing shall be achieved by breaking
- the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum.
- · This process shall be repeated until no refrigerant is within the system.
- · When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.
- This operation is absolutely vital if brazing operations on the pipe work are to take place.
- Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

precautior

Engli

9

OPERATING INSTRUCTIONS (6/11)



A3

# To learn more...

### Operation mode

i AUTO-X: The fast cooling is ideal when you come home on a hot day.

**COOL**: Provides efficient comfort cooling to suit your needs.

**DRY**: Unit operates at low fan speed to give a gentle cooling operation.

### **Energy saving temperature setting**

Operating the unit within the recommended temperature range may save energy.

**COOL**: 26.0 °C ~ 28.0 °C / 79 °F ~ 82 °F.

### Air flow direction

#### In COOL/DRY mode:

If AUTO is set, the flap swings left/right and up/down automatically.

#### In i AUTO-X mode:

If AUTO is set, the horizontal flap is fixed at the lower position and shift to the upper position after reaches set temperature and the vertical flap swing according to activity detection. If manual is set, the horizontal flap and vertical flap are fixed at the predetermined position.

#### Auto restart control

If power is resumed after a power failure, the operation will restart automatically after a period of time with previous operation mode and airflow direction.

• This control is not applicable when TIMER is set.

### nanoe-G in-filter deactivation

Depending on the unit's accumulated operation time, nanoe-G in-filter deactivation may activate only once a day after the unit turned off.

To remove the moisture left in the internal parts, the fan will operate for 30 minutes with flap opened slightly. This process only applicable when the unit is operated in COOL/DRY mode before turned off. Then, nanoe-G deactivates viruses/bacteria on the filter for 2 hours with fan stopped and flap closed.

Do not turn off the power supply during this operation. After power failure, this operation will not resume.

## Operating conditions

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Use this air conditioner in the temperature range indicated in the table.

Temperature °C (°F)		Ind	oor	Outdoor		
Tempera	itule C(F)	DBT	WBT	DBT	WBT	
0001	Max.	32 (89.6)	23 (73.4)	46 (114.8)	26 (78.8)	
COOL	Min.	16 (60.8)	11 (51.8)	16 (60.8)	11 (51.8)	

DBT : Dry bulb temperature, WBT : Wet bulb temperature

# ECONAVI

#### **■** Econavi with intelligent eco sensors

Intelligent eco sensors detect potential waste of energy using the human activity sensor and sunlight sensor.

The human activity sensor scans areas of heat source and movement in a room.

- · Based on area activeness, flap will adjust its position automatically.
- The human activity sensor is influenced by the location of the indoor unit, the movement speed of human/non-human activity, temperature range, etc.
- The human activity sensor may mistakenly detect non-human activity and source of heat, such as pets, or may not detect the human activity or source of heat if the person stays motionless.
- Do not place large objects near the sensor and keep away heating units or humidifier from the sensor's detections area.

**The sunlight sensor** detects changes in sunlight intensity in the room. It reduces the waste of energy under less sunlight conditions.

#### 5 Features

# ① Temperature wave



Rhythmic temperature-controlled pattern to save energy without sacrificing comfort.

# ②Area search ③Activity detection

(4) Absence

detection



Human activity sensor detects presence/absence of human beings and the movement speed of human activities minimising the required amount of energy.

# ⑤ Sunlight detection



Adjusts power to changes in sunlight intensity.

To learn r

English

15

NAME

OPERATING INSTRUCTIONS (9/11)

# Cleaning instructions

To ensure optimal performance of the unit, cleaning has to be carried out at regular intervals. Dirty unit may cause malfunction and you may see nanoe-G indicator blinks or error code "H 99". Please consult authorised dealer.

- Switch off the power supply and unplug before cleaning.
- Do not touch the aluminium fin, sharp parts may cause injury.
- Do not use benzine, thinner or scouring powder.
- •Use only soap (≃ pH 7) or neutral household detergent.
- •Do not use water hotter than 40 °C / 104 °F.

# Indoor unit

Wipe the unit gently with a soft, dry cloth.

Coils and fans should be clean for at least every 6 months by an authorised dealer.

## **Human activity sensor**

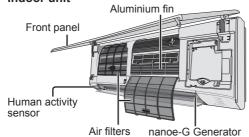
Do not hit or violently press or poke it with a sharp object. This can lead to damage and malfunction.

## Outdoor unit

Clear debris that surround the unit.

Clear any blockage from drain pipe.

### Indoor unit



# nanoe-G Generator Once every 2 weeks

- Clean with dry cotton bud.
- Do not touch during operation.



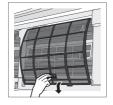
### Air filters

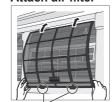
### Once every 2 weeks

- Wash/rinse the filters gently with water to avoid damage to the filter surface.
- Dry the filters thoroughly under shade, away from fire or direct sunlight.
- Replace any damaged filters.

#### Remove air filter







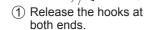
Insert into the unit

## Front panel

Wash gently and dry.

## Remove the front panel

② Pull out and lift up.



#### Close it securely



① Insert at both sides

- (3) Close down.
- (4) Press both ends and center of the front panel.

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# Troubleshooting

The following symptoms do not indicate malfunction.

Symptom	Cause				
POWER indicator blinks before the unit is switched on.	This is a preliminary step in preparation for the operation when the ON timer has been set.     When ON Timer is set, the unit may start earlier (up to 15 minutes) before the actual set time in order to achieve the desired temperature on time.				
TIMER indicator is always on.	•The timer setting repeats daily once set.				
Operation is delayed a few minutes after restarting.	•The delay is a protection to the unit's compressor.				
Indoor fan stops occasionally during automatic fan speed setting.	•This helps to remove the surrounding odour.				
The room has a peculiar odour.	•This may be due to damp smell emitted by the wall, carpet, furniture or clothing.				
Cracking sound during operation.	Changes of temperature caused the expansion/ contraction of the unit.				
Water flowing sound during operation.	Refrigerant flow inside the unit.				
Mist emerges from indoor unit.	Condensation effect due to cooling process.				
Outdoor unit emits water/steam.	Condensation or evaporation occurs on pipes.				
Louder noise at outdoor unit during early operation of i AUTO-X.	• The compressor and fan rotate at higher speed to boost cooling performance during initial operation				
Discoloration of some plastic parts.	• Discoloration is subject to material types used in plastic parts, accelerated when exposed to heat, sun light, UV light or environmental factor.				
Dust may have collected around the front panel, grilles and wall surrounding the unit after extended use.	•The dust accumulation is due to air purification effect of negative ions from nanoe-G. Remove the dust regularly with a clean dampened cloth.				

Check the following before calling for servicing

Symptom	Check			
Operation in COOL mode is not working	•Set the temperature correctly.			
efficiently.	Close all doors and windows.			
	Clean or replace the filters.			
	<ul> <li>Clear any obstruction at the air inlet and air outlet vents.</li> </ul>			
Noisy during operation.	• Check if the unit has been installed at an incline.			
	Close the front panel properly.			
Remote control does not work.	•Insert the batteries correctly.			
(Display is dim or transmission signal is weak.)	Replace weak batteries.			
The unit does not work.	Check if the circuit breaker is tripped.			
	Check if timers have been set.			
The unit does not receive the signal from	Make sure the receiver is not obstructed.			
the remote control.	Certain fluorescent lights may interfere with signal transmitter. Please consult authorised dealer.			

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# Troubleshooting

#### When...

■ The remote control is missing or a malfunction has occurred



- 1.Raise the front panel.
- 2. Press the button once to use in i AUTO-X mode.
- Press and hold the button until you hear 1 beep, then release to use in forced COOL mode.
- 4. Press the button again to turn off.

### ■ The indicators are too bright

• To dim or restore the unit's indicator brightness, press and hold for 5 seconds.

#### ■ Conducting a seasonal inspection after extended non-use

- · Check the remote control batteries.
- Check that there is no obstruction around the air inlet and outlet vents.
- •Use Auto OFF/ON button to select COOL operation. After 15 minutes of operation, it is normal to have the following temperature difference between the air inlet and outlet vents: 

  COOL: ≥8 °C / 14.4 °F

#### ■ The units are not going to be used for a long period of time

- •Activate nanoe-G operation for 2~3 hours as an alternative to remove moisture left in the internal parts thoroughly to prevent mould growth.
- Turn off the power supply and unplug.
- Remove the remote control batteries.

# NON SERVICEABLE CRITERIAS

TURN OFF THE POWER SUPPLY AND UNPLUG then please consult an authorised dealer when in following conditions:

- · Abnormal noise during operation.
- · Water/foreign particles have entered the remote control.
- ·Water leaks from Indoor unit.
- · Circuit breaker switches off frequently.
- Power cord becomes unnaturally warm.
- · Switches or buttons are not functioning properly.

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### How to retrieve error codes

If the unit stops and the TIMER indicator blinks, use the remote control to retrieve the error code

1) Press for 5 seconds
3) Press for 5 seconds to quit checking

②Press until you hear beep sound, then write down the error code

4 Turn the unit off and reveal the error code to authorised dealer

• For certain errors, you may restart the unit for limited operation if there are 4 beeps when operation starts.

agnostic splay	Abnormality/Protection control	Diagnostic display	Abnormality/Protection control		
H 00	No memory of failure	H 41	Abnormal wiring or piping connection		
H 11	Indoor/outdoor abnormal communication	H 50	Ventilation fan motor locked		
H 12	Indoor unit capacity unmatched	H 51	Ventilation fan motor locked		
H 14	Indoor intake air temperature sensor abnormality	H 52	Left-right limit switch fixing abnormality		
11.45	Outdoor compressor temperature	H 58	Indoor gas sensor abnormality		
H 15	sensor abnormality	H 59	Eco sensor abnormality		
H 16	Outdoor current transformer (CT) abnormality	H 64	Outdoor high pressure sensor abnormality		
H 17	Outdoor suction temperature sensor abnormality	H 67	nanoe abnormality		
H 19	Indoor fan motor mechanism lock	H 70	Light sensor abnormality		
H 21	Indoor float switch operation abnormality	H 71	DC cooling fan inside control board abnormality		
H 23	Indoor heat exchanger temperature sensor 1 abnormality	H 72	Abnormality tank temperature sensor		
	Indoor heat exchanger temperature	H 97	Outdoor fan motor mechanism lock		
H 24	sensor 2 abnormality	H 98	Indoor high pressure protection		
H 25	Indoor ion device abnormality	H 99	Indoor operating unit freeze protection		
H 26	Minus ION abnormality	F 11	4-way valve switching abnormality		
H 27	Outdoor air temperature sensor abnormality	F 16	Total running current protection		
11.00	Outdoor heat exchanger temperature	F 17	Indoor standby units freezing abnormali		
H 28	sensor 1 abnormality	F 18	Dry circuit blocked abnormality		
H 30	Outdoor discharge pipe temperature sensor abnormality	F 87	Control box overheat protection		
H 31	Abnormal swimming pool sensor	F 90	Power factor correction (PFC) circuit protection		
H 32	Outdoor heat exchanger temperature	F 91	Refrigeration cycle abnormality		
	sensor 2 abnormality	F 02	Outdoor compressor abnormal		
H 33	Indoor/outdoor misconnection abnormality	F 93	revolution		
H 34	Outdoor heat sink temperature sensor abnormality	F 94	Compressor discharge pressure overshoot protection		
H 35	Indoor/outdoor water adverse current abnormality	F 95	Outdoor cooling high pressure protection		
H 36	Outdoor gas pipe temperature sensor abnormality	F 96	Power transistor module overheating protection		
	Outdoor liquid pipe temperature sensor	F 97	Compressor overheating protection		
H 37	abnormality	F 98	Total running current protection		
H 38	Indoor/outdoor mismatch (brand code)	F 99	Outdoor direct current (DC) peak		
H 39	Abnormal indoor operating unit or standby units		detection		

\* Some error code may not be applicable to your model. Consult authorised dealer for clarification.

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