

## India Ka Tyohar. Panasonic Ka Uphaar – Terms & Conditions

### Viera

1. The offer shall remain valid from the 14 Sept'16 to 15 Nov'16 only on DS630, D450 & C300 series PAN India on purchases done from Authorized dealers. Panasonic shall not be responsible for if the offer could not be availed by the customer due to purchase from any unauthorized dealer.
2. Additional 1 year extended warranty is valid for all purchases made within the specified period for models with 81cm or above. Additional 2 years warranty is applicable on Panel component of LED TV. EMC / AMC is also available separately for customers.
3. **Finance offer** is at the sole discretion of financier / dealer / Bank. Processing fee at the sole discretion of the discretion of the financier / dealer / Bank. EMI will vary from model to model.
4. **Cashback offer:** A discount equivalent to 30% of MRP shall be given to the customer on purchase of CX400 series models & 58D300 only.
5. **Combo offer:** HT18 model free with TH-40DS500D.
6. **Dish TV offer:** For offers related to Dish TV connection please visit: [www.dishtv.in](http://www.dishtv.in)

### Home Appliances:

#### HOW TO REDEEM YOUR GIFT/ HOLIDAY VOUCHER?

- Please visit at <http://click2redeem.com> on or before the submission date as mentioned in the terms & conditions.
- Please enter your Promotional Code: PANASONIC\_TTO & Coupon No.,
- Please register yourself with complete postal address and contact numbers.
- Send this original Scratch Card, printout of Request Form (generated online), Photocopy of Product Invoice and Rs.100/- towards Handling Charges to Countrywide Network Pvt. Ltd., 204, Chiranjiv Tower, 43 Nehru Place, New Delhi-110019
- For any other support related query, please contact us at 09910996090 - 91 from 10:30 am to 05:30 pm during working days (Monday to Friday except National/Bank Holidays).
- Please read all the terms & conditions mentioned herein.

### Contact Us Unit

#### TERMS & CONDITION

Please read these terms & conditions carefully. By proceeding with registration to this Diwali Offer ('Offer'), the Customer (defined below) agrees to be legally bound by these terms. If the Customer does not agree to these terms, the customer should not subscribe or register himself/herself to the Offer.

The Offer is hosted by Countrywide Network Private Limited ("CNPL"), a company registered under the laws of India and having its registered address at 204, Chiranjiv Tower, 43 Nehru Place, New Delhi-110019. The Offer is valid only on purchase of the Panasonic Products ("Product") from a Panasonic Brand Shop/Panasonic

Premium Partners/Econ Air Shoppe located in India, except the state of Tamil Nadu (“Panasonic Outlets”).

Under this Offer, a Customer, qualifying the eligibility criteria, is required register himself/herself in the manner provided under T&C No.2.

Also, by subscribing/registering to the Offer, the Customer:

- Warrants that he/she has read understood and agree to conform to these Terms and Conditions.
- Warrants the accuracy, truthfulness and currency of all information that he/she has submitted.

**1. OFFER DURATION**

The Offer is valid from 14<sup>th</sup> September 2016 – 6<sup>th</sup> November 2016 on the purchases of Products from Panasonic Outlets only. Offer dates can be changed / extended without notice.

**2. ELIGIBILITY:** Only upon fulfillment of each of the following condition, a legal person shall be a “Customer” under this Offer:

- a. A person, who is citizen/resident of India and is 18 years of age or above:
  - i) Who is not barred by any legal disability;
  - ii) Who is not suffering any mental disability;
  - iii) Who has never been convicted in any criminal case; and
  - iv) Who is a PAN card holder;
- b. Purchase of Product(s) during the Offer period from Panasonic Outlets; however, Products are available without this offer also the Outlets and .
- c. Customer registers himself/herself on <http://click2redeem.com> on or before the Submission Date, entering the Promo Code received on the Scratch Card and submit his/her personal information, including postal address and contact number on the Request Form. Thereafter, send following documents to CNPL’s registered address as provided above.
  - i. Original Scratch Card with CNPL Hologram
  - ii. Printout of Gift Claim/ Booking Request Form;
  - iii. Photocopy of Product Invoice, against which you got this offer
  - iv. Rs.100/- towards handling charges to redeem gift by DD/ At par Cheque in the favour of Countrywide Network Pvt. Ltd. payable at New Delhi

Note: Customer to retain a photocopy (both sides) of all the documents before dispatching the documents to CNPL.

**3.** Only one Customer entry will be considered or accepted per invoice.

**4. Assured Gift:** Upon Purchase of Product by Customer, the Customer shall be issued a Scratch Card against his invoice. Only one Scratch Card will be issued against a single invoice. The Scratch Card shall offer as an assured gift, any 1 gift from the below options:

- 3 Days/ 2 Nights Holiday Voucher\*
- Inalsa Jasper Dry Iron
- Big Bazaar Gift Voucher of Rs.1000/-

- Provogue Travel Bag/ FnS Cutlery Set (18 Pcs)
- Panasonic Products

**\*Also Subject to Terms and Conditions to Redeem Holiday Voucher.**

## **5. General Terms**

1. This offer is not valid for Panasonic's channel partners (Outlet, Dealers, Distributors, Sales Executives, Outlet, Dealership) or employees of Panasonic ).
2. Customer must not accept the Scratch Card, in case the Scratch Code is used before, or the Card is used or tampered with. Customer must return the scratch card to the Outlet or contact CNPL at [support@cnpl.asia](mailto:support@cnpl.asia).
- 2A The participation to this Offer is voluntary.
3. The Scratch Card/Assured Gift cannot be transferred, substituted or encashed. CNPL reserves the right to replace the gifts won by Customer with any other brand/model of similar/ higher MRP, in case the said gift is discontinued by its manufacturer or unavailable in the market.
4. The delivery of the Gift / Holiday Voucher will be made only after submitting the online request by the customer and also sending all the required documents to CNPL as per T&C No.2 above. Claim Forms submitted by Sales Executive/Channel Partners/Showroom Managers/Outlets/Dealers/CNPL or Panasonic Employees will be treated as misuse of the offer and disqualified for the Gift)
- 4A All request forms should be sent by registered post / reputed courier to Countrywide Network Pvt. Ltd., 204, Chiranjiv Tower, 43 Nehru Place, New Delhi-110019. Request Forms will not be accepted if submitted personally or by hand to our office.
5. Proof of dispatch is not a proof of receipt. Customer will get a confirmation SMS from CNPL within three working days for the confirmation of receipt of documents. If such SMS is not received the Customer shall call at CNPL's Helpline  
No. 080100-99999 from 10:30 am to 05:30 pm during working days (Monday to Friday except National/Bank Holidays).
6. Last date to submit your request to redeem the Gift/Holiday is 31<sup>st</sup> January'2017.
7. No two or more forms can be clubbed together per household/address to avail the offer.
- 7A. Gifts shall be delivered, where possible by Standard Delivery, which may take 4-6 days from the receipt of complete documents by CNPL and a confirmation message issued in respect thereof.
8. Any suggestions/complaints related to this offer, discussed on telephone will not be considered. All suggestions/complaints must be given in writing to [support@cnpl.asia](mailto:support@cnpl.asia)
9. Any person taking advantage of this offer does on complete acceptance of the terms & conditions. Claims that do not comply with the terms & conditions

will be disqualified. 1. Availing the Offer implies that Customer agrees to all the Terms and Conditions of this Offer. Anybody found using unfair means will be immediately disqualified. Illegible/incomplete/invalid/wrongly filled/manipulated claim forms will be rejected. Claim Forms submitted by the Channel Partners on behalf of the Customers may be rejected and CNPL reserves the right to ask the eligible customer in writing, the reason to handover the claim form to Channel Partner rather than dispatching to CNPL directly.

10. CNPL reserve the right to contact Customer via any mechanisms, not limited to call/ sms/ email/automated call, related to this offer including receiving of the documents, dispatching of the Gift etc.
11. Customer agrees that Panasonic India Private Limited (“Panasonic”) shall not be liable for any claims, injuries losses or damaged of any kind arising out of or in connection with this Offer, the terms and conditions hereof or with the acceptance, possession or use of the Gift.
12. Customer agrees that all/any pictures of any person appearing in the Offer Voucher, Srctach Card, promotional material or website are fictitious and any resemblance to real persons, living or dead is purely coincidental. The pictures and images of products are visual representations and the actual product and their colors, model numbers and/ or features may differ. Panasonic or CNPL will not accept any responsibility of licensing and copyright issues of the used images.
13. No other offers can be clubbed with this Offer.
14. Customer agrees that this offer is valid only on the purchase of brand new Product during the offer period and is not valid on the sale of second hand or refurbished product etc.
15. The offer is not valid on purchase made on e-commerce websites.
16. Customers may be required to show/submit a copy of identify proof, address proof and invoice to the in-charge of the Outlet.
17. Panasonic shall not be liable for delay in delivery of the Gift for any reason whatsoever.
18. Panasonic is neither responsible for nor guarantees the service of the product received as Gift. Panasonic is not liable for any defect in the Gift or for the deficiency in services intended to be rendered therefrom. For all such claims Customer must contact CNPL and the manufacturer/or service provider of the Gift. The existence of a dispute with CNPL and the manufacturer/or service provider, if any, shall not constitute a claim against Panasonic.
19. Each Customer hereby authorizes CNPL and/or Panasonic to use their images for press coverage for promotion of the Offer.
20. All gifts / gift vouchers will be subject to Indian laws, including tax regulation as and when applicable. The Octroi Charges and TDS, if applicable on any gift item, will have to borne by the Customer and payable on request before delivering the Gift. No claim pertaining to the same be made either to CNPL or Panasonic. Utility Charges of Rs.250/- per night are applicable to redeem the Holiday Voucher.
21. Panasonic shall not on any account be responsible for the non-redemption of the Gift by CNPL/manufacturer/trader or service provider of Gift.
22. Any dispute, of whatever nature, pertaining to the Scratch Card/ this Offer and/or its registration or the terms and conditions related thereto shall be

- solely and strictly between the CNPL and the Customer. Panasonic shall not be responsible for any disputes arising in this respect.
- 23 The offer shall be void in any state where prohibited by law. In such case, Panasonic or CNPL shall not be liable to provide any free cash back, gift(s) or compensation to the Customer on any account.
- 24 In case of any dispute related to the Terms and Conditions of this Offer, the same shall be referred to be settled by the sole arbitrator appointed by CNPL, whose decision shall be final and binding on all the parties. All disputes shall be subject of the exclusive jurisdiction of the courts at New Delhi only.
- 25 These terms and conditions are subject to force majeure circumstances i.e. act of god or any circumstances beyond the reasonable control of Panasonic or CNPL.
- 26 The customers hereby agree and undertake not to hold Panasonic and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that the customer may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and/or on account of availing the offer.
- 27 The customer hereby agrees and undertakes to hold harmless and indemnify CNPL and Panasonic and/or any of their group entities or affiliate, their respective directors, officers, employees, agents, vendors, for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that they may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and/or on account of any act of omission of the customers.
- 28 **DISCLAIMER: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, PANASONIC DISCLAIMS ALL WARRANTIES RELATED TO THE OFFER AND/OR THE GIFTS OFFERED OR RECEIVED THEREUNDER, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. NOTWITHSTANDING ANY TERM TO THE CONTRARY, PANASONIC DISCLAIMS, EXCEPT FOR ANY MANUFACTURING OR FUNCTIONAL DEFECT IN PANASONIC PRODUCT, ALL CLAIMS AND/ OR LIABILITIES IN RELATION TO THE OFFER AND/OR THE GIFT. PANASONIC DOES NOT WARRANT AND SHALL HAVE NO LIABILITY WITH RESPECT TO OFFER AND/ THE GIFTS OR FOR ANY LOSS OCCASIONED TO ANY CUSTOMER OR THIRD PARTY BY PROVISIONING OR OTHERWISE OF SUCH OFFER OR GIFT.**

**ADDITIONAL TERMS & CONDITION TO REDEEM HOLIDAY VOUCHER**

1. The 3 days' / 2 nights' Holiday Voucher entitles the holder to complimentary accommodation (stay only) for a couple and two children up to eight years of age, at any one of the hotel or resort listed herein. The term 3 days' / 2 nights' stay means two nights stay at anyone of the hotel / resort with standard check-in and check-out timings e.g., If Customer checks in on 1st Sep., his/her check out date will be 3rd Sep. Generally check-in and check-out timings are 12:00 noon but it can be ±2 hours depends on hotel's policy.

2. Utility charges of Rs.250/- (per Night) are to be paid before issuing a Letter of Confirmation, through a demand draft payable at New Delhi in the name of Countrywide Network Pvt. Ltd.
3. At least 30 days' clear advance notice is required (subject to maximum 90 days) with the first, second and third choice of destinations & dates to process the booking. Customer to ensure that he/she has mentioned three different destinations and three optional check-in dates, out of which one destination with anyone optional check-in date (from your preferences) will be confirmed byCNPL. Customer shall maintain minimum seven days' gap between the preferred check-in dates. On receiving of booking request form, Customer will get a confirmation for the availability of destination by email and asked for payment towards Utility Charges. Booking requests will be disqualified in case of non-receipt of utility charges within five days after confirming the destination to the recipient.
4. Only completed booking forms along-with Original Scratch Card will be entertained. No booking on fax, phone or email will be accepted. All bookings are subject to availability, especially in case of Diwali/Dussehra/National Holidays and Long-Weekends. This offer excludes the period of 24th December to 2nd January as hotel booking dates.
5. Countrywide Network Pvt. Ltd., reserves the right to alter dates and hotels, in case of non-availability.
6. A confirmation letter for the hotel accommodation will be issued in the name of the Customer by the reservation office of CNPL and all recipients are required to carry the same to produce at the time of check-in at the hotel. Details of the hotel, date and destination will be mentioned therein. The status of a particular booking will be informed to the holder of this offer ten (10) days before the date of check-in.
7. Once the letter of confirmation has been issued against a particular request, no changes thereafter will be entertained.
8. The Holiday Voucher shall entitle the Customer only for complementary accommodation. The Customer shall be solely responsible for obtaining and completing all Visa requirements for International destinations. The Holiday Voucher shall not include cost of meals, extra bed, telephone calls, heaters, laundry and other leisure facilities. Any and all expenses incurred by the Customer in realization (e.g. travel, statutory formalities etc.) of the Holiday Voucher shall be incurred by the Customer.
9. No two or more forms can be clubbed together to avail the offer. Only one booking form can be used per booking/family/group traveling together. The vacation offer is non-transferable, non-negotiable, non-redeemable against cash and can be used only once against original scratch card/voucher.
10. Last date to submit your holiday request is 31<sup>st</sup> January'2017 and hotel accommodation must be completed before 31<sup>st</sup> March'2017.

#### **Air Purifier / Water Purifier**

- **Warranty** - 1 year extended year is exclusive of consumable parts such as filters. Offer valid till stocks lasts within the offer period. The images are only for representation purpose only and the actual images may vary.
- **Finance offer** - Finance offer and processing fee is at the sole discretion of financier / dealer / bank. EMI will vary from model to model.

### **Standard Chartered**

Offer is valid up to 15th Sep to 15th Nov. EMI is offered on select credit cards of Standard Chartered. EMI conversion is on sole discretion of the issuer bank/s. In case of any issues, the cardholder is requested to contact the card issuer bank. For all EMI transactions, issuer banks charge interest as per their policies. EMI is available only on Pine Labs EDC terminals. EMI is not applicable on charge cards and corporate cards. Cash back / Payback is offered to the Customer only when it is mentioned on the charge slip. In case the charge slip does not mention Cash back / Payback, the customer is not entitled for the same. Customer is requested to always preserve his charge slip till cash back has been processed / received. Cash Back for all EMI transactions will be credited within 90 days from the date of transaction. 5% cash back for all Debit / Credit card transactions above ` 10 000 with a max cash back of ` 5 000. Offer is for selected Outlets only. Offer not available on Online channel. Terms and conditions of the respective manufacturer / service provider are deemed to have been accepted by the customer, and must be complied with the customer and Panasonic takes no liability, and any / all claims raised shall be subject to the exclusive jurisdiction of the courts at New Delhi only.

### **General Terms and Conditions:**

1. Product specifications, warranty, pricing, system, components or options available are all subject to change without prior notice.
2. Offer valid till stocks lasts within offer period.
3. MRP (inclusive of all taxes) for one unit, wherever applicable.
4. The images are only for representation purpose only and the actual images may vary.
5. **Finance offer** is at the sole discretion of financier / dealer / Bank. Processing fee at the sole discretion of the discretion of the financier / dealer / Bank. EMI will vary from model to model.
6. Offers are valid on products purchased from Panasonic authorized dealers. Panasonic shall not be responsible if the offer could not be availed by the customer due to purchase from unauthorized dealer.
7. Product specifications, warranty, pricing, system, components or options available are subject to change without prior notice.
8. MRP (inclusive of all taxes) for one unit, wherever applicable.
9. Terms and conditions of the respective manufacturer / service provider are deemed to have been accepted by the customer, and must be complied with the customer and Panasonic takes no liability, and any / all claims raised shall be subject to the exclusive jurisdiction of the courts at New Delhi only.