

Terms & Conditions 10 Year Warranty on Inverter Model Compressor

Panasonic India Pvt. Ltd. having its registered office at 12th Floor Ambience Tower, Ambience Island, NH8, Gurgaon- 122002, Haryana (herein after referred to as "Company" or "Our" or "We"), warrants to the purchaser ("Customer") of this Product free of charge repairs of functional part(s) of Inverter Model Compressor ("Product"), if proved upon inspection by the Company or any of its Authorized Dealer/ Service Centre, to be defective due to faulty material or workmanship. This non-transferable warranty is only for the first end user on purchase from the Company or any of its Authorized Dealer. Company's Authorized Dealer/ Service Centres will repair this Product on the terms and conditions below:

Warranty Period

The Warranty Period is for 10 (1+9) Years on compressor from the date of purchase of this Product mentioned on Original Purchase Invoice. Warranty shall not be considered valid if the above referred documents are not presented or if the information contained is incomplete or the Warranty Card is found tampered.

Warranty Terms

- 10 (1+9) Year warranty on compressor is applicable only on 2017 and 2018 Inverter Models (List attached) Purchased between 01st February 2018 to 31st May 2018.
- 10 (1+9) Year warranty on compressor is applicable for sale through all authorized channels of Company except e-Commerce.
- The Purchaser has to provide original Invoice at the time of availing the repair services.
- Total Warranty Period on the Compressor is limited to 10 Years from Date of Purchase, irrespective of the Period the Product was not in use or was under breakdown for repair.
- **While Company undertakes responsibility to replace only the Compressor free of cost during Warranty Period. Cost of labour, transportation and other incidental expenditures shall be borne by the Customer after the lapse of first year of Product warranty.**
- Repair or replacement will be carried out through the Company's Authorized Service Centre or its Dealer's Service Centre. All parts removed/ replaced by the Company shall be the property of the Company. In the event the Company carries out repairs or replacement of any part during the said Warranty Period, the Warranty shall thereafter continue only for the remaining period of the Warranty Period. Any repairs done or replacement provided shall not extend the warranty term for the Products. This Warranty shall not apply with respect to the Products or any part thereof which has been subject to:

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- (a) Installation/repair by any unauthorized organization/ persons or repair/use of this Product or any accessories other than those specified by Company;
 - (b) Any damages resulting from un-authorized adaptations or adjustments to the Product;
 - (c) If the Product/ part(s) Serial No. on the Product is mutilated, defaced or altered;
 - (d) Any damage to the Product including but not limited to damage by animals (eg. Rat, lizard, insect, ants, etc), input voltage beyond specifications, fire, lightening, water ingress, dust, riots, acts of God (like flood, earthquake, cyclone, storm, etc);
 - (e) Use of harmful chemicals; improper heat load, Usage of Product in an abnormally corrosive alkaline/acidic atmosphere;
 - (f) Any change or defect resulting due to improper maintenance or any use contrary to the operations specified in the User's Manual supplied with the Product;
 - (g) Damage or loss arising out of mishandling or incurred during transit; Any form of damage caused by using external stabilizer.

The Company shall not be liable or be deemed to be in default for any non-functional or abnormal function with any external device connected with the Product.

While the Company will make every effort to carry out repairs/ replacement of parts at the earliest, it is however made explicitly clear that the Company is under no obligation to do so in a specified period of time.

Any defect in the electrical installation or wiring at site has to be rectified by the Customer as per the recommendation of Company's Authorized service representative.
The Customer shall bear the cost of such rectification.

In the event of any unforeseen circumstance, where the Company is not able to replace the affected part, then Company's prevailing depreciation policy will be binding on the Customer to accept as a commercial solution in lieu of replacement of the affected part.

For Product units installed outside the municipal limits of the Company or Authorized Dealer's service centre, all expenses incurred in to & fro transportation of unit / parts, lodging, boarding, conveyance and other incidental charges will be borne by and payable in advance by the Customer.



Applicable Inverter Model List:

| CS/CU-U12UKY | Inverter |
|-----------------|----------|
| CS/CU-U18UKY | Inverter |
| CS/CU-U24UKY | Inverter |
| CS/CU-VS12TKY | Inverter |
| CS/CU-VS18TKY | Inverter |
| CS/CU-XS12UKY | Inverter |
| CS/CU-XS12UKYM | Inverter |
| CS/CU-XS18UKY | Inverter |
| CS/CU-XS24UKY | Inverter |
| CS/CU-NS12UKY | Inverter |
| CS/CU-NS18UKY | Inverter |
| CS/CU-QS12UKY | Inverter |
| CS/CU-QS18UKY | Inverter |
| CS/CU-LU12UKYRN | Inverter |
| CS/CU-LU18UKYRN | Inverter |
| CS/CU-LU24UKYRN | Inverter |
| CS/CU-YU12UKYRD | Inverter |
| CS/CU-YU18UKYRD | Inverter |
| CS/CU-YU12UKYM | Inverter |
| CS/CU-YU18UKYM | Inverter |
| CS/CU-WS18UKY-R | Inverter |
| CS/CU-WS18UKY-K | Inverter |
| CS/CU-WS18UKY-N | Inverter |
| CS/CU-RS12UKY | Inverter |
| CS/CU-RS18UKY | Inverter |
| CS/CU-RS24UKY | Inverter |
| CS/CU-LU18UKYMN | Inverter |
| CS/CU-RS18UKYL | Inverter |
| CS/CU-WS12UKY | Inverter |
| CS/CU-WS18UKYE | Inverter |

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| CS/CU-LU18UKYMNE | Inverter |
| CS/CU-WS18UKYA | Inverter |
| CS/CU-LU18UKYMNA | Inverter |
| CS/CU-WS18UKYS | Inverter |
| CS/CU-LU18UKYMNS | Inverter |
| CS/CU-TS12SKY | Inverter |
| CS/CU-TS18SKY | Inverter |
| CS/CU-TS24SKY | Inverter |
| CS/CU-US12SKY-1 | Inverter |
| CS/CU-US18SKY-1 | Inverter |
| CS/CU-US24SKY-1 | Inverter |
| CS/CU-PS12SKY | Inverter |
| CS/CU-PS18SKY | Inverter |
| CS/CU-PS24SKY | Inverter |
| CS/CU-PS12SKYE | Inverter |
| CS/CU-PS18SKYE | Inverter |
| CS/CU-PS24SKYE | Inverter |
| CS/CU-PS12SKYA | Inverter |
| CS/CU-PS18SKYA | Inverter |
| CS/CU-PS24SKYA | Inverter |
| CS/CU-PS12SKYS | Inverter |
| CS/CU-PS18SKYS | Inverter |
| CS/CU-PS24SKYS | Inverter |
| CS/CU-KS12SKY-1 | Inverter |
| CS/CU-KS18SKY-1 | Inverter |
| CS/CU-KS24SKY-1 | Inverter |