

# Terms and Conditions

## Steam and Go! Contest

### 1. Contest Period

1.1 Contest begins from 12 January – 8 February 2024 for 4 weeks, both dates inclusive (“Contest Period”).

1.2 Panasonic Malaysia Sdn Bhd (“Organiser”) reserves the right to revise, amend, vary and/or change the terms and conditions herein from time to time without prior notice. The Organizer reserves the right to vary, extend, suspend or end the Contest and/or the Contest Period at its sole discretion, if the Contest is not capable of being continued for whatsoever reason.

1.3 All entries received outside of the Contest Period and all entries that do not meet the criteria stated under Clause 2 below will be disqualified automatically.

### 2. How To Enter

(a) Purchase Panasonic Handheld Garment Steamer NI-GHF025WSK or NI-GHD015WSK (“Panasonic Steamer”) from any online official stores or authorised dealers in one receipt during the Contest Period.

(b) Scan QR Code - Upload picture of receipt and fill up the required details

A printed and clear proof of purchase of either Panasonic Steamer in a single receipt together with the receipt number is required for submission. Include in the submission: The name as per MyKad, contact number, active email address, gender, date of birth, date of purchase, place of purchase (dealer’s name), ethnicity (Chinese, Malay, Indian, Others), How do you know about this contest (Online, Shopfront Announcement, Friends & Family, Others – please specify), Are you a Doublewoot fan? (Oh YES!, Not Yet, My Friend Is!). All the information provided is subject to verification by the Organizer.

(c) Original receipt must be retained as proof of purchase during entry submission. The Organizer shall reserve the right to request for evidence of the original receipt (hardcopy) for verification. Failure to produce the hardcopy of the receipt upon request will result in automatic disqualification.

### 3. Contest Mechanics

- a) Contestants can send in more than one entry. However, one (1) receipt equals to one (1) entry. Each contestant with a qualified entry is only eligible to win one prize per week.
- b) Contestant's entry(ies) will be validated based on the following:
- Clear and complete printed receipt(s) with full details of the Panasonic Steamer, purchase amount, total purchase unit, outlet name, date of purchase and invoice number.
  - Complete details received via QR Code submission.
  - Fulfilled Contest purchase requirement
  - Purchase date within the Contest Period
- c) Winners will be chosen via method specified in Clause 3 d), 20 lucky winners each will be chosen on 4 different weeks.

Week 1 (12 – 18 January 2024): 20 winners

Week 2 (19 – 25 January 2024): 20 winners

Week 3 (26 January – 1 February 2024): 20 winners

Week 4 (2 – 8 February 2024): 20 winners

- d) The winners will be selected as follows:

The shortlisted winners will be determined based on the serial number of the qualified entries received during the Contest Period, for example: 1,000 eligible entries/serial numbers received during the Contest Period, e.g.,  $1,000 \text{ serial numbers} \div \text{allocated prizes} = \text{winning entry serial number}$ .

Illustration of computation is as follows:

20 Winners x Doublewoot e-Voucher RM100

$1,000 \div 20 = 50^*$  (The multiplication number in this case is 50)

Doublewoot e-Voucher	Winning Serial Number
RM100	50
	100
	150
	200

In the event the winning serial number entry is a decimal number, the winning serial number entry will be rounded up to the nearest whole number.

#### 4. Prizes

a) The prizes to be awarded are as follows:

Week	Prizes	Quantity
Week 1	RM100 Doublewoot E-voucher	X 20
Week 2	RM100 Doublewoot E-voucher	X 20
Week 3	RM100 Doublewoot E-voucher	X 20
Week 4	RM100 Doublewoot E-voucher	X 20

- b) The winners will be notified via email from the Organizers' appointed agencies. The Organizer shall not be responsible for any errors in contact details provided/sent by the contestants and shall not be held responsible if the winners cannot be contacted for whatsoever reason. A maximum of three (3) attempts will be made to contact the winners. Thereafter, the Organizer reserves the right to disqualify the said winner's eligibility.
- c) Once the winners have acknowledged the notification, the Organisers will then send the prizes directly to the respective winners via email within thirty (30) days from the acknowledgement of notification.
- d) The winners will receive the prize redemption email containing their prize along with details and instructions for accessing or redeeming the prize without the need for physical delivery.

#### 5. General Terms and Conditions

5.1 This Contest is open to all Malaysian citizens or permanent legal residents of Malaysia aged 18 years and above at the time of entry. Employees of the Organizer and related companies, including their families (immediate and distant), friends, suppliers, agencies, participating dealers, and service providers are strictly prohibited from participating in this Contest.

5.2 The Organizer reserves the right to exercise its discretion to accept, disqualify, reject, modify, suspend or cancel any entry where and when deemed necessary, in respect to any violation or potential violation of any terms and conditions stipulated herewith.

5.3 The Organizer shall disqualify any entries, whereby in its opinion and discretion, a participant is connected or linked to any business dealings with the Organizer or has deliberately or negligently submitted a content deemed obscene, defamatory, indecent, politically provocative or generally offensive in nature. Any entry submitted containing fraudulent information using false identity or other particulars with the intention to deceive or misrepresent PANASONIC corporate image and/or matters associated therewith shall be disqualified accordingly.

5.4 The Organizer shall delete and remove any entry found to be tampering, disrupting or infecting the network content service system of the Contest with malicious software thereby affecting the overall registration process of the same.

5.5 Where appropriate in view of given circumstances, relevant criminal liability and/or civil action may be contemplated by the Organizer against any person responsible in contravention of Clauses 6.3 and 6.4 above upon being advised and accordingly.

5.6 The prizes awarded to winners are non-transferable, non-exchangeable and non-refundable for cash, credit or any other alternatives unless stated otherwise. The Organizer reserves the right to vary or substitute the prizes without any prior notice.

5.7 Winning entries submitted by applicants representing a single family (immediate family) shall not be entitled to more than one (1) prize awarded in any one or all categories of the Contest. Immediate family is defined to include father, mother, wife, husband, son, brother, sister and daughter.

5.8 All personal data information obtained or caused to be obtained throughout the Contest shall be within the responsibility of the Organizer including but not limited in acquiring, processing, retaining and/or disseminating in compliance with the Personal Data Protection Act 2010 and relevant regulations thereof. The Organizer, its affiliates, appointed representatives or agents shall not in any whatsoever way be held or deemed responsible to any claims, demand or liability resulted or attributed to any action or omission compromising the safety and integrity of such personal data. Detailed information on privacy notice is available at <https://www.panasonic.com/my/pdpa.html>, and related enquiries on data protection matters can be directed to [ccc@my.panasonic.com](mailto:ccc@my.panasonic.com).

5.9 Upon providing information for the application and registration of the Contest, contestants unconditionally and irrevocably undertake to represent that such information supplied shall not in whatsoever way infringe any third party's legal rights. In the likely event of any monetary claim or legal proceeding is initiated against the Organizer pursuant to the use of such information, the contestant whom supplied the said information shall be made liable to indemnify the Organizer thereof for any loss, damage or other liability arising therewith.

5.10 The Contest is in no way deemed sponsored, promoted, endorsed and/or managed by unauthorised individual or corporate entities associated in any illegal, restricted or improper business practise.

5.11 Any subsisting Intellectual Property rights either whole or part in any compilation, collective work, or other derivative work created relation to the Contest shall be owned and/or authorized, licensed or assigned by Panasonic group of companies by law and/or common law.

5.12 For any whatsoever reason, where any part of the Contest is not capable of being executed as planned by reason of, but not limited to, the infection by computer virus, bugs, tampering, unauthorized interception, fraud, negligence, technical failures or any other causes beyond the control of the Organizer insofar having corrupted or affected the activity, administration, security, fairness, integrity, or proper conduct of the Contest, the Organizer reserves the right to exercise its absolute discretion to disqualify any entry and/or cancel, terminate, modify or suspend the Contest.

5.13 All matters undertaken in relation to the Contest made in accordance to the terms and conditions pursuant to reasonable judgement and discretion shall not be conclusive grounds to hold the Organizer responsible and liable to any personal injury, property damage or financial loss sustained, afflicted and/or incurred thereof.

5.14 Any claims, judgments and/or awards shall be limited to actual out-of-pocket costs associated with entering this Contest. Contestants agree to waive any rights or claims to attorney's fees, indirect, special, punitive, incidental or consequential damages of entrant, whether foreseeable or not and whether based on negligence or otherwise.

5.15 The Organizer shall not be liable for any cost incurred by the contestants in participating in this Contest.

5.16 The Organizer's decisions relating to this Contest and any disputes therewith are final, conclusive and binding on all contestants.

5.17 By participating in this Contest, contestants agree to be bound by the terms and conditions herein contained and the contestants give their voluntary consent for the Organizer to collect, keep, use and process the contestant's personal data solely for the purpose of this Contest. The contestants agree that the Organizer reserves the right to share the personal data with Panasonic Malaysia group of companies. All information given by the contestants is accurate at the time of participating in this Contest and in the event of any change in information, the contestants are to promptly inform the Organizer of such a change.

5.18 The Contest and the terms and conditions are governed by the laws of Malaysia. The contestants agree to submit to the non-exclusive jurisdiction of the Courts of Malaysia.