

# FINDING THE CORRECT PARTNUMBER GUIDE



Version 2, 2013-08-29

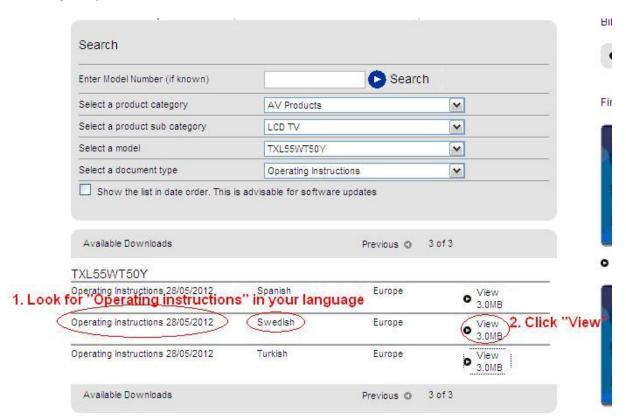
#### **OPTION 1: FIND THE ARTICLE NUMBER IN THE USER MANUAL**

1. Go to your local Panasonic website (www.panasonic .se .no .dk .fi)



NOTE: You will need Adobe Reader to view the document!
Go to www.adobe.com Click on "Download" and choose "Adobe Reader".

# 2. Pick your product



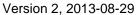


## 3. Accept and view the document



4. Locate the section for "Accessories"





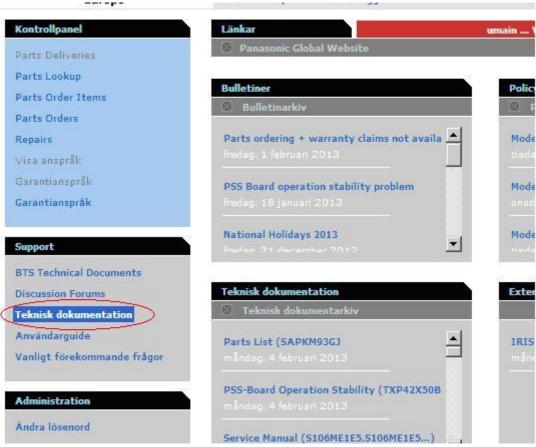


#### **OPTION 2: FIND PARTNUMBER IN THE SERVICE MANUAL**

 Go to <a href="https://www.panasonic-europe-service.com">https://www.panasonic-europe-service.com</a> and login using your Panasonic account number, username and password.



2. Click on "Technical documents"

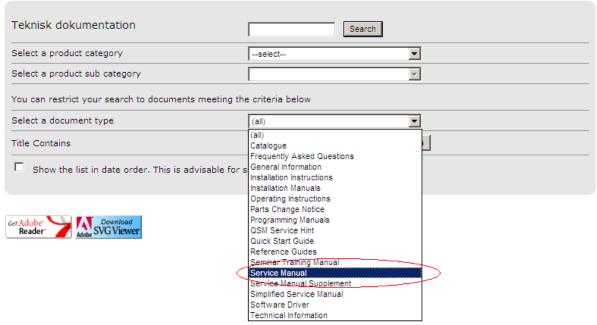




#### 3. Enter search criteria

Teknisk dokumentation		Search
Select a product category	select	•
Select a product sub category		
You can restrict your search to documents	s meeting the criteria below	Type at least the first 3 characting in the model number
Select a document type	(all)	
Title Contains		Förnya

#### 4. Choose "Service manual"



#### 5. View the service manual

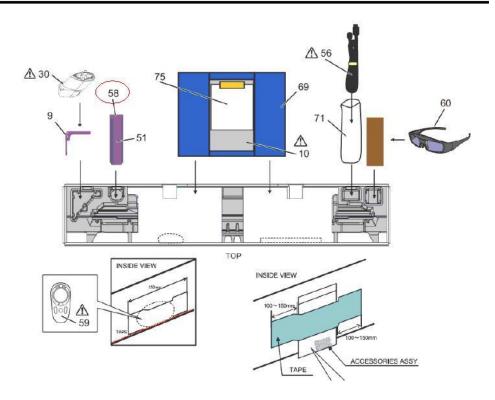




# 6. Locate this page in the service manual

(Example: Number 58 below is the remote control)

## Model No.: TX-P50VT50B/Y,PR50VT50 Packing 1



# 7. Now go to the part list and locate number 58 (Example)

Marked below: This is your partnumber

Model No.: TX-P50VT50B/Y,PR50VT50 Parts List

Safety	Ref. No.	Part No.	Part Name & Description	Q'ty	Remarks
	51	BAT-C-0715	Battery Cover of RC	1	PAVCCZ
	1	EAK1H04AL	SPEAKER_SC(L)	1	PAVCCZ
	2	EAK1H04AR	SPEAKER_SC(R)	1	PAVCCZ
~	52	J0KG00000011	FERRITE CORE	1	
5	53	J0KG00000036	FERRITE CORE FOR AV2 COMPONENT CABLE	1	PAVCCZ
-	54	J0KG00000146	FERRITE CORE PACK FOR LAN CABLE	1	
	3	K0RB00600028	CONTROL UNIT ASSY	1	PAVCCZ
	41	K1HY05YY0030	USB CABLE (A-WIFI)	1	PAVCCZ
	55	K1HY20YY0011	CABLE (SCART)	1	PAVCCZ
$\wedge$	4	K2AHYH000052	AC-INLET WITH CABLE	1	PAVCCZ
$\overline{\Lambda}$	56	K2CN3YY00014	AC CORD	1	(Y) (PR) PAVCCZ
56 57	56	K2CT3YY00058	AC CORD	1	(B) PAVCCZ
	57	K2KYYYY00206	CABLE (COMPONENT)	1	PAVCCZ
	5	L0AZ08A00007	WOOFER BOX(FE)	1	PAVCCZ
	6	L6FAYYYG0016	FAN	2	PAVCCZ
Δ	7	MD50F15A7J	PLASMA DISPLAY PANEL	1	
	58	N2QAYB000715	REMOTE CONTROL	1	PAVCCZ
$\Lambda$	59	N2QBYBUU0016	TOUCH PAD REMOTE CONTROL	1	PAVCCZ
A	8	N5HBZ0000062	WIFI DONGLE	1	PAVCCZ



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# When ordering cables or adapters to plug in to the socket outlet or other country specific parts, please check that the correct part is ordered!

IF YOU TRIED OPTION 1 & 2 WITHOUT SUCCESS PLEASE USE THE BELOW FORM TO GET SUPPORT FROM THE SPAREPARTS DEPARTMENT (ENGLISH ONLY)

# PROBLEMS or questions regarding AVAILABILITY or DELIVERY?

Please **ALWAYS** enter all fields in the below form and Email it to: **eu.spares@eu.panasonic.com** 

In order for us to provide a 1st class service and assist your turn around times please
provide the following details to us (in English) on all enquiries
Your Details
Panasonic Account number:
Your Name:
Name of Company:
Telephone number:
Country that you are based in:
Query Details
1. Full Model number (including suffix):
2. Serial Number:
3. Date the product was purchased (optional):
4. Date the fault was reported:
5. Date the product arrived with you:
6. Full details of the Fault:
7. Any previous service history:
8. Any parts already fitted:
9. Jpeg Images / Movie clips (please attach if appropriate)
For technical advice please email av.technical@eu.panasonic.com
For spares advice please email: eu.spares@eu.panasonic.com
Business Hours: Mon-Thurs 09:00-17:30, Fri 09:30-17:30 (GMT)
PLEASE ALWAYS WRITE "PNO" IN FRONT OF THE MAIL SUBJECT