

Product Safety Recall



Panasonic Power Supply

Model: PS06H050K1000AD

Batch numbers: 2320, 2322, 2401 (4-digit code)

SUPPLIED WITH:

Panasonic pet feeder model: CP-JNF0WFW

Panasonic water fountain model: CP-JNW01FW

Sold nationally between 10 August 2023 and 28 October 2024.

The power supply may pose a safety hazard due to a potential fault in the bonding of the front and rear case components causing possible exposure to live conductors if separation occurs.

What to do

1. Switch off power at the outlet.
2. Remove the power supply from outlet socket.
3. Contact Panasonic New Zealand to arrange collection and replacement of the faulty power supply – free of charge.

For information about the recall process contact:

Panasonic New Zealand Ltd

Phone: 09 2720196

Email: service@nz.panasonic.com (use "Return Power Supply" in subject heading)

See www.recalls.govt.nz for
other New Zealand consumer product recalls
Issued: October 2024

Voluntary Recall – Panasonic New Zealand AC Power Adaptor (Power Supply) for Pet care products

AC Power Adapter Model:PS06H050K1000AD



Dear Valued Customer,

Please note, there are affected batches of power cord adapters supplied with these Pet Feeder & Water Fountain models (Panasonic Smart Pet Feeder - Model: CP-JNF01F) (Panasonic Pet Water Fountain - Model: CP-JNW01FW) that may be defective. The risk that defective product may have its plug getting detached and exposing live terminals (plug pins) posing a risk of electric shock or serious Injury by contact, so to safeguard customer recall is executed.

For consumers who have purchased this product, please take the below steps:

AFFECTED AREA:

AC Power Adaptor (Power Supply) – Batch Numbers: 2320, 2322 & 2401

Supplied as part of the following models:

- Panasonic Smart Pet Feeder - Model: CP-JNF01FW
- Panasonic Pet Water Fountain - Model: CP-JNW01FW



Model No.

Batch No.

Action required:

Consumers who have purchased this product with the affected plug should stop using it immediately. Consumers should switch off the power point or breaker first to ensure safety, then remove the plug to check if it is part of the recall. If so, consumers should contact Panasonic New Zealand to organise a replacement AC Power Adaptor and return the recalled AC Power Adaptor to Panasonic New Zealand

Please contact Panasonic by phone 09 272 0196 (Monday to Friday between 8.30 am and 5.00 pm) or email service@nz.panasonic.com (use "Return Power Supply" in the subject heading) and we can assist you with an exchange of your AC Power Adaptor (Power Supply) Model: PS06H050K1000AD at no cost.

The products were sold from August 2023 until 28 October 2024 in New Zealand.