

## Operating & Installation Instructions

Fully Automatic Washing Machine  
(Household Use)

Model No. **NA-F85S11**  
**NA-F75S11**



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**Thank you for purchasing this product.**

- Read these instructions carefully for optimum performance and safety before use.
- Keep this manual for future reference.

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A0625-0(S)(P)

Printed in Vietnam

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# Safety Precautions

## **WARNING**

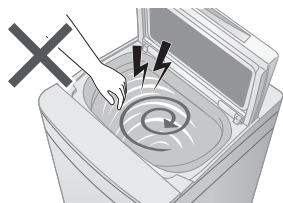
### May cause serious injury or death.

#### Children must not use it alone.

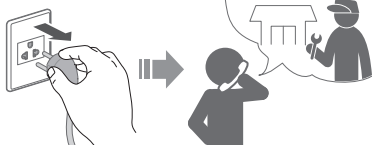


- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

#### Do not touch the tub until it stops.



- If the tub does not stop within 15 sec:

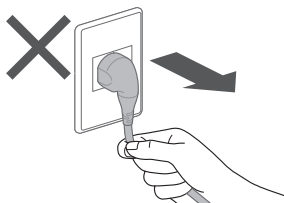


### May cause fire or electric shock.

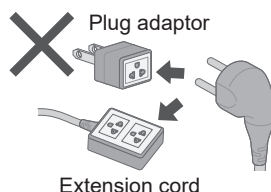
#### Do not touch it with wet hands.



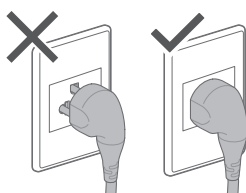
#### Do not hold or pull on the cord.



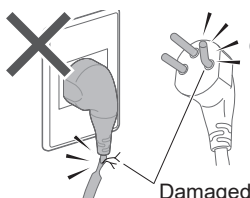
#### Do not use.



#### Fully insert it.

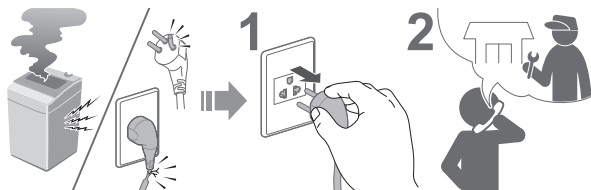


#### Do not use.

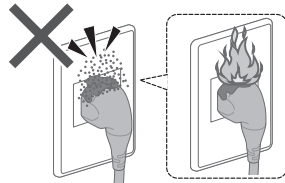


- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

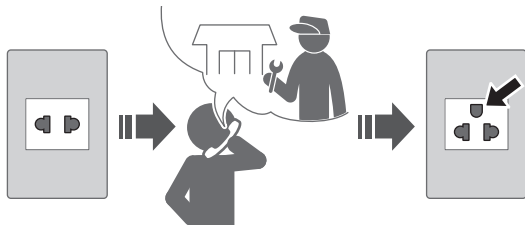
**In case of failure or damaged power cord, stop use and ask the electrical technician.**



**Accumulated dust may cause fire.**



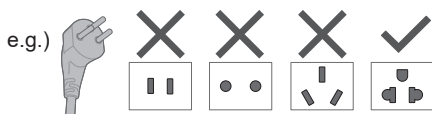
**Securely insert the ground prong. Ask the electrical technician for a new socket.**



**Wipe the power plug periodically.**

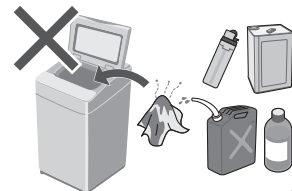


**Use a socket appropriate for this appliance.**



- The plug shape, socket shape and rating requirement vary with the region.

**Keep away from flammable materials.**



**May cause failure.**

**Do not disassemble, repair or modify it by yourself.**

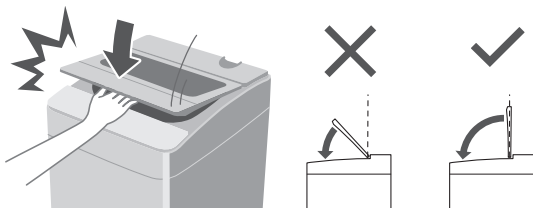


# Safety Precautions (continued)

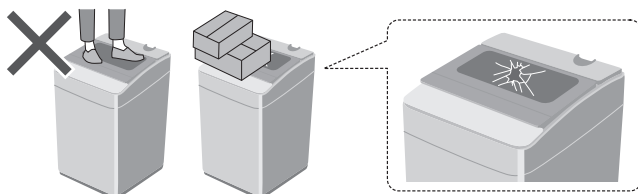
## CAUTION

### May cause injury.

**Be careful not to get your fingers caught.**

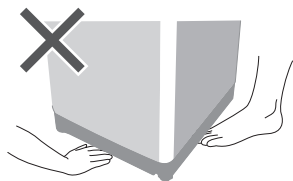


**Do not climb or put objects on the appliance.**



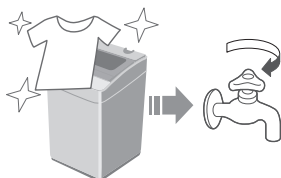
- If the lid is broken, immediately stop using.

**Be careful of your hands and feet.**

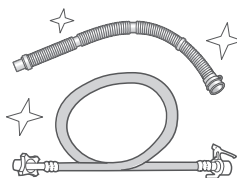


### May cause water leakage.

**Turn off the water faucet.**



**Use new hose-sets.**



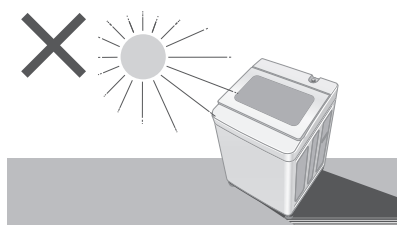
- New hose-sets supplied with the appliance are to be used and old hose-sets should not be reused.

■ For maximum mass of dry cloth and pressure of tap water, see Page 28



## May cause failure.

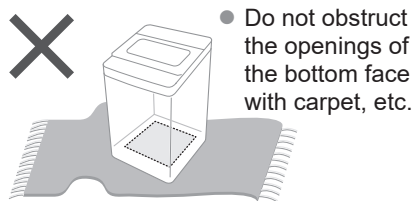
**Keep away from heat and direct sunlight.**



**Do not wash waterproof items.**

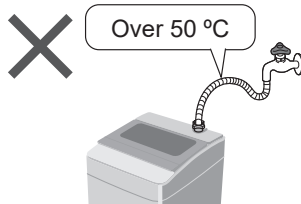


**Do not obstruct.**

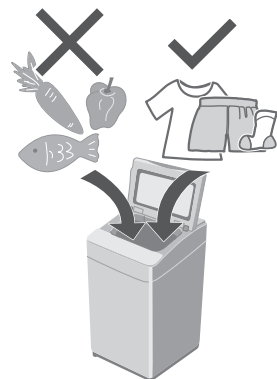


- Do not obstruct the openings of the bottom face with carpet, etc.

**Do not use hot water.**



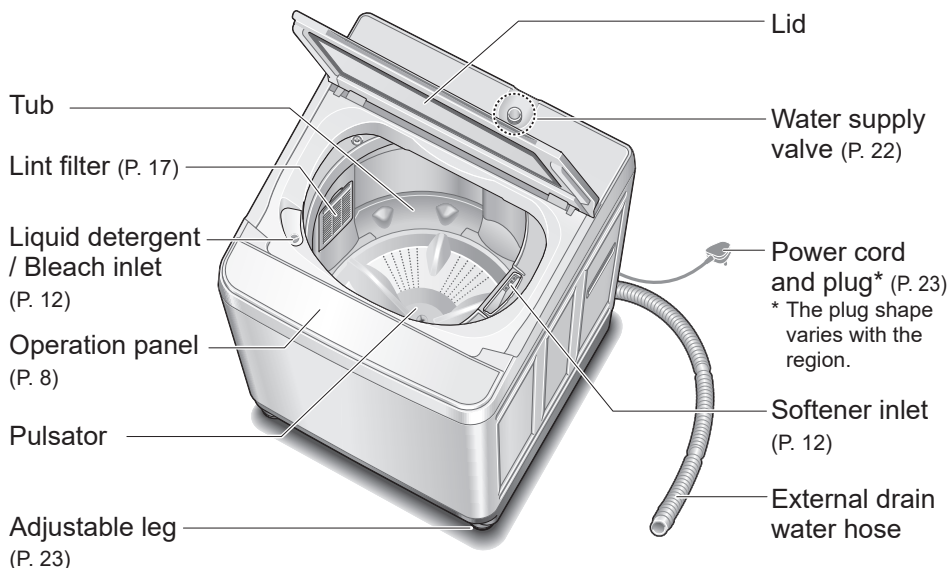
**For Machine-washable items only.**



- This appliance is intended to be used in household. This appliance is not intended to be used in applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - areas for communal use in blocks of flats or in laundrettes.

# Part Names / Accessories

## Part names

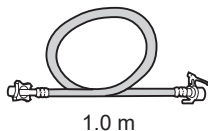


## Accessories

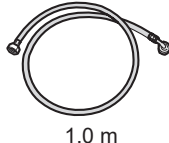
☐ Water supply hose\* (1) (P. 22)

\* The hose supplied depends on the region the unit is sold in.

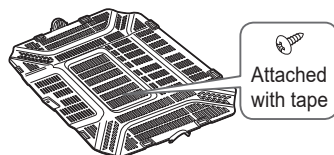
(Joint type)



(Screw type)



☐ Bottom cover (1) /  
Screw (1) (P. 21)

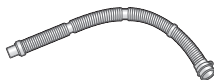


☐ Water tap adaptor\* (1)  
(P. 22)



\* For Joint type only

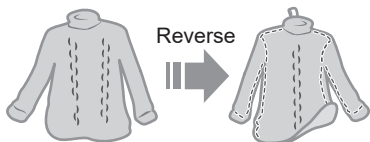
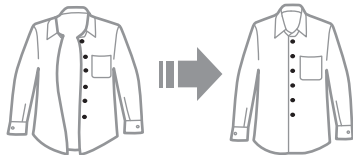
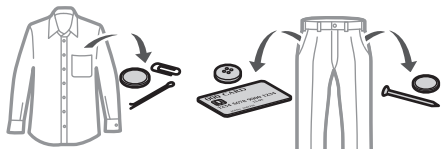
☐ External drain water  
hose (1) (P. 21)



# Before Washing

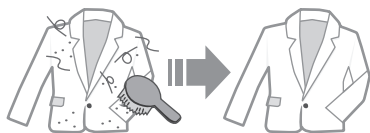
## Laundry preparation and check

### Pre-laundry check



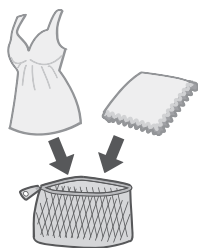
Reverse

Clothes likely to pill

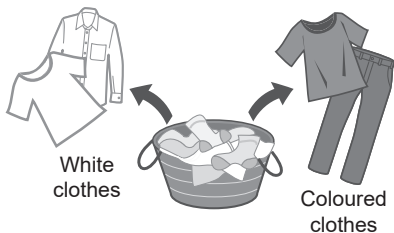


Paper diapers

### Use laundry nets for delicates



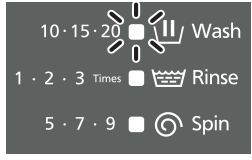
### Wash separately



# Operation Panel

## Change process settings (P. 13)

Flashing  
(in progress)



## Water amount



55 L

Approx.  
5 sec

## Remaining time



60 min

## Detergent volume

Water level (L)		Detergent *2
55 *1	42	
37	32	
29	20	

\*1 NA-F85S11: 55 L

NA-F75S11: 52 L

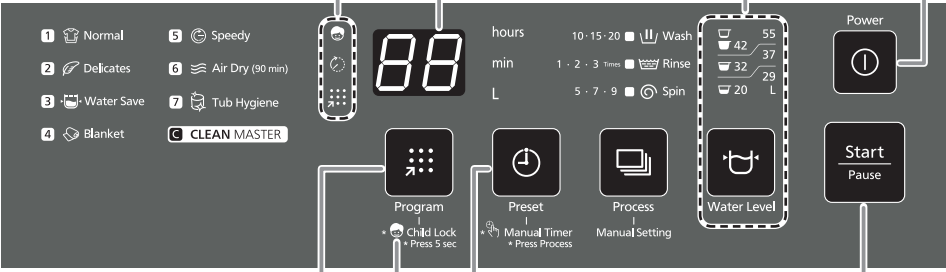
\*2 : 1 scoop/cap of detergent

Child Lock lamp (P. 15)

Preset lamp (P. 13)

Program lamp (P. 10)

Power On/Off



Preset (P. 13)

Child Lock (P. 15)

Program selection (P. 10)

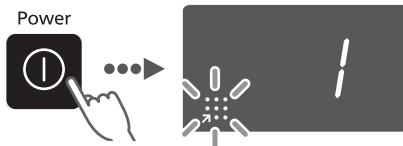
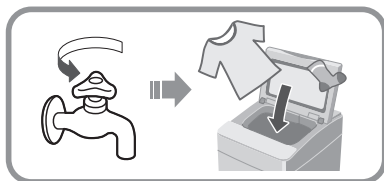
Start/Pause

## NOTE

- In case of a power failure.  
⇒ Operation will resume from where it stopped when the power recovers.
- If you do not press within 10 minutes after power-on.  
⇒ Auto power off.

# Washing

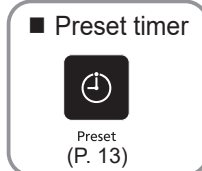
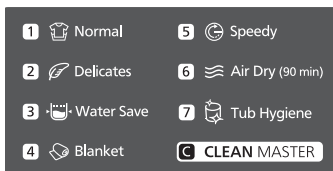
1



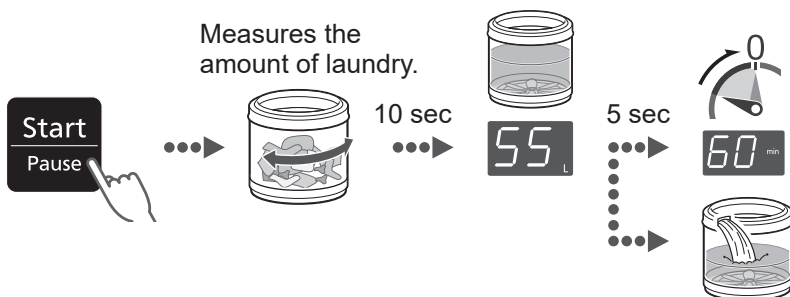
2



to select



3

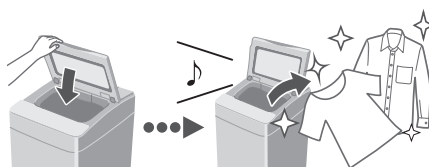


4



Adding detergent / bleach (P. 12)

5



## ■ After pressing “Start”

- To change each operation (while washing).








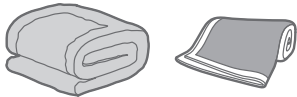


- To check or change the water level (while washing).










- You cannot change the program.

# Variety of Programs

	Program	Purpose	Max. capacity * (kg)
Wash	<b>1</b>  <b>Normal</b> (P. 9)	● Everyday clothes 	8.5 7.5
	<b>2</b>  <b>Delicates</b> (P. 14)	● Washing gently 	3.5
	<b>3</b>  <b>Water Save</b> (P. 9)	● Saving water 	8.5 7.5
	<b>4</b>  <b>Blanket</b> (P. 14)	● Comforters and blankets  With a machine-washable tag	4.2

\* Top: NA-F85S11 / Bottom: NA-F75S11

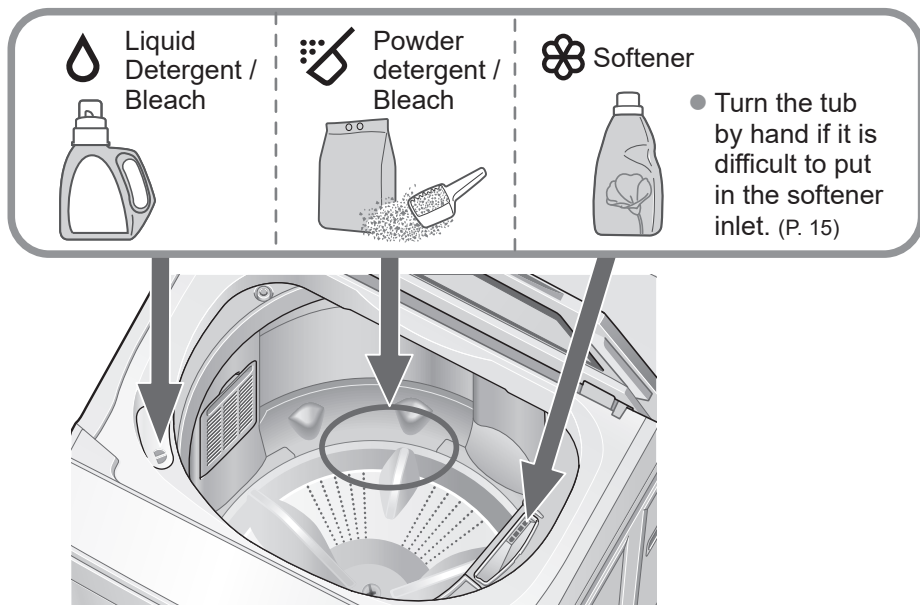
	Program	Purpose	Max. capacity * (kg)
Wash	<b>5</b>  <b>Speedy</b> (P. 9)	<ul style="list-style-type: none"> <li>For light soil</li> </ul> 	8.5 7.5
	<b>C</b> <b>CLEAN MASTER</b> (P. 9)	<ul style="list-style-type: none"> <li>For heavy soil Removing heavy dirt</li> </ul>	8.5 7.5
Dry	<b>6</b>  <b>Air Dry (90 min)</b> (P. 14, 19)	<ul style="list-style-type: none"> <li>Drying synthetic fibre clothes</li> </ul> 	2.0
Maintenance		<ul style="list-style-type: none"> <li>Tub drying</li> </ul> 	—
	<b>7</b>  <b>Tub Hygiene</b> (P. 19)	<ul style="list-style-type: none"> <li>Tub cleaning Removing black mould and smell</li> </ul> 	—

#### NOTE

- **1** “Normal” program and **3** “Water Save” program are recommended for a normally soiled load at the rated capacity of this washing machine.
- **3** “Water Save” program is recommended for Singapore.

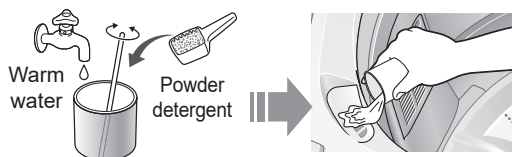
# Detergent / Softener / Bleach

- Follow the instructions on each package.



## Detergent

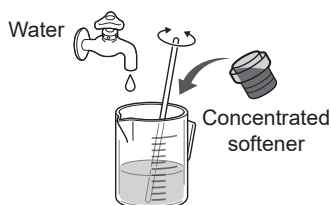
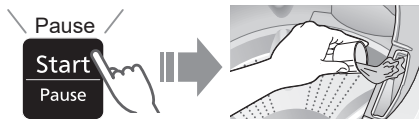
- If powder detergent does not dissolve well, mix and dilute powder in a cup of warm water and put into the liquid detergent / bleach inlet.



- The level of foaming depends on the load size, soil, detergent, and water hardness.

## Softener

- During operation:



- Softener cannot be used with the **3** "Water Save" program.





# Washing Options

## Preset


Set how many hours later to finish operation.


1

  
Preset




2

  
Start  
Pause

  
2 min

All other indications turn off.



1  Normal	2 - 24
2  Delicates	-
3  Water Save	2 - 24
4  Blanket	2 - 24
5  Speedy	2 - 24
6  Air Dry (90 min)	-
7  Tub Hygiene	-
C  CLEAN MASTER	3 - 24

■ To confirm




■ To cancel or change




## Wash / Rinse / Spin


1

  
Power

2

  
Process


3

  
Start  
Pause

## Manual Timer

● “Normal” program only

1


  
Process

to select Wash, Rinse or Spin process.

10 · 15 · 20

1 · 2 · 3

5 · 7 · 9




Giặt Wash

Xả Rinse

Vắt Spin

The light indicator for the selected process is flashing.

2

  
Preset


to select from the available options for the selected process.

• The selected value (time of Wash/ Spin or number of Rinse) will be shown on the LED display.

NOTE

• If the selected value shows “0” on the LED display, the selected process will be skipped.

3

  
Start  
Pause

# Washing Options (continued)

## 2 Delicates

42 L	3.5 kg
37 L	3.0 kg

### NOTE



Bleach

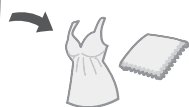


Liquid delicate detergent

### ■ After operation ends



Take out immediately.



## 6 Air Dry (90 min)

The air blown from the tub rotation removes water from clothes.

- Dryable clothes: Synthetic fibre (Max. 2.0 kg)

1

Power



2



Program



3



Start/Pause

### NOTE

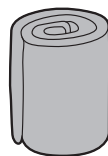
- Clothes may not be sufficiently dried (depends on amount and type of clothes, and the temperature).
- This function does not use a heater. Clothes may be cold and half dry.

## 4 Blanket

Max.  
water amount

4.2 kg

- 100 % synthetic fibre
- 100 % cotton



### NOTE



Powder detergent



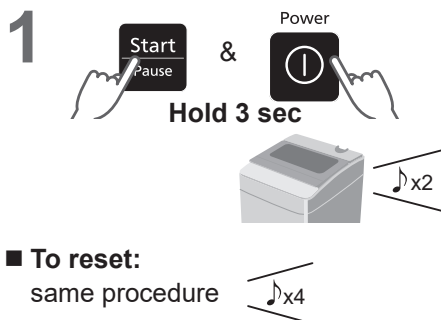
Liquid detergent

### NOTE

- The water amount indication shows the maximum and cannot be changed.

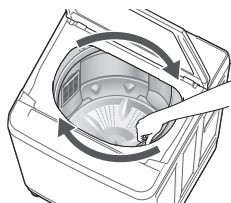
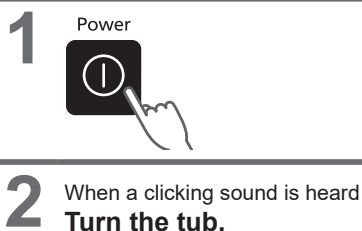
# Convenient Functions

## Cancelling end buzzer



## Turning the tub by hand

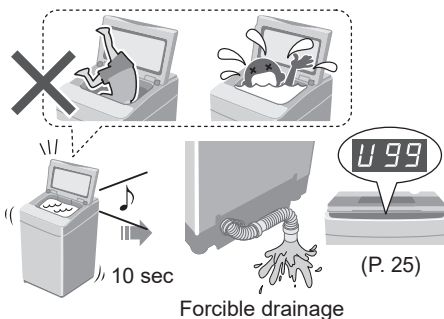
If it is difficult to reach the softener inlet.



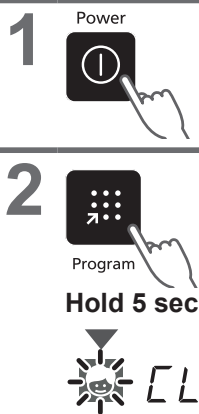
### NOTE

- If there is water in the tub or "Start" is pressed, the tub cannot be turned.

## Setting Child Lock










\* This function does not lock the lid and button operations.




■ **To cancel:** same procedure

Musical note icon x4

# Contents of Programs

Program	Total time <sup>*1</sup> (min)	Wash (min)	Rinse (times)	Spin (min)
 <b>Normal</b>	55	15	2	5
 <b>Delicates</b>	40	12	2	1
 <b>Water Save</b>	60	20 <sup>*4</sup>	2 <sup>*4</sup>	5
	60	26 <sup>*5</sup>	1 <sup>*5</sup>	5
 <b>Blanket</b>	60	12	2	5
 <b>Speedy</b>	45 <sup>*3</sup>	13	2	5
 <b>Tub Hygiene</b>	135 <sup>*2</sup>	63 (Soak 61)	2	30
 <b>CLEAN MASTER</b>	90	45 (Soak 42)	2	5

**\*1 Total time is approximate (When the standard water supply rate is 15 L / min and the water temperature is 28 °C).**

**\*2 Remaining time of 90 minutes or less will be displayed. **

**\*3** NA-F85S11: 45 min  
 NA-F75S11: 40 min

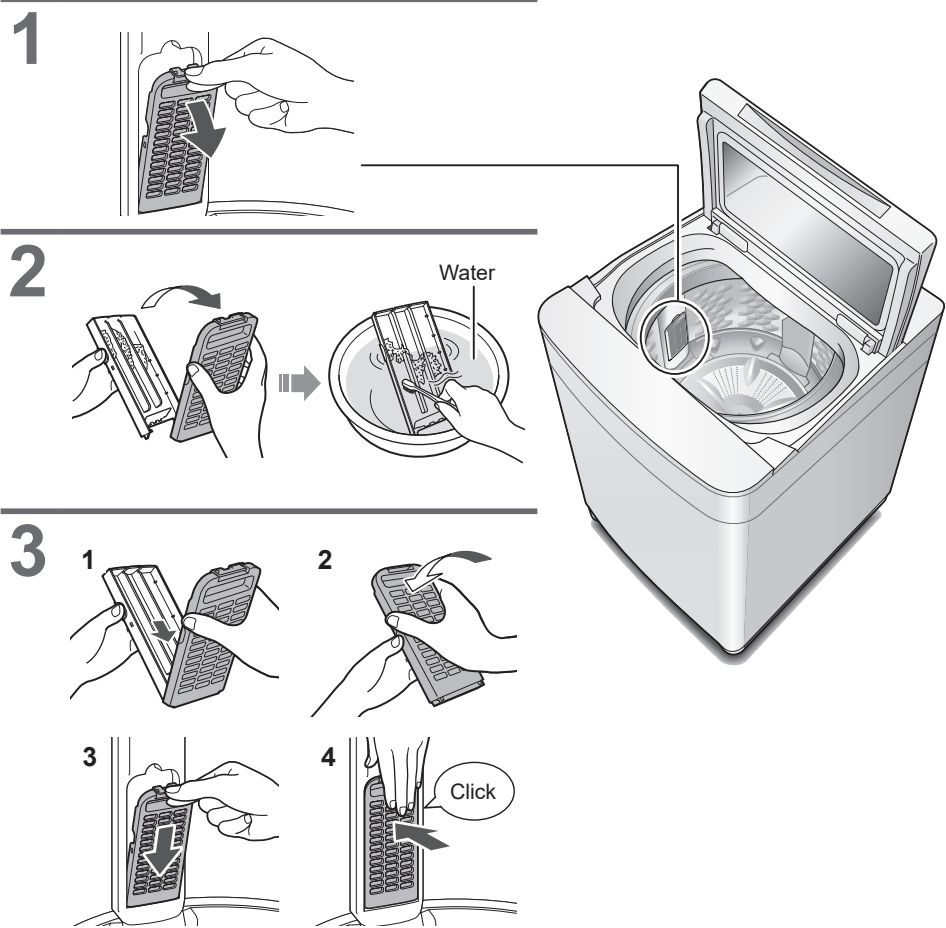
**\*4** For Philippines market

**\*5** For Singapore market

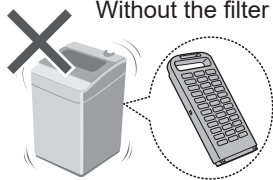
# Maintenance

## Lint filter

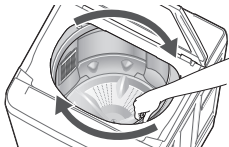
After each operation



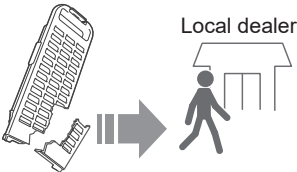
NOTE



If it is difficult to remove the filter (P. 15)



If the filter is broken



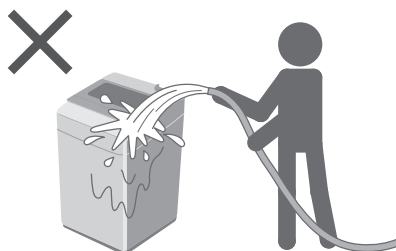
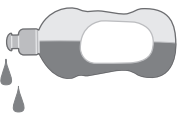
# Maintenance (continued)

## Main unit, lid



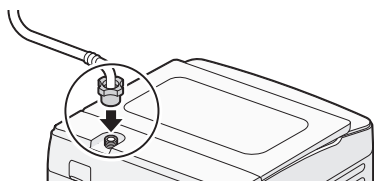
**For heavy soil**

Neutral kitchen  
detergent



## Water supply filter

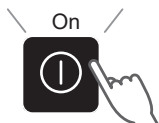
**If water does not flow smoothly**



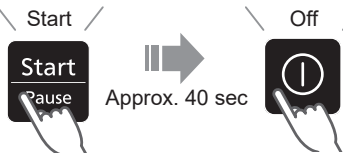
**1**



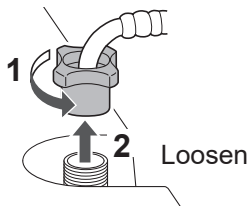
**2**



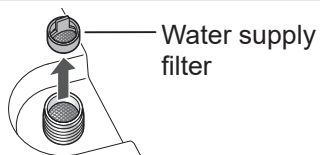
**3**



**4**



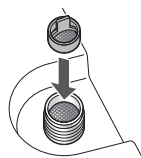
**5**



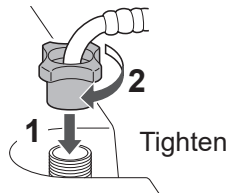
**6**



**7**

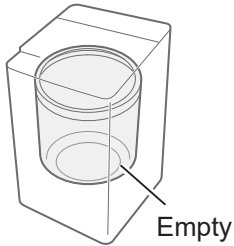


**8**



## Tub

### Once a week <Air Dry (90min)>



**6** Air Dry (90 min)

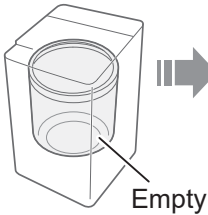
(P. 14)

### Once a month <Tub Hygiene>

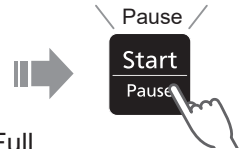
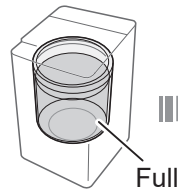
1



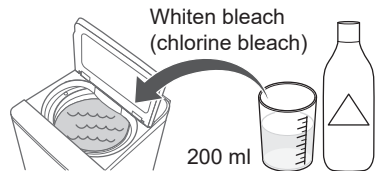
2



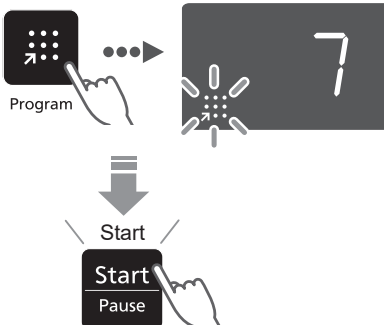
4



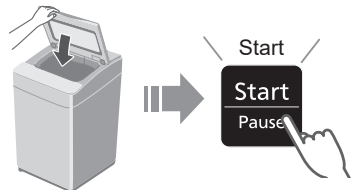
5



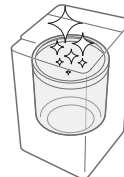
3



6

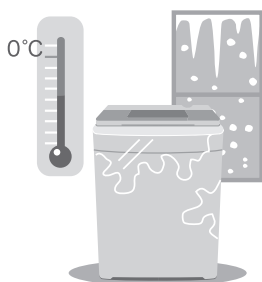
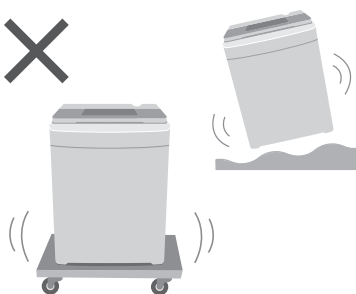
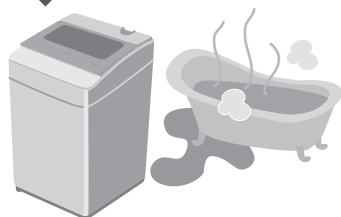


Approx. 2.5 hours



# Installation

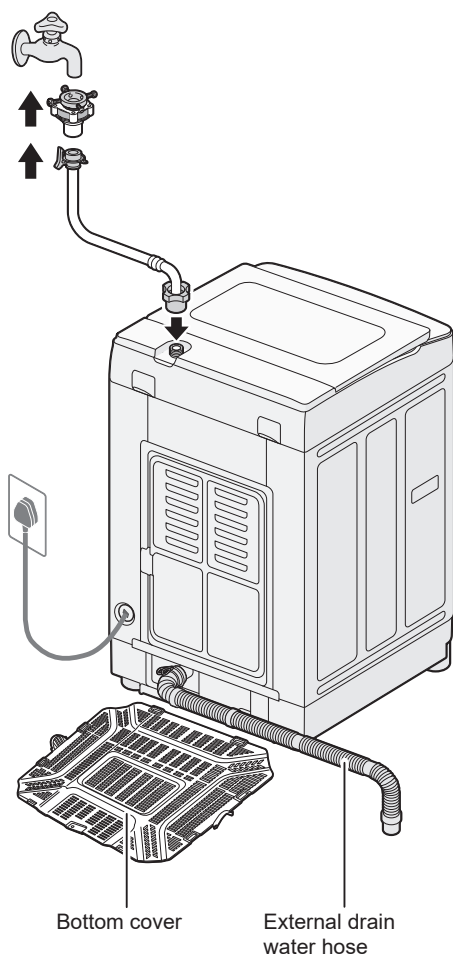
## Check the location.



**Make sure to ask a service person for installation.**



- Do not install by yourself.
- Follow this installation method.  
If you do not, Panasonic will not be liable for any accident or damage.

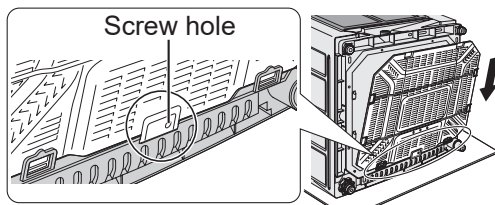




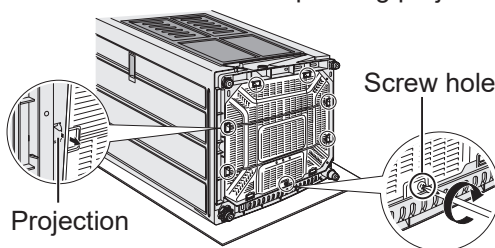
## Attach the bottom cover

Preparation: Set a cardboard, etc. and lay the washing machine on it, avoiding product damage and deformation. (Face the front side down)

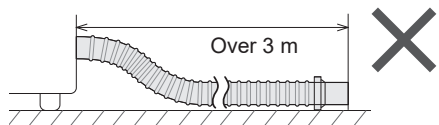
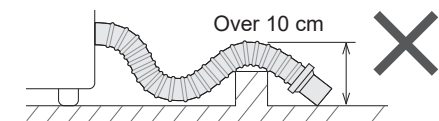
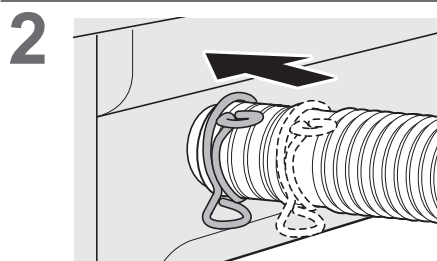
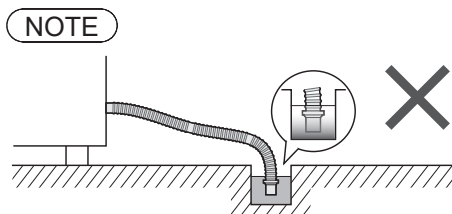
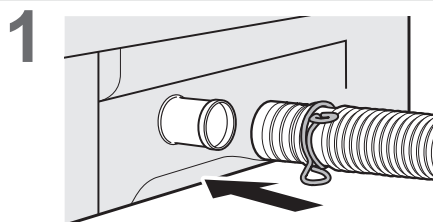
- 1 Insert the bottom cover with its screw hole set at the bottom.



- 2 Set 6 holes to the corresponding projections and fix with one screw.



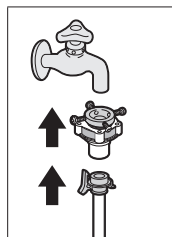
## Attach the external drain water hose



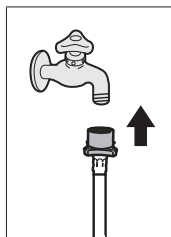
# Installation (continued)

## Connect the water supply hose

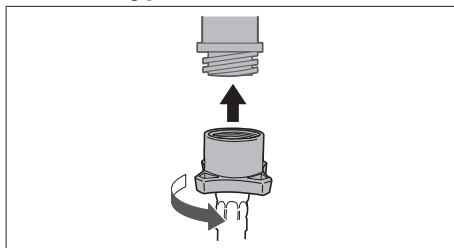
Joint type



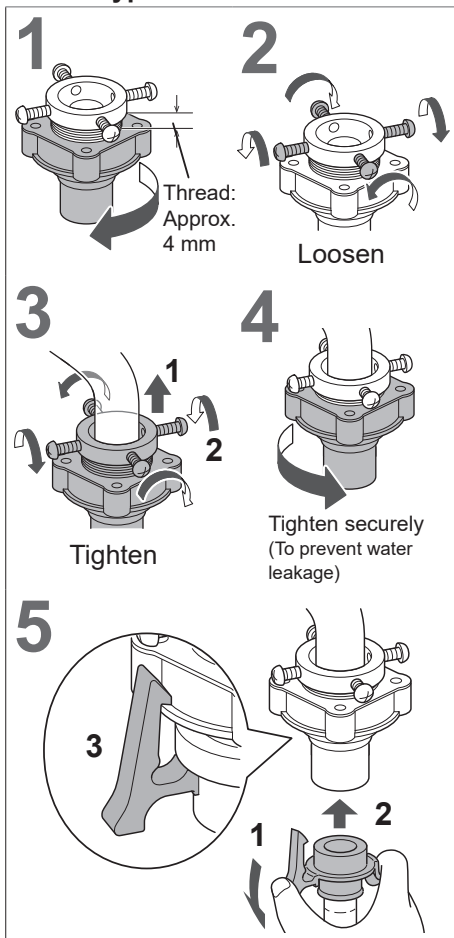
Screw type



■ Screw type



■ Joint type



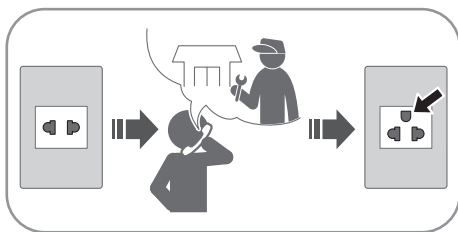
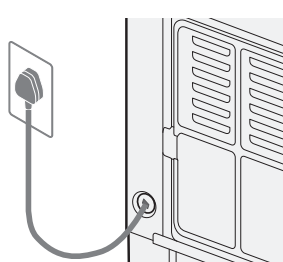
Check that the elbow is not loose.



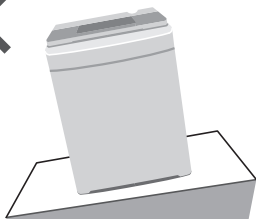
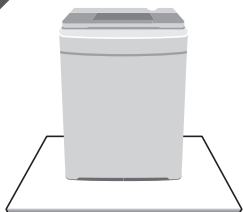
### CAUTION

- Tighten the nut firmly.
- Do not twist, squash, modify or cut the hose.

## Connect the power plug and grounding



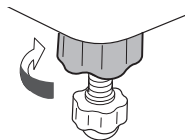
## Check that the washing machine is level



### ■ If the washing machine wobbles

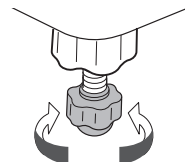
1

Loosen



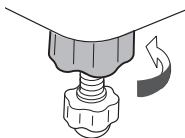
2

Adjust

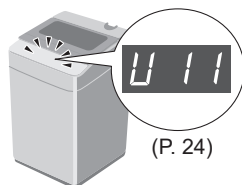
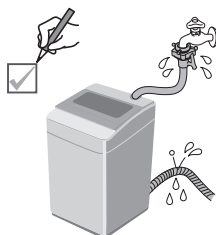


3

Tighten

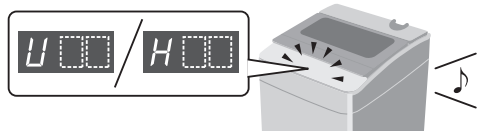


## Trial operation




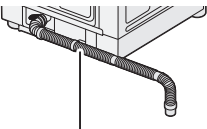
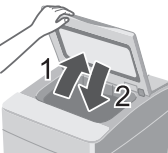

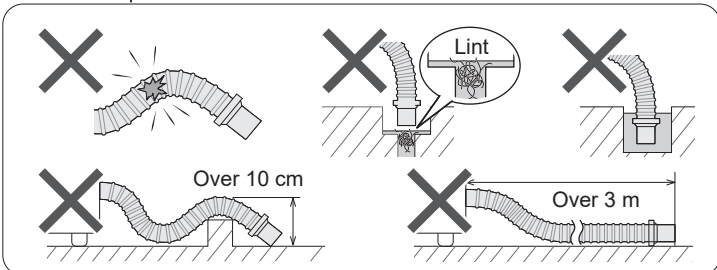


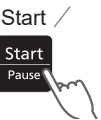





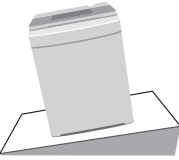
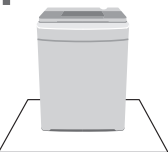


(P. 24)


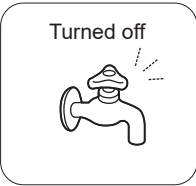


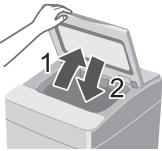
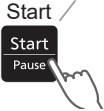


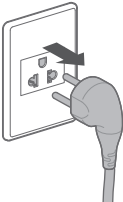



# Error Display










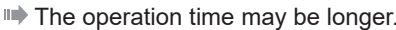
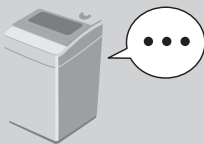







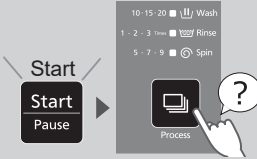





## ■ Preparation












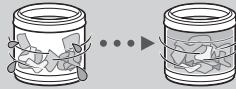



Cancel Child Lock (P. 15)  
if it is set.

Error Display	Points to be checked		
 <b>Water cannot drain.</b>	<b>1</b> Check 	<b>2</b> 	<b>3</b> 
			
 <b>The lid is open.</b>	<b>1</b> 	<b>2</b> 	
 <b>Spin or "Air Dry (90 min)" is not possible.</b>	<b>1</b> Uneven 	<b>1</b> Even 	<b>2</b> 
	<b>3</b> 		
	<b>1</b> Unstable or incline 	<b>1</b> Stable 	<b>2</b> 
		<b>3</b> 	


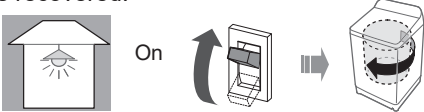
Error Display	Points to be checked
 <p>Water cannot be supplied.</p>	<div> <div> Water outage   </div> <div> Turned off   </div> <div>  </div> </div> <hr/> <div> <div> 1   <p>Water supply filter (P. 18)</p> </div> <div> 2   </div> <div> 3   <p>Start Start Pause</p> </div> </div>
 <p>Water has been forcibly drained.</p>	<div> <div> With Child Lock set   </div> <div>  </div> <div> Forcible drainage   </div> </div> <hr/> <div> 1   </div> <div>  </div> <div>  </div>
 <p>Inspection is required.</p>	<div> <div> 1   </div> <div> 2   </div> <div> 3   </div> </div>

# Troubleshooting

	Symptoms	Points to be checked
Time	<b>Indication increases or does not decrease.</b> 	Time indication is approximate. Remaining time is corrected during operation. 
	<b>Longer than the indication.</b> 	<div>           When clothes are uneven.   </div> <div>           When the water drainage is not good.   </div> <div>           When the water supply is not good.   </div>
	<b>Operation passes the preset time.</b> 	
Main unit	<b>No operation.</b> 	<div> <input type="checkbox"/> Check           <ul style="list-style-type: none"> <li>● Power failure   </li> <li>● Timer preset              Preset           </li> </ul> </div> <div> <input type="checkbox"/> Try           <ul style="list-style-type: none"> <li>● Close the lid.   </li> <li>● Turn on.   </li> <li>● Insert the power plug completely.   </li> <li>● Press "Start".   </li> <li>● Turn breaker on.   </li> </ul> </div>
	<b>Cannot change process settings (after start).</b> 	<div> <input type="checkbox"/> Try           <ul style="list-style-type: none"> <li>● During wash process               <ol style="list-style-type: none"> <li>1 \ Pause /   </li> <li>2   </li> <li>3 \ Start /   </li> </ol> </li> <li>● After wash process               <ol style="list-style-type: none"> <li>1 \ Off /   </li> <li>2 \ On /   </li> </ol> </li> </ul> </div>

	Symptoms	Points to be checked
Wash	<b>Water is supplied while washing.</b> 	<div> When water level drops.  </div> <div> When amount of laundry is large.  </div> <p>⇒ Water is added automatically.</p>
	<b>The water level</b>  <b>too high</b> 	<div> When laundry is wet.  </div> <div> When there is water in the tub before operation.  </div> <p>⇒ The water level may be higher.</p>
	<b>too low</b> 	<div> When clothes are light (synthetic fibre, etc.).  </div> <p>⇒ The water level may be lower.</p>
Rinse	<b>Operation started with rinse, but water is not supplied.</b> 	<div> When there is no water in the tub.  </div> <p>⇒ Water is supplied after spin.</p> <div> When there is water in the tub.  </div> <p>⇒ Water is supplied after water discharge and spin.</p>
Spin	<b>Spin changes to rinse.</b>  <b>Rinse starts instead of spin.</b> 	<p>If clothes are uneven, this appliances automatically corrects unevenness by rinse process.</p> 
	<b>Irregular rotation</b> 	<p>The tub rotation speed is adjusted to reduce vibration.</p> 

# Troubleshooting (continued)

	Symptoms	Points to be checked
Others	<b>Power failure/Breaker off.</b>	Operation will resume from where it stopped when the power is recovered.
		

# Specifications

Model No.	NA-F85S11		NA-F75S11	
Rated voltage	220 - 240 V	230 V	220 - 240 V	230 V
Rated frequency	50 Hz	60 Hz	50 Hz	60 Hz
Rated power consumption	450 W		350 W	
Standard water amount	55 L		52 L	
Maximum mass of dry cloth	8.5 kg		7.5 kg	
Product dimensions	562 mm (W) x 571 mm (D) x 970 mm (H)		562 mm (W) x 571 mm (D) x 950 mm (H)	
Product weight	28 kg			
Pressure of tap water	0.01 - 1 MPa			