

# IPTV Apps Server Maintenance

## ■ Overview

- We will have maintenance of IPTV Apps server on the following schedule due to data center relocation.

## ■ Maintained Schedule

- GMT: June 26, 2018 13:00~23:00 (10 Hours)
  - (Tokyo) June 26 22:00~June 27 8:00
  - (Singapore) June 26 21:00 ~June 27 7:00

## ■ Affected Models / Territories

- 2014~2018 All IPTV Apps enabled models / world wide

## ■ Restrictions during maintenance

Use IPTV apps installed on the Apps Menu	Not Available  *YouTube and Netflix are available on all models *Amazon Video is available on 2017/2018 models
Apps Market	Not Available
TV Anytime (Media Center)	Not Available
Initial Setup for Network Service	Not Available

# Notice Message

- When:
  - June 12<sup>th</sup> to June 26<sup>th</sup> before starting maintenance
- Where :
  - Notice at app launch (2014, 2015-18 FHD models)
  - Notice on apps menu banner (2015-18 4K models)
  - On Media Center Apps (Smartphone / Tablet)



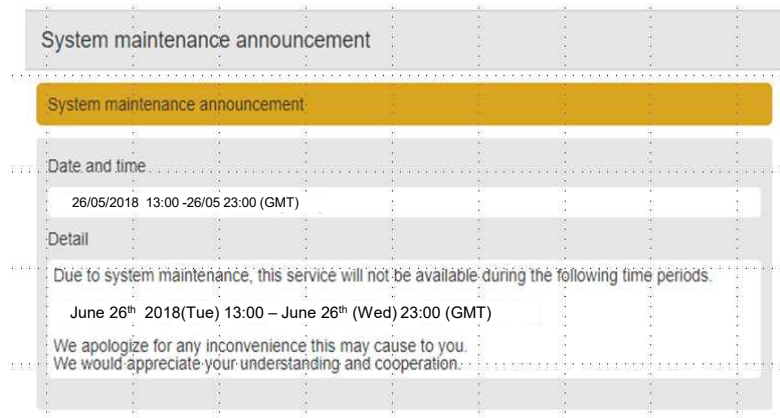
The service will be temporarily unavailable due to essential maintenance by Panasonic.  
Jun-26 XX:XX – Jun-27 XX:XX  
(The timing may vary)

Notice at app launch



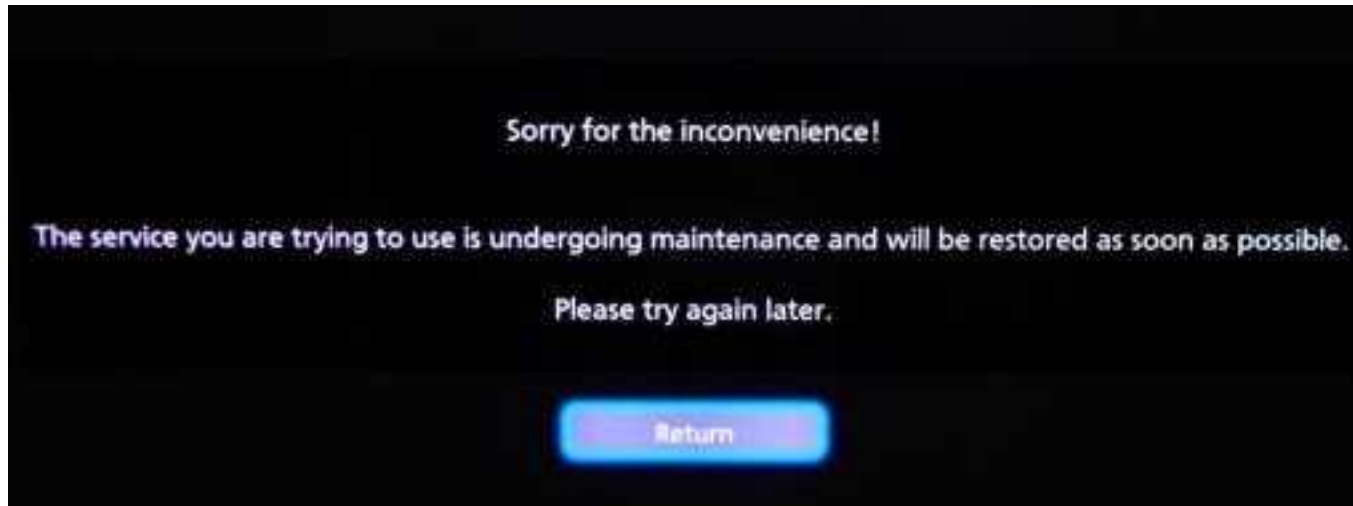
Panasonic will have server maintenance from 13:00 to 20:00 on June 26, 2018(GMT)  
(The timing may vary)

Notice on Apps Menu Banner



Notice on Media Center Apps

## Message during the maintenance



- When the user attempt to launch the affected apps
- When the user attempt to access Apps Market
- When the user attempt to do initial setup for network service

## Affected Models (Series)

2014~2018 All IPTV Apps enabled models

Model Year	Series
2018	FZ1000/950 FX800/FX750/700/600/580/500 FS630/600/500/400
2017	EZ1000/950 EX780/750/730/700 EX680/640/600 SV700 ES630/600/500/400
2016	DX900 DX800 DX780/750/740/730/700 DX680/650/640/600 LX1 DS630/600/500/400
2015	CX800 CX700/600 CS650/630/620/610/600 CS600/520/510/500
2014	AX900 AX850/800 AX670/630 AS800 AS750/740/700 AS670/660/650/640/630/620/610/600 AS540/530/500