FAQ Panasonic Singapore

Tr	oubleshooting	Refrigerator
	Problem	Cause and Measures
Oper ation	The refrigerator does not operate.	 Check that the plug and its socket are in good condition. Check if there is any problem on main fuse and electrical system of the house. Check by unplug and wait for 5 minutes before plugging it back in.
	The refrigerator does not cool enough.	 Check to be sure that the temperature control dial is at the proper position. Check to see if the refrigerator is overloaded with stuff or there is any hot foodstuff refrigerated inside. Is the refrigerator exposed directly to sunlight or heat source? Is the refrigerator door completely closed? Is the refrigerator door opened frequently?
	Vapor generated inside and outside the cabinet / surface of door.	 Condensation may appear on the surface of cabinet when humidity is high, e.g. during rainy season or the air circulation is not good. If there is condensation inside, check if the door is completely closed. Is the refrigerator frequently opened or left open for a long time? Is there any hot foodstuff refrigerated inside?
Noi se	The refrigerator generates noise.	 Check if the refrigerator is located on a stable floor or is installed properly. Check if there is any object in contact with the refrigerator.
I lamp does not	Lamp does not turn on.	 Is the quick freezing operating? Are the temperature setting of Freezer room set to something other than "Med"? Did you open the doors frequently, or store very hot food? The learning function may automatically disable ECONAVI operation during times of frequent use.
	ECONAVI operation is rarely performed.	 Is there a power failure? If a power failure occurs, the learning function data collected up until that will be lost. ECONAVI operation will rarely be performed until the learning function has collected the data again. When replace room lamp, please contact with your authorized dealer or service center.
The ECONAVI lamp	ECONAVI lamp rarely	 If for example, defrosting (auto) is turned on during ECONAVI operation, the normal cooling operation will need to be performed afterwards so ECONAVI operation may be stopped. The learning function may be sometimes restart the normal cooling operation. Is the light intensity sensor covered? Is there dirt scratches on the control panel (light intensity section)? ECONAVI operation may be performed while the refrigerator is being used depending on the conditions of use, but the cooling
Trans por tation	Moving the refrigerator forward or backward.	 Performance is maintained. Remove the leg cover, and then raise the adjustment legs. Remove the tipping protective devices. Disconnect the power plug. Move the refrigerator in the forward or backward direction. (Using excessive force to move the refrigerator or moving it in other than a forward or backward direction may damage the floor, so place a board or the like on the floor.)
	When you move or transport the refrigerator.	 Do not transport refrigerators in a horizontal position. (Doing so causes a failure of pipes around the compressor possible to be broken.) Remove the food and drinks in all compartments and discard the remaining water and ice. Then, move the refrigerator with at least two people. 1) Remove the food and drinks and discard water in the water supply tank. 2) Stop the auto ice making function.) 3) Clean the ice-making tray. 4) Remove the leg cover screw in the adjustable legs. (Remove the leg cover before transporting the refrigerator.) 5) Remove the tipping protective devices. 6) Disconnect the power plug. 7) Place a vessel underneath the drainage hole. Water may spill. Place a cloth, etc. below and in the vicinity of the vessel. 8) Tilt the refrigerator backward to drain water from the drainage hole. (To prevent water from leaking out, tilt back the refrigerator slowly.) 9) When moving the refrigerator, place a protective sheet, etc. on the passage because water may remain in the evaporating dish.
Othe rs	Defrost	• If frost remains on the cooling unit (not visible from the outside) in the refrigerator, then water may spill when it is moved. (It takes approximately 15 hours for the frost on the cooling unit to melt after the refrigerator power plug is disconnected.)

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Troubleshooting Refrigerator

Points to be checked **Error Display**

IF THE FOLLOWING SOUNDS OR INDICATIONS ARE GENERATED 如雪櫃發出以下聲響或作出以下顯示



10-	Display / 顯示屏	
U	10	

1 minute later / 1 分鐘後	Double-beep / 暉-暉-
3 minutes later	Two double-beeps
/ 3 分鐘後	/ 嗶-嗶--嗶-嗶-
5 minutes later	Continuous double-beeps
/ 5 分鐘後	/ 連續嗶一嗶一變響

The refrigerator compartment, ice compartment, or freezer compartment door is open! 冷藏室、製冰室、急凍室的櫃門打開了! (The "Notice" area then alternately indicates "U" and "10" .) (提示訊息交替顯示 "U" 及 "10" 。)

The letter "H" and a number are alternately indicated on the "Notice" indicator. "通知"顯示部份·H和數 字交替顯示。



An abnormality may have occurred. 有可能發生異常。

The following operation may resolve the problem.

● 下列操作可能有助於排除故障。 (1)Remove the power plug. (Wait at least 10 minutes and then insert again) Alternatively, press and hold the "REFRIGERATOR" button on the control panel for 5

拔掉電源插頭。(過 10 分鐘後再予以插回)或持續按操作面板「冷藏」

(2) If the indicator does not reappear, continue using the

refrigerator as normal.
未再度顯示時,則讀繼續使用。
If the indicator does reappear, contact your dealer.
再度顯示相同情況時,請治經銷商。

'dd" is indicated on the "Notice" indicator 通知"顯示部份·顯示 dd



refrigerator is in demo mode. (The cooling operation is stopped.) 變成 demo 模式。 (1) Open the refrigerator compartment, ice compartment, and freezer compartment doors.
打開冷蔵室、製冰室及急凍室的門。
(2) Press and hold the "FREEZER SET" button on the

refrigerator compartment door for 10 seconds. (The indication will go off.) 持續按操作画板「急凍」鈕1 0 秒鐘以上。(顯示燈會熄滅)

(3) Close the refrigerator compartment, ice compartment, and freezer compartment doors. 關閉冷藏室、製冰室及急凍室的門。

oo " is indicated on the "Notice" indicator. 通知"願示部份,顯示。0



Entered "FRESH FREEZING" function standby mode. 「新鮮凍結」功能 進入待機模式。

 When the fresh freezing plate is sufficiently cooled, it turns off automatically.

Wait until the indicator turns off before using the "FRESH FREEZING" function. (P. 7) (The performance will drop if you do not wait until the indicator turns off)

● 新鮮·森結盛充分水冷後即自動消失。 請等待顯示燈熄燈後,再使用「新鮮凍結」功能。(第7頁) (否則顯示燈未熄燈,將無法發揮效果)

- If the lights inside the refrigerator do not turn on or if the cover cracks, contact your dealer.
 當冰箱內煙不亮或護蓋破裂時,請洽經銷商。
- The temperature for refrigerator compartment and freezer compartment can be set in Nine steps, more detailed than as *1", *2" and *3". (The freezer compartment is used for explanation.)
 (1) Set *1"with the "FREEZER SET" button.
 (2) Press the "FREEZER SET" button (for 10 Seconds).
 (3) Set by pressing the "FREEZER SET" button. → To reset the setting, repeat steps (1),(2). (During "Notice" display, first cancel the Notice.) In a case of a blackout or the power plug is disconnected, the temperature setting will reset to *1" of the three-level setting; "1", *2", and *3".

ECONAVI operation

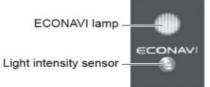
Detect opening and closing of door and brightness around refrigerator, and automatically controls operation to save energy1.

ECONAVI lamp is on during ECONAVI operation

• This refrigerator will learn the lifestyle patterns of your family from opening and the time periods of infrequent use to perform ECONAVI operation.

Remark:

• The refrigerator learns your lifestyle pattern from the previous 3 weeks, and uses what it has learned from the 4th week onwards. Therefore, the ECONAVI lamp "ON/ OFF" pattern may change from the 4th week onwards.



• The brightness of the lamp is lowered approximately 5 minutes after the lamp turns on.

Setting for enabling ECONAVI operation

- ECONAVI operation is enabled automatically only when the temperature control of the freezer compartment are set to "Med".
 - (However, ECONAVI does not operate while quick freezing is operating.)
- . It is not possible to forcefully start ECONAVI operation.

1 Effectiveness differs depending on the ambient temperature, ambient brightness, number of times and when doors are opened and closed, and state in which food is stored.