

Panasonic®

Operating & Installation Instructions

Washer Dryer (Household Use)

Model No. **NA-S24DW1**
NA-S22DW1



It is essential to read these instructions.

EN

Thank you for purchasing this product.

- Read these instructions carefully for optimum performance and safety before use.
- Keep this manual for future reference.

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AWW9901CJEC0-0C0

Safety Precautions



WARNING

May cause serious injury or death

Children must not use it alone.

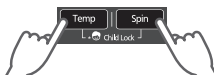


- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

Setting the Child Lock. (P. 30)



On



Hold
3 sec.

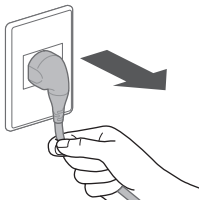


May cause fire or electric shock

Do not touch it
with wet hands.



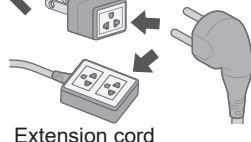
Do not hold or
pull on the cord.



Do not use.

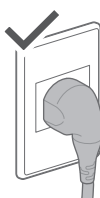


Plug adaptor



Extension cord

Fully insert it.



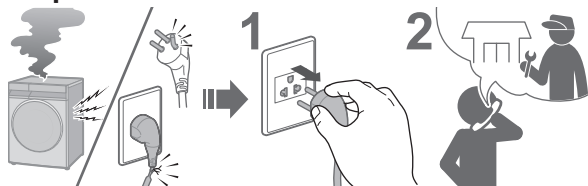
Do not use.



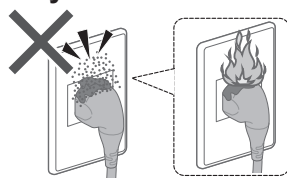
Damaged

- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

In case of failure or damaged power cord, stop use and ask the electrical technician.



Accumulated dust may cause fire.



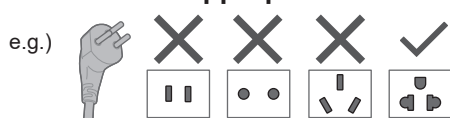
**Securely insert the ground prong.
Ask the electrical technician for a new socket.**



Wipe the power plug periodically.

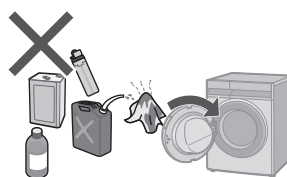


Use a socket appropriate for this appliance.



- The plug shape, socket shape and rating requirement vary with the region.

Keep away from flammable materials.



May cause failure

Do not disassemble, repair or modify it by yourself.



When using the “MyPanasonic+” app
(Cause of malfunction due to radio waves from the appliance)

- Keep at least 15 cm away from the mounting part of the cardiac pacemaker.
- Keep away from medical equipment and automatic control equipment (automatic doors, fire alarms, etc.).

Safety Precautions (continued)



WARNING

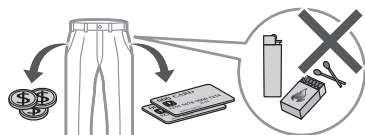
May cause fire (For safety use of the dryer)

Do not dry items soiled with flammable materials.



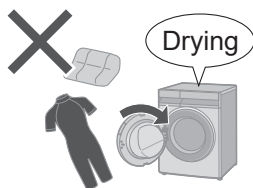
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes, wax removers and cosmetic oils must not be dried in the appliance even after having been washed.

Empty all pockets.



- Make sure that no objects are left in any of the pockets. Pay particular attention to cigarette lighters and matches. They may cause fire.

Do not dry items made of rubber, etc.



- Items such as foam rubber (latex foam), shower caps, waterproof textiles, airtight fabrics, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the appliance. Such materials may be destroyed and thereby damage the appliance.
- Do not dry unwashed items in the appliance.

The lint must not be allowed to accumulate around the appliance.



Observe the following.

- Never stop the appliance before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- The appliance is not to be used if industrial chemicals have been used for cleaning.
- The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.



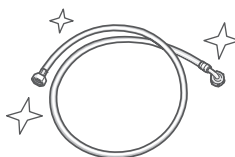
CAUTION

May cause water leakage

Turn off the water faucet.



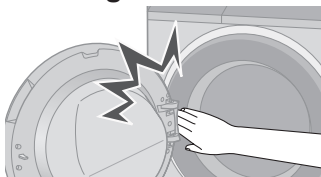
Use new hose-sets.



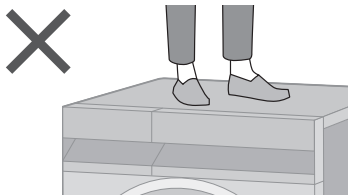
- New hose-sets supplied with the appliance are to be used and old hose-sets should not be reused.

May cause injury

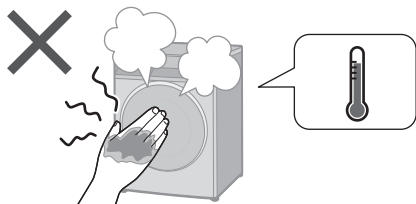
Be careful not to get your fingers caught.



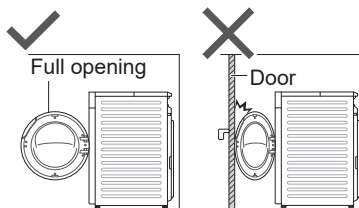
Do not climb on the appliance.



Do not touch when it is hot.



Install the appliance correctly.



- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance, in such a way that a full opening of the appliance door is restricted.

■ For maximum mass of dry cloth and pressure of tap water, see P. 71.

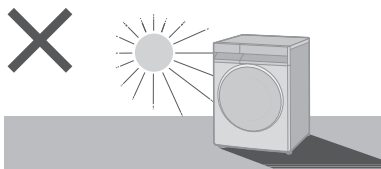
Safety Precautions (continued)



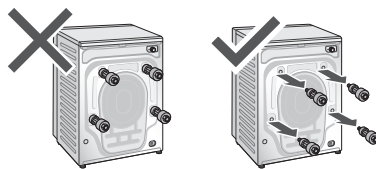
CAUTION

May cause failure

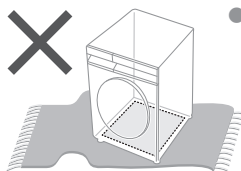
Keep away from heat and direct sunlight.



Remove anchor bolts before operation.



Do not obstruct.

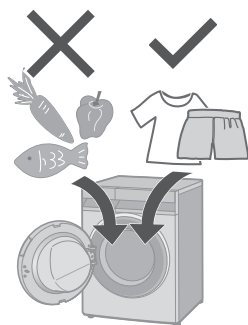


- Do not obstruct the openings of the bottom face with carpet, etc.

Do not use hot water.



For machine-washable items only.



- This appliance is intended to be used in household.
This appliance is not intended to be used in applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - areas for communal use in blocks of flats or in laundrettes.

Do not wash excessively oily clothes.



Follow the instructions.

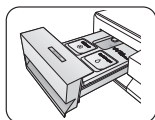


- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

Checking Your Appliance

Part names

Detergent drawer (P. 13)



Control panel
(P. 10)

Door

Drum

Hinge

Door seal

Adjustable feet
(P. 48)

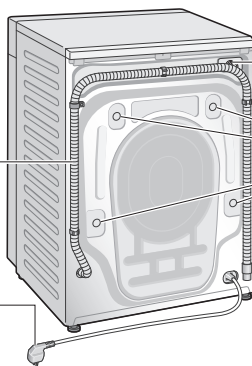
Drain filter cover
(P. 35)

Drain hose
(P. 49, 50)

Water inlet (P. 50)

Anchor bolts
(P. 48)

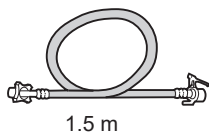
Power cord and plug*
*The plug shape varies
with the region.



Accessories

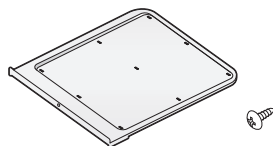
☐ Water supply hose* (1) (P. 49, 50)

* The hose supplied depends on the region the unit is sold in.
(Joint type)



1.5 m

☐ Bottom cover (1)
/ Screw (1) (P. 47)



☐ Water tap adaptor* (1) (P. 49, 50)



☐ Elbow (1) (P. 49)



☐ Cover caps (4) (P. 48)



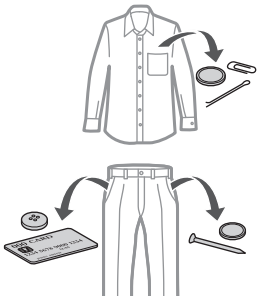
* For Joint type only

Before Washing/Drying

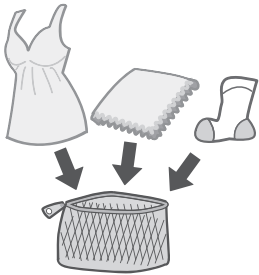
Preparing laundry

Before put clothes in drum

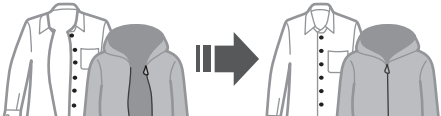
- Remove foreign objects.



- Use laundry nets for delicates and small items.



Pre-laundry check



Reverse



Clothes likely to pill



- Wash separately.



White clothes



Coloured clothes

- Pretreat for heavily stains.



- Observe care labels.



Cannot wash or dry

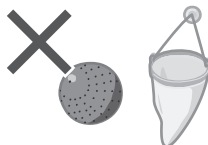
Cannot wash or dry



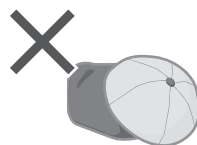
Leather / fur



Silk, rayon and cupro
(Blended fabric)



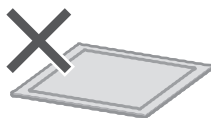
Commercially
available washing aids



Cap with hard
core materials



Cushion, Pillow, etc.



Urethane / rubber
backed or thick mats



Paper diapers

Others ...

- Wrinkled and embossed articles
- Crepe fabric
- Deformable clothing (blazers, ties, dresses, etc.)
- Velvet

Cannot dry



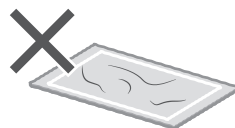
Any of the above
marks



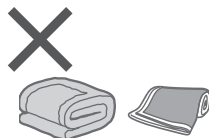
Woollen clothing



Tights or pantyhose



Mats and other
items with hair of
pets attached



Quilts



Starched clothing



Clothing with laces
or embroidery, new
synthetic fibres, etc.

NOTE

- May cause clothing deformation, damage and harm or malfunction to the appliance.

Control Panel

Display

Remote lamp (P. 55)

Process

	Wash
	Rinse
	Spin
	Dry

Remaining time

1:15

Error display (P. 44, 45, 57)

U ←...→ 11 (e.g. U11)

“My Favorite” program lamp (P. 52)

The main control panel features a central digital display showing '8:00'. To the left of the display are four rows of touch-sensitive icons: a Wi-Fi symbol, a row of four cycle icons (Wash, Rinse, Spin, Dry), a row of four utility icons (Auto Dose, Tub Hygiene, Spin, Lock), and a row of four status icons (Remote lamp, Remaining time, Error display, My Favorite). To the right of the display are three rows of optional function icons: a row with temperature, clock, and star icons; a row with spin speed, spin, and Ag+ icons; and a row with temperature, spin speed, and Ag+ icons.

Optional function lamp

(P. 27)	(P. 28)
(P. 29)	Spin speed
Water temperature	

Lock

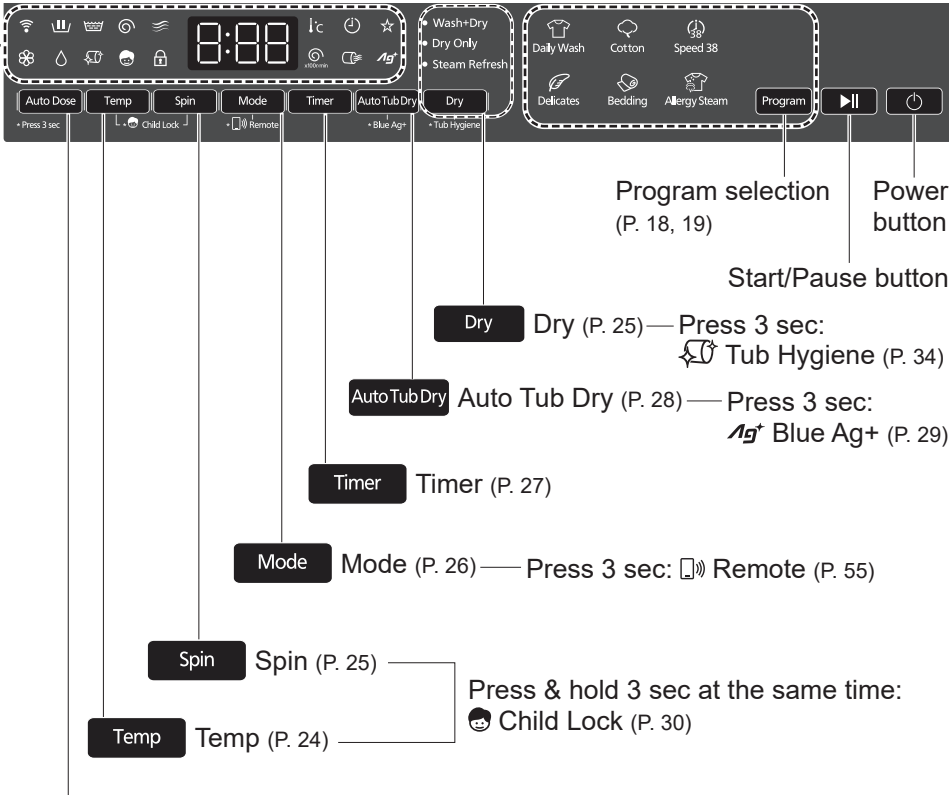
	The door is locked
	The door and buttons are all locked (Child Lock) (P. 30)

Touch operation

- If water, detergent or softener gets on, turn off and wipe off with a towel etc. immediately. (Cause of malfunction)



Control buttons



Auto Dose

Softener Detergent

Auto Dose

Softener

Auto Dose

Detergent

Auto Dose

Disabled

NOTE

- Turn off back on

Turn off

3 sec.

On
- No operation auto power off

On

10 min.

Auto Power off
- In case of a power failure

When the power recovers, operation resumes from where it stopped.

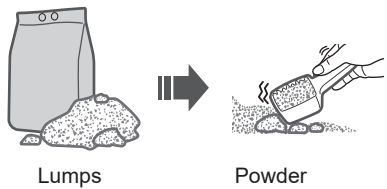
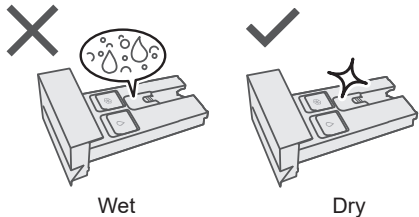
(Auto Restart)

Detergent

Detergent

Use a low foam detergent.

- To prevent powder detergent from remaining in the detergent drawer:



Bleach

Whiten bleach
(chlorine bleach)



- Follow the instructions on each package.

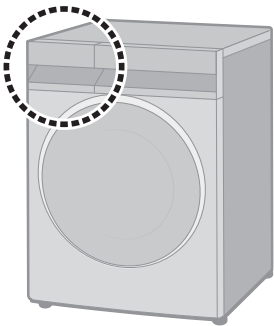
Manual Detergent tank

Powder detergent

Liquid detergent

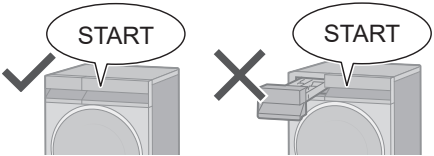


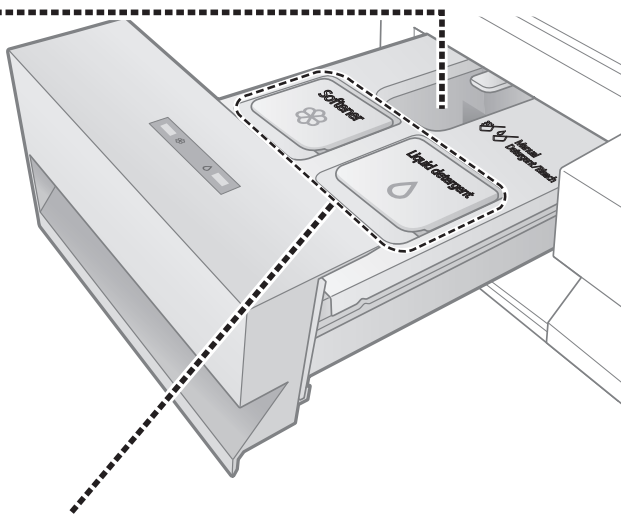
Bleach



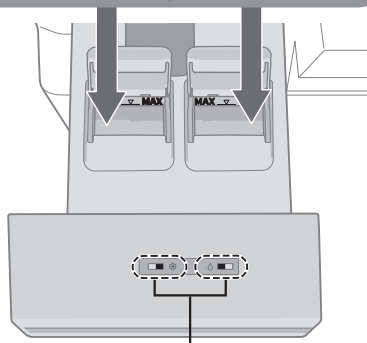
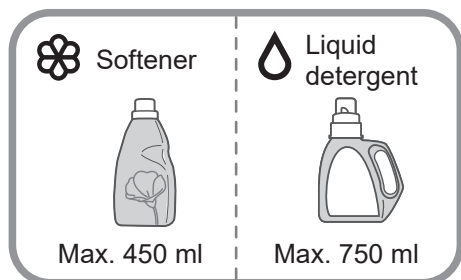
NOTE

- Close detergent drawer completely before use to prevent water leakage.





Auto Dose tank



When adding detergent/softener, the window turns from black to pink (softener) and blue (detergent). Add detergent/softener when the window appears black.

NOTE

- Liquid detergent/softener left for a long time may clump or solidify. In that case, clean detergent drawer. (P. 32)
- Do not use thick and highly viscous gel detergent/softener as they may reduce washing efficiency, cause unpleasant odors and damage the appliance.



Do not use detergent/softener that have separated, solidified, gel-like or highly viscous.

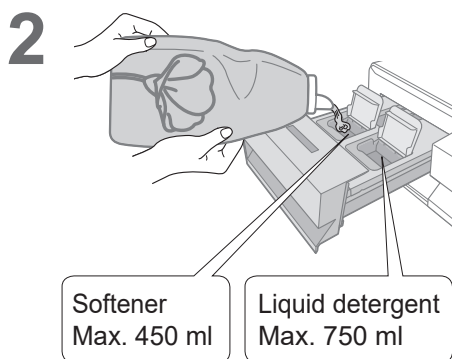
Auto Dose

Detergent and softener will be automatically added depending on the amount of laundry and dose amount setting, available with all programs except "Tub Hygiene" and "Dry Only".

■ To supply detergent / softener

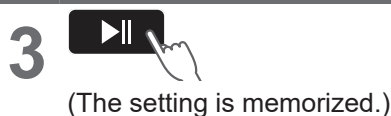


- Pull the drawer out.



- 3 Close tank lid and push the drawer in completely

■ To set "Auto Dose" function



■ Standard amount

- Dry cloth: 4 kg
- Liquid detergent: 30 ml
- Softener: 30 ml

■ To change the dose amount



- Range value
 - Detergent: 6 ml - 60 ml
 - Softener: 6 ml - 81 ml
 - Step change: 3 ml
- (The setting is memorized.)



NOTE

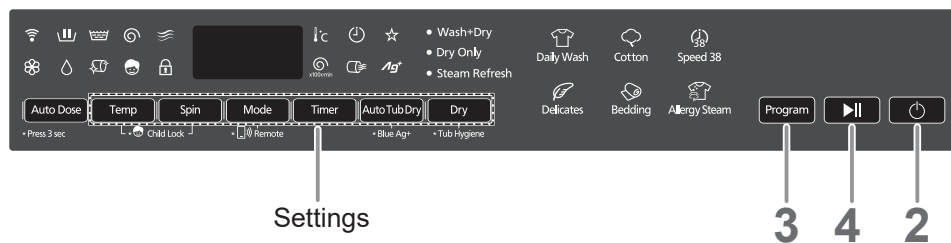
- If there is water in the tub before, detergent and softener will not be automatically supplied when washing.
- When the ambient temperature is low, operation time may be longer because the detergent/softener may solidify.

■ Q&A

	Questions	Answers
Detergent/Softener	What cannot be used with “Auto Dose” function?	The following cannot be used: ● Powder detergent ● Liquid soap ● Items that do not have a “Estimated amount to use” label on the package ● Bleach ● Powder soap ● Gel detergent/softener, thick and highly viscous Baking soda cannot be used for manual or auto dosing.
	Changing brand?	Follow the steps below: ① Empty the Auto Dose tank and clean it. (P. 32) (Mixing different brands can cause clogging) ② Add new detergent/softener. (P. 14)
	Can I add more before it runs out?	The same brand can be added as it is.
	What is the standard amount for detergent/softener?	● The standard amount is the amount of detergent/softener used per 4 kg of dry cloth. Check information on the package. ● If there is no information on the package or if you are unsure, contact the manufacturer.
How to use “Auto Dose” function	How many times can the laundry be washed with Auto Dose tank full?	● Detergent: about 22 times The number of times varies depending on the amount of laundry and dose amount setting.
	If the dose amount is not set?	● The standard amount is • 30 ml detergent per 4 kg of dry cloth • 30 ml softener per 4 kg of dry cloth ● If the settings are not appropriate for detergent/softener you are using, stains may not come off or the laundry may darken.
	What happens if put detergent in manual detergent tank while setting “Auto Dose” function?	Because it is put in twice, it will be too much.

Washing & Drying

Basic Method

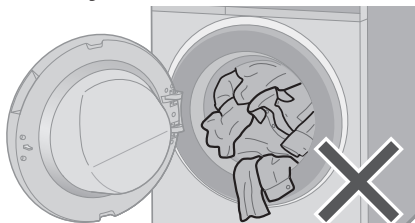


NOTE

■ Do not let laundry get caught in the door.

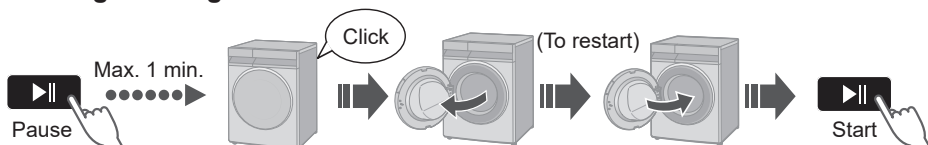


■ Do not overfill the drum with laundry.

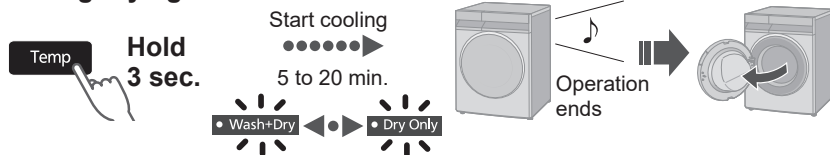


■ To open the door during operation

● During washing



● During drying

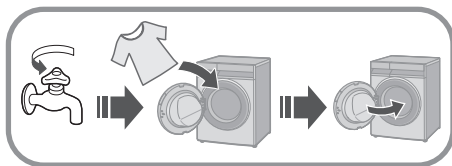


NOTE

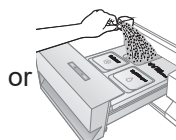
● Door does not open ➡ (P. 38)



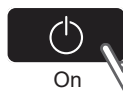
1



Checking
"Auto Dose"
setting
(P. 11, 14)



2



NOTE

The displayed program may vary depending on your washing history.
(My Smart Memory) (P. 30)

3

Program



Select a program. (P. 18)

■ Changing the settings.

Settings

Temp Temp (P. 24)	Spin Spin (P. 25)	Mode Mode (P. 26)
Timer Timer (P. 27)	AutoTubDry Auto Tub Dry; Blue Ag+ (P. 28, 29)	Dry Dry (P. 25)

4



Start



Measures the
amount of laundry



(30 sec.)



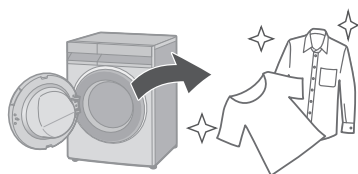
Displays the time required
(recalculated)



(e.g.)



5



Program List

WASH & DRY / WASH

Program	Description	Max load (kg)		Total time		
		Wash		Dry	WASH	WASH & DRY
		S24DW1	S22DW1			
 Daily Wash	● Everyday clothes 	12.0	11.0	7.0	1:30	3:55 - 7:35
 Cotton	● Everyday clothes with extra time (more water savings than “Daily Wash” program) 	12.0	11.0	7.0	3:00	5:25 - 9:05
 Allergy Steam	● For mites 	5.0		5.0	2:05	4:30 - 6:00
 Tub Hygiene	● Cleaning the drum. 	None			3:45	4:30

"MyPanasonic+" App Only (WASH & DRY / WASH)

 Collar/ Sleeve		12.0	11.0	7.0	3:15	5:40 - 7:10
 Baby Care	● Clothes for babies & sensitive skin - Rinsing thoroughly 	5.0		5.0	2:20	4:50 - 6:15

- **Total time is approximate** (When the standard water supply rate is 15 L / min).
For each program's default water temperature.

DRY

Program	Description	Max load (kg)	Total time
Dry Only  Press 2 times	Used to dry clothes. 	7.0	1:39 - 6:10

WASH

Program	Description	Max load (kg)	Total time
 Speed 38	Small loads 	5.0	0:38
 Bedding	Large items 	3.0	1:30
 Delicates	Washing gently 	2.0	0:50

“MyPanasonic+” App Only (WASH)

Program	Description	Max load (kg)		Total time
		S24DW1	S22DW1	
 Rapid 15	Small loads of lightly soiled 	2.0		0:15
 Oily Sauce		12.0	11.0	3:00
 Mud		12.0	11.0	3:35

Details of Programs

Programs Available on Control Panel

Program \ Settings		Auto setting				
		Temp (°C)	Spin (r/min)	Dry	Temp (°C)	
WASH & DRY	 Daily Wash	40	1200	Wash+Dry	Cold, 30, 40, 60	
	 Cotton	60	1400	Wash+Dry	Cold, 30, 40, 60	
	 Allergy Steam	60	1400	Wash+Dry	60	
	 Tub Hygiene	40	1200	Wash+Dry	40	
WASH	 Daily Wash	40	1200	–	Cold, 30, 40, 60	
	 Cotton	60	1400	–	Cold, 30, 40, 60	
	 Allergy Steam	60	1400	–	60	
	 Tub Hygiene	40	1200	–	40	
	 Speed 38	40	1200	–	Cold, 30, 40	
	 Bedding	Cold	700	–	Cold, 30	
	 Delicates	30	500	–	Cold, 30, 40	
DRY	Dry Only	–	1200 ^{*3}	Dry Only	–	
	Steam Refresh	–	–	Steam Refresh		

Programs Available Only via “MyPanasonic+” app

WASH & DRY	 Baby Care	40	1400	Optimal Dry	Cold, 30, 40, 60	
	 Collar/Sleeve	40	1200	Optimal Dry	40	
WASH	 Baby Care	40	1400	–	Cold, 30, 40, 60	
	 Collar/Sleeve	40	1200	–	40	
	 Rapid 15	Cold	1200	–	Cold	
	 Oily Sauce	40	1200	–	40	
	 Mud	40	1200	–	40	

NOTE

- For normally soiled laundry at the rated capacity, we recommend using the “Cotton, 60 °C, 1400 r/min” which is tested in accordance with IEC 60456 for the energy and water efficiency aspects.
- “Cotton, 40 °C, 1400 r/min” program is recommended for Philippines to achieve better energy efficiency.
- Actual water temperature may differ from the declared cycle temperature.
- These results depend on water pressure, water hardness, water inlet temperature, room temperature, type and amount of load, degree of soiling, utilized detergent, fluctuations in the main electricity supply and chosen additional options.

Setting range		Optional functions					
Spin (r/min)	Dry Mode	Mode	Timer	Blue Ag+	Rinse+ *1	Auto Tub Clean	Auto Tub Dry
1200, 1400	Wash+Dry	✓ *2	✓	✓	–	✓	–
1200, 1400	Wash+Dry	✓ *2	✓	✓	–	✓	–
1200, 1400	Wash+Dry	✓ *2	✓	–	–	✓	–
1200	Wash+Dry	–	–	–	–	–	–
0, 500, 700, 1200, 1400	–	✓	✓	✓	–	✓	✓
0, 500, 700, 1200, 1400	–	✓	✓	✓	–	✓	✓
0, 500, 700, 1200, 1400	–	–	✓	–	–	✓	✓
1200	–	–	–	–	–	–	✓
0, 500, 700, 1200, 1400	–	✓	✓	✓	–	✓	✓
0, 500, 700	–	✓	✓	✓	–	–	✓
0, 500	–	✓	–	✓	–	–	✓
1200, 1400	Dry Only	✓ *2	–	–	–	–	–
–	Steam Refresh	–	–	–	–	–	–

1200, 1400	Optimal Dry, Time Dry	–	✓	✓	✓	–	–
1200, 1400	Optimal Dry, Time Dry	–	✓	✓	✓	–	–
0, 500, 700, 1200, 1400	–	–	✓	✓	✓	–	✓
0, 500, 700, 1200, 1400	–	–	✓	✓	✓	–	✓
1200	–	–	✓	–	–	–	–
0, 500, 700, 1200, 1400	–	–	✓	✓	✓	–	✓
0, 500, 700, 1200, 1400	–	–	✓	✓	✓	–	✓

*1 Function “Rinse+” is available only on “MyPanasonic+”.

*2 Setting time for “Wash+Dry” and “Dry Only”: 30, 60, 90, 150, 210, 320 min.

*3 In case of “Dry Only” mode,

If the weight of clothes is heavy, spin is performed: 1200 (r/min)

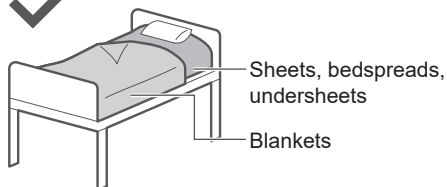
If the weight of clothes is light, spin is not performed: 0 (r/min)

Washing & Drying Tips

Bedding

■ Washable items

- (Wash)
- (Handwash)
- 100 % cotton or 100 % synthetic



■ Not washable items



Electric blankets



Wool



Silk

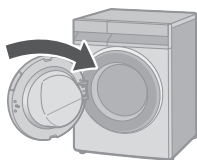


Long pile

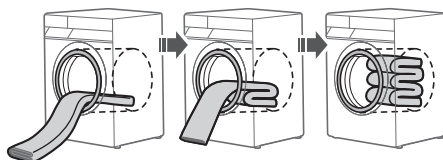
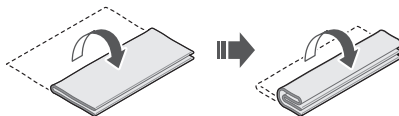


Fake fur

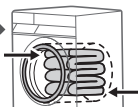
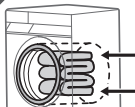
NOTE



■ Putting blankets into the drum



NOTE



Delicates

NOTE



Bleach

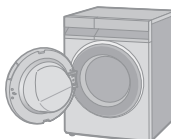


Liquid detergent for delicates



■ After operation ends

Take out immediately



Dry Only

You can change dry modes depending on clothes.

1

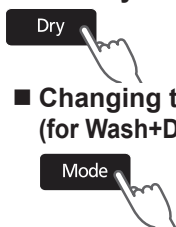


2



3

Select Dry Mode.

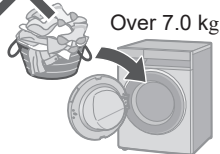


■ Changing the time dry.
(for Wash+Dry and Dry Only)

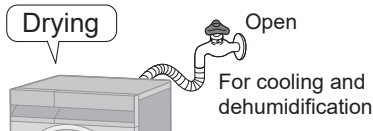
4



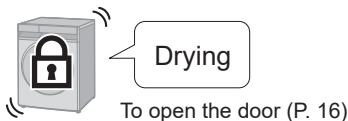
NOTE



- Open the tap even in drying.



- The door is locked during drying.

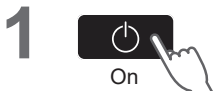


Dry Mode	Description
Wash+Dry and Dry Only 	For heat-sensitive clothes (Max. 7.0 kg). • For clothes easy to be wrinkled. Thinner plain woven and crepe texture etc. • For small amount laundry (Max. 0.5 kg). *Time: 30 min. *After drying: Take out immediately • For half-dry clothes. *Time: 30 min. and more
Steam Refresh	Use steam to reduce wrinkles and odors on dry cloths such as linen or blouses cotton shirt or artificial fabric. (Max. 2.0 kg dry cloths). *Time: 37 min. *After drying, the drum will rotate every 5 minutes for 40 seconds to prevent wrinkles caused by leaving the clothes unattended. Approx. 2 hours • To open the door: or

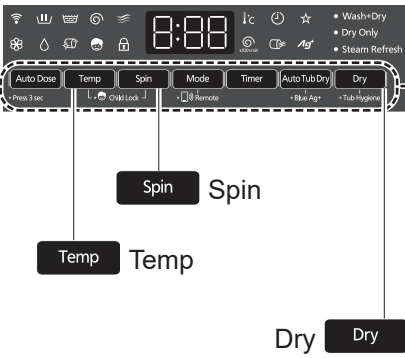
Changing Program Settings

■ Preparing

- Sort the laundry and put it into the drum. (P. 8)
- Checking “Auto Dose” setting or add detergent manually (P. 11, 12, 14)



3 Change the program's settings.



- Available options and setting ranges are different depending on the program. (P. 20)
- An alarm sounds if you select a option that is unavailable.



Temp

Change the washing temperature.



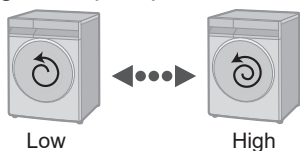
■ Setting guide

 Low	 High
● Colours 	● White 
● Lightly Soiled 	● Heavily Soiled 
● Easily shrinks	● Cotton



 r/min **Spin**

Change the spin speed.



■ Setting guide

 Low	 High
● To reduce wrinkling 	● To dry more thoroughly 

3

Spin

(P. 21)

■ To change the setting while washing



1



2



3



WASH & DRY

 **Dry**

Select a combination of processes.



3

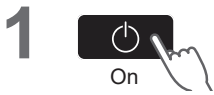
Dry

Dry Mode (P. 23)

Changing Program Settings (continued)

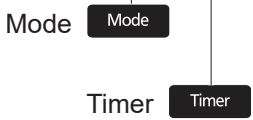
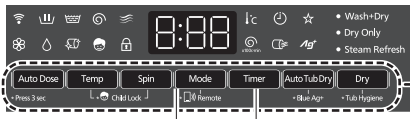
■ Preparing

- Sort the laundry and put it into the drum. (P. 8)
- Checking “Auto Dose” setting or add detergent manually (P. 11, 12, 14)



3

Change the program's settings.

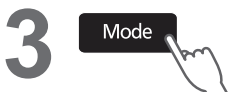


- Available options and setting ranges are different depending on the program. (P. 20)
- An alarm sounds if you select an option that is unavailable.



Mode

Select a combination of wash, rinse and spin.



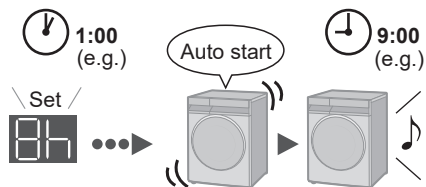
	*1	Wash
	*2	Rinse
	*2	Spin
		Wash and rinse
		Wash and spin
	*2	Rinse and spin

*1 Water is drained after wash process.

*2 Drains first if there is water in the drum.

⌚ Timer

Set how many hours later to finish operation. (Up to 24 hours)



3

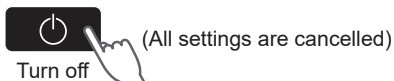
Timer
Press or hold

88
(e.g.)

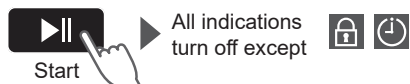
■ To check a preset time



■ To cancel settings



NOTE

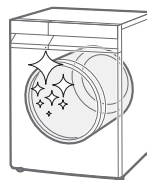


● Not available: P. 21

Auto Tub Clean

Automatically add a tub cleaning process to certain programs.

(P. 21)

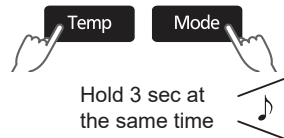


■ To turn on/off

1



2



3



to select



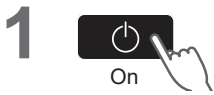
4



Changing Program Settings (continued)

■ Preparing

- Sort the laundry and put it into the drum. (P. 8)
- Checking “Auto Dose” setting or add detergent manually (P. 11, 12, 14)



3 Change the program's settings.



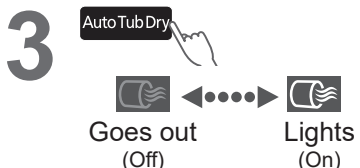
Auto Tub Dry
Blue Ag+ 

- Available options and setting ranges are different depending on the program. (P. 20)
- An alarm sounds if you select an option that is unavailable.



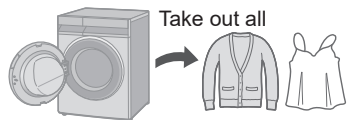
Auto Tub Dry

Add tub drying process.



1 time	Default Off
2 times	Auto Tub Dry 30 min (Approx. 90% Dry)
3 times	Auto Tub Dry 60 min (Fully Dry)

■ After operation ends



within 8 hours



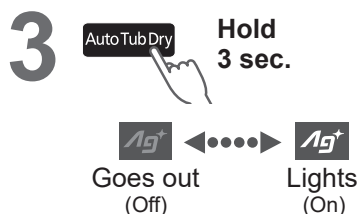
Auto Tub Dry starts

NOTE

- The setting is memorized.
- Remove all items from the drum before auto tub drying.
- Do not disconnect the water tap.
- If door is not closed within 8 hours, Auto Tub Dry will be cancelled.

Ag+ Blue Ag+

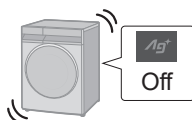
Bacteria elimination function (Max. 3.0 kg).



■ Service life for Ag+ case

- “Blue Ag+” works for about 300 to 350 times (for about 7 years if used once a week).
- Replace the case when the contents are decreased.

- Replace
- Wash without “Ag+”



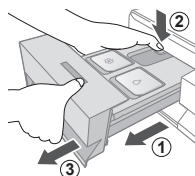
NOTE

- Do not use the water for other purposes.



■ Change Ag+ case

- 1 Take out the detergent drawer.



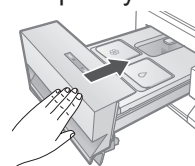
- 2 Remove Ag+ case



- 3 Exchange and attach Ag+ case



- 4 Attach detergent drawer completely

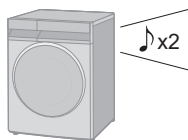
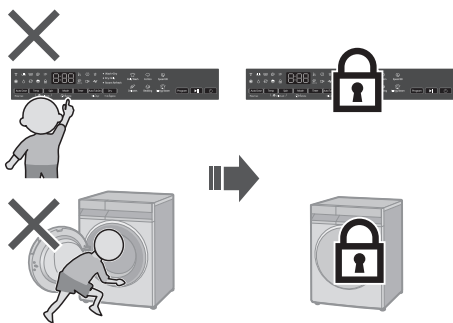


- The kind of clothes, detergent, softener, and water hardness may affect the result.
- Stop use if itchy, etc.



Changing Appliance Settings

Setting the Child Lock



Lights
(On)

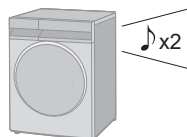
■ To cancel:

Same procedure x4



Goes out
(Off)

Cancelling the buzzer



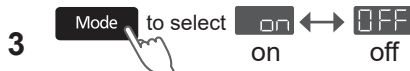
■ To reset:

Same procedure x4

My Smart Memory

Automatically suggests the most frequently used program based on the last 10 wash cycles. When the power is turned on, the indicator of suggested program lights up.

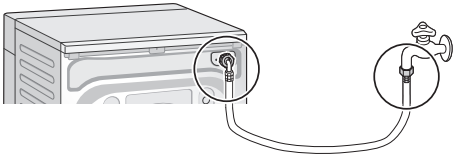
■ To turn on/off



Maintenance

Water supply filter

If water does not flow smoothly



1

Empty

A diagram of a water tap with an arrow indicating it should be turned on.

2

On

3

Program

Select

Daily Wash

4

Start

1 min.

Turn off

5

For Screw type only

Remove and clean the filter

A diagram showing a hand using a screwdriver to remove a filter from a water tap. The filter is shown being cleaned.

6

A diagram showing a hand turning a filter (1) to remove it (2) from a water tap.

7

A diagram showing a hand turning a filter (1) to remove it (2) from a water tap.

Water supply filter

8

A diagram showing a hand turning a filter (1) to remove it (2) from a water tap.

9

A diagram showing a hand turning a filter (1) to remove it (2) from a water tap.

10

A diagram showing a hand turning a filter (1) to remove it (2) from a water tap.

Maintenance (continued)

Detergent drawer

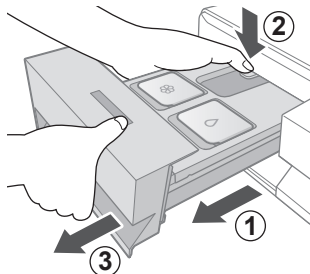
Once every 3 months

When changing detergent or softener brand

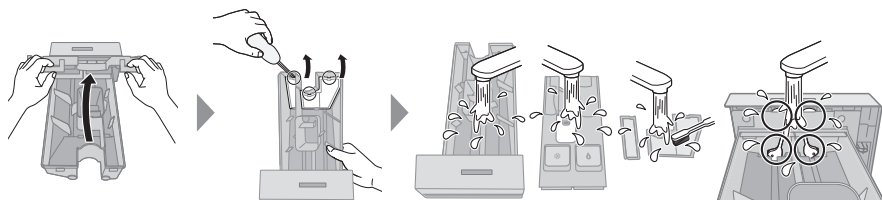
When not used for more than 1 month

When the window does not change color during use

1 Take out the drawer.



2 Open the drawer lid, remove 2 filters, then wash with water.



Open the drawer lid

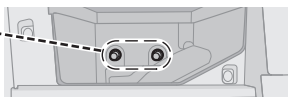
Remove filters

Wash with water

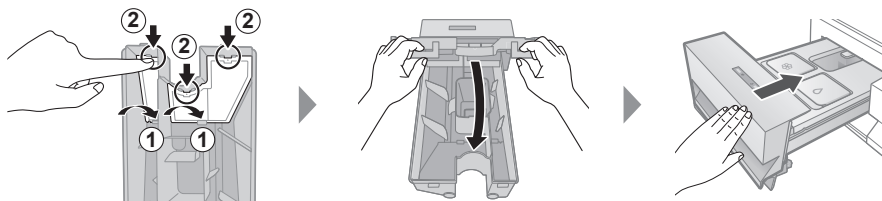
Clean the circled positions to clean the window

NOTE

- Do not reuse leftover liquid detergent and softener.
- Do not wipe the joint. (cause of clogging)



3 Attach filters, close the lid and attach the drawer.



4

- Fill the tank about halfway with water, then close completely.
- Close the door of washing machine and run “Auto Dose Tank Clean” function to clean (6-minute maintenance).



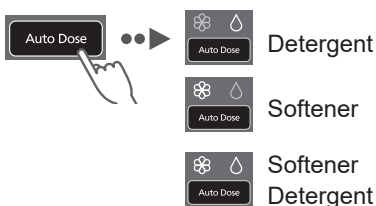
③ Select the tank to be cleaned



- If the joint is clogged, run “Auto Dose Tank Clean” function to deep clean (47-minute maintenance).

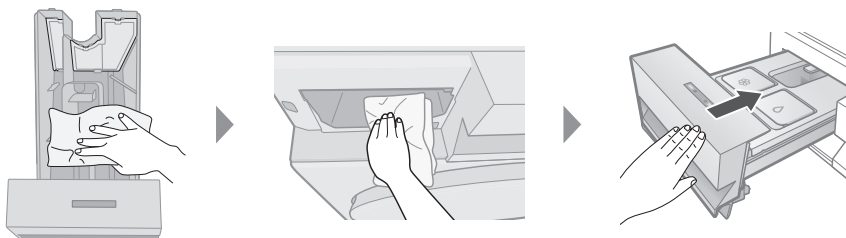


④ Select the tank to be cleaned

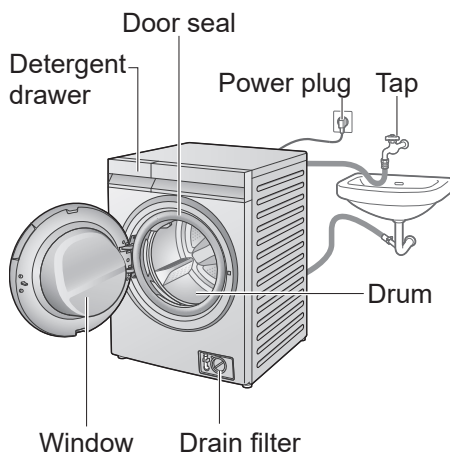


5

Take out the drawer, discard the remaining water and wipe off the water, then attach the drawer.



Maintenance (continued)



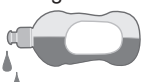
Appliance



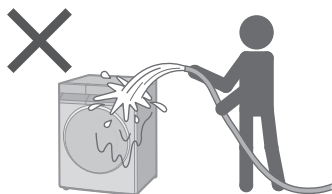
Door seal

For heavy soil

Mild kitchen detergent



NOTE



- Do not use gritty cleaners or thinners, or products containing alcohol or paraffin oil.

Drum

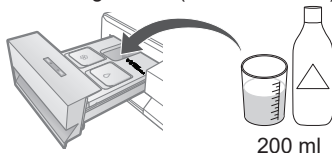
Once every 6 months or if  flashes <Tub Hygiene>

1

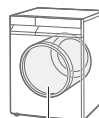


2

Whitening bleach (chlorine bleach)



3



No clothing



4

● for Wash



Hold 3 sec.

● for Wash & Dry



Hold 3 sec.

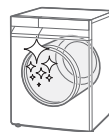
2



5



Start



NOTE

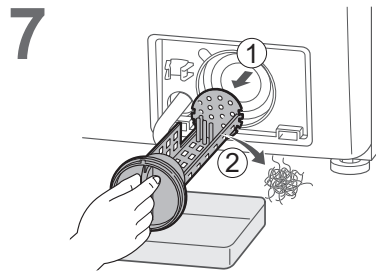
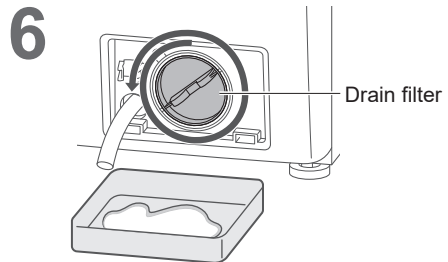
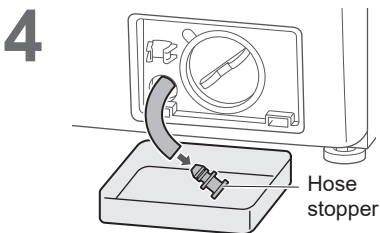
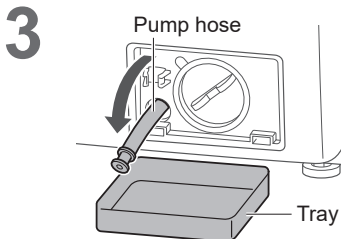
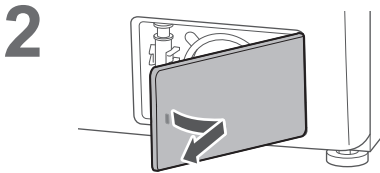
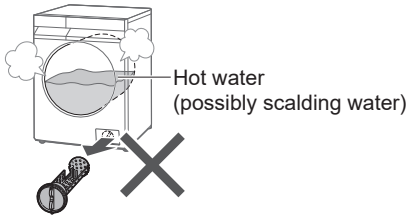
- If the "Tub Hygiene" program is not run, the indicator  goes off when other program is run 3 times.

Drain filter

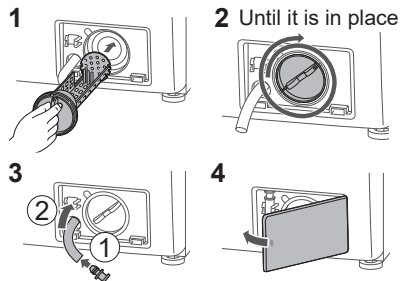
Once a month

Be sure to drain water in the drum before this procedure.

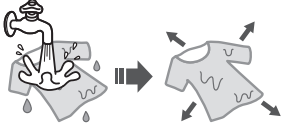
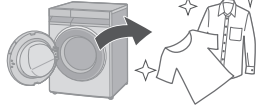
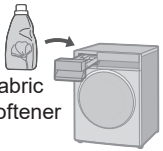
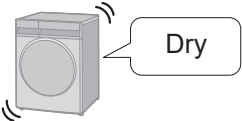
CAUTION



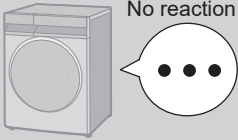
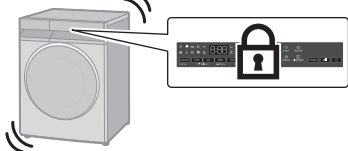
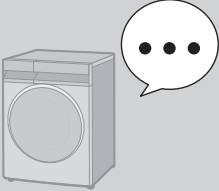
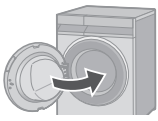
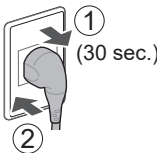
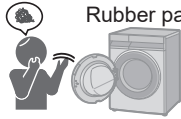
8 Replace



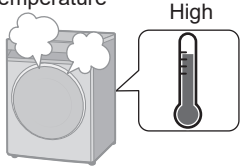
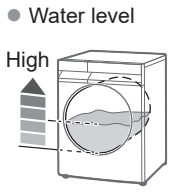
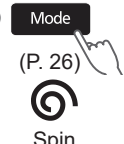
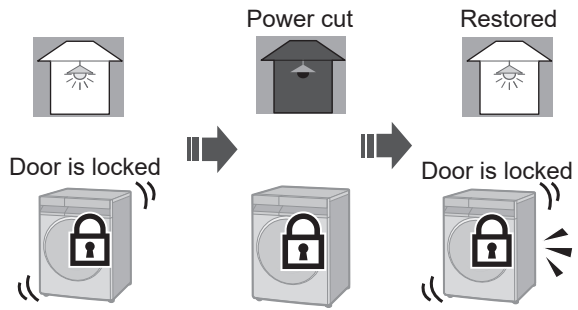
For Better Results

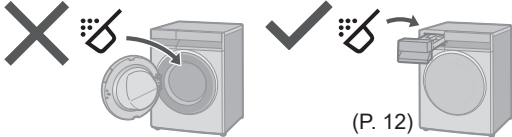
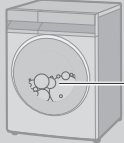
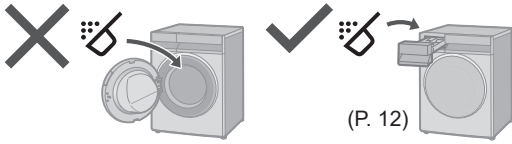
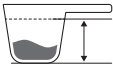
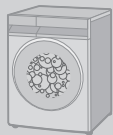
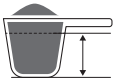
Symptoms	Tips for nice finish
Shrunk clothes 	If cotton products have shrunk by drying ● Moisten and stretch. 
Hand feeling changes by wrinkles 	● Reduce clothing amount.  ● Select dry mode. (P. 23)  Dry Depending on clothes ● After drying  Take out immediately
• Drying is insufficient • Drying is uneven 	● Reduce clothing amount.  ● Turn on. 
Feel rough 	● When towels feel rough after washing  Fabric softener → If still feel rough  Dry
Lint is attached 	● Tub Hygiene  Tub Hygiene (P. 34)

Troubleshooting

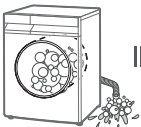
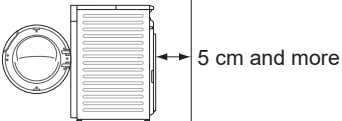
	Symptoms	Points to be checked
Main unit	Touch the buttons  ↓  No reaction	□ Possible cause ● During an operation  □ Try ● Child Lock (P. 30) 
	No operation 	□ Check ● Power cut ● Timer   □ Try ● Close the door. ● Turn on. ● Unplug and insert again. ● Press "Start". ● Turn the breaker on.     
	Odour of rubber 	□ Possible cause  Time passes  No smell  □ Try ● Tub Hygiene (P. 34) 

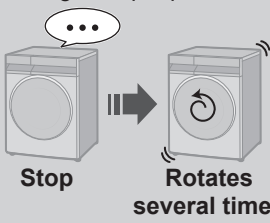
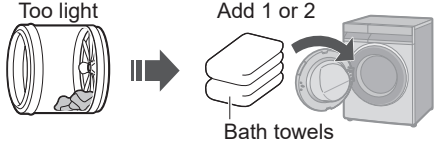
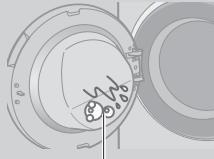
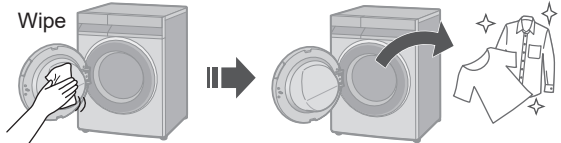
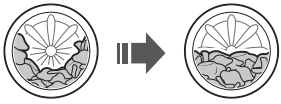
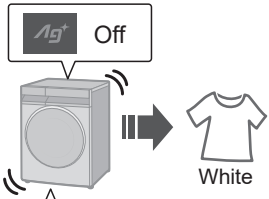
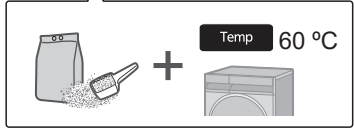
Troubleshooting (continued)

	Symptoms	Points to be checked
Main unit	Door does not open 	☐ Possible cause During an operation (washing or drying)  Door is locked. To open the door during operation (P. 16)
		☐ Check - Temperature  - Water level 
		☐ Try - Child Lock (P. 30)  - During an operation 1 Turn off  2 On  3 Mode (P. 26)  4 Open 
		NOTE  Power cut Restored Door is locked Door is locked

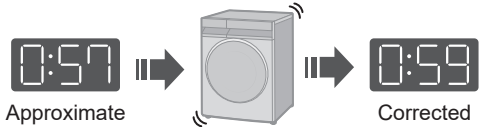
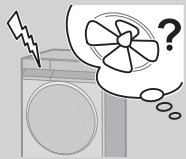
	Symptoms	Points to be checked
Detergent and foam	After washing 	☐ Check  (P. 12)
	 Foam	☐ Possible cause ● The amount of foam varies. ● Temperature ● Water level ● Water softness 
	Not enough 	☐ Check ● Powder detergent  (P. 12) ● Too little detergent or setting too little detergent in "Auto Dose" function  ● Low foam detergent ● Heavily soiled ● Load too large 
	Too much 	☐ Check ● Too much detergent or setting too much detergent in "Auto Dose" function 

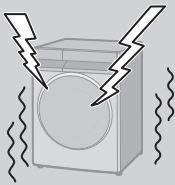
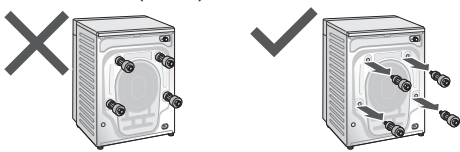
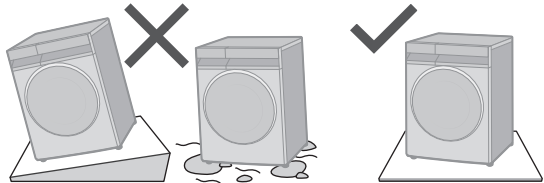
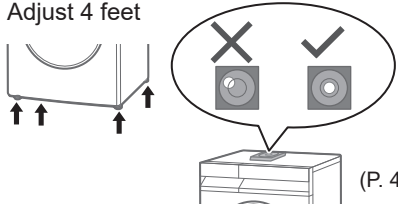
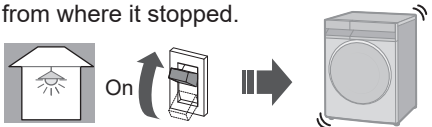
Troubleshooting (continued)

	Symptoms	Points to be checked
Wash	During a wash  Water drainage	☐ Possible cause Excess foam  Foam Foam detection function  Auto drainage Auto water supply 
Dry	Drying takes too long  Drying	☐ Check ● Too heavy ● Too cold   ☐ Try ● Check the location  5 cm and more

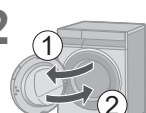
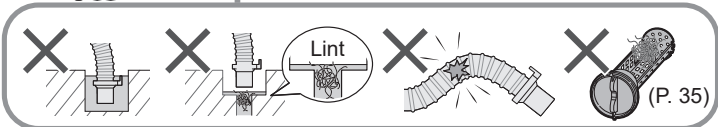
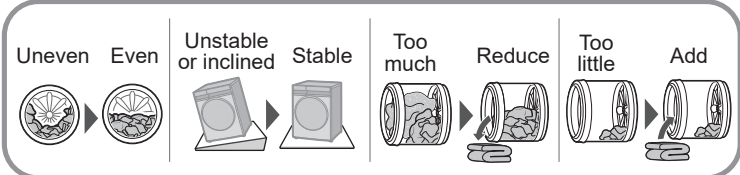
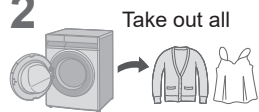
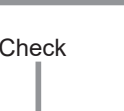
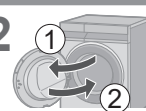
	Symptoms	Points to be checked
Rinse/Spin	During the spin process  Stop → Rotates several times	☐ Possible cause Unevenness  ☐ Try Too light  Add 1 or 2 Bath towels
	After washing  Foam or water	☐ Try  Wipe
Laundry	Spin changes to rinse  Spin → Rinse	☐ Possible cause ● If clothes are uneven, this appliances automatically corrects unevenness using the rinse process. 
	If the laundry yellows  Yellow	☐ Try  Ag⁺ Off White  Temp 60 °C

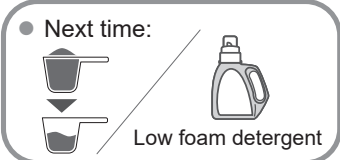
Troubleshooting (continued)

	Symptoms	Points to be checked
Time	During a wash Displayed time  Changes	☐ Possible cause ● Remaining time is corrected during operation.  ● If the settings changed ● If clothes are uneven   ➡ The remaining time may increase.
	Remaining time Does not decrease  or Suddenly decrease 	☐ Possible cause The displayed time is a guideline.
Noise	During water drainage 	☐ Possible cause ● This is normal. The drain pump is working.
	Sound of fan rotating 	☐ Possible cause ● This is normal. The fan cools electric parts.
	Motor emits a sound 	☐ Possible cause ● This is normal. The motor will make a short sound when the drum engages.

	Symptoms	Points to be checked
Noise	Unusual noise (or vibration) 	☐ Check ● Metal items  ● Anchor bolts (P. 48)  ● Slope or an unstable surface  ● Adjust 4 feet  (P. 48)
Others	Power cut  Breaker Off 	☐ Check ● When the power recovers, operation resumes from where it stopped. 

Error Display

Error Display	Points to be checked		
 Unable to drain	1 Check 	2 	3 
			
 Door is open	1 	2 	
 Unable to spin	1 	2 Check 	3 
			
	If error U13 appears when starting "Auto Tub Dry"		
	1 	2 Take out all 	3 
 Unable to supply water	1 Check 	2 	3 
			

Error Display	Points to be checked			
 Unable to drain during drying	1  Turn off	2 Check the drain hose (Refer to U11)	3  On	4 Select the drying program again  Start
 Unable to spin	1 Restart  Turn off	2 Run Rinse and Spin of "Speed 38" program  On		
	1 	2 	3 	

■ Information

 Unable to open		Hot During drying (P. 16)	 Hold 3 sec.	Start cooling ●●●●●▶ 5 to 20 min.	
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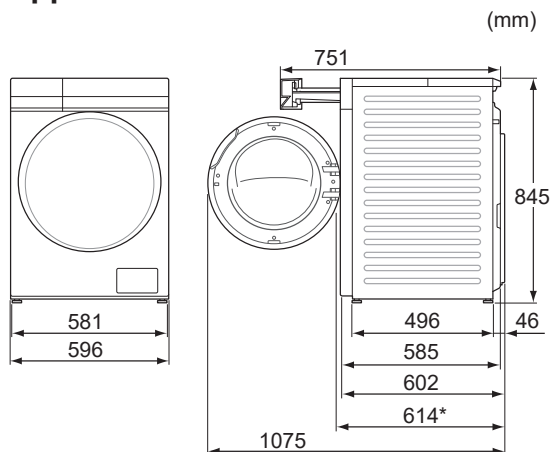
Choosing the Right Location



Make sure to ask a service person for installation.

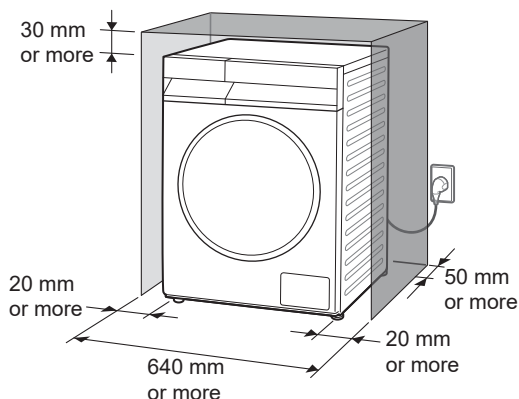
- Do not install the appliance by yourself.
- Follow this installation method. If you do not, Panasonic will not be liable for any accidents or damages.

Appliance dimensions



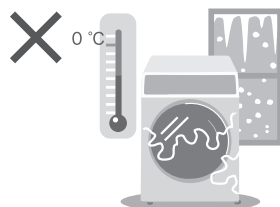
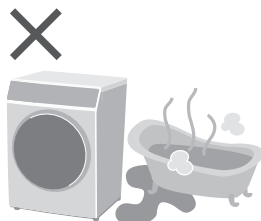
* 614 mm: Product depth, measured from the rear to the furthest protruding point of the door when closed.

■ Set-in installation



- Do not let the metallic portions of the appliance come into contact with metal sinks or other appliances.

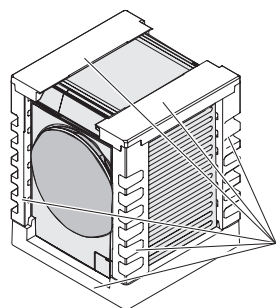
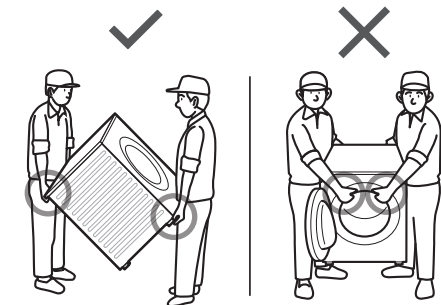
Check the location.



Moving and Installing

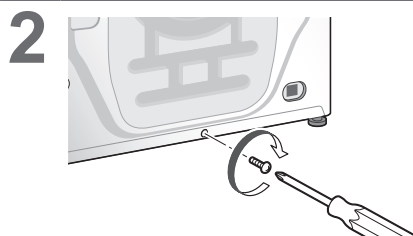
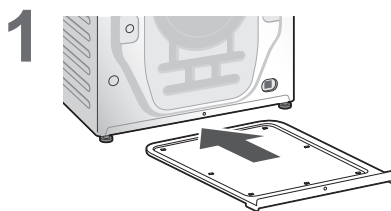
Carrying the appliance

Do not do it alone.

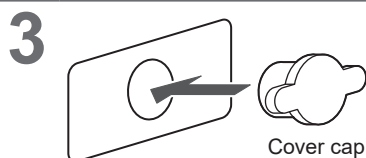
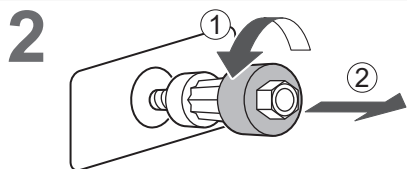
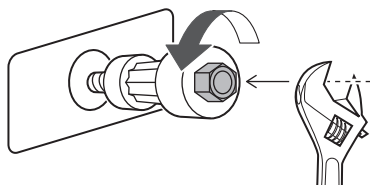
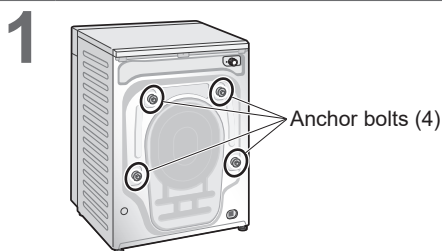


Remove all packing cushions before starting to use the appliance.

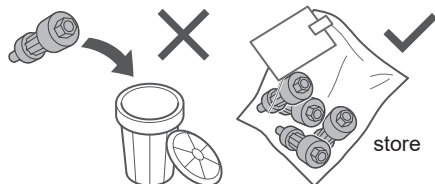
Installation of bottom cover



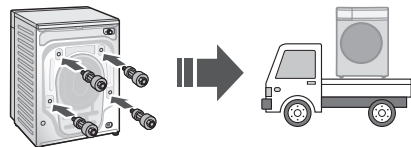
Removing the anchor bolts



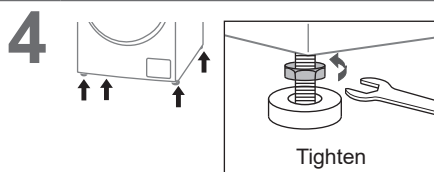
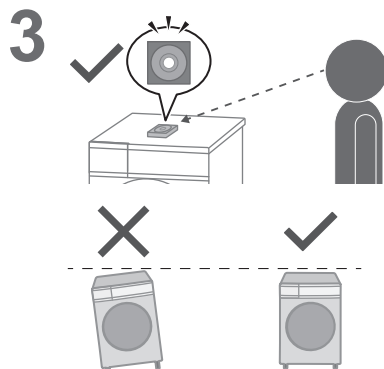
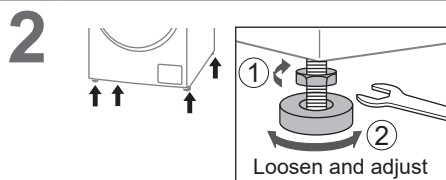
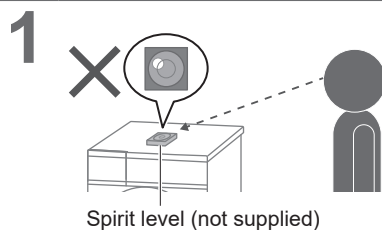
NOTE



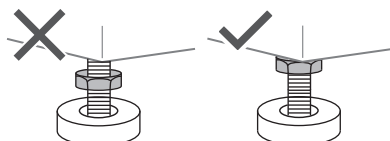
■ Moving the appliance again



Levelling the appliance



NOTE



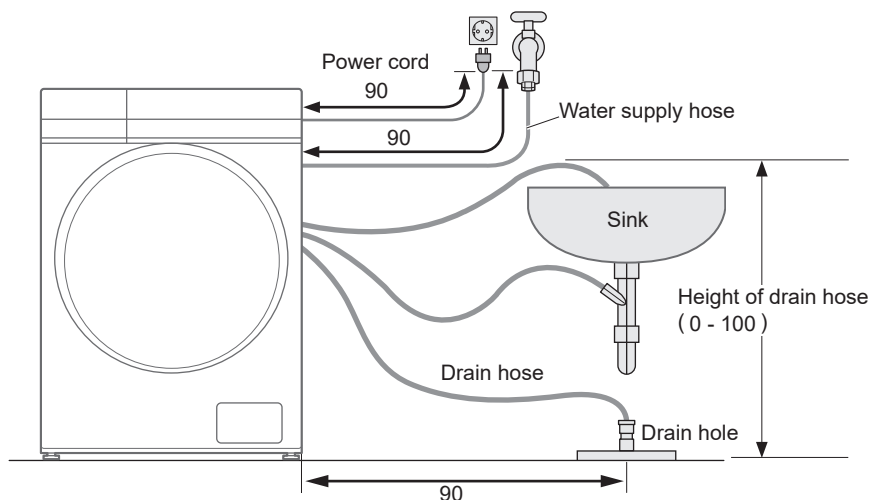
Connecting the Hoses

Connect the hoses properly to prevent water leaks.

Maximum connection distances for hoses and the power cord

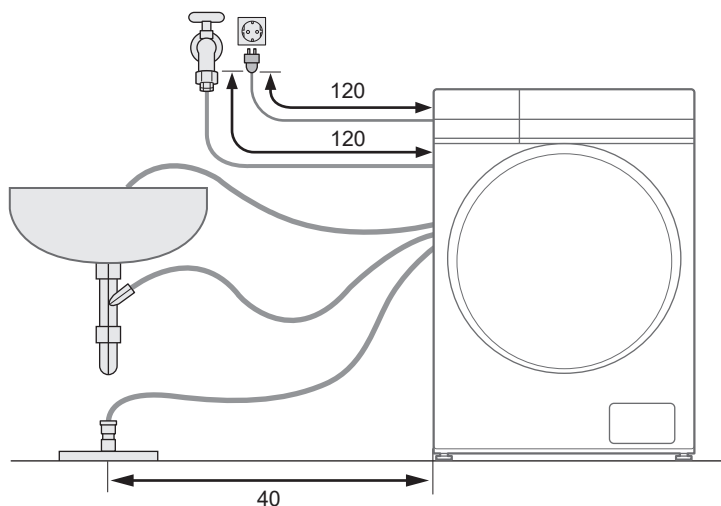
Right side connection

(cm)



Left side connection

(cm)



Connecting the Hoses (continued)

Water supply hose

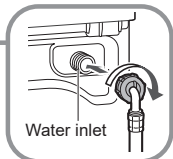
■ Connecting the water supply hose



CAUTION

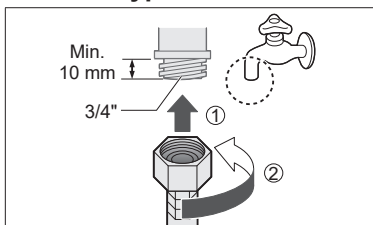
- Tighten the nut firmly.
- Do not twist, squash, modify or cut the hose.

1

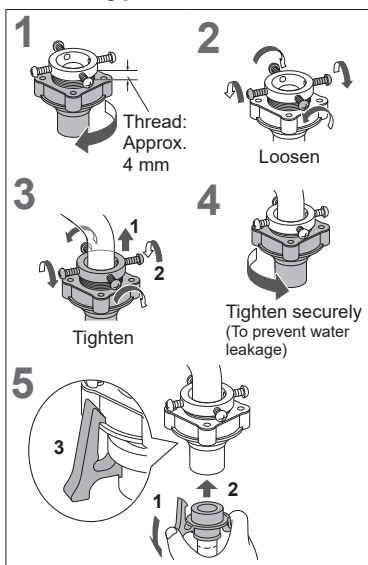


2

■ Screw type



■ Joint type



Drain hose

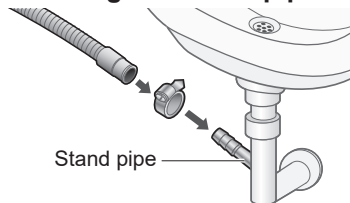
■ Draining to a sink or wash basin

NOTICE



Elbow
(supplied)

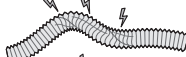
■ Draining to a stand pipe



■ Draining to a drain hole

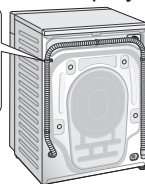


NOTE



NOTE

- Do not cut/remove this belt. Otherwise the machine will display U14. (P. 44)

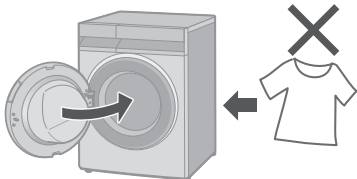


Test Run

1



2



3



4



 **Speed 38**

5



Checking after test run

Problem

Causes and Measures

Water leaks

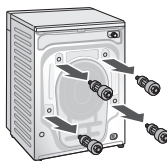


Connect the water supply hose properly (P. 50)

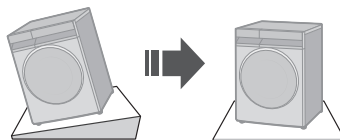


Abnormal
sounds

● Remove the
anchor bolts (P. 48)



● Install stably



Error display

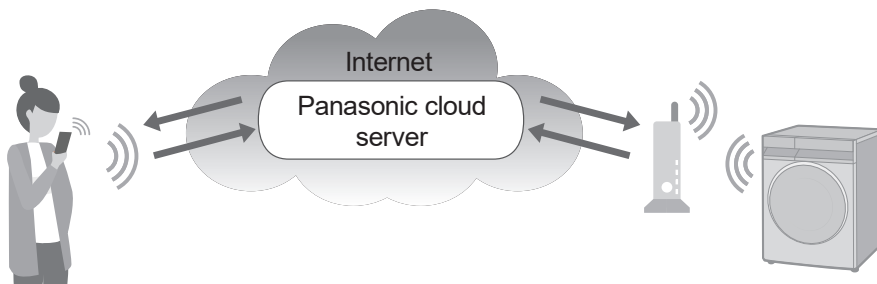


See P. 44.

MyPanasonic+

More convenient with your smartphone

You can use the service using the “MyPanasonic+”.

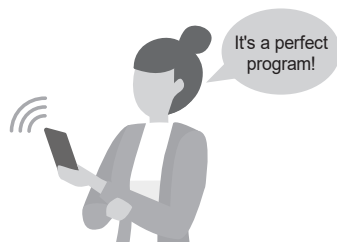


You can operate the washing machine or set the timer with application.

Support program selection from program history.

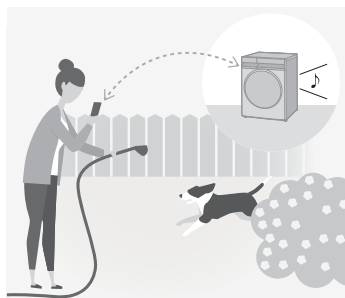
We have “My Favorite” program. You can create original programs with your favorite settings.

- Up to 10 programs for each operation (WASH, WASH & DRY, DRY).



Notification of washing status and end of operation.

Clothes can be taken out immediately after washing.



- The contents, functions and designs of this service are subject to change or termination without prior notice.

Required Equipment and Environment

Let's check the equipment required to use the app.

- Android or iOS (iPhone) smartphone

- About supported OS

<https://www.panasonic.com/global/consumer/smartapp/support.html>



Panasonic Website



- Internet environment

Please confirm that it is a broadband line.

Example) FTTH (optical fiber), ADSL, CATV (cable television), etc.

Internet communication charges will be borne by the customer.



- Wireless LAN router

Use a wireless LAN router to connect to the internet.



NOTE

- Make sure that the wireless LAN router has a communication standard of 2.4 GHz band. (Communication standards: IEEE802.11b, IEEE802.11g, IEEE802.11n) Other than the above cannot be used.
- Models that only support WEP cannot be used.
- As a security measure, be sure to use a wireless LAN router that can set the encryption method WPA3, WPA2, or WPA.
- We recommend WPA3 and WPA2 (AES) as the encryption method.
- We do not guarantee the operation of all wireless LAN routers. (Mobile router is not guaranteed to work.)

MyPanasonic+ (continued)

Initial Settings



Follow the settings on the screen of the app.

1 Install the “MyPanasonic+” (free)

- You can find the link to download the application from “Panasonic Website”.
<https://www.panasonic.com/global/consumer/smartapp/support.html>



Panasonic Website

- Alternatively, you can search for the “MyPanasonic+” app on Google Play (Android) or App Store (iOS) and install the app.
- You can also scan the link to install the app from the QR code pasted on the washing machine.

2 Follow instructions displayed on the screen of the app and register the washing machine.

- Operate in a position where you can check the display on the washing machine.
- It cannot be operated while the washing machine is running.



Use the app (P. 55)

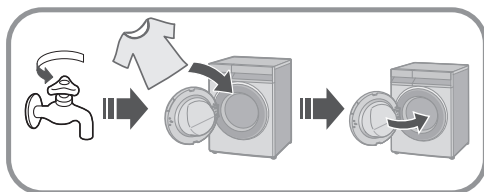
Using the “MyPanasonic+”

After initial setting is completed, you can use the app.

Preparing to use the “Remote” function

You need to prepare the washing machine before going out.

1



NOTE

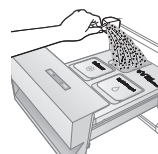
- Close the door completely.

2



Checking
“Auto Dose”
setting
(P. 11, 14)

or



3



Approx. 2 sec.

After 10 min.



All other indications
turn off, except:



NOTE

- To cancel the remote control mode and unlock the door → turn the power off.
- When there is no remote control from the app, the remote control mode is released after 23 hours. During remote control mode, all buttons on the appliance (except ) are disabled. You can only control the washing machine from the app. After 23 hours, the normal screen is displayed and the remote control is disabled.

To check the communication status with the lamp on control panel.

■ Lamp position

	Light up	Communicatable (Connected)
	Blinking	Trying to communicate (Connecting to server)
	Off	Not connected

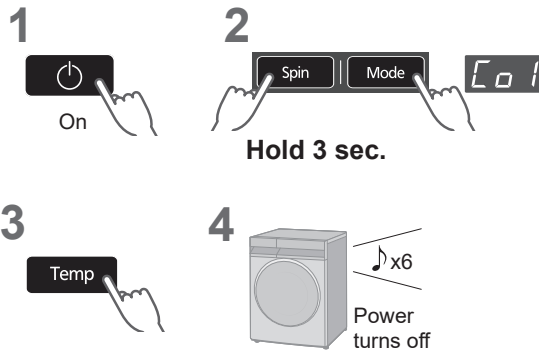


MyPanasonic+ (continued)

Initializing

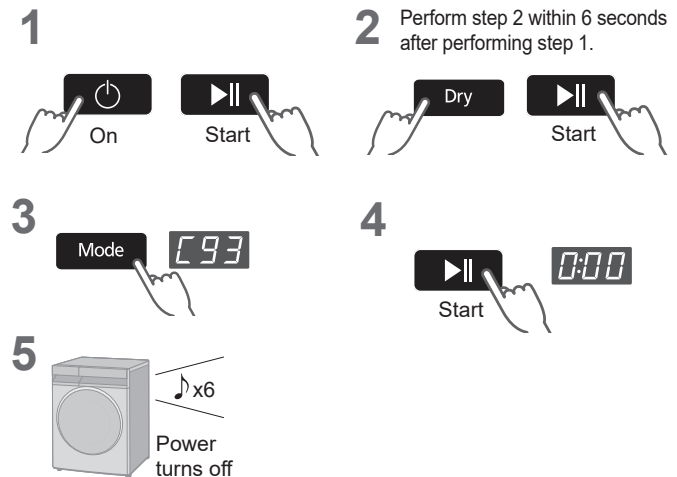
- When you stop using the “MyPanasonic+”
- Suspected use due to unauthorized access
- If the appliance is a pre-owned machine

Reset the wireless LAN settings to the default settings.
(Operate on the washing machine)
You should also stop using the service of the app.



Reset all the contents such as the wireless LAN settings, washing machine settings, operation history, etc. to the state at the time of purchase. The QR code behind the appliance door cannot be used for subsequent registrations.
(Full initialization)
(Operate on the washing machine)

When you dispose of or transfer the washing machine



Error Display

Error display	Causes & Measures
U81	- Failed to connect the washing machine and the wireless LAN router. Check the following. - The router is not turned on. → Turn on the power. - The distance between the router and the washing machine is too long. → Bring the router closer. - There is a device that uses radio waves, such as a microwave oven, nearby. → Keep a distance. → Stop using the device or wait a while and try again. - Multiple devices are connected to the router. → Turn off the power of the device you are not using.
U82	- Communication error with the server. - There may be a problem with your internet connection. → If you do not know the cause, contact your provider, carrier, or router manufacturer.
U83	- In "Backup connection", SSID or password of the router is incorrect. → Check the description of the router. - Failed to connect the washing machine and the router. → Check the above "U81".
U84	"Scan connection" failed. Check the following. - The Bluetooth® setting on your smartphone is turned off. - The QR code cannot be read correctly. → Make sure that the Bluetooth® setting is ON, and then connect again. If you still cannot connect, please try "Backup connection".
The app displayed the word like "Cannot communicate with the washing machine."	- Communicate again after a while, or check the connection status by the following method.  Turn off  On  Hold 3 sec.  Timer → If "U81", "U82", etc. are displayed, it is a connection error. Check the above.

MyPanasonic+ (continued)

Usage for wireless LAN/Bluetooth®

■ Usage restrictions

Please note that there are the following restrictions on use. Panasonic is not liable for any incidental damages resulting from the failure to comply with the restrictions and the use or inability to use the machine.

- Do not connect to a wireless network that you do not have permission to use. A wireless network (SSID*) that you do not have permission to use during automatic search of the wireless network environment may be displayed, but if you connect, it may be considered as unauthorized access.
- Do not use in a place where magnetic field, static electricity, or radio interference is generated. If you use it near the following devices, communication may be interrupted or the speed may slow down.
 - Microwave oven
 - Other wireless LAN / Bluetooth® devices
 - Other devices that use radio waves in the 2.4 GHz band (digital cordless phones, wireless audio devices, game consoles, PC peripherals, etc.)
 - Metal objects that easily reflect radio waves

* A name used to identify a specific network on a wireless LAN. If this SSID matches on both devices, communication is possible.

■ Security measures

- Since the wireless LAN uses radio waves to send and receive data, there is a risk of unauthorized access. Take security measures to ensure the safety of your data. (P. 53) Please note that we are not responsible for any problems that occur without taking security measures.
- For the password (encryption key) of the wireless LAN router, refer to the instruction manual of the wireless LAN router and set it in consideration of security.

■ About firmware

- This machine has a function to connect to our firmware update server via the Internet and automatically update its own firmware to the latest version. Since wireless communication is temporarily interrupted during the update, communication may be interrupted or the speed may slow down.
- Do not analyze or modify the firmware.

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MyPanasonic+ (continued)

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*This file is part of the lwIP TCP/IP stack.
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MyPanasonic+ (continued)

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Specifications

■ For Singapore

		NA-S24DW1	NA-S22DW1
Rated voltage (V)		220 - 240	
Rated frequency (Hz)		50	
Maximum energy rated power input (W)		1600 - 1900	
Heating energy rates power input (W)	For washing	1445 - 1710	
	For drying	905 - 1090	
Maximum spin speed (r/min)		1400	
Product dimensions (W x D x H) (mm)		596 × 585 × 845	
Product weight (kg)		69	
Maximum mass of dry cloth (Wash) (kg)		12.0	11.0
Maximum mass of dry cloth (Dry) (kg)		7.0	
Pressure of tap water (MPa)		0.01 - 1	

■ For Philippines

		NA-S24DW1	
Rated voltage (V)		230	
Rated frequency (Hz)		60	
Maximum energy rated power input (W)		1700	
Heating energy rates power input (W)	For washing	1570	
	For drying	1005	
Maximum spin speed (r/min)		1400	
Product dimensions (W x D x H) (mm)		596 × 585 × 845	
Product weight (kg)		69	
Maximum mass of dry cloth (Wash) (kg)		12.0	
Maximum mass of dry cloth (Dry) (kg)		7.0	
Pressure of tap water (MPa)		0.01 - 1	

Complies with
IMDA Standards
DB01017

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