
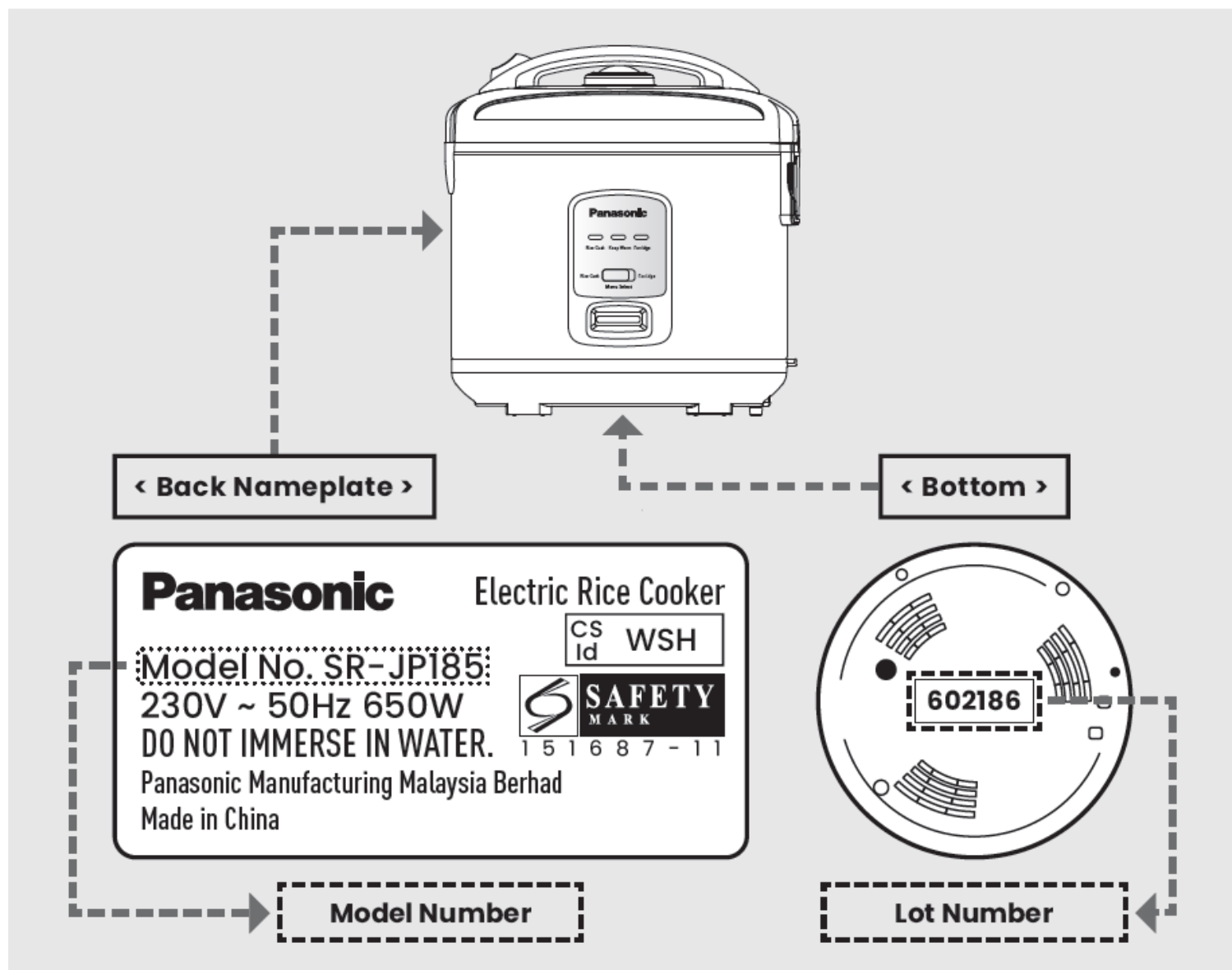


NOTICE

PANASONIC RICE COOKER POWER CORD REPLACEMENT

Panasonic Singapore has identified certain models of rice cookers manufactured between 2016 and 2018 are equipped with power cords that do not comply with the prescribed safety standards of Enterprise Singapore.

MODEL NUMBER	LOT NUMBER (First 3 digits of affected models)	POWER CORD (To be replaced)
SR-JP185	602XXX ~ 805XXX	
SR-JQ185		
SR-JQ105		
SR-CEZ18	806XXX	NOTE for SR-06FG: Non-detachable power cords have to be replaced by authorised service personnel.
SR-06FG	601XXX ~ 805XXX	



Please contact Panasonic Singapore to replace the affected power cords for free.

Customer Service Hotline: 6222 7222

(For assistance on Rice Cooker Power Cord Replacement, press "0")

Operating Hours

Mon to Fri 09:00-17:00, Sat 09:00-14:00

(Closed on Sundays, Public Holidays and Company Designated Holidays)

Location

202 Bedok South Avenue 1, Blk A, Singapore 469332

<https://www.panasonic.com/sg/support/customer-care-centre.html>

Email: service@sg.panasonic.com

Alternatively, please email us with the following details:

Subject: Rice Cooker Power Cord Replacement

- Name
- Contact Number (Mobile)
- Model Number
- Lot Number

Our Customer Service representatives will respond within 2 working days.