Thank you for purchasing the vacuum cleaner.
Please read these instructions carefully before using the appliance and save these instructions for future reference.
This product complies with the Australian / New Zealand Standard AS/NZS 60335.1, AS/NZS 60335.2.2, and Australian EMC requirements for the RCM Mark.
Disposal

Disposing the appliance

If you wish to discard this appliance, please contact your local authorities or dealer and ask for the correct method of disposal.

Before disposing the appliance, remove the dust bag and all the filters, and then dispose them with normal household waste.

Disposing packaging

Make sure that any package, for example, plastic bags, are kept out of the reach of children to avoid risk of suffocation.

The packaging used to protect the appliance from damage during transportation is all recyclable. For information on recycling, contact your local authority.

Disposing dust bags and filters

Dust bags and filters can be disposed of with the normal household waste.
IMPORTANT SAFETY INSTRUCTIONS

Before using the vacuum cleaner, please observe these basic safety instructions.

Correct usage

- This appliance is for indoor use with domestic purpose only and is not specifically designed for allergy sufferers. Use the appliance only in accordance with the instructions in this manual. Any other usage or modification is dangerous. The manufacturer is not liable for damage due to improper use of the appliance.

⚠️ WARNING

To reduce the risk of fire, electric shock, or injury

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use the appliance if the mains lead or plug is damaged or faulty.
- If the mains lead is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Unplug from the socket outlet when not in use and before cleaning the appliance or undertaking maintenance operations.
- Turn off the appliance before removing the plug. Do not pull on the mains lead, always pull on the plug body itself.
- Hold the plug, when rewinding the mains lead.
- Do not handle plug or the appliance with wet hands.
- Do not use the appliance on people or animals.

- Do not use wet filters after wash, make sure they are completely dry to avoid damaging the appliance.
- Do not vacuum the followings
  - Hot ash or embers
  - Large and sharp objects
  - Water or other liquids
  - Explosive materials or gases
  - Flammable or combustible materials or gases
  - Toner dust, for example, those from printers and photocopiers
  - Conductive dusts from power tool
- Keep the appliance away from heat sources, for example, radiators, fires, direct sunlight, etc.
- Do not use the appliance in areas where flammable or combustible materials or gas may be present.
- This appliance is fitted with a thermal cut-out device which automatically turns off the appliance to prevent overheating of the motor. When this happens, disconnect the appliance from the socket outlet and check the dust compartment and filters as they may be full or clogged with fine dust. Check for any other obstructions in the hose or tube. After removing the obstruction, leave the appliance to cool down until the thermal cut-out resets after approximately 60 minutes.
- Do not use or store the appliance or the parts at head level to avoid the risk of injury.
- Do not sit on the appliance.
- Be careful when using the appliance on staircases as the appliance may falls.
- Use the appliance where the lighting is sufficient to avoid the risk of tripping.
Your Vacuum Cleaner

Alternative nozzles

- Dusting brush (Blinds brush) For blinds, cushions, etc.
- Upholstery nozzle For cushions, covers, etc.
- Mattress nozzle For bed sheets, cushions, etc.
- Tool bag kit For accessories, etc.
Overload protection

The overload protection inside the nozzle stops the nozzle motor when the beater bar jams to prevent belt breakage.
Using the Appliance

Operating the appliance

1 Insert the connection pipe to suction inlet. Ensure that the 2 hooks of the connection pipe are completely fitted into the suction inlet.

2 Insert the parts into each location as shown.

3 Fix the mains lead into the cord clip to help secure it during use.

4 Plug the mains lead into the socket outlet.

5 Press the ON/OFF switch to turn on the appliance. Main motor is operating.

6 Press the beater bar switch to turn it ON or OFF to suit the flooring being cleaned.

   Press the beater bar switch when the appliance is in an upright position, and the beater bar will automatically stop rotating.

   Even if pressing the beater bar switch when the appliance is in an upright position, beater bar won’t rotate. Please use this switch in operating position.

   This appliance cannot be used as a Full Flat. Please pay attention for the lower cord storage hook not to hit the floor, or a nozzle will separate from a floor.

7 To unlock the handle of the appliance, step on the foot pedal and the handle angle can be changed freely. To return into the upright position, simply put the handle back until it clicks.

NOTE: When operating the unit in upright position, whooshing sound is made, but it is not malfunction.

Upright position
The handle has to be in an upright position while being in storage or cleaning of parts.
**How to use the alternative nozzles**

When using the handle (quick draw handle), please place the nozzle as shown.

1) Before pressing the handle release button, please remove the mains lead from the cord clip.
2) Attach the alternative nozzles to the crevice part in accordance with your needs.
   - The crevice part is already attached to the wand: Pull the crevice part until it clicks when using it in extended condition. Shorten it to the original position while pushing the button.
   - Dusting brush
   - Upholstery nozzle
   - Mattress nozzle
   - Crevice part: This nozzle is already attached with the wand.

**Storing**

Perform the following before storing.

1) Turn off the appliance, and then remove the plug from the socket outlet.
2) Turn the upper cord storage hook in the upright position and wind the mains lead around the upper and lower cord storage hooks.

For the proper arrangement of the mains lead while storing the appliance, it is advisable to use the mains lead hook as shown.
How to empty the dust bin

Empty the dust bin in the following cases:
- When dust level reached the “MAX” line.
- When suction power has dropped.

1 Grasp the dust bin handle on the top of the dust bin. Lift up and out to remove dust bin from the appliance.

2 Press the latch and the dust bin plate will open and the dust will fall out.

3 Remove rubbish and dust with the cleaning brush.

4 Close the dust bin plate until it clicks.

5 Put the dust bin back into the appliance in the condition where the dust bin handle has stood.

6 Press down the dust bin handle until it click into place.
Maintenance

WARNING
- Remove the plug from the socket outlet before cleaning or maintaining the appliance.

CAUTION
- Do not use detergent or any other cleaning liquids.

Cleaning the outside of the appliance
Clean the outside of the appliance with a soft cloth.

Replacing the exhaust filter
Replace the exhaust filter once a year.

1 Hold the filter cover as shown, and pull it out.

2 To install a new exhaust filter or replace the current one, put it into its original position.

3 Place the filter cover to the body as shown and press into its original location.

Cleaning the floor nozzle
1 Cut off any carpet pile and lint entangled around the beater bar for the floor nozzle with a pair of scissors.

2 Release the lower plate by rotating the lower plate latches to the UNLOCK position.

3 Remove the lower plate and remove any residue that may exist in belt area.

4 Reinstall lower plate by hooking front end of lower plate into slots on front of nozzle.

5 Press lower plate onto nozzle and secure by rotating the lower plate latches to the LOCK position.

CAUTION
Do not wash the floor nozzle with water.
Cleaning the dust bin
Disassembly
1 Pull the buckles and pull up the dust bin handle.

2 Pull off the filter using the pull tab. (Pinch the pull tab and pull off the filter.)

3 Separate parts as shown.

4 Separate the mesh filter by turning and pulling as shown.

Cleaning
<Light care>
Remove the dust by tapping the filter at the corner of garbage can.

<Heavy care>
Wash the filter with cold water every 1 month. Let filter completely dry for 24 hours.

Clean the plastic part with a cleaning brush.
Assembly

Assemble the dust bin unit in reverse order of disassembly.

1. Align the marks and turn the mesh filter as shown.

2. Put the mesh filter into the dust bin while aligning the mark and 2 ribs location. It won’t fit unless it is set correctly.

3. Put the filter back to its original position.

4. Buckle them as shown.

Removing clogs

When you feel the suction power is not adequate, check if the dust bin is full of dust or if the filters are clogged.

Pull out the nozzle while pushing the button.
**Trouble Shooting**

Please check the following first if you have any problems.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The appliance won’t run.</td>
<td>- Unplugged at socket outlet.</td>
<td>- Plug in firmly, turn on the appliance.</td>
</tr>
<tr>
<td></td>
<td>- Thermal protector tripped.</td>
<td>- Unplug the appliance, allow to cool and thermal protector will reset itself.(see page 3)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Please clean up dust bin and filter in the dust bin.</td>
</tr>
<tr>
<td>Poor job of dirt pick-up.</td>
<td>- Full or clogged dust bin.</td>
<td>- Empty dust bin.(see page 8)</td>
</tr>
<tr>
<td></td>
<td>- Worn beater bar.</td>
<td>- Replace a new beater bar.</td>
</tr>
<tr>
<td></td>
<td>- Clogged nozzle.</td>
<td>- Check for clogs.(see page 11)</td>
</tr>
<tr>
<td></td>
<td>- Clogged hose.</td>
<td>- Check for clogs.(see page 11)</td>
</tr>
<tr>
<td></td>
<td>- Hole in hose.</td>
<td>- Take to your nearest Panasonic Service Centre.</td>
</tr>
<tr>
<td></td>
<td>- Hose not inserted fully.</td>
<td>- Check hose connection.</td>
</tr>
<tr>
<td></td>
<td>- Dirty filters.</td>
<td>(see page 6)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Clean the dust bin.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(see page 10)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Replace a new HEPA exhaust filter.(see page 13)</td>
</tr>
<tr>
<td>Beater bar does not turn.</td>
<td>- Selection beater bar switch at “OFF” position.</td>
<td>- Move selection beater bar switch to “ON” position.</td>
</tr>
<tr>
<td></td>
<td>- Overload protection reset button on the nozzle tripped.</td>
<td>- Move selection ON/OFF switch to “OFF” position.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Unplug the appliance, remove the dust from the nozzle opening.(see page 9)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Push the overload protection reset button to reset.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(see page 5)</td>
</tr>
</tbody>
</table>

If the problem cannot be solved, please contact your local customer service centre. The contacts can be found in “GUARANTEE”, the separate paper which has been attached with the appliance.
Specifications

<table>
<thead>
<tr>
<th>Specifications</th>
<th>MC-UL712</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power source</td>
<td>230 - 240 V ~ 50 Hz</td>
</tr>
<tr>
<td>Max. Input</td>
<td>1000 W</td>
</tr>
<tr>
<td>Nominal input</td>
<td>920 - 980 W</td>
</tr>
<tr>
<td>Dimensions (W x L x H)</td>
<td>303 mm x 280 mm x 1090 mm</td>
</tr>
<tr>
<td>Net weight</td>
<td>5.8 kg</td>
</tr>
<tr>
<td>Floor nozzle</td>
<td>√</td>
</tr>
<tr>
<td>Dusting brush(Blinds brush)</td>
<td>√</td>
</tr>
<tr>
<td>Upholstery nozzle</td>
<td>√</td>
</tr>
<tr>
<td>Mattress nozzle</td>
<td>√</td>
</tr>
<tr>
<td>Tool bag kit</td>
<td>√</td>
</tr>
</tbody>
</table>

* Class with respect to protection against electric shock: □

Optional Accessory

<table>
<thead>
<tr>
<th>Product name</th>
<th>Model number</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEPA exhaust filter</td>
<td>AMV72KCV000P</td>
</tr>
<tr>
<td>Beater bar</td>
<td>AMV92RCV0R0P</td>
</tr>
</tbody>
</table>

Guarantee

The guarantee conditions set out by our representatives in the country of sale is applied.
Using dust bags which are not those of Panasonic will make the guarantee invalid.
Repairs should only be done by Panasonic service persons or technicians. Otherwise the guarantee will be invalid.
For more information, refer to “GUARANTEE”, the separate paper which has been attached with the appliance.

Reminder for Customer

The model and serial numbers of this appliance can be found on either back or the bottom of the appliance. Please note them in the space provided and keep for future reference.

Model number
Serial number
Date of purchase
Dealer’s name
Dealer’s address
Telephone number
**Panasonic Warranty**

**Home Appliance 12 Month Warranty from Date of Purchase**

1. Subject to the conditions of this warranty Panasonic or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour, if in the opinion of Panasonic, the product is found to be faulty within the warranty period. For Line Communications products (i.e. Cordless Phones, etc) the genuine battery(s) has a 3 month warranty.

2. This warranty only applies to Panasonic products purchased in Australia and sold by Panasonic Australia or its Authorised Distributors or Dealers and only where the products are used and serviced within Australia or its territories. Warranty cover only applies to service carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.

3. This warranty only applies if the product has been installed and used in accordance with the manufacturer’s recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Panasonic). The warranty covers normal domestic use only (also Clip & Trim Professional use) and does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.

4. This warranty does not cover the following items unless the fault or defect existed at the time of purchase:
   - Cabinet Parts
   - Microwave Oven cook plates.
   - User replaceable Batteries
   - Kneader mounting shaft unit and Heads, Cutters, Foils, Blades and other accessories.
   - Noise or vibration that is considered normal

5. To claim warranty service, when required, you should:
   - Telephone Panasonic’s Customer Care Centre on 132600 or visit our website referred to below and use the Service Centre Locator for the name/address of the nearest Authorised Service Centre.
   - Send or take the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.

6. The warranties hereby conferred do not extend to, and exclude, any costs associated with the installation, de-installation or re-installation of a product, including costs related to the mounting, de-mounting or remounting of any screen, (and any other ancillary activities), delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit. Panasonic Authorised Service Centres are located in major metropolitan areas and most regional centres of Australia, however, coverage will vary dependant on product. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 132600 or visit our website and use the Service Centre Locator.

In addition to your rights under this warranty, Panasonic products come with consumer guarantees that cannot be excluded under the Australian Consumer Law. If there is a major failure with the product, you can reject the product and elect to have a refund or to have the product replaced or if you wish you may elect to keep the goods and be compensated for the drop in value of the goods. You are also entitled to have the product repaired or replaced if the product fails to be of acceptable quality and the failure does not amount to a major failure.

If there is a major failure in regard to the product which cannot be remedied then you must notify us within a reasonable period by contacting the Panasonic Customer Care Centre. If the failure in the product is not a major failure then Panasonic may choose to repair or replace the product and will do so in a reasonable period of time from receiving notice from you.

**THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES**

If you require assistance regarding warranty conditions or any other enquiries, please visit the [Panasonic Australia Website](http://www.panasonic.com.au) or contact by phone on 132 600 If phoning in, please ensure you have your operating instructions available.


1 Innovation Road, Macquarie Park  NSW  2113

www.panasonic.com.au

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Panasonic Warranty

Home Appliance 12 Month Warranty from Date of Purchase

1. Subject to the conditions of this warranty, Panasonic or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour, if, in the opinion of Panasonic, the product is found to be faulty within the warranty period. For Line Communications products (i.e., Cordless Phones, etc) the genuine battery(ies) has a 3 month warranty.

2. This warranty only applies to Panasonic products purchased in New Zealand and sold by Panasonic New Zealand or its Authorised Distributors or Dealers and only where the products are used and serviced within New Zealand or its territories. Warranty cover only applies to service carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.

3. This warranty only applies if the product has been installed and used in accordance with the manufacturer’s recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Panasonic). The warranty covers normal domestic use only (also Clip & Trim Professional use) and does not cover damage, malfunction or failure resulting from use of incorrect voltages, Incorrect Installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.

4. This warranty does not cover the following items unless the fault or defect existed at the time of purchase:
   (a) Cabinet Parts
   (b) Microwave Oven cook plates.
   (c) User replaceable Batteries
   (d) Knob/ Knob mounting shaft unit and
   (e) Noise or vibration that is considered normal

5. To claim warranty service, when required, you should:
   • Telephone Panasonic’s Customer Care Centre on 09 2720178 or visit our website referred to below and use the Service Centre Locator for the name/address of the nearest Authorised Service Centre.
   • Send or take the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.

   6. The warranties hereby conferred do not extend to, and exclude, any costs associated with the installation, de-installation or re-installation of a product, including costs related to the mounting, de-mounting or remounting of any screen, (and any other ancillary activities), delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit.

Panasonic Authorised Service Centres are located in major metropolitan areas and most regional centres of New Zealand, however, coverage will vary dependent on product. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 09 2720178 or visit our website and use the Service Centre Locator.

Unless otherwise specified to the consumer the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the Consumer Guarantees Act of New Zealand and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations and liabilities.

THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES

If you require assistance regarding warranty conditions or any other enquires, please visit the Panasonic New Zealand website www.panasonic.co.nz or contact by phone on 09 2720178

If phoning in, please ensure you have your operating instructions available.

Panasonic New Zealand Customer Care Centre

Phone: 09 2720178
Fax: 09 2720129
Email: customerservice@nz.panasonic.com
Website: www.panasonic.co.nz/support

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