

Operating Instructions

Air Conditioner



Model No.

Indoor Unit

CS-E12QB4RW

CS-E18QB4RW

Single Split

Outdoor Unit

CU-E12QB4R

CU-E18QB4R

Multi Split

Outdoor Unit

CU-4E23QBR

CU-4E27QBR

CU-5E34QBR



**Operating Instructions
Air Conditioner**

Thank you for purchasing Panasonic Air Conditioner.
Installation instructions attached.

Before operating the unit, read these operating
instructions thoroughly and keep them for future
reference.

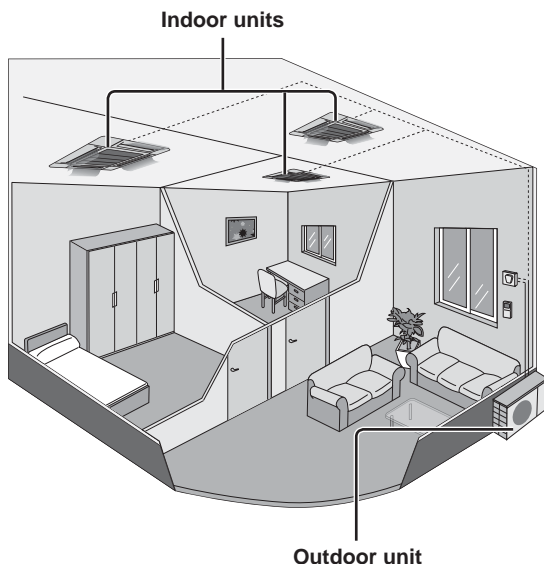
Multi air conditioner system

Multi air conditioner systems save space by letting you connect multiple indoor units to a single outdoor unit.

- For complete product features, please refer catalogue.

Indoor units

- It is possible to operate the indoor units individually or simultaneously. The priority of operation is placed on the first unit that turned on.
- During operation, HEAT and COOL modes cannot activate at the same time for different indoor units.
- The power indicator blinks to indicate the indoor unit is standing by for a different operation mode.



Operation conditions

Use this air conditioner under the following temperature range.

DBT : Dry bulb temperature

WBT : Wet bulb temperature

CU-E12QB4R CU-E18QB4R		Indoor		Outdoor	
		DBT	WBT	DBT	WBT
COOL	Max.	32	23	46	26
	Min.	16	11	5	-
HEAT	Max.	30	-	24	18
	Min.	16	-	-15	-

°C (temperature)

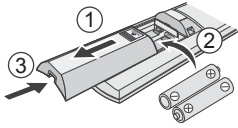
Multi split outdoor unit

CU-4E23QBR CU-4E27QBR CU-5E34QBR		Indoor		Outdoor	
		DBT	WBT	DBT	WBT
COOL	Max.	32	23	46	26
	Min.	16	11	-10	-
HEAT	Max.	30	-	24	18
	Min.	16	-	-15	-16

°C (temperature)

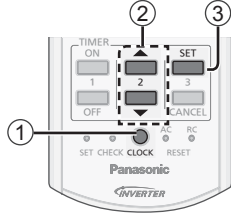
Quick guide

Inserting the batteries



- ① Pull out the back cover of remote control
- ② Insert AAA or R03 batteries (can be used ~ 1 year)
- ③ Close the cover

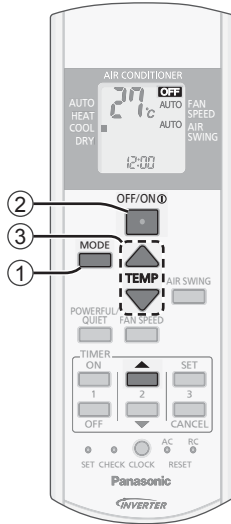
Clock setting



- ① Press **CLOCK**
- ② Set the time
- ③ Confirm

Basic operation

- ① Select the desired mode
- ② Start/stop the operation



- ③ Select the desired temperature

• Please note that the OFF indication **OFF** is on to start.

- Selection range:
16 °C ~ 30 °C.
- Operating the unit within the recommended temperature may save energy.
HEAT : 20 °C ~ 24 °C.
COOL : 26 °C ~ 28 °C.
DRY : 1 °C ~ 2 °C
lower than room temperature.

- To dim or restore the unit's indicator brightness, press and hold for 5 seconds.
- Use remote control within 8 m from the remote control receiver of the indoor unit.

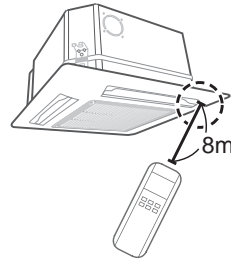


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Accessories

- Remote control
- AAA or R03 batteries × 2
- Remote control holder
- Screws for remote control holder × 2



The illustrations in this manual are for explanation purposes only and may differ from the actual unit. They are subject to change without notice for future improvement.

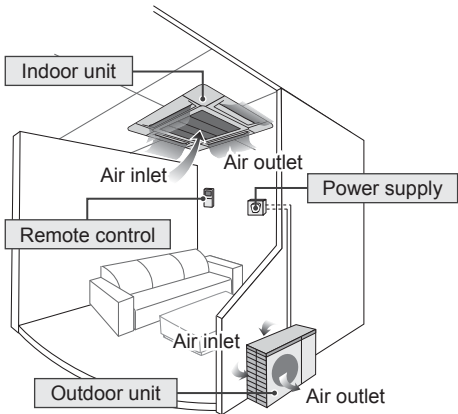
Safety precautions

To prevent personal injury, injury to others or property damage, please comply with the following: Incorrect operation due to failure to follow instructions below may cause harm or damage, the seriousness of which is classified as below:

 <p>WARNING</p>	<p>This sign warns of death or serious injury.</p>
 <p>CAUTION</p>	<p>This sign warns of injury or damage to property.</p>


The instructions to be followed are classified by the following symbols:

	<p>This symbol denotes an action that is PROHIBITED.</p>
	<p>These symbols denote actions COMPULSORY.</p>




WARNING


Indoor unit and outdoor unit

 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Please consult authorised dealer or specialist to clean the internal parts, repair, install, remove and reinstall the unit. Improper installation and handling will cause leakage, electric shock or fire.


Confirm with authorised dealer or specialist on usage of any specified refrigerant type. Using refrigerant type other than the specified may cause product damage, burst and injury etc.

 Do not install the unit in a potentially explosive or flammable atmosphere. Failure to do so could result in fire.


Do not insert your fingers or other objects into the air conditioner indoor or outdoor unit, rotating parts may cause injury. 

Do not touch the outdoor unit during lightning, it may cause electric shock.



Do not expose yourself directly to cold air for a long period to avoid excess cooling.

Do not sit or step on the unit, you may fall down accidentally. 

Remote control

 Do not allow infants and small children to play with the remote control to prevent them from accidentally swallowing the batteries.

Power supply

 Do not use a modified cord, joint cord, extension cord or unspecified cord to prevent overheating and fire. 



- To prevent overheating, fire or electric shock:
- Do not share the same power outlet with other equipment.
 - Do not operate with wet hands.
 - Do not over bend the power supply cord.



If the supply cord is damaged, it must be replaced by the manufacturer, service agent or similarly qualified persons in order to avoid a hazard.

It is strongly recommended to be installed with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD) to prevent electric shock or fire.

Stop using the product if any abnormality/failure occurs and disconnect the power plug or turn off the power switch and breaker.

(Risk of smoke/fire/electric shock) Examples of abnormality/failure

- The ELCB trips frequently.
- Burning smell is observed.
- Abnormal noise or vibration of the unit is observed.
- Water leaks from the indoor unit.
- Power cord or plug becomes abnormally hot.
- Fan speed cannot be controlled.
- The unit stops running immediately even if it is switched on for operation.
- The fan does not stop even if the operation is stopped.

Contact your local dealer immediately for maintenance/repair.



This equipment must be earthed to prevent electrical shock or fire.



Prevent electric shock by switching off the power supply:

- Before cleaning or servicing,
- When extended non-use, or
- During abnormally strong lightning activity.



CAUTION

Indoor unit and outdoor unit



Do not wash the indoor unit with water, benzene, thinner or scouring powder to avoid damage or corrosion at the unit.



Do not use for preservation of precise equipment, food, animals, plants, artwork or other objects. This may cause quality deterioration, etc.

Do not use any combustible equipment in front of the airflow outlet to avoid fire propagation.

Do not expose plants or pet directly to airflow to avoid injury, etc.

Do not touch the sharp aluminium fin, sharp parts may cause injury.



Do not switch ON the indoor unit when waxing the floor. After waxing, aerate the room properly before operating the unit.

Do not install the unit in oily and smoky areas to prevent damage to the unit.

Do not dismantle the unit for cleaning purpose to avoid injury.

Do not step onto an unstable bench when cleaning the unit to avoid injury.

Do not place a vase or water container on the unit. Water may enter the unit and degrade the insulation. This may cause an electric shock.

Do not open window or door for long time during COOL/DRY mode operation.



Prevent water leakage by ensuring drainage pipe is:

- Connected properly,
- Kept clear of gutters and containers, or
- Not immersed in water

After a long period of use or use with any combustible equipment, aerate the room regularly.

After a long period of use, make sure the installation rack does not deteriorate to prevent the unit from falling down.

Remote control



Do not use rechargeable (Ni-Cd) batteries. It may damage the remote control.



To prevent malfunction or damage of the remote control:

- Remove the batteries if the unit is not going to be used for a long period of time.
- New batteries of the same type must be inserted following the polarity stated.

How to use

Single Single split system

Multi Multi split system

MODE



To select operation mode

AUTO - For your convenience

- During operation mode selection the POWER indicator blinks.
- Unit selects operation mode every 10 minutes according to setting temperature and room temperature.

HEAT - To enjoy warm air

- Unit takes a while to warm up. The POWER indicator blinks during this operation.

COOL - To enjoy cool air

- To reduce power consumption during COOL mode, use curtains to screen off sunlight and outdoor heat.

DRY - To dehumidify the environment

- Unit operates at low fan speed to give a gentle cooling operation.

POWERFUL/
QUIET



To switch between powerful & quiet

→ POWERFUL → QUIET → NORMAL

POWERFUL: To reach temperature quickly

☺ ● POWERFUL

Single

- This operation stops automatically after 20 minutes.

Multi

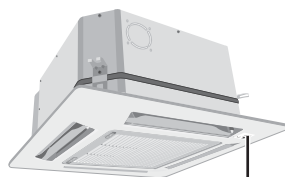
- Press the button again or turn OFF the unit to stop this operation.

QUIET: To enjoy quiet operation

☺ ● QUIET

- This operation reduces airflow noise.

Can be activated in all modes and can be cancelled by pressing the respective button again.



Remote control receiver

Control Panel

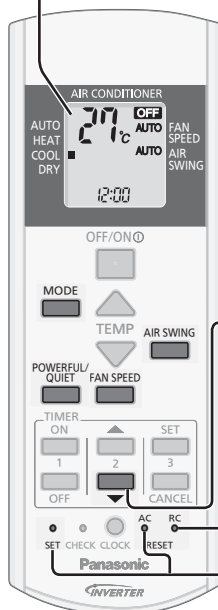
- POWER (Green)
- TIMER (Orange)
- POWERFUL (Orange)
- QUIET (Orange)
- AIR SWING (Orange)



AUTO



Remote control display



Press and hold for approximately 10 seconds to show temperature setting in °C or °F.

Press to restore the remote control to default setting.

Not used in normal operations.

Auto OFF/ON button



- POWER (Green)
- TIMER (Orange)
- POWERFUL (Orange)
- QUIET (Orange)
- AIR SWING (Orange)

AUTO

Use when remote control is misplaced or a malfunction occurs.

1. Press the button once to use in AUTO mode.
 2. Press and hold the button until you hear 1 beep, then release to use in forced COOL mode.
 3. Repeat step 2. Press and hold the button until you hear 2 beeps, then release to use in normal COOL mode.
 4. Repeat step 3. Press and hold the button until you hear 3 beeps, then release to use in forced HEAT mode.
- Press the button again to turn off.

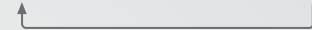
FAN SPEED



To select fan speed

(Remote control display)

AUTO → ■ → ■■ → ■■■ → ■■■■ → ■■■■■



- For AUTO, the indoor fan speed is automatically adjusted according to the operation mode.

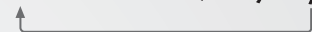
AIR SWING



To adjust vertical airflow direction

(Remote control display)

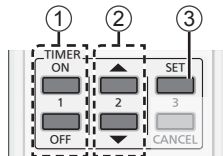
AUTO → ↗ → ↘ → ↙ → ↚ → ↛



- Keeps the room ventilated.
- In COOL/DRY mode, if AUTO is set, the louver swings up/down automatically.
- In HEAT mode, if AUTO is set, the horizontal louver is fixed at the predetermined position.
- Do not adjust the louver by hand.

To set the timer

2 sets of ON and OFF timers are available to turn ON or OFF the unit at different preset times.



① Select ON or OFF timer

- Each time pressed:



Example:
OFF at 22:00



② Set the time



③ Confirm



- To cancel ON or OFF timer, press or to select respective ① or ② then press .
- If timer is cancelled manually or due to power failure, you can restore the timer again by pressing or to select respective ① or ② then press .
- The nearest timer setting will be displayed and will activate in sequence.
- When ON Timer is set, the unit may start earlier (up to 35 minutes) before the actual set time in order to achieve the desired temperature on time.
- Timer operation is based on the clock set in the remote control and repeats daily once set. For clock setting, please refer to Quick guide.

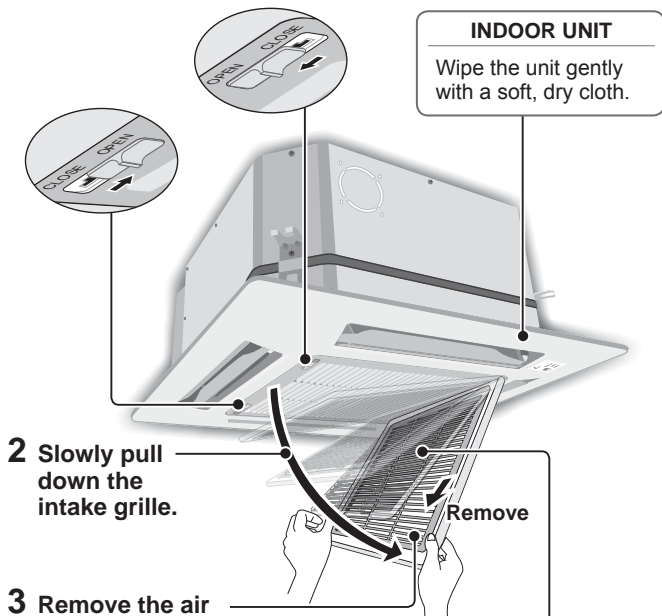
Cleaning instructions

To ensure optimal performance of the unit, cleaning has to be carried out at regular intervals. Please consult authorised dealer.

- Switch off the power supply before cleaning.
- Do not touch the aluminium fin, sharp parts may cause injury.
- Do not use benzine, thinner or scouring powder.
- Use only soap (\approx pH 7) or neutral household detergent.
- Do not use water hotter than 40 °C.

Remove Air Filter

1 Press the knobs.



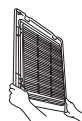
AIR FILTER

Vacuum, wash and dry.

- It is recommended to clean the air filter every 6 weeks.
- Do not operate without an air filter.
- Wash/rinse the air filter gently with water to avoid damage to the air filter surface.
- Do not dry the part with a hair dryer or a stove.
- Replace any damaged air filters.

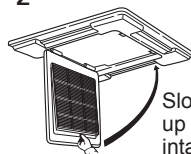
Air Filter Installation

1



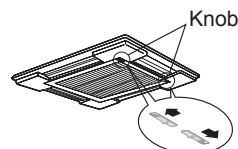
Insert the air filter to the tabs of the intake grille.

2



Slowly bring up the intake grille.

3



Press the knobs to the CLOSE side.

For seasonal inspection after extended non-use

- Checking of remote control batteries.
- No obstruction at air inlet and air outlet vents.
- After 15 minutes of operation, it is normal to have the following temperature difference between air inlet and air outlet vents: **COOL: ≥ 8 °C** **HEAT: ≥ 14 °C**

For extended non-use

- Activate HEAT mode for 2~3 hours to remove moisture left in the internal parts thoroughly to prevent mould growth.
- Turn off the power supply.
- Remove the remote control batteries.

Troubleshooting

The following symptoms do not indicate malfunction.

Symptom	Cause
Mist emerges from indoor unit.	• Condensation effect due to cooling process.
Water flowing sound during operation.	• Refrigerant flow inside the unit.
The room has a peculiar odour.	• This may be due to damp smell emitted by the wall, carpet, furniture or clothing.
Indoor fan stops occasionally during automatic fan speed setting.	• This helps to remove the surrounding odour.
Airflow continues even after operation has stopped.	• Extraction of remaining heat from the indoor unit (maximum 30 seconds).
Operation is delayed a few minutes after restarting.	• The delay is a protection to the unit's compressor.
Outdoor unit emits water/steam.	• Condensation or evaporation occurs on pipes.
TIMER indicator is always on.	• The timer setting repeats daily once set.
Indoor fan stops occasionally during heating operation.	• To avoid unintended cooling effect.
POWER indicator blinks before the unit is switched on.	• This is a preliminary step in preparation for the operation when the ON timer has been set.
Cracking sound during operation.	• Changes of temperature caused the expansion/contraction of the unit.

Check the following before calling for servicing.

Symptom	Check
Operation in HEAT/COOL mode is not working efficiently.	<ul style="list-style-type: none"> • Set the temperature correctly. • Close all doors and windows. • Clean or replace the filters. • Clear any obstruction at the air inlet and air outlet vents.
Noisy during operation.	<ul style="list-style-type: none"> • Check if the unit has been installed at an incline. • Close the intake grille properly.
Remote control does not work. (Display is dim or transmission signal is weak.)	<ul style="list-style-type: none"> • Insert the batteries correctly. • Replace weak batteries.
The unit does not work.	<ul style="list-style-type: none"> • Check if the circuit breaker is tripped. • Check if timers have been set.
The unit does not receive the signal from the remote control.	<ul style="list-style-type: none"> • Make sure the receiver is not obstructed. • Certain fluorescent lights may interfere with signal transmitter. Please consult authorised dealer.

NON SERVICEABLE CRITERIAS

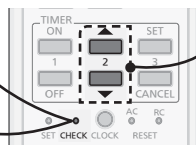
TURN OFF POWER SUPPLY then please consult authorised dealer under the following conditions:

- Abnormal noise during operation.
- Water/foreign particles have entered the remote control.
- Water leaks from Indoor unit.
- Circuit breaker switches off frequently.
- Power cord becomes unnaturally warm.
- Switches or buttons are not functioning properly.

The unit stops and the TIMER indicator blinks.

Use remote control to retrieve error code.

- Press for 5 seconds
- Press until you hear beep sound, then write down the error code
- Press for 5 seconds to quit checking
- Turn the unit off and reveal the error code to authorised dealer



- For certain errors, you may restart the unit for limited operation with 4 beeps when operation starts.

Information

Information for Users on Collection and Disposal of Old Equipment and used Batteries



[Information on Disposal in other Countries outside the European Union]

These symbols are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.



Note for the battery symbol (bottom two symbol examples):

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

Pb

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