

Panasonic Extended TV Warranty Promotion Exclusive to Richer Sounds

Ongoing Extended 5 Year Warranty on eligible TVs for Richer Sounds only

Helpline Number : 0344 844 3899 E-mail: panasonicpromotions@360insights.com

Promotion Period: 00:01 on the 1st August 2017 – 23:59 on the 20th August 2023

Claim Deadline: N/A

PROMOTION TERMS AND CONDITIONS

1. The Panasonic LED TV 2022 Extended Warranty Promotion (hereafter referred to as the “Promotion”) is promoted by Panasonic UK, a branch of Panasonic Marketing Europe GmbH, whose registered address is Panasonic, Maxis 2, Western Road, Bracknell, Berkshire RG12 1RT, UK (the “Promoter”).
2. For the avoidance of doubt, this Promotion is an extension of the standard Panasonic 1 year warranty to a total of 5 years (full details available at www.panasonic.co.uk/euguarantee) and is only valid within the UK, EEA, EU, Switzerland, Channel Islands and Isle of Man.

ELIGIBILITY

3. The Promotion is applicable to residents of the UK, EU, EEA, Switzerland, Channel Islands and Isle of Man who are aged 18 years or over.
4. In order to qualify for the Promotion, participants must purchase a new (not second hand) Qualifying Product from a participating retailer in the UK or Republic of Ireland during the Promotion Period. Claims relating to products purchased before or after this Promotion Period will be deemed invalid.
5. Participants must note that some participating retailers may either not stock the Qualifying Products or may not have availability of the Qualifying Products in store or online. Therefore, to avoid disappointment please check with your retailer for further information.

Model	Warranty
TX-65HZ2000B	1 Year Standard + 4 Years Additional Warranty same for all models
TX-55HZ2000B	
TX-65HZ1500B	
TX-55HZ1500B	
TX-65HZ1000B	
TX-55HZ1000B	
TX-65HZ980B	
TX-55HZ980B	
TX-65JZ2000B	

TX-55JZ2000B	
TX-65JZ1500B	
TX-55JZ1500B	
TX-48JZ1500B	
TX-65JZ1000B	
TX-55JZ1000B	
TX-48JZ1000B	
TX-65GZ2000B	
TX-55GZ2000B	
TX-65GZ1500B	
TX-55GZ1500B	
TX-65GZ1000B	
TX-55GZ1000B	
TX-65GZ950B	
TX-55GZ950B	
TX-65FZ952B	
TX-55FZ952B	
TX-65FZ802B	
TX-55FZ802B	
TX-77EZ1002B	
TX-65EZ1002B	
TX-55EZ952B	
TX-75GX920B	
TX-65GX800B	
TX-58GX800B	
TX-50GX800B	
TX-40GX800B	
TX-65GX700B	
TX-58GX700B	
TX-50GX700B	
TX-40GX700B	
TX-75FX750B	
TX-65FX750B	
TX-55FX750B	
TX-49FX750B	
TX-65FX700B	
TX-55FX700B	
TX-49FX700B	
TX-55FX650B	
TX-49FX650B	
TX-43FX650B	
TX-75EX750B	
TX-65EX750B	
TX-58EX750B	
TX-50EX750B	

TX-65EX700B	
TX-58EX700B	
TX-50EX700B	
TX-40EX700B	
TX-65DX902B	
TX-58DX902B	
TX-58DX802B	
TX-50DX802B	
TX-65DX750B	
TX-58DX700B	
TX-50DX700B	
TX-40DX700B	
TX-50DX750B	
TX-58DX750B	
TX-75HX940B	
TX-65HX940B	
TX-65HX800B	
TX-58HX800B	
TX-50HX800B	
TX-40HX800B	
TX-65JZ980B	
TX-58JZ980B	
TX-48JZ980B	
TX-55JZ980B	
TX-65HX820B	
TX-58HX820B	
TX-50HX820B	
TX-40HX820B	
TX-75JX940B	
TX-65JX940B	
TX-55JX940B	
TX-65JX850B	
TX-58JX850B	
TX-50JX850B	
TX-40JX850B	

6. This Warranty is open to participating retailers only, please check with your chosen retailer that they are participating in this Promotion prior to purchasing a product to avoid any disappointment.
7. Specific seller exclusions: Products purchased from participating retailers via eBay or Amazon whether listed as new or otherwise will not be eligible for the promotion. National retailers, such as Currys, John Lewis, Costco, Argos, Amazon, Very, Littlewoods, JD Williams, Studio or

Supermarkets – are not participating retailers. Please check with your retailer for further information to avoid disappointment.

8. All Qualifying Products must be new and genuine Panasonic products. Purchases of second hand, refurbished or reconditioned products, products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of the Panasonic group of Companies in any way will not qualify for this Promotion.

CLAIM PROCESS

9. To claim this promotion for your purchase, please complete the online claim form (www.panasonic.co.uk/promotions) and upload a copy of your full purchase receipt (not deposit receipt) showing the model number, by the Claim Deadline. Applications made after this date will not be eligible for the Promotion. Please ensure your purchase receipt includes the model number purchased and the date of purchase.
10. Claims are not valid in respect of Qualifying Products that are returned to a retailer and the participant exchanges the product or receives a refund, in which case the Promoter will be entitled to cancel any Extended Warranty.
11. The Promoter will not process a claim if the participant cannot provide a copy of the purchase receipt.
12. The Promoter will not be held responsible or liable for any technical, hardware, software, server website or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs the participant to enter in the Promotion. Claims by fax, telephone or email will not be accepted. Illegible, incomplete or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions.
13. Upon submission of your online registration, your claim will be verified. Upon redemption we will activate your Warranty and send you a certificate by email, which will confirm your Warranty cover period and contact details.

REDEMPTION PROCESS

14. Please allow 28 days; from the date we receive your claim and all supporting documentation, to receive your Warranty Certificate. If you have not received your Warranty within the estimated 28 days, please contact us, using the contact details above. Regrettably, claims pursued outside of the Claim Deadline will not be accepted.
15. For the avoidance of doubt, if the participant does not provide all supporting documentation when putting in their claim, the 28 days will run from when the Promoter receives all supporting documentation. Should all supporting documentation not be received by the Claim Deadline then the claim shall not be valid and will not be processed.

PRIVACY & DATA PROTECTION

16. We have a legitimate interest in collecting personal data for the purposes of this Promotion and Research and Development. All personal data collected will be processed in accordance with relevant and applicable data protection legislation and regulations (including the European Data Protection Regulation). We also work with third parties such as 360 Insights to provide services. We may be required to provide your personal data to them for administration and processing purposes. Your personal data will be handled in accordance

with Panasonic's Privacy Policy <http://www.panasonic.com/uk/privacy-policy.html> and 360 Insights Privacy Policy <https://www.panasonicpromotions.co.uk/policy>.

GENERAL CONDITIONS

17. The Promoter reserves the right to verify the eligibility of all claims to protect against fraudulent, invalid or repetitive claims. Fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated and the Promoter reserves the right to disqualify the participant making such a claim from this and other promotional activities.
18. In certain circumstances, it may take longer to carry out actions in relation to your claim. Therefore, Panasonic reserves the right to extend the period allowed to process and verify your claim for as long as necessary but will endeavor to do so in a reasonable timeframe.
19. To monitor fraudulent claims the Promoter reserves the right to cross check product returns with the relevant retailers against Extended Warranty claims received. Any potential fraudulent activity will be followed up by the Promoter. The Promoter will withhold the issuance of an Extended Warranty where it is suspected that a false or fraudulent claim has been made.
20. The Extended Warranty offered under this Promotion is non-exchangeable, non-transferable and there is no cash, credit or product alternative available.
21. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.
22. This Promotion is not available in conjunction with any other offer or promotion.
23. By claiming this Extended Warranty, applicants will be deemed to have read and accepted these terms and conditions.

These terms and conditions are governed by English Law.

Eligible Dealers

Only Richer Sounds