

To:

Sales Company Product Regulation Compliance Managers,
Company Product Regulation Compliance Managers,
Divisional Product Regulation Compliance Managers
(including overseas manufacturing companies and
sales companies that handle sales-company ODM products)

From:

Nobuaki Shimizu, Manager
Product Regulation Compliance Section
Quality & Environment Division

**Request to take measures for requirement in IEC 60335-1 Edition 5.2
(safety standard for household appliances)
- Providing operating instructions by electronic means -**

Thank you very much for your continuous support to product regulation compliance activities.

In IEC 60335-1 Ed.5.2 (published in 2016), clause 7.12.9 was added and requires that operating instructions (OI) are also provided by electronic means as shown on the next page in addition to OI provided in hardcopy. You are requested to carry out the following to comply with the requirement.

1. Related countries/regions

Countries/regions that mandatorily apply IEC 60335-1 Ed.5.2 or newer, or its harmonized national standards
(For your reference, at the time of publication of this Information, Gulf Cooperation Council (GCC), Australia, and New Zealand)

2. Covered sales companies

Sales companies that are located in the related countries/regions or that are in charge of those countries/regions.

3. Covered products

Products that are in the scope of mandatory safety regulations in the related countries/regions and covered by IEC 60335-1 or its harmonized national standard

4. Request to sales companies

You are requested to;

- (1) Upload electronic data of OI such as PDF onto the website of a sales company so that users can download them
- (2) If item (1) is difficult,
 - Provide users electronic data of OI such as PDF, by electronic means such as recording media (e.g. DVD disk) or email, when requested by a user; and
 - On the website of the sales company, indicate a statement with intention that OI can be provided to users by those electronic means and the contact address for users' request,

5. Request to business divisions/manufacturing companies

You are requested to;

Provide a sales company electronic data of OI such as PDF that are written in the official language of the related countries/regions, in principle before products are shipped from factories. However, this is exempted if the OI are prepared by sales companies.

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<Distributed to> Sales-company Product Regulation Compliance Managers, Company Product Regulation Compliance Managers, and Divisional Product Regulation Compliance Managers

Attachment for reference

IEC 60335-1 Edition 5.2 (2016)

7.12.9 For each language, the instructions specified in 7.12 and from 7.12.1 to 7.12.8 shall appear together before any other instructions supplied with the appliance. Alternatively, these instructions may be supplied with the appliance separately from any functional use booklet. They may follow the description of the appliance that identifies parts, or follow the drawings/sketches common to the languages of the instructions.

In addition, instructions shall also be available in an alternative format such as on a website or on request from the user in a format such as a DVD.

Compliance is checked by inspection.