

Panasonic DIRECTORY OF AUTHORIZED SERVICE CENTRES

NORTH AMERICA

UNITED STATES OF AMERICA

Panasonic Repair Center for Digital Cameras,
Digital Video Cameras, Multi Cameras:
Panasonic Customer Service Center
4900 B #12 George McVay Drive McAllen, TX 78503
Voice - 800-211-7262

CANADA

Panasonic Canada Inc.
Digital Still Cameras and Digital Video Cameras
FOR PRODUCT OPERATION AND REPAIR ASSISTANCE:
Please contact "Our Lumix Concierge Centre":
Tel. 1-800-995-8649

LATIN AMERICA

PANAMA (Paraguay, Ecuador, Uruguay, Caribbean countries except U.S. territories and Cuba)

Panasonic Latin America S.A.
Via Transistmica, contiguo al Colegio La Salle.
P.O. Box 0816-03164 Panama,
REPUBLICA DE PANAMA
Tel. (507) 229-2955
Fax. (507) 229-2163
Contact Center: 800-Pana (800-7262)

COLOMBIA

Panasonic de Colombia S.A.
Autopista Medellin Km. 1 Via Siberia Cota
Centro Empresarial Los Robles (Cundinamarca)
Tel. (57-1) 593-0520
Fax. (57-1) 593-0548
Contact Center: 01-8000-947262

MEXICO

Panasonic de Mexico, S.A. de C.V.
Felix Cuevas No. 6, Pisos 2 y 3
Col. Tlacoquemecatl del Valle
Del. Benito Juarez, Mexico D.F. CP 03200
Tel. (52) 55-5488-1000 / Fax. (52) 55-5575-6763
Contact Center:
Interior: 01-800-847-7262
D.F. and Metropolitan area: (55)-5000-1200

BRAZIL

Panasonic do Brasil Limitada
Estrada Municipal Eduardo Gomes Pinto, 304 Bairro Ponte Alta
Extrema, CEP 37640-000
Estado de Minas Gerais, BRAZIL
Tel. CS Office (55) 35 3435-8066
Call Center: (55) 0300 770 1515

COSTA RICA

Panasonic Centroamerica S.A.
San Rafael de Alajuela
Apartado 10068-1000, San Jose, COSTA RICA
Tel. (506) 2509-2400 / Fax. (506) 2239-4545
Contact Center: 800-Panaser (800-7262737)

GUATEMALA

Panasonic Centroamerica, S.A.
Sucursal Guatemala
46 calle 20-56, Zona 12, Guatemala
Tel. (502) 2387-5100 / Fax. (502) 2387-5164
Contact Center: 1-801-811-7262

EL SALVADOR

Panasonic Centroamerica S.A.
Sucursal El Salvador
Boulevard Orden De Malta Sur, avenida el Boquerón y calle
Izalco, Parque Industrial El Boquerón,
Urbanización Santa Elena, Antiguo Cuscatlan, La Libertad
Apartado Postal 1517, San Salvador, El Salvador
Tel. (503) 2241-5111 / Fax. (503) 2241-5112
Contact Center: 800-Pana (800-7262)

VENEZUELA

Panasonic de Venezuela C.A.
Av. El Hatillo con Esquina A.V. González Rincones
Edif. Panasonic, La Trinidad, Caracas Venezuela.
Tel. 58-212-945-30-22 / 58-212-600-41-00 /
Fax. 58-212-600-41-49
Contact Center: 800-Pana-800 (0800-7262-800)

PERU (BOLIVIA)

Panasonic Peruana S.A.
Ave. Alfredo Mendiolá 1600, Independencia, Lima 28, PERU
Tel. (51) 1-6140000 / Fax. (51) 1-6140003
Contact Center: 0-800-00-PAN (0-800-00-726)

ARGENTINA

Panasonic do Brasil Ltda. Argentine-Branch
Manuel Garcia 352 C.P. 1284, Buenos Aires, Argentina
Ciudad Autónoma de Bs. As.
Tel. (54-11) 4122-7200 / Fax. (54-11) 4308-1581
Contact Center: 0800-333-7262 / 0810-321-7262

CHILE

Panasonic Chile Ltda.
Rosario Norte 555, piso 3, Edificio Neruda. Las Condes,
Santiago, Chile
Tel. (56) 2-2826-0000 / Fax. (56) 2-2826-0001
Contact Center: 800-390-602

EUROPE

AUSTRIA

—see GERMANY—

BELGIUM

—see NETHERLANDS—

DENMARK

Panasonic Danmark
A branch of Panasonic Nordic AB
Produktionsvej 26 2600 Glostrup, Denmark
Tel. +45 36 927 799
URL: www.panasonic.dk / E-Mail: support.dk@eu.panasonic.com

FINLAND

Panasonic Finland
A branch of Panasonic Nordic AB
Eläntontie 5 FI-01510 VANTAA, FINLAND
Tel. +358 (0)92 3195432
URL: www.panasonic.fi
E-Mail: support.fi@eu.panasonic.com

FRANCE

Panasonic France une Succursale de Panasonic Marketing
Europe GmbH,
1 à 7 Rue du 19 Mars 1962
92238 Gennevilliers
Tel. +33(0) 1 70 46 91 73
URL: www.panasonic.fr / E-Mail: info.pfs@eu.panasonic.com

GERMANY

Panasonic Deutschland
A division of Panasonic Marketing Europe GmbH,
Winsbergring 15, 22525 Hamburg
Tel. 040-55 55 88 55 (Germany)
Tel. 01-2 67 60 67 (Austria)
URL: www.panasonic.de

NOTE

This service centre list is subject to change without any notice.

GREECE

Intertech S.A.
24, Afroditi Str. GR-167 77 Hellinikon - Athens, Greece
Tel. 210-9692300 / Fax. 210-9648588
URL: www.panasonic.gr / E-mail: mofficer@intertech.gr

IRELAND

—see UNITED KINGDOM—

ITALY

PANASONIC ITALIA - branch office of Panasonic Marketing
Europe GmbH,
Via Dell'Innovazione N. 3 20126 Milano
Call Center Tel. 02-67072556
URL: www.panasonic.it

NETHERLANDS

(BELGIUM, NETHERLANDS & LUXEMBOURG)
Panasonic Benelux
A Branch of Panasonic Marketing Europe GmbH,
Europalaan 30 5232 BC's-Hertogenbosch Netherlands
Tel. NL Call Center +31 73 6402 802
Tel. BE (French & Dutch) Call Center +32 70 22 30 11
Fax. BE 02 481 04 99

NORWAY

Panasonic Nordic, A branch of Panasonic Marketing Europe GmbH,
Karihaugveien 89, 1086 Oslo, Norway
Tel. +47 21 03 39 99
URL: www.panasonic.no / E-Mail: support.no@eu.panasonic.com

PORTUGAL

Panasonic Portugal, A branch of Panasonic Marketing Europe GmbH,
Av. António Augusto de Aguiar 19 - 4ª sala B
1050-021 Lisboa
Tel. 707 78 00 70
URL: www.panasonic.pt

SPAIN

Panasonic Spain, A branch of Panasonic Marketing Europe GmbH,
WTC Alameda Park
Plaza de la Pau s/n. Edif. cio 8, Planta Baja.
08940 Cornellà de Llobregat, Barcelona, Spain
Tel. Spain Call Center 902 153060 Fax. 93 425 95 65
Tel. Portuguese Call Center 707 78 00 70
URL: www.panasonic.es
URL: www.panasonic.pt

SWEDEN

(Headquarter for the Nordic Region)
Panasonic Nordic, A branch of Panasonic Marketing Europe GmbH,
Ellipsvägen 12, SE-141 75 Kungens Kurva
Tel. +46 (0)85 6642688
URL: www.panasonic.se / E-Mail: support.se@eu.panasonic.com

SWITZERLAND

Panasonic Marketing Europe GmbH, Wiesbaden
Branch Rotkreuz Grundstrasse 12
CH-6343 Rotkreuz
Tel. +41 (0) 900-809809
URL: www.panasonic.ch

UNITED KINGDOM

Panasonic UK, a branch of Panasonic Marketing Europe GmbH,
Willoughby Road, Bracknell, Berkshire, RG12 8FP
For customers in the UK: Tel. + 44 844 844 3899
For customers in the Republic of Ireland: Tel. 01 289 8333
URL: www.panasonic.co.uk / E-mail: customer.care@panasonic.co.uk

POLAND

Panasonic Poland
A division of Panasonic Marketing Europe GmbH,
ul. Woloska 9A, 02-583 Warszawa
Tel. 801 003 532
URL: www.panasonic.pl / E-mail: pytania@panasonic.pl

LATVIA

Panasonic Latvia
A branch of Panasonic Poland
Tel. 00 37 1 6779 8043
URL: www.panasonic.lv / E-mail: info@panasonic.lv

LITHUANIA

Panasonic Lithuania
A branch of Panasonic Poland
Tel. 00 37 0 5205 3155
URL: www.panasonic.lt / E-mail: info@panasonic.lt

ESTONIA

Panasonic Estonia
A branch of Panasonic Poland
Tel. 00 37 2622 5397
URL: www.panasonic.ee / E-mail: info@merch.panasonic.ee

CZECH

Panasonic Marketing Europe GmbH,
organizacni slozka Ceska republika
Thamova 289/13, 186 00, Praha 8
Tel. +420 236 032 911, +420 236 032 511 (reception)
Tel. +420 236 032 911, +421 2 206 22 911
E-mail: panasonic.praha@eu.panasonic.com

SLOVAKIA

Panasonic Marketing Europe GmbH,
organizacna slozka Slovenska republika
Sturova 11, 811 02, Bratislava
Tel. +421 2 206 22 911, +421 2 206 22 211 (reception)
URL: www.panasonic.sk
E-mail: panasonic.bratislava@eu.panasonic.com

ROMANIA

Panasonic Marketing Europe GmbH,
Sucursala Bucuresti, Romania
Preciziei Blvd. 24, West Gate Park
H3 Building 2nd floor, 6 district
062204 Bucuresti
Tel. +4021 316 31 65 ; +4021 316 31 61
URL: www.panasonic.ro
E-mail: service.bucharest@eu.panasonic.com

SLOVENIA

Panasonic Marketing Europe GmbH,
Podružnica Slovenija
Cestav Mestni log 88a
1000 Ljubljana
Tel. 080 080 799
E-mail: info@panasonic.si

BULGARIA

Panasonic Marketing Europe GmbH,
Bulgaria Trade Representative Office
Postal address:
2A, Saborna Str. Fl.4
1000 Sofi a, Bulgaria
Tel. 070 011 262
URL: www.panasonic.bg / E-mail: info@panasonic.bg

HUNGARY

Panasonic Marketing Europe GmbH.
South-East Europe Fióktelep
H-1117 Neumann Janos u. 1, Budapest
Tel. +36 40 201 006
URL: www.panasonic.hu
E-mail: customer.budapest@eu.panasonic.com

CIS

CIS (Former Soviet Union)

Panasonic Russia Ltd.
RUSSIA: Tel. +7 (495) 725-0565
Tel. 8-800-200-21-00 (Toll-Free within Russia)
BELARUS: Tel. 8-820-007-1-21-00 (Toll-Free within
Belarus)
ARMENIA, GEORGIA and UKRAINE:
Tel. +380 (44)-490-38-98 (for international
calls and calls from Kyiv)
Tel. 0-800-309-880 (Toll-Free within Ukraine)
Tel. 0-800-61-444 (Toll-Free within Moldova)
Tel. +994-(12)-465-10-11 (for calls from
Azerbaijan)
AZERBAIJAN: Tel. +994-(12)-465-10-11 (for calls from
Azerbaijan)
KAZAKHSTAN, UZBEKISTAN, TAJIKISTAN, KIRGIZSTAN and
TURKMENISTAN: Tel. +7 (727) 298-09-09
Tel. 8-800-0-809-809 (Toll-Free within
Kazakhstan)

ASIA

INDIA

Panasonic India Private Limited.
Customer Service,
ABW Tower, IFFCO Chowk,
M.G. Road, Sector - 25, Gurgaon,
Haryana - 122 001
Tel. +91-44-42889222/18001031333/18604251860
Fax. +91-124-6770419
URL: www.panasonic.co.in / E-mail: helpline@in.panasonic.com

INDONESIA

PT Panasonic Gobel Indonesia
Jl. Dewi Sartika (Cawang II) No. 14, Jakarta 13630
Tel. 021-8009494 (Hunting) / Fax. 021-80111118
URL: www.panasonic.co.id / E-mail: ccc@id.panasonic.com

JAPAN

Panasonic Corporation
AVC Networks Company, CS Promotion Center
Overseas Sales Engineering Group
1-15, Matsuo-Cho, Kadoma, Osaka 571-8504, Japan
Tel. (06) 6905-5569

MALAYSIA

Panasonic Malaysia Sdn. Bhd
Lot 10, Jalan 13/2
46200 Petaling Jaya
Selangor Malaysia
Tel. (03) 7953 7600 / Fax. (03) 7953 7606
URL: www.panasonic.com.my / E-mail: ccc@my.panasonic.com

SINGAPORE

Panasonic Singapore
Panasonic Customer Care Centre
202 Bedok South Avenue 1, Singapore 469332
Tel. 65-62272222 Fax. 65-62991212
URL: www.panasonic.com.sg / E-mail: service@sg.panasonic.com

THAILAND

Panasonic Siew Sales (Thailand) Co., Ltd.
75 Seri Thai Road, Kannayao District, Bangkok 10230
Tel. +66 (0) 2729-9000 / Fax. +66 (0) 2731-9976
URL: www.panasonic.co.th

PEOPLE'S REPUBLIC OF CHINA

Panasonic Corporation of China
松下电器 (中国) 有限公司
5th Floor, 1000 Lujiazui Ring Road, Hang Seng Bank Tower
Pudong New Area, Shanghai 200120, China
上海市浦东新区陆家嘴环路1000号 恒生银行大厦5F
Panasonic 客户咨询服务电话
Tel. 400-810-0781
URL: http://panasonic.cn

HONG KONG

Shun Hing Electric Service Centre Ltd.
19th Floor, Shun Hing Centre
8 Shing Yiu Street, Kwai Chung, N.T., Hong Kong
Tel. (852) 2406 5439, (852) 2406 5666
URL: www.shunhing-service.com
E-mail: shesccs@shunhinggroup.com

MACAU

Shun Hing Electric Service Centre Limited Macau Branch
Avenida do Ouvidor Arraia, No.56A, R/C (T),
Edif. Tong Fong Garden, Macau
Tel. (853) 2852 6286, (853) 2836 2928
E-mail: shesccmacau@shunhinggroup.com

VIETNAM

Panasonic Sales Vietnam
1st Floor, LOD Building, 38 Tran Thai Tong, Cau Giay, Hanoi
Tel. (04) 3767 7360 / Fax. (04) 3795 0097
E-mail: customer@vn.panasonic.com

OCEANIA

AUSTRALIA

Panasonic Australia Pty., Ltd.
Panasonic Customer Care Centre
1 Innovation Road, Macquarie Park NSW 2113
Tel. 132600 / Fax. (02) 8524 6166
URL: www.panasonic.com.au / E-mail: ccc@panasonic.com.au

NEW ZEALAND

Panasonic New Zealand Ltd.
18 Sir Woolf Fisher Drive
Highbrook,
East Tamaki, Auckland 2013
Tel. (09) 272-0100
Fax. (09) 272-0134
URL: www.panasonic.co.nz/
E-mail: customerservice@nz.panasonic.com

MIDDLE EAST

UAE

Panasonic Marketing Middle East & Africa FZE (PMMAF)
P. O. Box 17985 Dubai, U.A.E.
Tel. +971 4 8862142 / Fax. +971 4 8864001
Toll Free no. in U.A.E: 800 (PANA) / 800 7262
E-mail: customercare@ae.panasonic.com
Out side UAE: 00971 800 7262 (add)
*Please note that PMMAF is the Headquarters for Middle East &
Africa. They will not provide the repairing services but only
provide information about appropriate service centres in Middle
East & Africa. Repair of the Products will be conducted through
such service centers.
TECHSERVICE
P.O.Box 531, Dubai, U.A.E.
Tel. +971-4-2825112 / Fax. 971 4 2824094