

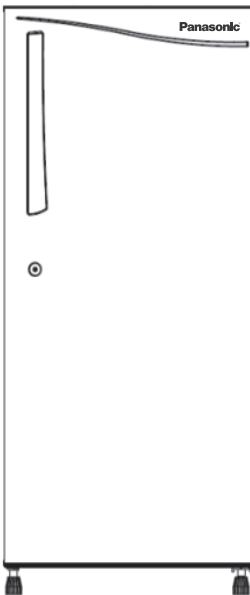
Operating Instructions

Refrigerator

(Household use)

Model No.	NR-A191SSX1	NR-A191MAX1
	NR-A191SMX1	NR-A191MFMX1
	NR-A191MMX1	NR-A191MFAX1

Thank you for purchasing the Panasonic product



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* Picture is only for illustration

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- Please read these instructions carefully and follow safety precautions before using this product.
 - Please keep product purchase documents like invoice copy with this operating instructions manual for warranty claim purpose.

Customer Care No.: 1800 103 1333 , 1800 108 1333(Toll Free)

E-mail:helpline@in.panasonic.com



EBAP00001A

Caring for the environment

Disposing of the packaging



Please recycle where possible (e.g. cardboard, plastic bags, adhesive tape and polystyrene) and make sure you dispose of all other packing materials safely.

Keep the packaging out of the reach of babies and young children, to avoid injury or suffocation.

Before disposing of your old appliance

Please follow either the disposal instructions from the manufacturer of the old appliance, or local disposal regulations for the appliance. Where this is not available, please follow the three step instructions below.

1. Remove the plug from the socket.
 2. Cut the supply cord off, and safely dispose of it with the mains plug still attached.
 3. Until the old appliance is collected, or you take it to a Recycling Centre, make sure it's out the reach of small children.
 - Remove all sealing materials from the door and leave all the shelves and drawers in place.
- This way, children are less likely to climb in and become trapped.

Safety instructions

Do not	Indicates the appliance must be earthed to prevent electric shock
Make sure you do this	Do not take apart

WARNING

Indicates risk of death or serious injury.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Make sure the supply cord and plug are not squashed or damaged.

- A damaged power plug or cord can cause short-circuit, fire or electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- **DO NOT ATTEMPT TO REPLACE IT YOURSELF.**

Do not use a multiple socket adaptor and plug several appliances into the same socket adaptor.

- This can cause overheating, fire or short circuit.

Do not pinch, knot, or bend the supply cord, or place heavy objects on it.

- This increases the risk of fire or electric shock. If the supply cord or plug of the appliance is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.

Do not unplug the refrigerator by pulling on the supply cord.

- This can damage to the supply cord. Always grip the plug and pull firmly from the socket.

Do not place any water container on the top of the refrigerator.

- Water can damage insulation of electrical components and cause short circuit, fire or electric shock.

Do not spray inflammable gas near the refrigerator.

- This can cause explosion or fire.

Do not spray water onto or into the refrigerator.

- This can cause fire or electric shock.

Do not touch the power plug with wet hands.

- This can cause electric shock.

Do not install the refrigerator in a damp place, or where it may come into contact with water.

- Deteriorated insulation of electrical parts can cause short circuit, electric shock or fire.

Do not store volatile or flammable substances in the refrigerator.

- Flammable substances such as benzene, thinners, alcohol, ether and Liquid Petroleum Gas (LPG) can cause explosions.

Do not store pharmaceuticals or other temperature-sensitive products in the refrigerator.

- You should not store products that require strict temperature controls in the refrigerator.

Do not let children climb, swing or hang on the refrigerator door.

- This can cause serious injury, as well as damaging the refrigerator.

Do not operate the refrigerator in the presence of explosive fumes or flammable gas.

- This can cause explosion or fire.

Do not store petrol or other flammable liquids and vapours in the refrigerator, or use them near the appliance.

- This can cause explosion or fire.

**Do not try to disassemble, repair or modify the refrigerator yourself.**

- You may injure yourself – or others – with burns or electric shock, or damage the refrigerator. If your appliance needs alterations or repair, please consult authorized service centre.

**Ensure that the refrigerator is plugged into an earthed mains socket. DO NOT plug into an unearthed mains socket.****Remove any dirt or dust from the plug's pins before connecting to the power supply.**

- Dust build-up on the plug can cause insulation failure, especially in humid conditions. This can cause short circuit, fire or electric shock. Unplug the supply cord and wipe it with a dry cloth. Never use a wet or damp cloth.

Plug your appliance into the socket, making sure the connection is secure.

- A loosely connected power plug can cause fire or electric shock.

Unplug the refrigerator before cleaning and servicing.

- Failure to do this can cause electric shock.

If you smell burning or see smoke coming from the refrigerator, disconnect the power immediately and please consult authorized service centre.

**CAUTION****Indicates risk of injury or damage to property.****Do not put glass bottles or containers in the freezer.**

- When the contents freeze, the glass may break.

Do not touch the inside walls of the freezer or items stored in the freezer with wet hands.

- Your skin can become frozen onto the interior wall, or items stored in the freezer.



If there's a power cut, avoid opening the refrigerator frequently or putting unchilled food in it.

- This can cause the temperature in the refrigerator to rise and spoil food stored inside and can cause problem to health.

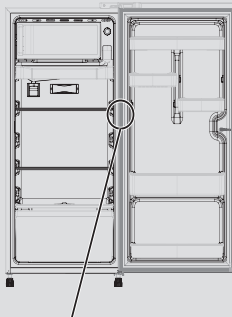
If you're not going to use the refrigerator for a long time, unplug it from the mains Supply.

Also, be careful of the gap between the fridge and freezer door, especially if they are both open at the same time.

- This may cause personal injury.

When opening the refrigerator, be careful not to pinch your fingers at the "pinch point" Areas (Gasket side).

- This can cause personal injury.



* Picture is only for illustration

Potential pinch point (Gasket side)

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.



WARNING

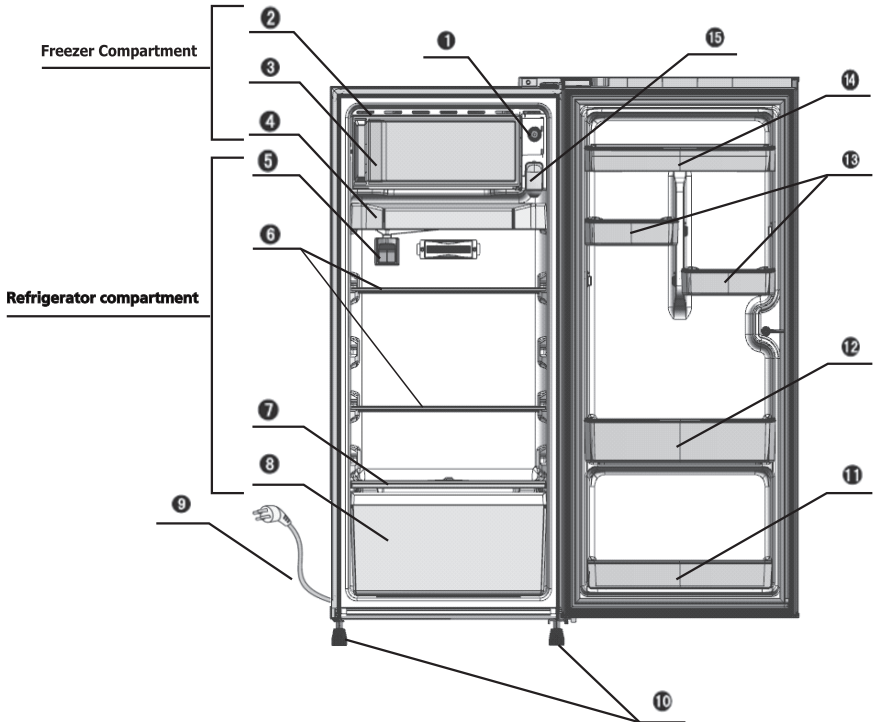
When positioning the appliance, ensure the supply cord is not trapped or damaged.



WARNING

Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance

For the product improvement, the refrigerator that you purchased may have a little difference from this specifications.



① Thermostat knob

② Freezer Frame

③ Freezer door

④ Chiller Tray

⑤ Drain tray

⑥ Glass Shelf

⑦ Vegetable basket shelf

⑧ Vegetable basket

⑨ Power plug

⑩ Adjustable foot

⑪ Large basket

⑫ Middle basket

⑬ Small Basket

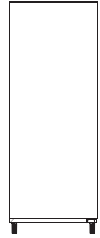
⑭ Egg basket

⑮ Lamp Cover

Installation

New refrigerator is coming

- Remove all packaging material before using the new refrigerator. This includes the foam base and all adhesive tape holding the refrigerator accessories inside and outside.
- Clean both the inside and outside of the refrigerator with wet cloth (a little detergent could be added into the warm water to wash the cloth and then wipe it again with the clean water);
- Prepare an independent three-pole socket with grounding contact for the refrigerator and it shall not share a multi-purpose socket with other electrical appliances;



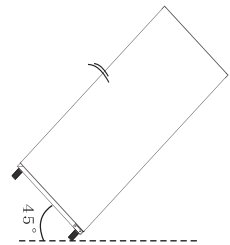
NOTE:

- Before contact the plug to the power source, please check whether the voltage range of the fridge is the same with the power source.

Transportation and placement of the fridge

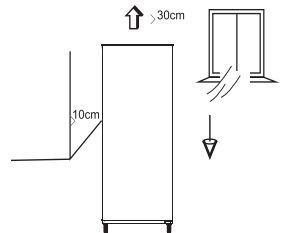
Transportation

- Do not turn over, put across, extrude or shock the fridge, the angle of bank cannot be over 45 degree.
- Do not make door or coping over strained to avoid distortion.
- The fridge can be slightly lean back (no more than 20 degree) to make short distance move by the Rolling of back castor.



Placement

- The fridge shall be placed in the well ventilated place. Far away from heat, avoid direct sunlight. Far away from moist place or place there is water to avoid rusting or weaken the insulation effect.
- The headroom of the fridge shall no less than 30cm, the distance from the two sides and the back to the wall shall no less than 10cm, to the convenience of open and close the door and heat emission.
- The fridge shall be placed on the flat and hard ground (if uneven, it can be adjusted by the adjustable foot(s)).



Attentions

The power line shall not be pressed by fridge or other things to avoid accident lead by the damage of power line.

When the power cable is worn or damaged, you must change it at the repair station designated by the manufacturer.

Start using

- Please contact the plug with AC220-240V/50Hz power supply.
- For first using the fridge, please let the fridge run 2 hours before storing things in it.

Thermostat

"OFF" means compressor stop working (light is still working).

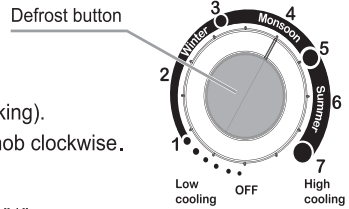
Temperature shall get low if turning the thermostat knob clockwise.

If you need High cooling, you can turn the knob

at "7"; while it will get higher if turned anticlockwise at "1";

If environment temperature is high (such as summer), at "4" ~ "7" will be suitable;

If environment temperature is low (such as winter), at "1" ~ "4" will be suitable;



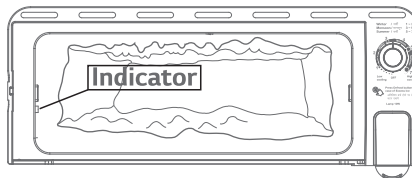
Defrost

It is natural for moisture in the air to condense on the cold surface. This leads to a regular build up of frost on the surface of the freezer and the cooling in the fresh food compartment. The frost accumulation reduces the cooling effect, thereby reducing efficiency. Therefore, periodic defrosting is necessary to ensure optimum performance.

- the water in the drain tray evaporates by natural evaporation if defrosting is done once in two days. However, Due to varied conditions of usage it is desirable to check the drain-tray occasionally and dispose of the water, if any, please ensure that the chiller tray is in its correct position by pushing it to its correct position by pushing it to its extreme. Otherwise the defrosting water may fall over the contents of the refrigerator.

- Manual Defrosting : However in some models, in case of defrosting or power failure the water directly accumulates in chiller tray, dispose off water directly from chiller tray by taking it out.

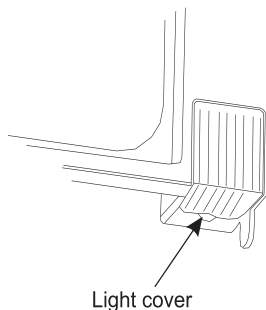
If water overflow from Tray Drip, Disassemble it and remove the water from it.



Correct use of your refrigerator

How to change the light

Light parameters: 240V/10W.
when changing the light, please remove the plug
and cut off power supply.
Remove the light cover, then change the
light, recover the light cover (like the picture shall)



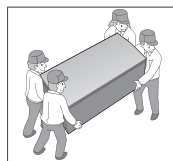
Moving or transporting the refrigerator

The refrigerator must be transported by at least four persons.

- Each person takes hold of the refrigerator at one of its four corners.
- Do not take hold of the doors.
- Tape the doors completely shut so that they will not open.
- Do not hold by handles while moving, lifting or transporting the refrigerator.

Note:

- Bear in mind that water remaining inside the refrigerator may spill out.



Never use following substances to clean the space inside the fridge:

- Alkaline or weakly alkaline detergent (it might cause cracking of the liner and plastic parts)
- Soap powder, benzoline, thinner, alcohol and etc (might damage plastic parts)
- Wipe off edible oil or flavoring immediately (might cause cracking of plastic parts)

Cleaning

- Clean regularly dust from the back of refrigerator and ground.
- Clean regularly the space inside the refrigerator to avoid any unpleasant smell. Before cleaning, pull out the plug and use soft towels and neutral detergent and clean it finally with clear water.



If the fridge will not be used for a long time

pull out the plug to prevent any electric shock or fire due to the ageing of power line; wipe clear the inside of the parts keep the door open until the inside of the parts dry

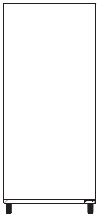
Power off

When the fridge is off power, try your best to decrease the times of open the door, and it is unsuitable to put fresh food in.

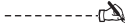
Trouble and elimination

Trouble

Elimination



- Unable to freeze



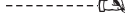
- Power off :
Power is abnormal; knob off condition;
The plug is too loose etc.
Please check the plug and fuse,
the power supply is normal to use the fridge.

- Unable to freeze well



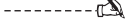
- Knob setting as per temperature guide:
The around space is not enough;
Door opened & closed too frequently;
Door opened too long time;
Too much food in the fridge;
Hot food in the fridge.

- Noise



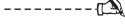
- Floor is not flat; the fridge brush up against something around; Lay the fridge on the flat floor and steady; and separate the fridge keep enough space.

- Compressor can't stop



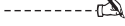
- Store food too much once;
Door opened & closed too frequently;
Food should separate to put in.
Reduce to open&close the door

- Compressor can't start



- Connecting the power, compressor can't work;
please pull out the plug immediately, after 10min,
connect the power, if the fridge still can't work,
please contact with the repair station designated
by the manufacturer

- Condensation on inner Surface



- Frequent opening of door may cause water deposition on internal surfaces of fridge, which is normal phenomena. It should be cleaned with soft and dry cloth.

If the condition has not been improved after checking the above items, please connect our authorized service centre department.
If the power cord has been damaged, to avoid danger, it must be renewed by our pointed maintenance personnel.

Healthy phenomenon

- Compressor is at work, it's normal to feel hot at trunk sides, and it does not effect freezer;
- When the fridge start, it will take long time to be cold if trunk temperature high;
- When compressor start, the surface is normally hot, please do not touch it ;
- The bicker is the sound of refrigerating fluid in the capillary tube of the fridge;
- The fridge outside will condensate if the environment humidity is high.

Specifications

MODEL	NR-A191SSX1	MODEL	NR-A191SMX1
COLOR	Grey	COLOR	Maroon
TOTAL GROSS VOLUME	193 L	TOTAL GROSS VOLUME	193 L
TOTAL STORAGE VOLUME	181 L	TOTAL STORAGE VOLUME	181 L
STORAGE FRIDGE VOLUME	167.5 L	STORAGE FRIDGE VOLUME	167.5 L
STORAGE FREEZER VOLUME	13.5 L	STORAGE FREEZER VOLUME	13.5 L
PRODUCT DIMENSIONS LENGHT X BREADTH X HEIGHT	64cm x 54.5cm x 1.2m	PRODUCT DIMENSIONS LENGHT X BREADTH X HEIGHT	64cm x 54.5cm x 1.2m
NET WEIGHT	37 Kg	NET WEIGHT	37 Kg
RATED FREQUENCY	50Hz	RATED FREQUENCY	50Hz
RATED VOLTAGE	220~240V	RATED VOLTAGE	220~240V
REFRIGERANT	R134a	REFRIGERANT	R134a
BLOWING AGENT	Cyclopentane	BLOWING AGENT	Cyclopentane

MODEL	NR-A191MMX1	MODEL	NR-A191MAX1
COLOR	Brushed Hair line (Maroon)	COLOR	Brushed Hair line (Blue)
TOTAL GROSS VOLUME	193 L	TOTAL GROSS VOLUME	193 L
TOTAL STORAGE VOLUME	181 L	TOTAL STORAGE VOLUME	181 L
STORAGE FRIDGE VOLUME	167.5 L	STORAGE FRIDGE VOLUME	167.5 L
STORAGE FREEZER VOLUME	13.5 L	STORAGE FREEZER VOLUME	13.5 L
PRODUCT DIMENSIONS LENGHT X BREADTH X HEIGHT	64cm x 54.5cm x 1.2m	PRODUCT DIMENSIONS LENGHT X BREADTH X HEIGHT	64cm x 54.5cm x 1.2m
NET WEIGHT	37 Kg	NET WEIGHT	37 Kg
RATED FREQUENCY	50Hz	RATED FREQUENCY	50Hz
RATED VOLTAGE	220~240V	RATED VOLTAGE	220~240V
REFRIGERANT	R134a	REFRIGERANT	R134a
BLOWING AGENT	Cyclopentane	BLOWING AGENT	Cyclopentane

MODEL	NR-A191MFMX1	MODEL	NR-A191MFAX1
COLOR	Floral (Maroon)	COLOR	Floral (Blue)
TOTAL GROSS VOLUME	193 L	TOTAL GROSS VOLUME	193 L
TOTAL STORAGE VOLUME	181 L	TOTAL STORAGE VOLUME	181 L
STORAGE FRIDGE VOLUME	167.5 L	STORAGE FRIDGE VOLUME	167.5 L
STORAGE FREEZER VOLUME	13.5 L	STORAGE FREEZER VOLUME	13.5 L
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RATED VOLTAGE	220~240V	RATED VOLTAGE	220~240V
REFRIGERANT	R134a	REFRIGERANT	R134a
BLOWING AGENT	Cyclopentane	BLOWING AGENT	Cyclopentane

* Country code

X1: India

[India only]

Information on hazardous constituents as specified in rule16 (1) in electrical and electronic equipment.

Declaration of Conformity with the requirements of the E-Waste (Management) Amendment Rules 2018 with the rule 16 (1) limits with respect to lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls diphenyl ethers;

The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-Waste (Management) Amendment Rules 2018 :

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr⁶⁺) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight.



For the purpose of recycling to facilitate effective utilization of resources, please return this product to a nearby authorized collection center, registered dismantler or recycler, or Panasonic service center when disposing of this product.

Customer care number (Toll free) : 1800 103 1333 , 1800 108 1333

Do's & Don't: E-waste (Management) Amendment Rules 2018		
S.No.	Do's	Don't
1	All electrical and electronic products are required to be handed over only to the Authorized recycler	The product should not be opened by the User himself/herself, but only by authorized service personnel.
2	The product should be handed over only to authorized recycler for disposal.	The product is not meant for re-sale any unauthorized agencies/scrap dealer/ kabariwalas.
3	Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.	The product is not meant for mixing into household waste stream.
4	Provide information on the catalogue with product end-of-life.	Do not keep any replaced spare part(s) from the product in exposed area.
5	Always Dispose products that have reached end-of life at Panasonic India Authorized Service centre.	Do not donate old electronic items to any body. Do not dispose your product in garbage bins along with municipal waste
6	Wherever possible or as instructed, separate the packaging material according to responsible waste disposal options and sorting for recycling.	Do not give e-waste to informal and unorganized sectors like Local Scrap Dealer/ Rag Pickers.

Please see the Panasonic website for further information on collection centers, etc.

or call the customer care toll-free number

<http://www.panasonic.com/in/corporate/sustainability/panasonic-india-i-recycle-program.html>

Certificate of Warranty

Dear Customer,

Thank you for buying this Panasonic product. The card entitles you to enjoy one year warranty on your product and additional 9 year warranty on compressor. For any assistance our Help Line Number.

Product:	Refrigerator		
Model No. :		Sl. No.	
Customer Name :			
Address :			
Tel. No. :		Mobile No. :	
Date of Purchase:		Date of Expiry :	
Invoice No.:			
Dealer Name and Address:			

Panasonic India Pvt. Ltd. having its registered office at "12th floor, ambience Tower, Ambience Island, N.H. 8, Gurgaon 122002, Haryana", (hereinafter referred to as "Company" or "Our" or "We") warrants to the purchaser ("Customer") of this Product, free of charge repairs of functional part(s) of Refrigerator ("Product"), if proved upon inspection by the Company or any of its Authorized Dealer/Service Centre, to be defective due to faulty material workmanship. This non-transferable warranty is only for the first end user on purchase from the Company or any of its Authorized Dealer. Company's Dealer/Service Centres will repair this Product on the terms and conditions below.

Warranty Period

The Warranty Period is for

1. for 12 months for all functional parts (Electrical and Sealed System Parts) of the Product; and
2. for 10 years for the Compressor of the Product.

from the date of purchase of this Product mentioned on Original Purchase Invoice, provided always that this Warranty Card is duly filled and bears the rubber stamp, date and signature of our Authorized Dealer/Service Centre. Warranty shall not be considered valid if the above referred documents are not presented or if the information contained is incomplete or the Warranty Card is found tampered.

Warranty Terms:

1. Warranty takes care of any manufacturing defect or breakdown of the Product which occurs while using the Product in normal condition (functional defect) within the Warranty Period. Company at its sole discretion will repair or replace such defective parts of the Product with a substitute without affecting the performance of the Product.
2. This Warranty covers only the above mentioned repairs and does not entitle the Customer for replacement of the Product.
3. This Warranty is confined to the first purchaser of this Product only. This Warranty is valid and applicable only in respect of Products which are purchased in India from authorized channel of the Company. Parallel imports are excluded from this Warranty.
4. Repair or replacement will be carried through the Company's Authorized Service Centre or its Dealer's Service Centre. All parts removed / replaced by the Company shall be the property of the Company. In the event the Company carries out repairs or replacement of any part during the said Warranty Period, the Warranty shall thereafter continue only for the remaining period of the Warranty. Any repairs done or replacement provided shall not extend the warranty term for any of the Products. The Warranty Period is limited as provided hereunder from the date of Purchase Invoice irrespective of the period the Product unit was not in use; was not giving proper performance; was under breakdown; or was under repair(s) by Company's Authorized Service Centre.
5. The Product is defined to operate at a voltage supply 230 volts - 50Hz with a tolerable variation of plus or minus 10% in case of single phase product. Any failure due to operation of the machine beyond the above specified limits will not be covered under warranty.

Certificate of Warranty

6. In the event of repairs, of any part, during the said Warranty Period, the warranty shall thereafter continue only for the unexpired period of the original Warranty Period.
7. This Warranty shall not apply under following circumstances :
 - (a) Installation / repair is carried out by any unauthorized organization / person which are other than those specified by the Company.
 - (b) Any damages resulting from un-authorized adaptations or adjustments to the Product;
 - (c) If the Product / Part(s) Serial No. on the Product is mutilated, defaced or altered;
 - (d) Any damaged to the Product including but not limited to damage by animals (eg. Rat, lizard, insect, ants, etc), input voltage beyond specifications, fire, lightening, water ingress, dust, riots, acts of God (like flood, earthquake, cyclone, storm, etc);
 - (e) Use of harmful chemicals; improper heat load, usage of Product in an abnormally corrosive alkaline / acidic atmosphere;
 - (f) Any change or defect resulting due to improper maintenance or any use contrary to the operations specified in the User's Manual supplied with the Product;
 - (g) Damage or loss arising out of mishandling or incurred during transit;
 - (h) Display may occasionally have dots missing or permanently lit. This does not necessary indicate a fault;
 - (i) Any form of damage caused by using external stabilizer.
8. Installation / Demo service is the privileged service offered by the Company, which is valid for a one month from date of purchase of the Product.
9. The Company shall not be liable or be deemed to be in default for any non-functional or abnormal function with any external device connected with the Product.
10. Company undertakes responsibility to repair / replace only the Compressor free of cost and any cost pertaining to labor, transportation and other incidental charges shall be borne by the Customer, after the expiry of 12 months from the date of purchase of the Product i.e. the remaining Warranty Period of Compressor.
11. While the Company will make every effort to carry out repairs / replacement of parts at the earliest, it is however made explicitly clear that the Company is under no obligation to do so in a specified period of time.
12. Any defect in the electrical installation or wiring at site has to be rectified by the Customer as per the recommendation of Company's Authorized service representative. The Customer shall bear the cost of such rectification.
13. In the event of any unforeseen circumstances, and spares not being available, Company's prevailing depreciation rules will be binding on the Customer to accept as commercial solution in lieu of repairs, the depreciation rules will be applicable after two years of purchase of the Product.
14. The Company shall not be held liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to non-availability of any component or accessory, labor problem, restrictions and regulations of the government, public movement, war and any unavoidable circumstances, specially vis-a-vis the import of supplies and raw material or if the Company is otherwise prevented from performing its functions under this Warranty.
15. For Product units installed outside the municipal limits of the Company or Authorized Dealer's service Centre, all expenses incurred in to & fro transportation of unit / parts, lodging, boarding conveyance and other incidental charges will be borne by and payable in advance by the Customer.
16. To the extent permitted by law, this Warranty and the remedies set forth herein are exclusive and in lieu of all other warranties, remedies and conditions, whether oral, written, statutory, express or implied. The Company disclaims all statutory and implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose and warranties against hidden or latent defects, to the extent permitted by law. In so far as such warranties cannot be disclaimed, Company limits the duration and remedies of such warranties to the duration of this express Warranty and, at Company's option, the repair or replacement services described herein.
17. The Company shall not be held liable for any indirect, special, incidental, punitive, exemplary, consequential or economic damage or loss (including but not limited to loss of profits, data, anticipated savings, personal injury and goodwill or business opportunities arising from or related to the Warranty).

Certificate of Warranty

The Company's liability under or in relation to this Warranty shall be limited to the purchase price of the Product or the Maximum Retail Price thereof, as stated on the packaging of the Product, whichever is lower.

18. This Product is meant for home appliances purpose. Warranty is not valid if the Product is used for the commercial purpose.
19. It is an obligatory condition of this warranty that any changes in the location of the Product unit or ownership thereof must be intimated in writing to the Company within 10 days in advance and only Company's Authorized Dealer /Service Centre shall remove and install the Product units on chargeable basis, failing which, the warranty shall not be applicable.
20. The Courts at New Delhi shall have exclusive jurisdiction over matters covered or flowing from this Warranty.
21. In the event of any difference or dispute arising with reference to the terms and conditions of this Warranty or their interpretation, the same shall be referred to a sole arbitrator, who shall be appointed by the Company. The decision of the sole arbitrator shall be final and binding on the Parties. Such arbitration proceedings shall be held at New Delhi and provision of the Arbitration & Conciliation Act, 1996 shall apply to the arbitration proceedings.
22. For complete warranty terms and conditions, visit <http://www.panasonic.com/in/support/>.



Panasonic India Pvt.Ltd.
Website : www.panasonic.com

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