

July 8, 2025

Lifting of Temporary Suspension of ISO 9001* Certification at Ise Plant

Tokyo, Japan – Panasonic Industry Co., Ltd. (“PID”) announced that the company received a notification from LRQA Limited, a certification body for the International Organization for Standardization (ISO), that the temporary suspension of ISO 9001 certification of its Ise Plant (Tamaki-cho, Watarai-gun, Mie-ken) on December 13, 2024 was lifted on July 7, 2025 within the scope described below. The temporary suspension was related to the findings of the external investigation committee concerning quality irregularities in electromagnetic relay products, which were announced in the report titled "Investigation Results on Quality Irregularities by the External Investigation Committee and Endeavors Taken at PID," dated November 1, 2024.

PID will continue to make every effort to maintain and improve its quality management system as well as to regain the certification for products (solid-state relays, mechanical relays and semi-conductor devices) that have been revoked at Ise Plant.

* ISO 9001 is the international standard for quality management systems.

Lifting of Temporary Suspension of ISO 9001 Certification

[Scope subject to lifting of temporary suspension]

- Registration number: ISO 9001 – 0071696-501
- Certified Organization: Ise Plant, Fine Components Business Unit
- Scope: Design and manufacturing of switches and sensors

[Applicable standards]

ISO 90001: 2015 / JIS Q 9001: 2015

[Effective date]

June 30, 2025

For any individual inquiries regarding the subject products, please use the contact form available on the website below.

[For inquiries]

Regarding our company:

Quality Compliance Issues - Panasonic Industry - Panasonic

<https://www.panasonic.com/global/industry/info/20240130.html>