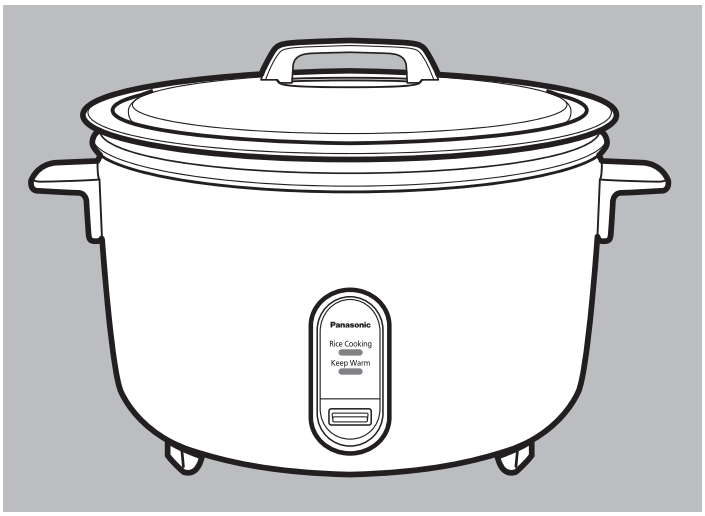
AUSTRALIA / NEW ZEALAND

Panasonic

Operating Instructions

Automatic Rice Cooker for Commercial Use

Model No. SR-GA721



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Thank you very much for purchasing Panasonic product.
Please read Safety Precautions on page 2-3, Usage Precautions on page 4 before use.
Please carefully read this instructions before use, and also carefully keep this instructions for future use.

Safety Precautions

This instruction manual provides operating instructions and cautions for appropriate use.

Warning and Caution for important safeguards

Warning :	This sign means [It may result in severe injuries or death].
Caution :	This sign means [It may result in injuries or malfunction].

The samples of symbols used in this manual are described below.

	This sign means prohibited action.
	This sign means required action.

Warning

Plug in the AC cord to the outlet firmly.

(Not doing so can result in an electrical shock or fire due to generation of heat.)

Do not use a damaged plug or outlet.

Do not plug or unplug the rice cooker with wet hands.

(Doing so can result in an electrical shock.)

Do not use wet hands.

Do not place your hands or face over or near the steam vent.

Do not touch

(Exposure to steam can cause personal injury.)

Do not damage the AC cord or plug.

Prohibited

Do not disassemble, expose to heat or fire, twist, pull, place heavy objects on or tie the AC cord in a bundle.

(A damaged cord or plug can lead to electrical shock or fire.)

If the AC cord or plug is damaged, consult your nearest retailer or service center for repair.

Do not insert metal objects such as pins or needles, or any other objects in the exhaust outlets, or in any other portion of the unit.

Prohibited

Do not insert clips, wire, or any metal objects in particular.

(Doing so can lead to an electric shock or malfunction.)

Avoid rust on the plug.

(Rust may cause a malfunction or short circuit.)

If there is the rust on the plug, wipe it with a dry cloth.

Do not use a damaged cord.

(As it may cause a short circuit or fire.)

Prohibited

Make sure the voltage supplying to the unit is the same as your local supply.

(Avoid use with multiple socket extension cord as may cause a short circuit or fire)

(It may result in injuries.)

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Safety Precautions

⚠ Warning

Do not immerse the appliance in water or other liquids.

(Doing so can result in personal injury.)
If water leaks inside the appliance, consult your nearest retailer or service center.

Do not attempt to disassemble or repair the unit yourself.

(Doing so can result to electrical shock.)
Submit the appliance to your dealer or the manufacturer.

Do not disassemble.

⚠ Caution

Do not operate the appliance near water, near a heat source, or expose to high humidity.

Prohibited (Doing so can lead to an electrical shock or fire.)

The appliance becomes hot when in use, especially the lid and inner pan. This is normal. Allow to cool before touching them.

Do not touch the lid and inner pan.

Do not touch (Not doing so can lead to personal injury.)

Allow the inner pan to cool before handling.

(Handling a hot pan can lead to personal injury.)

Do not place the appliance on an unstable surface.

(It may become overturned causing personal injury or resulting in a fire.)

Prohibited

To prevent electric shock, be sure to grasp the plug itself when disconnecting it; never unplug by pulling the AC cord.

(Firmly grasp the appliance while unplugging it.)

(It may result in electrical shock or electrocution.)

Do not substitute the inner pan with other containers.

※ Do not use damaged inner pan with the rice cooker. Please contact authorized service agent for replacement.

(It may overheat causing personal injury or cause the appliance not to perform correctly.)

Prohibited

Unplug the appliance when not in use. Be sure to grasp the AC plug; not the cord.

(Pulling the cord may cause it to become damaged, leading to an electrical shock.)

Unplug

Do not place the appliance near a wall or furniture.

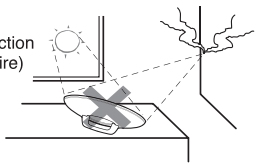
(The steam may result in color changes or deformation of any objects.)

Watch out the steam coming off the appliance.

Prohibited

Avoid sun reflection off the lid as this light can damage the wall decorations or furniture.

(Sunlight reflection may cause a fire)



Prohibited

English

Usage Precautions

Avoiding damages to the appliance.

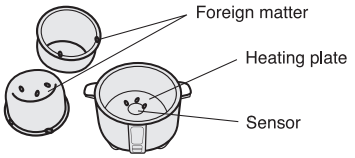
Do not cover the lid with a cloth.
The lid handle may become deformed, cracked or discolored and result in malfunction.

Do not place the appliance in direct sunlight.

Do not substitute the inner pan with other container.

Always keep the outside bottom of the inner pan and the heating plate clean and dry.
It may result in malfunction.

Always keep the outside bottom of the inner pan and the heating plate clean and dry.



Avoiding damages to the inner pan.

Do not leave any other objects inside the inner pan.
The inner pan should be cleaned immediately after cooking with seasonings or condiments.
Do not use the inner pan as mixing utility.
Do not use metal utensils that can scratch or crack the inner pan.

Do not tap or rub the inner surface of the inner pan. Clean only with a sponge. (Do not use scouring pad.)

Rice Cooking

1 Select good rice

Glossy
Not broken

2 Measure rice

Use the measuring cup provided (Approx. 1.0 L).

3 Rinse the rice, stir with hand

Rinse the rice in a separate bowl until the water becomes relatively clear.
Do not rinse the rice in the provided inner pan.

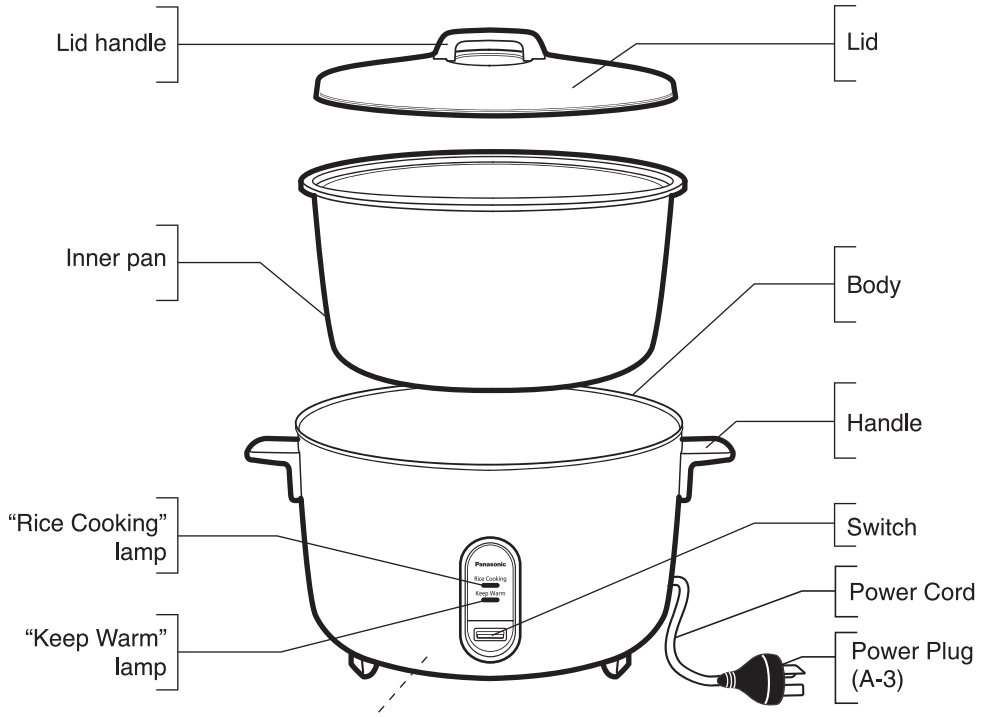
4 Adjust water level

Wash and rinse the rice with drinking water.
When hot water is used to cook rice, it may result in discoloring and sogginess.

5 Stir Cooked rice

When the water is completely evaporated, the rice is cooked. Stir it to allow the moisture to swell the grains for the best tasting rice.

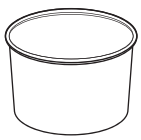
Parts Identification



Before using, remove the sheet of paper placed between the heating plate and inner pan.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Accessories

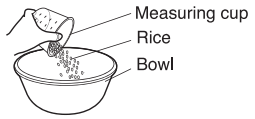


Measuring cup (1 PC.)
(Approx. 1.0 L)

English

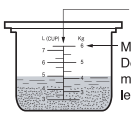
How to Use the Rice Cooker

1 Measure rice with provided measuring cup. One cup of uncooked rice makes approximately 3 cups of cooked rice.



2 Rinse rice in a separate bowl until water becomes relatively clear.

3 Pour rinsed rice in the inner pan and add water according to the following table. Let rice soak for approximately 30 minutes. (see “Tips”)

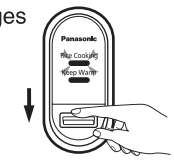
Proportion indicated by level line inside the inner pan	Proportion indicated by the measuring cup*	
e.g. : For 5 cups of rice, add water until it reaches level “5”. 	Rice amount (CUP)	Water (CUP)
	7	8 - 8¾
	6	7 - 7½
	5	6 - 6¼
	4	5 - 5¼
	3	4 - 4¼
	* Use only the provided measuring cup.	

4 Put the inner pan into the Rice Cooker body. Make sure that the inner pan is directly in contact with the heating plate by turning it slightly to right and left until it sits securely. Wipe the surface of the inner pan before use. If it is wet, it may cause a noise while cooking.
It may also damage the unit.

5 Close the lid tightly.

6 Insert the plug into the socket firmly.

7 Press the switch, the “Rice Cooking” indicator lights up. When rice is done, the Rice Cooker changes automatically to the warm function.
The “Keep Warm” indicator lights up.



8 After rice is done, leave the lid closed for 15 minutes to fully steam the rice. Scoop and mix the rice well.

9 Unplug after use.

Tips

For consistently fine and tasty rice.

This Panasonic Electric Rice Cooker will cook rice thoroughly as desired.

The taste of rice will depend on the quality of rice and the period of soaking.
Adjust water quantity according to your taste.

Boiled water may overflow while cooking.

Adding excess water or placing the Rice Cooker at an angle may cause overflowing.
To avoid spillages, please add water according to volume indicated with provided measuring cup.
(See “How to Use the Rice Cooker”)

Cleaning and Maintenance

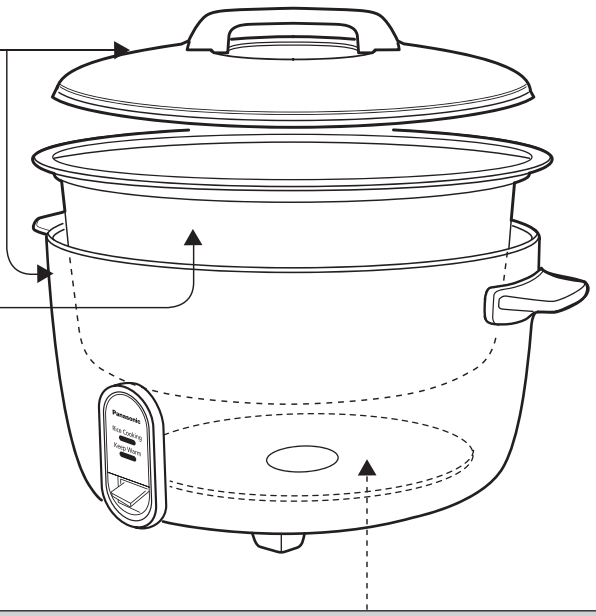
Unplug before cleaning. Check dirt on the plug and the cord, and if so, clean immediately. Do not wipe or clean the Rice Cooker with benzine or thinner.

Body / Lid

Wipe body and lid with a damp cloth. Do not immerse the Rice Cooker in water.

Inner pan

Immerse the inner pan in warm water and then clean inside with a sponge. Do not use scourer pads or steel wool to clean.



Heating plate

If foreign matters stick on the bottom of the inner pan or heating plate, remove them immediately. Foreign matters may cause a malfunction and damage.

Accessories

Measuring cup

Wash with sponge and wipe with a dry cloth.

English

Troubleshooting

Description	Rice cooking problem					Warming problem			No electrical power	Unusual noise
Possible causes	Rice is hard	Rice is halfcooked	Rice is too soft	Water overflowing	Rice on the bottom is scorched	Rice smells bad	Rice changes colour	Rice is too dry		
Improper proportion of rice and water	●	●	●	●	●				No electrical power. Unplug and check the circuit breaker. If there is no problem at the breaker, take the rice cooker to the nearest service center.	Noise occurs if there is some water between the inner pan and heating plate. This may cause damage to the heating plate.
Rinsed rice but not clean				●	●	●	●			
Scratches on the inner pan	●	●			●					
Rice cooked with oil	●	●			●	●	●			
Rice is not fluffed after done	●		●		●					
Warm rice more than 5 hours						●	●	●		
Foreign matters stuck on the inner pan						●				
Foreign matters stuck between the inner pan and heating plate	●	●	●		●	●	●			
Warm the leftover cooked rice						●				
Not closing the lid firmly						●		●		
Wash the inner pan but not clean					●	●				
Unplug or switch off		●				●				

Specifications

Model No.		SR-GA721
Power supply		240 V ~ 50 Hz
Power consumed	**During cooking**	2500 W
	During keeping warm	51 W
Capacity		3 - 7.2 liter (3 - 7 cups)
Net weight (approx.)		11.3 kg
Accessories		Measuring cup

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