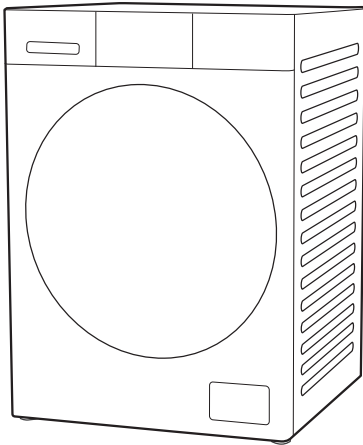


## Operating & Installation Instructions

Washing Machine  
(Household Use)

Model No. NA-25CEW1



EN



It is essential to read these instructions.

Thank you for purchasing this product.

- Read these instructions carefully for optimum performance and safety before use.
- Keep this manual for future reference.

### Contents

|              |                               |    |
|--------------|-------------------------------|----|
|              | Safety Precautions            | 2  |
|              | Checking Your Washing Machine | 6  |
| Installation | Choosing the Right Location   | 7  |
|              | Moving and Installing         | 8  |
|              | Connecting the Hoses          | 10 |
|              | Test Run                      | 12 |
|              | Before Washing                | 13 |
|              | Control Panel                 | 14 |
|              | Detergent                     | 16 |
|              | Washing                       | 18 |
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|              | Washing Tips                  | 24 |
|              | Changing Program Settings     | 26 |
|              | Changing Appliance Settings   | 32 |
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|              | Specifications                | 44 |



AWW9901BR8B1-0B0



# Safety Precautions



## WARNING

### May cause serious injury or death

**Children must not use it alone.**

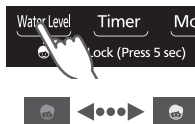


- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

**Setting the Child Lock. (P. 32)**



On



Hold  
5 sec.

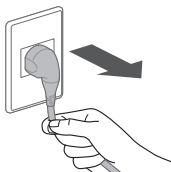


### May cause fire or electric shock

**Do not touch it with wet hands.**



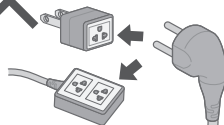
**Do not hold or pull on the cord.**



**Do not use.**

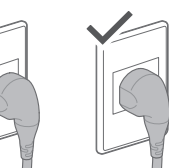


Plug adaptor

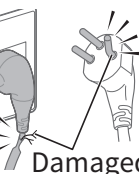


Extension cord

**Fully insert it.**



**Do not use.**



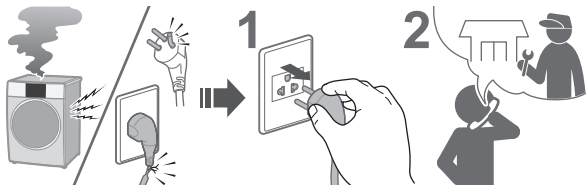
Damaged

**Do not bind, twist, or bend**

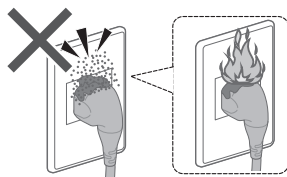


- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

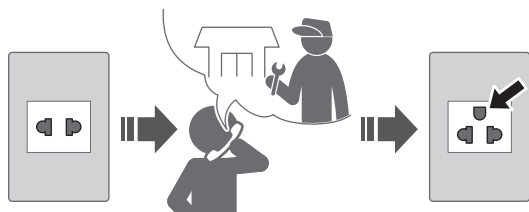
**In case of failure or damaged power cord, stop use and ask the electrical technician.**



**Accumulated dust may cause fire.**



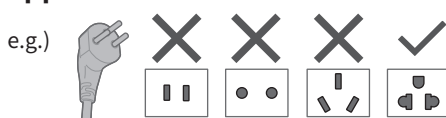
**Securely insert the ground prong.  
Ask the electrical technician for a new socket.**



**Wipe the power plug periodically.**

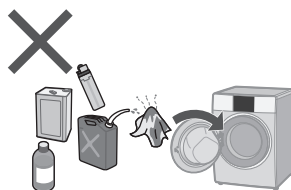


**Use a socket appropriate for this appliance.**



- e.g.)
- The plug shape, socket shape and rating requirement vary with the region.

**Keep away from flammable materials.**



## May cause failure

**Do not disassemble, repair or modify it by yourself.**



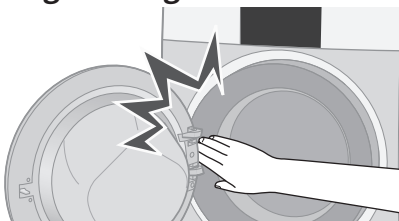
# Safety Precautions (continued)



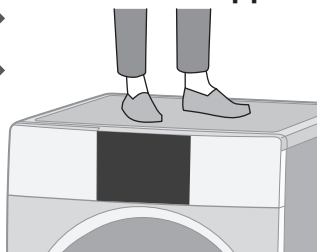
## CAUTION

### May cause injury

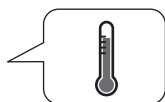
**Be careful not to get your fingers caught.**



**Do not climb on the appliance.**



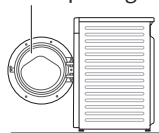
**Do not touch when it is hot.**



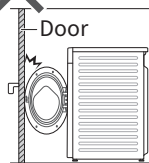
**Install the appliance correctly.**



Full opening



Door



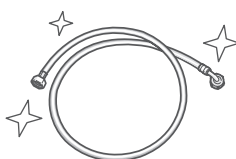
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance, in such a way that a full opening of the appliance door is restricted.

### May cause water leakage

**Turn off the water faucet.**



**Use new hose-sets.**

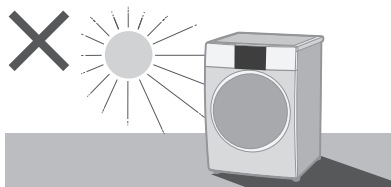


- New hose-sets supplied with the appliance are to be used and old hose-sets should not be reused.

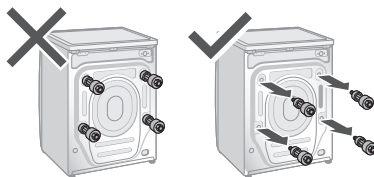
■ For maximum mass of dry cloth and pressure of tap water, see P. 44.

## May cause failure

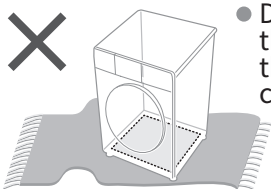
**Keep away from heat and direct sunlight.**



**Remove anchor bolts before operation.**

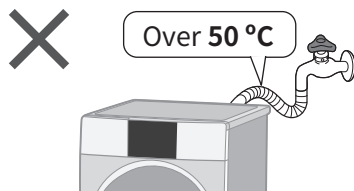


**Do not obstruct.**

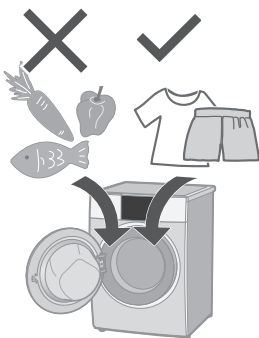


- Do not obstruct the openings of the bottom with carpet, etc.

**Do not use hot water.**

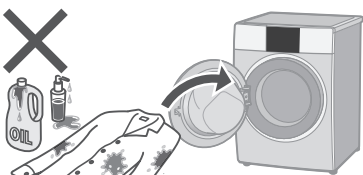


**For machine-washable items only.**



- This appliance is intended to be used in household. This appliance is not intended to be used in applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - areas for communal use in blocks of flats or in laundrettes.

**Do not wash excessively oily clothes.**



**Follow the instructions.**

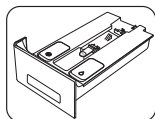


- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

# Checking Your Washing Machine

## Part names

Detergent drawer (P. 16)



Control panel  
(P. 14)

Door

Drum

Hinge

Door seal

Adjustable feet  
(P. 9)

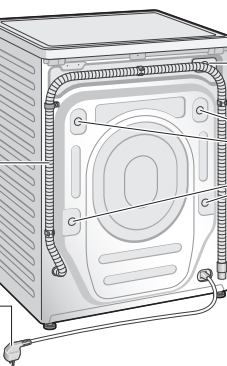
Drain filter cover  
(P. 36)

Drain hose  
(P. 10,11)

Water inlet  
(P. 11)

Anchor bolts  
(P. 9)

Power cord and plug\*  
\*The plug shape varies  
with the region.



## Accessories

☐ Elbow (P. 11)



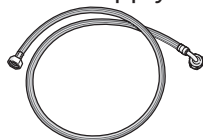
☐ Spanner (P. 9)



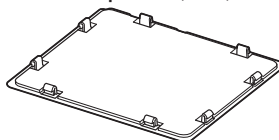
☐ Cover caps (4) (P. 9)



☐ Water supply hose (P. 10, 11)



☐ Bottom plate (P. 8)



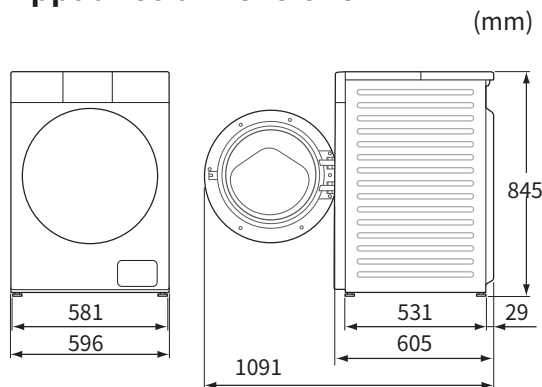
# Choosing the Right Location



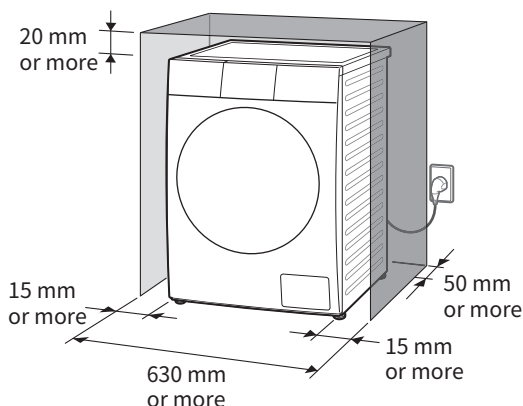
**Make sure to ask a service person for installation.**

- Do not install the appliance by yourself.
- Follow this installation method. If you do not, Panasonic will not be liable for any accidents or damages.

## Appliance dimensions

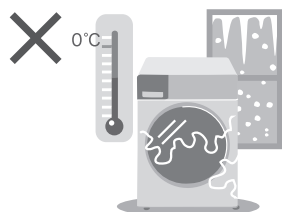
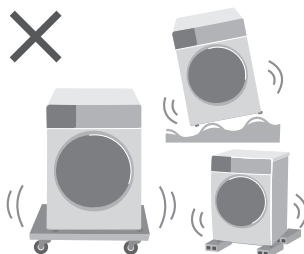
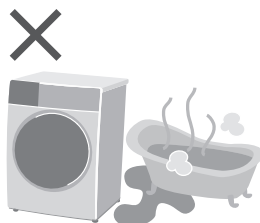


## ■ Set-in installation



- Install the appliance with easy access to the power plug and socket.
- Do not let the metallic portions of the appliance come into contact with metal sinks or other appliances.

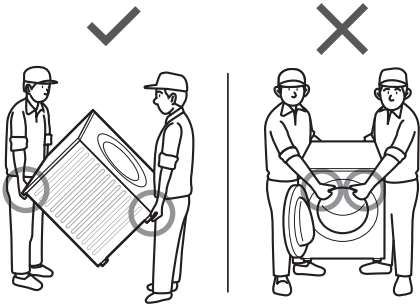
## Check the location.



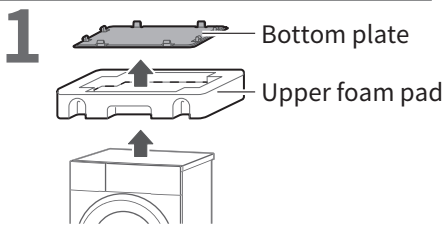
# Moving and Installing

## Carrying the appliance

Do not do it alone.

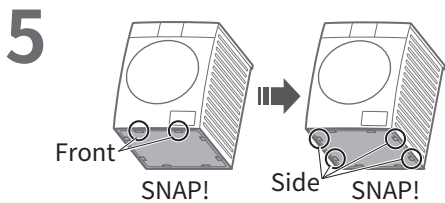
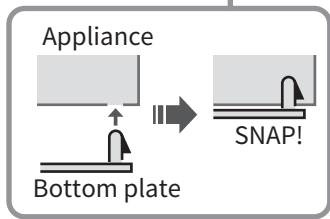
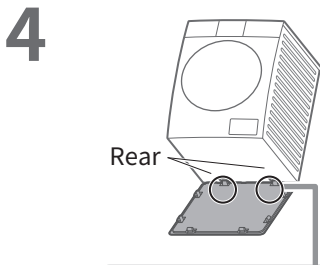
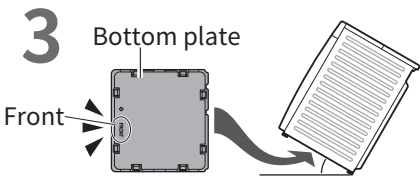
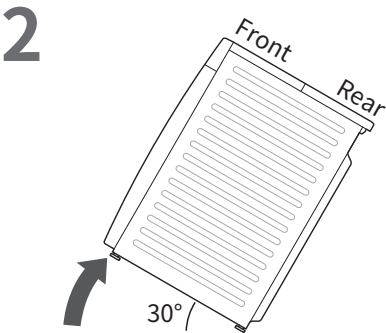
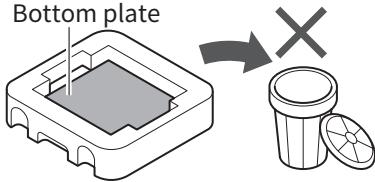


## Installation of bottom plate

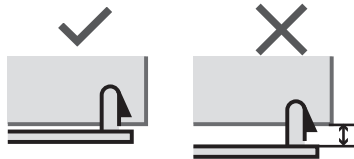


NOTE

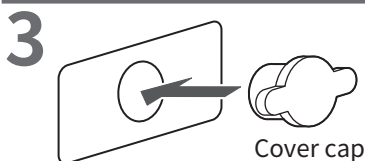
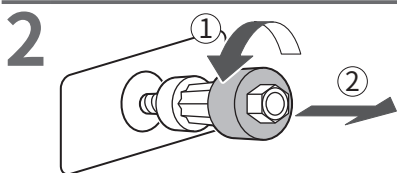
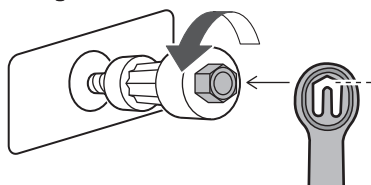
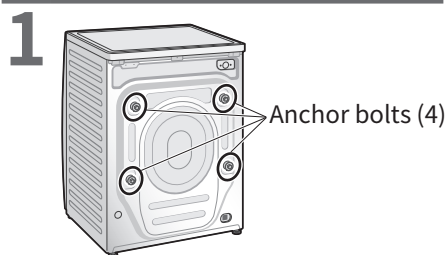
Bottom plate



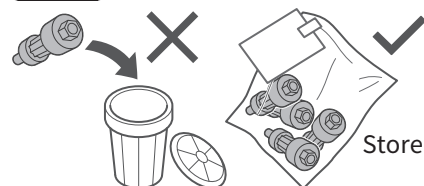
NOTE



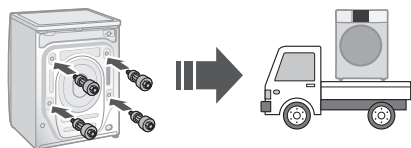
## Removing the anchor bolts



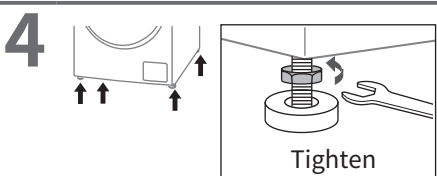
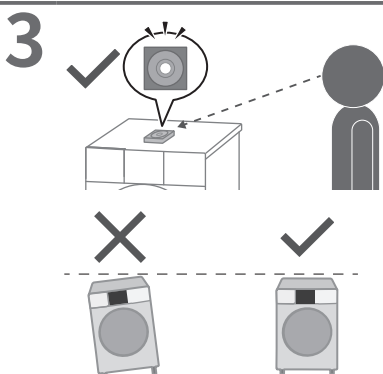
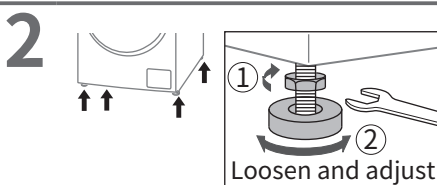
**NOTE**



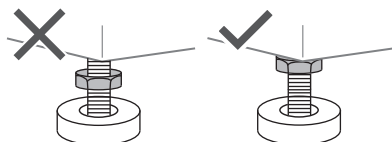
### ■ Moving the appliance again



## Levelling the appliance



**NOTE**



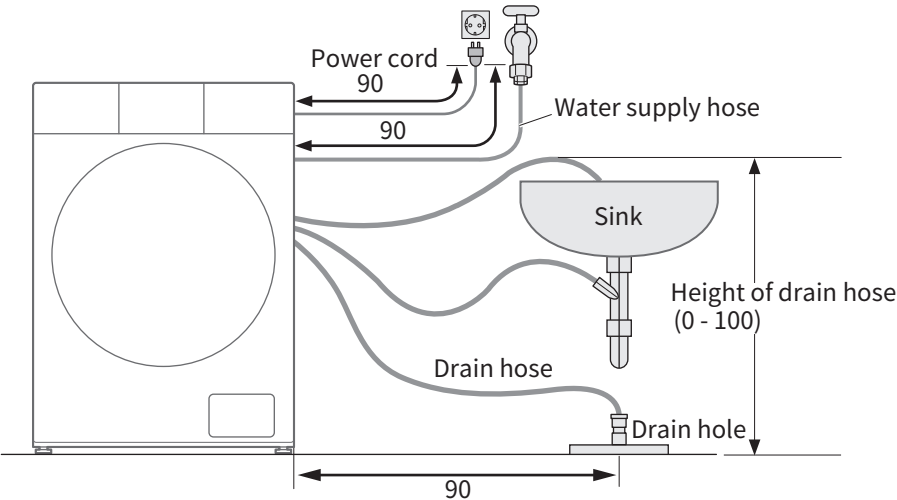
# Connecting the Hoses

Connect the hoses properly to prevent water leaks.

## Maximum connection distances for hoses and the power cord

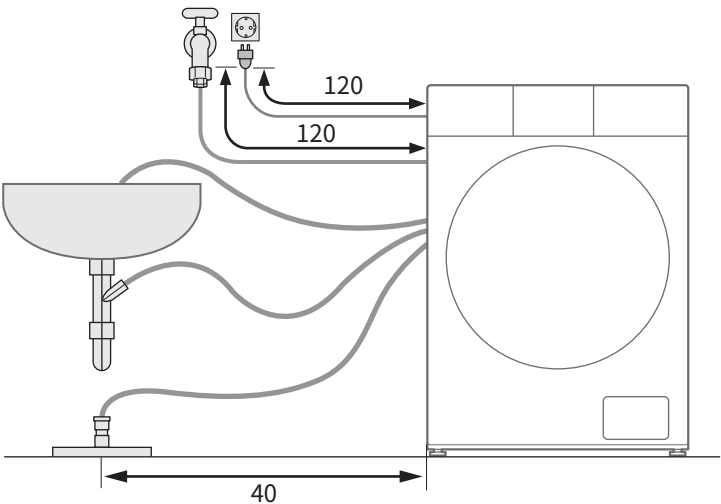
### Right side connection

(cm)



### Left side connection

(cm)



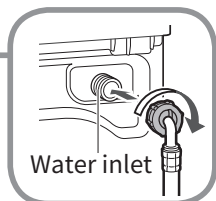
## Water supply hose

### ■ Connecting the water supply hose

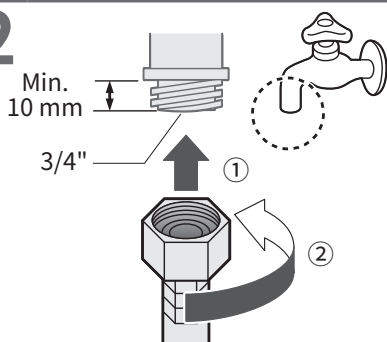
#### ⚠ CAUTION

- Tighten the nut firmly.
- Do not twist, squash, modify or cut the hose.

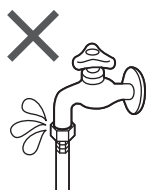
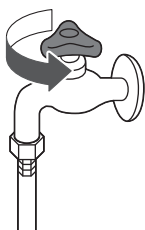
1



2



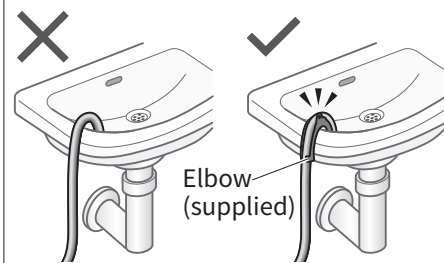
3



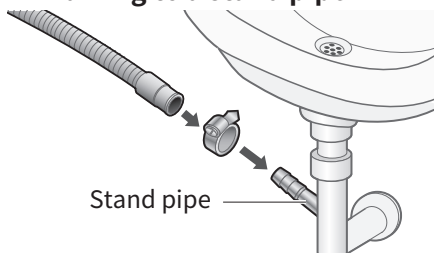
## Drain hose

### ■ Draining to a sink or wash basin

#### NOTICE



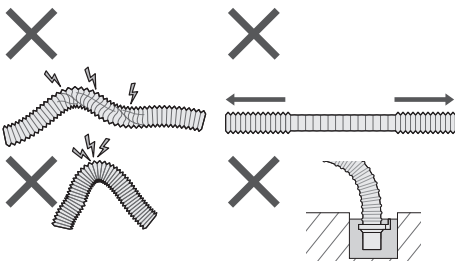
### ■ Draining to a stand pipe



### ■ Draining to a drain hole



#### NOTE

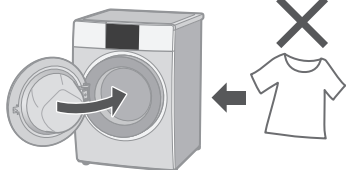


# Test Run

1



2



3



4



Select Rapid 25

5



## Checking after test run

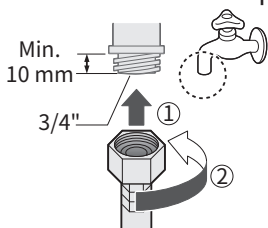
### Problem

#### Water leaks



### Causes and Measures

Connect the water supply hose properly

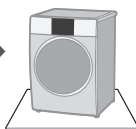
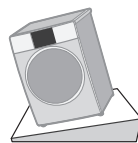
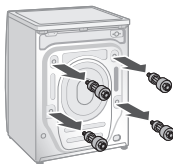


● Remove the anchor bolts (P. 9)

● Install stably



Abnormal sounds



### Error display

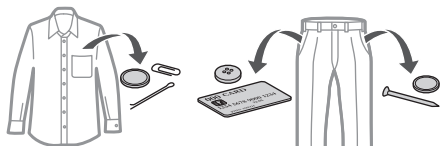


See P. 43

# Before Washing

## Preparing laundry

### Pre-laundry check



- Observe care labels.

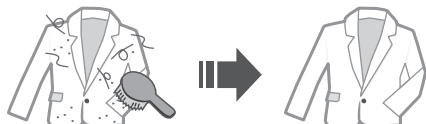


- Pretreat for heavily stains.



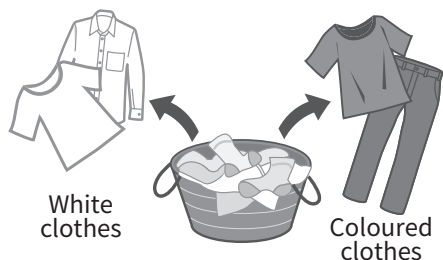
Reverse

Clothes likely to pill

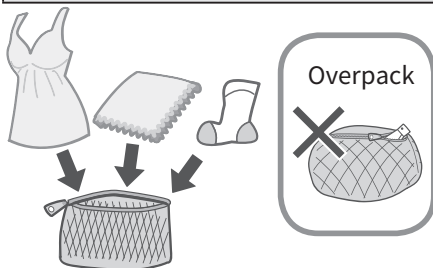


Paper diapers

### Wash separately



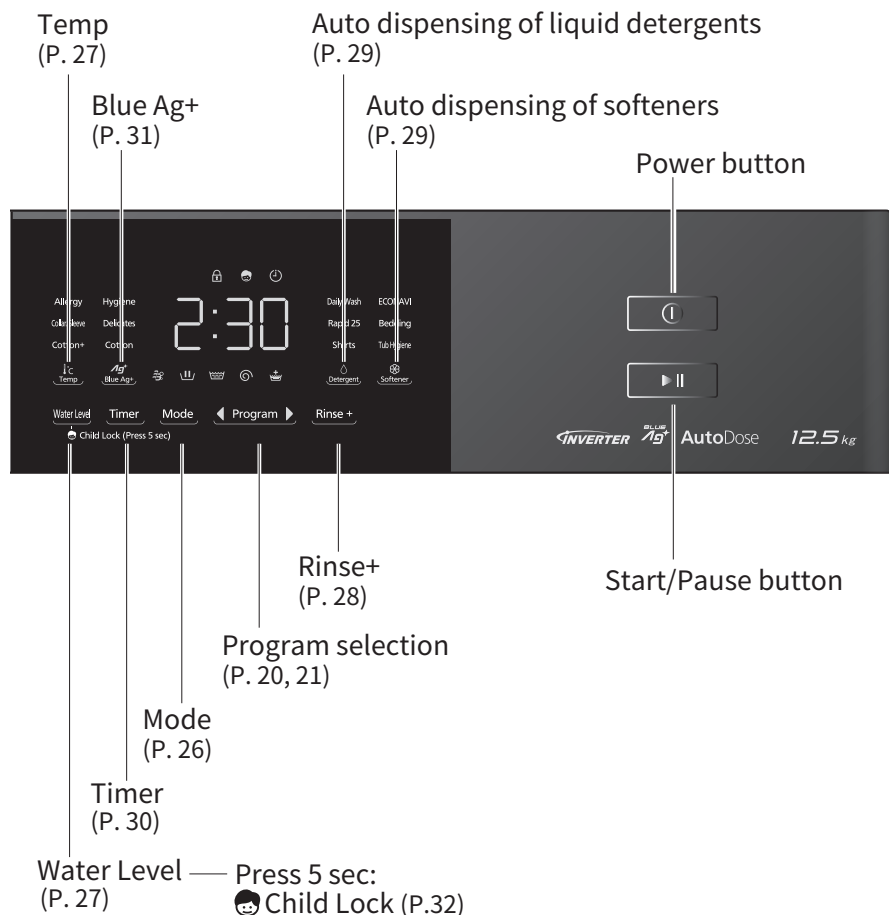
### Use laundry nets for delicates and small items



Overpack

# Control Panel

## Control buttons



## Touch operation

Operation buttons are capacitive.

- If water, detergent or softener gets on, turn off and wipe off with a towel etc. immediately. (Cause of malfunction)



# Display

**Lock:** The door is locked.

**Child Lock:** The door and buttons are all locked.

**Timer:** Delay start is set.

**Program lamp**



**Program lamp**

**Remaining time**



1:15

**Process**



**ActiveFoam SYSTEM lamp**

**Water Level**



Low Medium High

**Water temperature**

(e.g.) 30°C

30

**Error display (P. 43)**



(e.g. U11)

- Turn off ➡ back on



Turn off



3 sec.



On

- No operation ➡ auto power off  
(Not touching the panel)



On

10 min.

Auto Power off

- In case of a power failure

➡ The appliance stops running. Even if the power supply is recovered, the appliance will not run again. Switch on the power and restart the appliance.

# Detergent

## Detergent—Manual dispensing compartment

Powder detergent    Liquid detergent

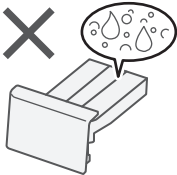


Bleach

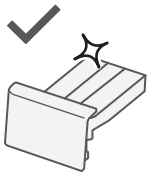


Use a low foam detergent.

- To prevent powder detergent from remaining in the detergent drawer.



Wet



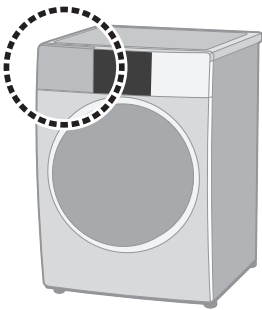
Dry



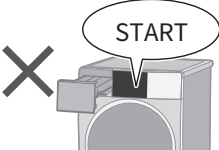
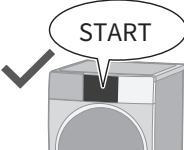
Lumps



Powder



NOTE



## Detergent—Auto dispensing compartment

- The capacity is about 900 ml

Liquid detergent



Powder detergent



Bleach



## Fabric softener —Auto dispensing compartment

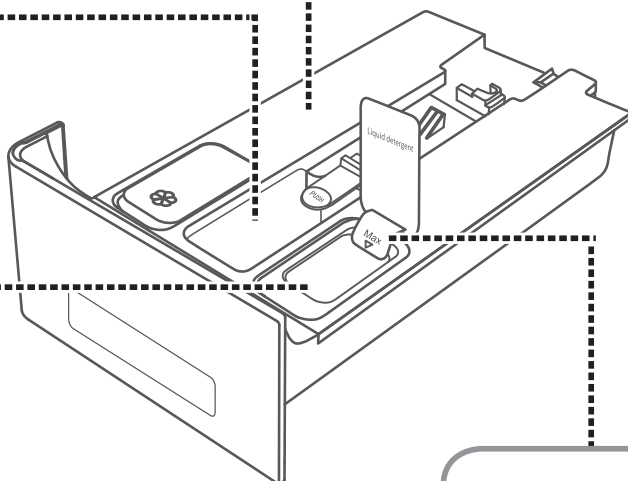
- The capacity is about 500 ml



Separated  
or solidified  
softeners



Concentrated  
softener



### NOTE

- For use of detergents, please refer to the instructions of the purchased product.
- For solid detergents difficult to dissolve in water quickly, such as laundry pods, please fill them in the drum. Filling them into the detergent drawer directly may cause water leakage.
- Please clean the auto dispensing compartment regularly.

- Every three months

- When it is necessary to change the brands of liquid detergents or softeners

- If liquid detergents or softeners stay in the auto dispensing compartment more than one month

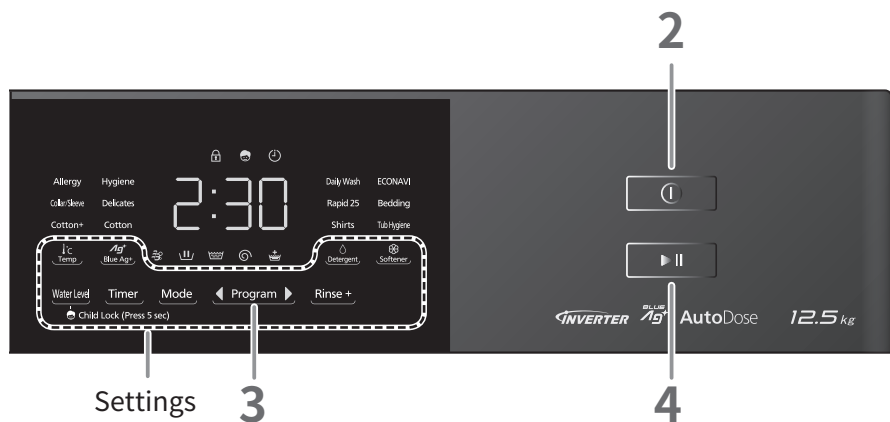
- When the auto dispensing compartment is not refilled within one week after the display prompts insufficiency

- When liquids in the compartment are gelatinous

Tick line for maximum  
capacity

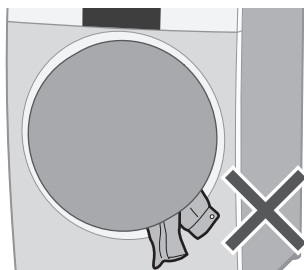
- Do not fill liquid  
detergents or  
softeners to exceed  
the tick line for  
maximum capacity.

# Washing Basic Method

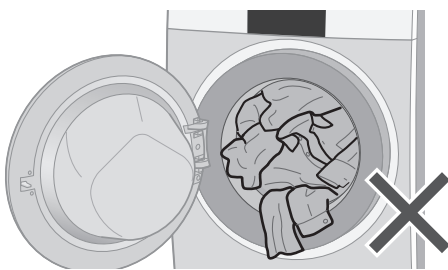


## NOTE

■ Do not let laundry get caught in the door.

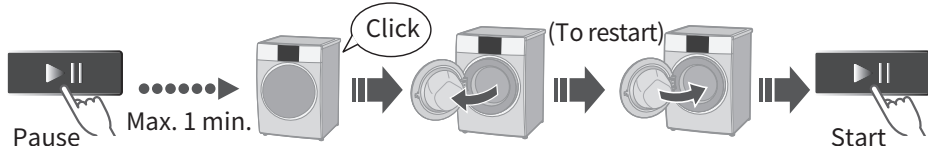


■ Do not overfill the drum with laundry.



■ To open the door during operation

(You can add clothes when  goes off.)

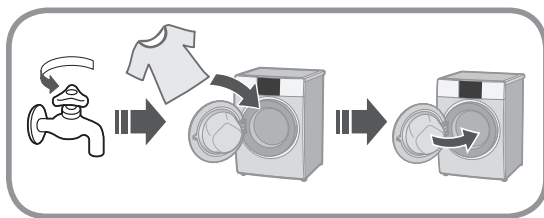


## NOTE

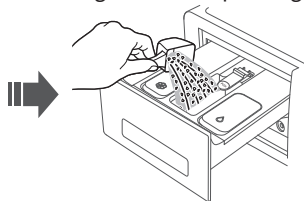
● Door does not open ➡ (P. 38)



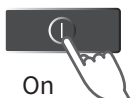
# 1



During manual dispensing



# 2



On

# 3



**Select a program.**

(P. 20, 21)

■ **Changing the settings.**

## Settings

Mode

Mode  
(P. 26)

Water Level

Water Level  
(P. 27)

Temp

Temp  
(P. 27)

Rinse +

Rinse+  
(P. 28)

Detergent

Detergent  
(P. 29)

Softener

Softener  
(P. 29)

Timer

Timer  
(P. 30)

Blue Ag+

Blue Ag+  
(P. 31)

# 4



Start



Measures the amount of laundry

(30 sec.)

Except programs that do not weigh (P. 20)

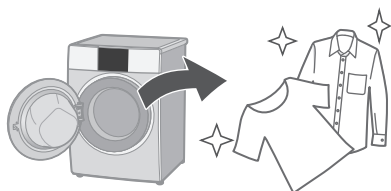
2:00

Displays the time required  
(recalculated)

(e.g.)



# 5



# Program List

| Program            | Description                                                                                                                                                                                                     | Max load (kg) | Total time |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|
| <b>Daily Wash</b>  | <ul style="list-style-type: none"> <li>● Everyday clothes</li> </ul>                                                           | 12.5          | 1:12-1:32  |
| <b>ECONAVI</b>     | <ul style="list-style-type: none"> <li>● Automatically adjusting to save energy and water</li> <li>● Mixed fabrics</li> </ul>  | 12.5          | 1:18-2:23  |
| <b>Rapid 25</b>    | <ul style="list-style-type: none"> <li>● Small loads of lightly soiled</li> </ul>                                              | 3.0           | 0:25       |
| <b>Bedding</b>     | <ul style="list-style-type: none"> <li>● Large items</li> </ul>                                                                | 3.0           | 1:21       |
| <b>Shirts</b>      | <ul style="list-style-type: none"> <li>● Shirts and blouses</li> </ul>                                                        | 2.0           | 1:11       |
| <b>Tub Hygiene</b> | <ul style="list-style-type: none"> <li>● Cleaning the drum.</li> </ul>                                                       | None          | 3:36       |

- **Total time is approximate** (When the standard water supply rate is 15 L / min). For each program's default water temperature.
- Programs that the load is not weighed after pressing "Start/Pause" : Rapid 25, Bedding, Tub Hygiene, Delicates
- Above table states the "Max load" at which sufficient performance can be expected. If the actual load exceeds "Max load" in above table, total time and washing/drying performance may be various or affected.

| Program              | Description                                                                                                                                                                                                                               | Max load (kg) | Total time |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|
| <b>Allergy</b>       | <ul style="list-style-type: none"> <li>● Removing allergens such as mites</li> <li>● Cotton sheets, pillowcase and nightclothes</li> </ul>               | 5.0           | 1:38       |
| <b>Hygiene</b>       | <ul style="list-style-type: none"> <li>● Sanitizing items with hot water</li> <li>● Infant and toddler clothes, underclothes and flat sheets</li> </ul>  | 11.0          | 1:43-2:48  |
| <b>Collar/Sleeve</b> | <ul style="list-style-type: none"> <li>● Removing sebum stains on collar &amp; sleeve</li> </ul>                                                         | 6.0           | 1:47       |
| <b>Delicates</b>     | <ul style="list-style-type: none"> <li>● Washing gently</li> </ul>                                                                                      | 2.0           | 0:41       |
| <b>Cotton</b>        | <ul style="list-style-type: none"> <li>● Cotton, linen and cotton mixed clothing</li> </ul>                                                            | 12.5          | 0:47-0:57  |
| <b>Cotton+</b>       | <ul style="list-style-type: none"> <li>● Gentle wash with extra time</li> </ul>                                                                        | 12.5          | 2:00-2:10  |

# Details of Programs

| Settings<br>Program  | Auto setting |             | Setting range        |
|----------------------|--------------|-------------|----------------------|
|                      | Temp (°C)    | Water Level | Temp (°C)            |
| <b>Daily Wash</b>    | 40           | —           | Cold, 30, 40         |
| <b>ECONAVI</b>       | 30           | —           | 30                   |
| <b>Rapid 25</b>      | Cold         | 2           | Cold                 |
| <b>Bedding</b>       | Cold         | 3           | Cold, 30             |
| <b>Shirts</b>        | 40           | 1           | Cold, 30, 40, 50, 60 |
| <b>Tub Hygiene</b>   | 40           | 3           | 40                   |
| <b>Allergy</b>       | 60           | —           | 60                   |
| <b>Hygiene</b>       | 95           | —           | 60, 95               |
| <b>Collar/Sleeve</b> | 40           | 3           | Cold, 30, 40         |
| <b>Delicates</b>     | 30           | 3           | Cold, 30, 40         |
| <b>Cotton</b>        | 30           | —           | Cold, 30, 40, 50, 60 |
| <b>Cotton +</b>      | 30           | —           | Cold, 30, 40, 50, 60 |

## NOTE

- For normally soiled laundry at the rated capacity, we recommend using the “Cotton +, Cold” which is tested in accordance with IEC 60456 for the water efficiency aspects.
- Actual water temperature may differ from the declared cycle temperature.
- The test results depend on water pressure, water hardness, water inlet temperature, room temperature, type and amount of load, degree of soiling, utilized detergent, fluctuations in the main electricity supply and chosen additional options.

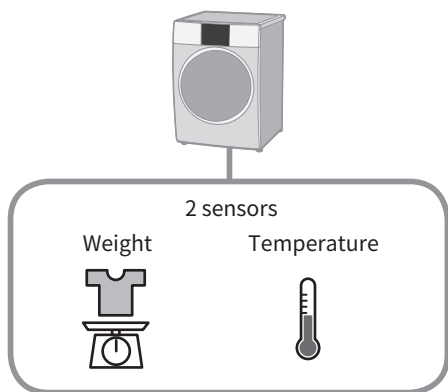
|             | Optional functions |       |                    |        |                                 |          |
|-------------|--------------------|-------|--------------------|--------|---------------------------------|----------|
| Water Level | Mode               | Timer | Detergent Softener | Rinse+ | ActiveFoam SYSTEM* <sup>1</sup> | Blue Ag+ |
| 3, 2, 1     | ✓                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |
| —           | —                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |
| 3, 2, 1     | —                  | ✓     | ✓                  | —      | ✓                               | —        |
| 3, 2        | ✓                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |
| 3, 2, 1     | ✓                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |
| 3           | —                  | —     | —                  | —      | —                               | —        |
| 3, 2, 1     | ✓                  | ✓     | ✓                  | ✓      | —                               | ✓        |
| 3, 2, 1     | ✓                  | ✓     | ✓                  | ✓      | —                               | ✓        |
| 3, 2        | ✓                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |
| 3           | ✓                  | —     | ✓                  | ✓      | —                               | ✓        |
| 3, 2, 1     | ✓                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |
| 3, 2, 1     | ✓                  | ✓     | ✓                  | ✓      | ✓                               | ✓        |

● \*1: The ActiveFoam SYSTEM setting cannot be changed.

# Washing Tips

## ECONAVI

- Automatically set optimum parameters



## Delicates

### ■ When washing

- To rinse fully, use the “Rinse+” function. (P. 28)

#### NOTE



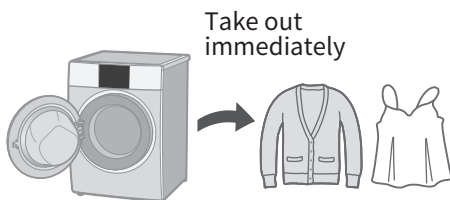
Bleach



Liquid detergent  
for delicates



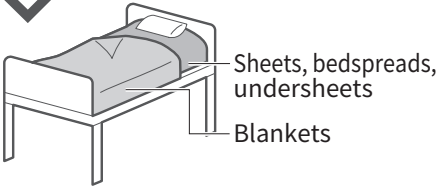
### ■ After operation ends



## Bedding

### ■ Washable items

-  (Wash)
-  (Handwash)
- 100 % cotton or 100 % synthetic



### ■ Not washable items



Electric blankets



Wool



Silk

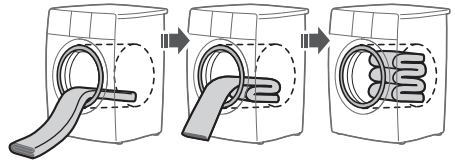
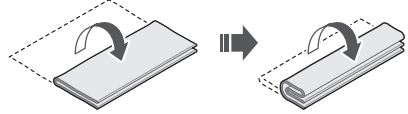


Long pile

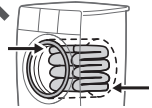
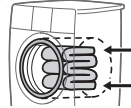


Fake fur

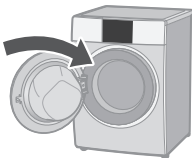
### ■ Putting blankets into the drum



#### NOTE



#### NOTE



# Changing Program Settings

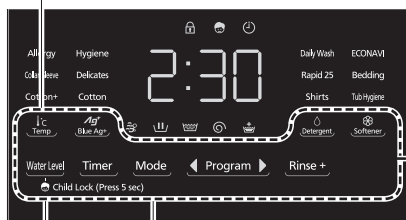
## ■ Preparing

- Sort the laundry and put it into the drum. (P. 13)
- Add the detergent. (P. 16)



## **3** Change the program's settings.

Temp



Mode

Water Level

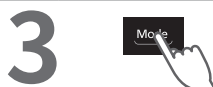
- Available options and setting ranges are different depending on the program. (P. 22, 23)
- An alarm sounds if you select an option that is unavailable.



## Mode

Select a combination of wash, rinse and spin.

(e.g.)

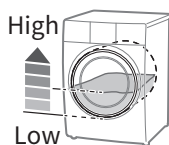


|                                                                                   |                              |
|-----------------------------------------------------------------------------------|------------------------------|
|  | Wash                         |
|  | Rinse <sup>*1</sup>          |
|  | Spin <sup>*1</sup>           |
|  | Wash and rinse               |
|  | Wash and spin                |
|  | Rinse and spin <sup>*1</sup> |

<sup>\*1</sup> Drains first if there is water in the drum.

## Water Level

Change the water level.



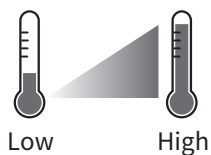
3



|   |        |
|---|--------|
| 1 | Low    |
| 2 | Medium |
| 3 | High   |

## Temp

Change the washing temperature.



### ■ Setting guide

| Low Temp                                                                                                                                             | High Temp                                                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>● Colours</li> </ul>         | <ul style="list-style-type: none"> <li>● White</li> </ul>           |
| <ul style="list-style-type: none"> <li>● Lightly soiled</li> </ul>  | <ul style="list-style-type: none"> <li>● Heavily soiled</li> </ul>  |
| <ul style="list-style-type: none"> <li>● Easily shrinks</li> </ul>                                                                                   | <ul style="list-style-type: none"> <li>● Cotton</li> </ul>                                                                                           |

3



(P. 22)

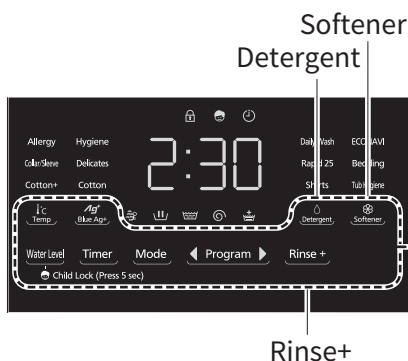
# Changing Program Settings (continued)

## ■ Preparing

- Sort the laundry and put it into the drum. (P. 13)
- Add the detergent. (P. 16)



## **3** Change the program's settings.



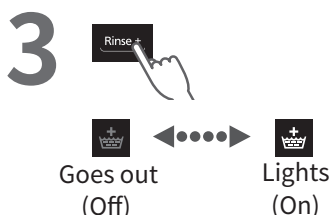
- Available options and setting ranges are different depending on the program. (P. 22, 23)
- An alarm sounds if you select an option that is unavailable.



## Rinse+

Add an extra rinse.

Wash ▶ Rinse ▶ **Extra Rinse** ▶ Spin



## ■ To change the setting while washing



## Detergent / Softener

Set auto dispensing of liquid detergents/softeners

3



Lights  
(Low)



Lights  
(On)



Lights  
(Low)



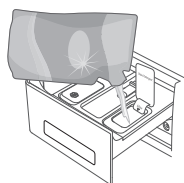
Lights  
(On)

### NOTE

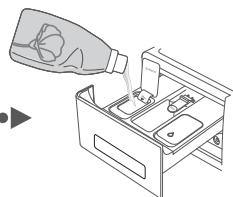
- When you use the product at the first time, please fill the liquid detergents and softeners before washing.
- Do not fill detergents into the manual dispensing compartment because auto dispensing of liquid detergents is set.
- At delivery, the auto dispensing of liquid detergents is set to On and the auto dispensing of softeners is set to Off.
- It is necessary to refill liquid detergents or softeners
  - Please refill detergents or softeners of the same brand.  
If it is necessary to change the brand, please clean the detergent drawer (P. 34) and refill.



Flash



Flash



- If the display prompts insufficiency, a buzzer prompts when the program starts.



Flash



Start



Buzzer prompt

### NOTE

- If the display prompts insufficiency, the usable times of remaining liquid detergents is dependent on number of clothes, kinds of liquid detergents etc., please refill as soon as possible.

# Changing Program Settings (continued)

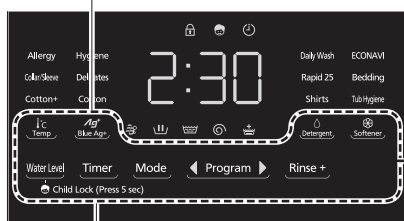
## ■ Preparing

- Sort the laundry and put it into the drum. (P. 13)
- Add the detergent. (P. 16)



## **3** Change the program's settings.

Blue Ag+



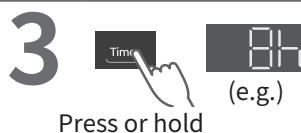
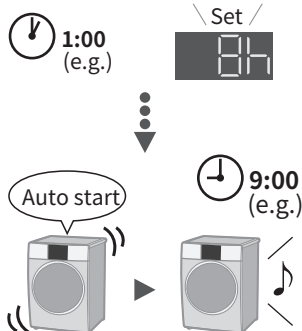
Timer

- Available options and setting ranges are different depending on the program. (P. 22, 23)
- An alarm sounds if you select an option that is unavailable.



## Timer

Set timer for completion of wash.  
(Up to 24 hours)



Press or hold

## ■ To check a preset time



## ■ To cancel settings



Turn off  
(All settings are cancelled)

## NOTE



All indications  
turn off except



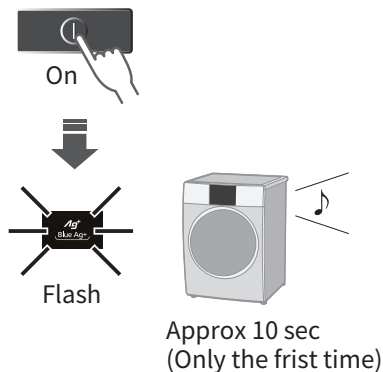
## Blue Ag+

Bacteria elimination function.

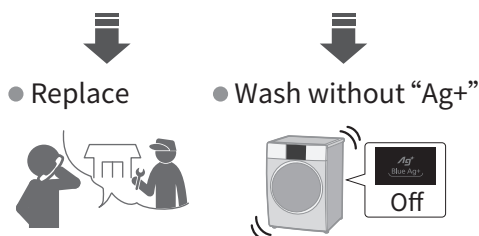


### ■ Service life for Ag+ case

- “Blue Ag+” works for about 300 to 350 times (for about 7 years if used once a week).
- When the case need to replace



- Replace the case when the contents are decreased.



### NOTE

- Do not use the water for other purposes.

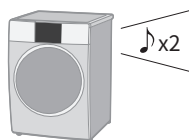
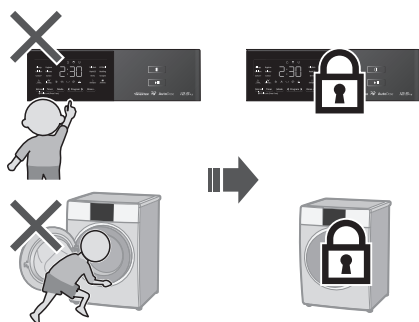


- The kind of clothes, detergent, softener, and water hardness may affect the result.
- Stop use if itchy, etc.



# Changing Appliance Settings

## Setting the Child Lock



Lights  
(On)

### ■ To cancel:

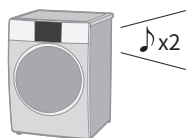
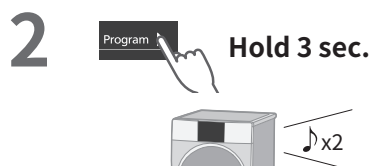
Same procedure  x4



Goes out  
(Off)

## Cancelling the buzzer

Cancel the buzzer at the end of the program.



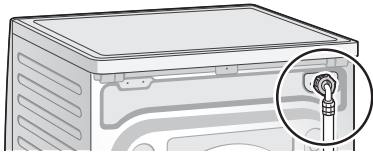
### ■ To reset:

Same procedure  x4

# Maintenance

## Water supply filter

If water does not flow smoothly



1

Empty

2

On

3

Select Rapid 25.

4

Start 1 min. Turn off

5

6

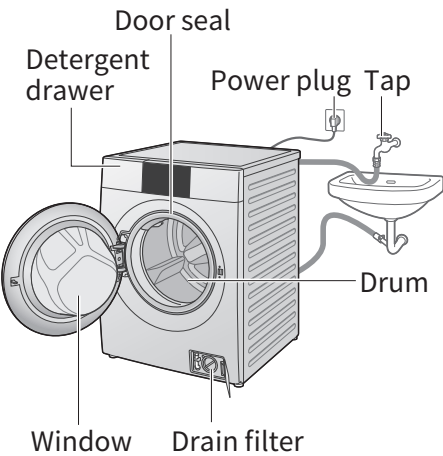
Water supply filter

7

8

9

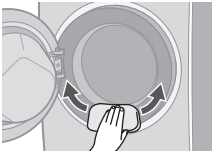
# Maintenance (continued)



## Appliance



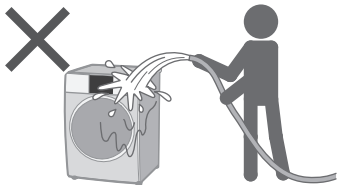
Door seal



For heavy soil

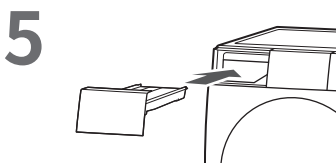
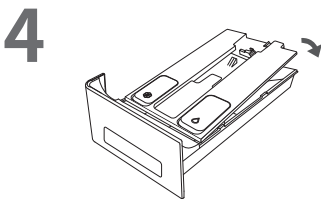
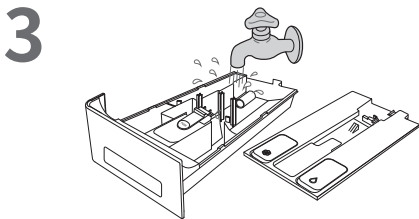
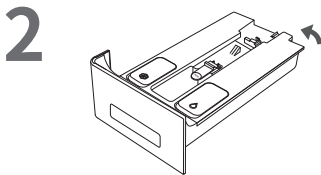
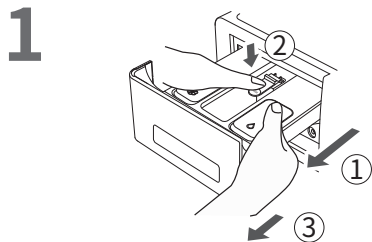


NOTE

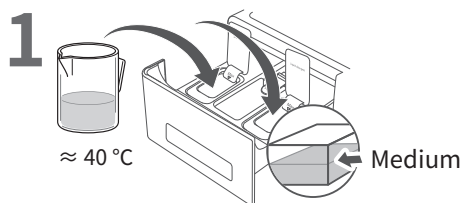


- Do not use gritty cleaners or thinners, or products containing alcohol or paraffin oil.

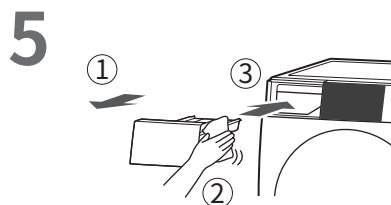
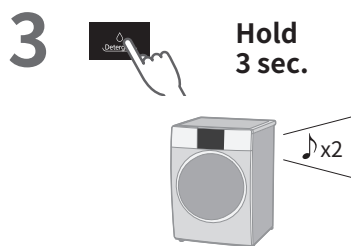
## Detergent drawer



- Run the servicing program for the auto dispensing compartments to clean the auto dispensing compartments and pipes.

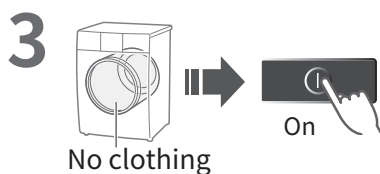


- Minerals in water may attach in pipes to form scales causing blockage. It is recommended to add citric acid in water.



## Drum

### Once a month

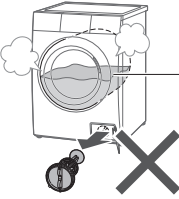


# Maintenance (continued)

## Drain filter

Be sure to drain water in the drum before this procedure.

**CAUTION**



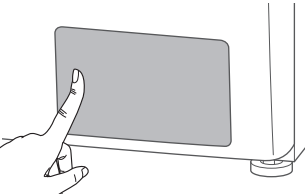
Hot water  
(possibly scalding water)

**1**



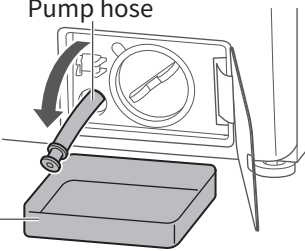
Turn off

**2**



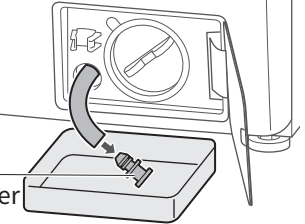
**3**

Pump hose



Tray

**4**

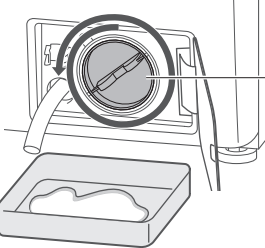


Hose stopper

**5**

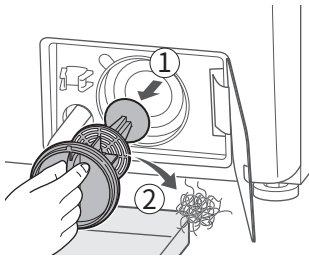


**6**



Drain filter

**7**

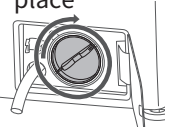


**8 Replace**

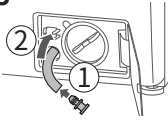
**1**



**2** Until it is in place



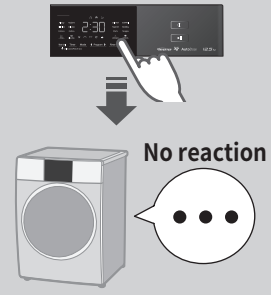
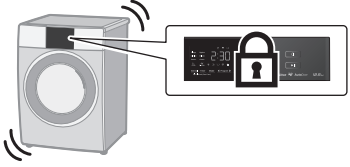
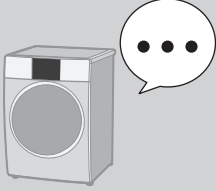
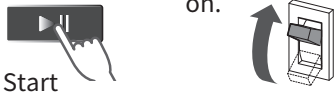
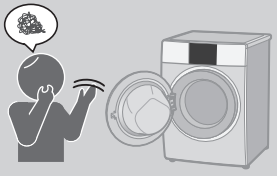
**3**



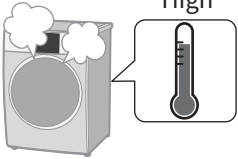
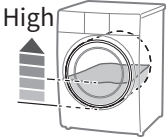
**4**

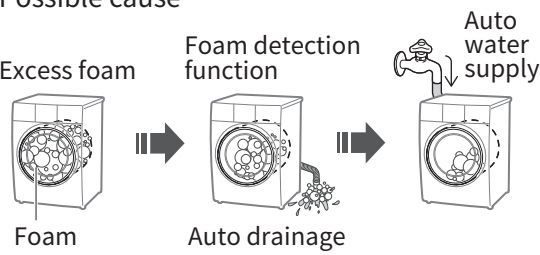
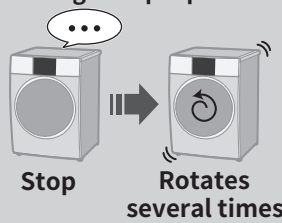
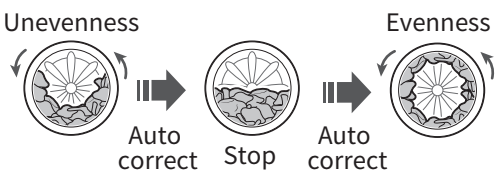
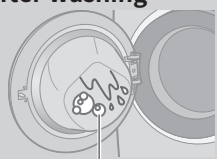
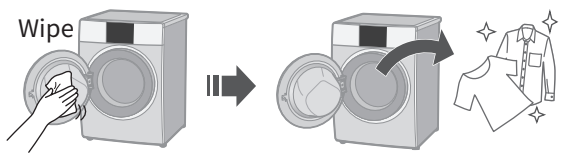


# Troubleshooting

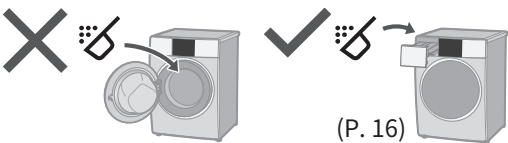
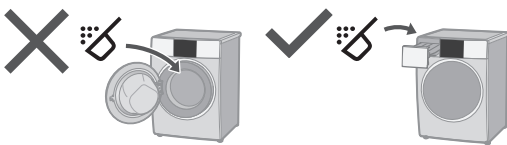
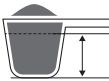
|           | Symptoms                                                                                                      | Points to be checked                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------|---------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Main unit | <b>Touch the buttons</b><br> | <input type="checkbox"/> Possible cause<br>● During an operation<br><br><input type="checkbox"/> Try<br>● Child Lock (P. 32)<br> (Off)                                                                                                                                                                     |
|           | <b>No operation</b><br>      | <input type="checkbox"/> Check<br>● Power cut      ● Timer<br><br><input type="checkbox"/> Try<br>● Close the door.    ● Turn on.    ● Unplug and insert again.<br><br>● Press "Start".    ● Turn the breaker on.<br> |
|           | <b>Odour of rubber</b><br> | <input type="checkbox"/> Possible cause<br>Rubber parts    Time passes    No smell<br><br><input type="checkbox"/> Try<br>Tub Clean (P. 35)                                                                                                                                                                                                                                               |

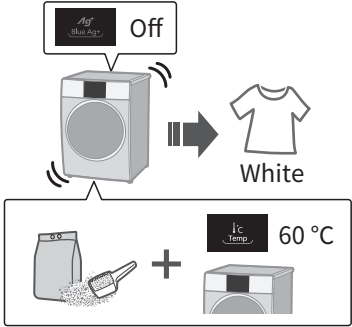
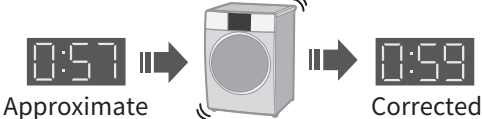
# Troubleshooting (continued)

|           | Symptoms                                                                                                           | Points to be checked                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------|--------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Main unit | <p><b>Door does not open</b></p>  | <div> <div> <input type="checkbox"/> Possible cause           <ul style="list-style-type: none"> <li>● During an operation               <div>  <p>Door is locked (P. 18)</p> </div> </li> </ul> </div> <div> <input type="checkbox"/> Check           <div> <div> <ul style="list-style-type: none"> <li>● Temperature               <div>  <p>High</p> </div> </li> <li>● Water level               <div>  <p>High</p> </div> </li> </ul> </div> </div> </div> <div> <input type="checkbox"/> Try           <div> <ul style="list-style-type: none"> <li>● Child Lock (P. 32)               <div>   <p>(Off)</p> </div> </li> <li>● During an operation               <div> <div> <p>1</p>  <p>Turn off</p> </div> <div> <p>2</p>  <p>On</p> </div> <div> <p>3</p>  <p>Spin (P. 27)</p> </div> <div> <p>4</p>  <p>Open</p> </div> </div> </li> </ul> </div> </div> <div> <div>NOTE</div> <div> <div>  <p>Door is locked</p>  </div> <div> <p>Power cut</p>  <p>Restored</p>  </div> <div>  <p>Door is locked</p>  </div> </div> </div> </div> |

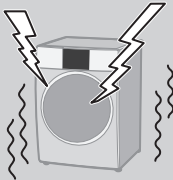
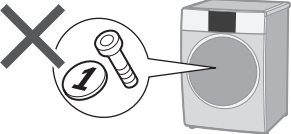
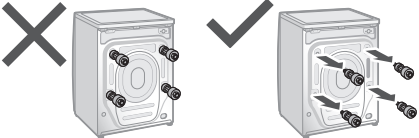
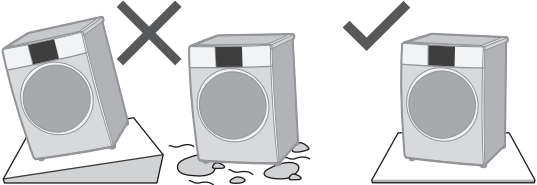
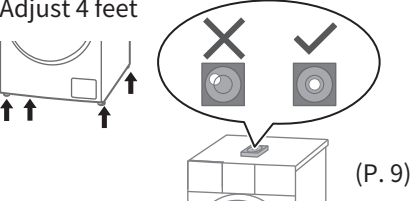
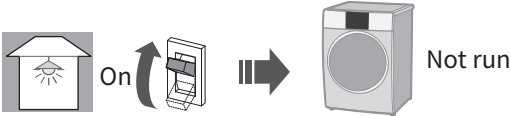
|            | Symptoms                                                                                                                | Points to be checked                                                                                                                                                                                                                                                                                                     |
|------------|-------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Wash       | <p><b>During a wash</b></p>            | <p><input type="checkbox"/> Possible cause</p> <p>Excess foam      Foam detection function      Auto water supply</p>                                                                                                                   |
|            | <p><b>During the spin process</b></p>  | <p><input type="checkbox"/> Possible cause</p> <p>Unevenness      Evenness</p>  <p><input type="checkbox"/> Try</p> <p>Too light      Add 1 or 2</p>  |
| Rinse/Spin | <p><b>After washing</b></p>          | <p><input type="checkbox"/> Try</p> <p>Wipe</p>                                                                                                                                                                                       |

# Troubleshooting (continued)

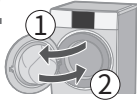
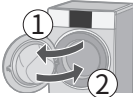
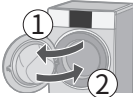
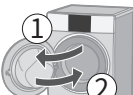
|                    | Symptoms                                                                                                  | Points to be checked                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Detergent and foam | <b>After washing</b><br> | <input type="checkbox"/> Check<br><br>(P. 16)                                                                                                                                                                                                                                                                                                                                                      |
|                    | <br>Foam                 | <input type="checkbox"/> Possible cause <ul style="list-style-type: none"> <li>● The amount of foam varies.</li> <li>● Temperature</li> <li>● Water level</li> <li>● Water softness</li> </ul>                                                                                                                                                                                                     |
|                    | <b>Not enough</b><br>   | <input type="checkbox"/> Check <ul style="list-style-type: none"> <li>● Powder detergent<br/>Put it in the detergent drawer. (P. 16)</li> </ul> <br><ul style="list-style-type: none"> <li>● Too little detergent</li> <li>● Low foam detergent</li> <li>● Heavily soiled</li> <li>● Load too large</li> </ul>  |
|                    | <b>Too much</b><br>    | <input type="checkbox"/> Check <ul style="list-style-type: none"> <li>● Too much detergent</li> </ul>                                                                                                                                                                                                                                                                                            |

|         | Symptoms                                                                                                                                           | Points to be checked                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Laundry | <p><b>If the laundry yellows</b></p>  <p>Yellow</p>               | <p><input type="checkbox"/> Try</p>                                                                                                                                                                                                                                                                                                                                                         |
| Time    | <p><b>During a wash</b></p> <p>Displayed time</p>  <p>Changes</p> | <p><input type="checkbox"/> Possible cause</p> <ul style="list-style-type: none"> <li>● Remaining time is corrected during operation.</li> </ul>  <ul style="list-style-type: none"> <li>● If the settings changed</li> <li>● If clothes are uneven</li> </ul>  <p>⇒ The remaining time may increase.</p> |
| Noise   | <p><b>During water drainage</b></p>                             | <p><input type="checkbox"/> Possible cause</p> <ul style="list-style-type: none"> <li>● This is normal.<br/>The drain pump is working.</li> </ul>                                                                                                                                                                                                                                                                                                                            |

# Troubleshooting (continued)

|        | Symptoms                                                                                                              | Points to be checked                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------|-----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Noise  | <p>Unusual noise (or vibration)</p>  | <div><input type="checkbox"/> Check<ul style="list-style-type: none"><li>● Metal items</li><li>● Anchor bolts (P. 9)</li><li>● Slope or an unstable surface</li><li>● Adjust 4 feet</li></ul></div> <p>(P. 9)</p> |
| Others | <p>Power cut      Breaker</p>      | <div><input type="checkbox"/> Check<ul style="list-style-type: none"><li>● Even if the power supply is recovered, the appliance will not run again.</li></ul></div>                                                                                                                                                                                                                                                                                                 |

# Error Display

| Error Display                        | Points to be checked                                                                                                |                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>U11</b><br>Unable to drain        | <b>1</b> Check<br>                 | <b>2</b>                            | <b>3</b> <br>Start<br><div>                (P. 36)         </div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>U12</b><br>Door is open           | <b>1</b>                           | <b>2</b> <br>Start                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>U13</b><br>Unable to spin-dry     | <b>1</b> Check<br>                 | <b>2</b>                            | <b>3</b> <br>Start<br><div> <div>           Uneven            </div> <div>           Even            </div> <div>           Unstable or inclined            </div> <div>           Stable            </div> <div>           Too much            </div> <div>           Reduce            </div> <div>           Too little            </div> <div>           Add            </div> </div> |
| <b>U14</b><br>Unable to supply water | <b>1</b> Check<br>               | <b>2</b>                           | <b>3</b> <br>Start<br><div> <div>           Water outage            </div> <div>           Turned off            </div> <div>           Water supply filter (P. 33)            </div> </div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>U17</b><br>Unable to spin-dry     | <b>1</b> Restart<br><br>Turn off | <b>2</b> Run "Rapid 25"<br><br>On | • Next time:<br> <br>Low foam detergent                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>H</b>                             | <b>1</b>                         | <b>2</b>                          | <b>3</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

# Specifications

## For Singapore

|                                         | NA-25CEW1   |
|-----------------------------------------|-------------|
| Rated voltage (V)                       | 220 - 240   |
| Rated frequency (Hz)                    | 50          |
| Maximum energy<br>rated power input (W) | 1630 - 1930 |
| Maximum spin speed<br>(r/min)           | 1200        |
| Product dimensions<br>(W x D x H) (mm)  | 596×605×845 |
| Product weight (kg)                     | 78          |
| Maximum mass of dry<br>cloth (kg)       | 12.5        |
| Pressure of tap water<br>(MPa)          | 0.01-1      |

## For The Philippines

|                                         | NA-25CEW1   |
|-----------------------------------------|-------------|
| Rated voltage (V)                       | 220 - 240   |
| Rated frequency (Hz)                    | 60          |
| Maximum energy<br>rated power input (W) | 1630 - 1930 |
| Maximum spin speed<br>(r/min)           | 1200        |
| Product dimensions<br>(W x D x H) (mm)  | 596×605×845 |
| Product weight (kg)                     | 78          |
| Maximum mass of dry<br>cloth (kg)       | 12.5        |
| Pressure of tap water<br>(MPa)          | 0.01-1      |