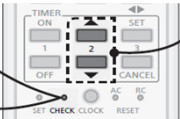




Troubleshooting		Air Con	
The following symptoms do not indicate malfunction.			
Operation	Symptom	Cause	
	Mist emerges from indoor unit.	• Condensation effect due to cooling process.	
	Water flowing sound during operation.	• Refrigerant flow inside the unit.	
	The room has a peculiar odour.	• This may be due to damp smell emitted by the wall, carpet, furniture or clothing.	
	Indoor fan stops occasionally during automatic fan speed setting.	• This helps to remove the surrounding odour.	
	Operation is delayed a few minutes after restarting.	• The delay is a protection to the unit's compressor.	
	Outdoor unit emits water/steam.	• Condensation or evaporation occurs on pipes.	
	TIMER indicator is always on.	• The timer setting repeats daily once set.	
	POWER indicator blinks before the unit is switched on.	• This is a preliminary step in preparation for the operation when the ON timer has been set.	
	Cracking sound during operation.	• Judgement of heat source and movement area in progress.	
Check the following before calling for servicing.			
Operation	Operation in COOL mode is not working efficiently.	• Set the temperature correctly. • Close all doors and windows. • Clean or replace the fi lters. • Clear any obstruction at the air inlet and air outlet vents.	
	Noisy during operation.	• Check if the unit has been installed at an incline. • Close the front panel properly.	
	Remote control does not work. (Display is dim or transmission signal is weak)	• Insert the batteries correctly. • Replace weak batteries.	
	The unit does not work.	• Check if the circuit breaker is tripped. • Check if timers have been set.	
	The unit does not receive the signal from the remote control.	• Make sure the receiver is not obstructed. • Certain fluorescent lights may interfere with signal transmitter. Please consult authorised dealer.	
	NON SERVICEABLE CRITERIAS	The unit stops and the TIMER indicator blinks.	
	TURN OFF POWER SUPPLY AND UNPLUG then please consult authorised dealer under the following conditions:	Use remote control to retrieve error code.	
	• Abnormal noise during operation. • Water/foreign particles have entered the remote control. • Water leaks from Indoor unit. • Circuit breaker switches off frequently. • Power cord becomes unnaturally warm. • Switches or buttons are not functioning properly.	① Press for 5 seconds ③ Press for 5 seconds to quit checking  ② Press until you hear beep sound, then write down the error code ④ Turn the unit off and reveal the error code to authorised dealer • For certain errors, you may restart the unit for limited operation with 4 beeps when operation starts.	