

Troubleshooting		LED TV
Check the following before calling for servicing.		
Problem	Cause and Measures	
Operation	The TV does not switch on	Check the mains lead is plugged into the TV and the mains socket.
	The TV goes into Standby mode	Auto power standby function is activated.
	The remote control does not work or is intermittent	Are the batteries installed correctly?
		Has the TV been switched on?
		The batteries may be running low. Replace them with new ones.
		Point the remote control directly at the TV's remote control signal receiver (within about 7 m and a 30 degree angle of the signal receiver).
		Re-locate the TV away from sunshine or other sources of bright light so they do not shine on the TV's remote control signal receiver.
	No image is displayed	Check the TV is turned on.
		Check the mains lead is plugged into the TV and the mains socket.
		Check the correct input mode is selected.
		Check the setting of [AV] ([COMPONENT] / [VIDEO]) in [Input Selection] to match the signal being output by the external equipment.
		Is [Backlight], [Contrast], [Brightness] or [Colour] in the Picture Menu set to the minimum?
		Check all required cables and connections are firmly in place.
	An unusual image is displayed	Turn the TV off with Mains power On / Off switch, then turn it on again.
		If the problem persists, initialise all settings. ---[Shipping Condition] in [System Menu] (Setup Menu)
	The image or sound from external equipment are unusual when the equipment is connected via HDMI	Set [HDMI Auto Setting] (Setup Menu) to [Mode1]
	Cabinet of the TV become hot	Parts of the TV may become hot. These temperature rises do not pose any problems in terms of performance or quality.
	The display panel moves slightly when pushed with a finger	There is a little gap around the panel to prevent damage to the panel. This is not a malfunction.