

# Panasonic®

## Operating Instructions

### Vacuum Cleaner (Household use)

Model No. **MC-CG712**  
**MC-CG710**



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Thank you for purchasing the Panasonic product.  
Before using, please read this Operating Instructions completely in  
order to use this product properly and ensure its lasting operation.  
After reading this Operating Instructions, store it safely.

## IMPORTANT SAFETY INSTRUCTIONS FOR THE USER

Before using the Vacuum Cleaner, please observe these basic safety instructions.

### **Correct usage**

- This appliance is for indoor use with domestic purpose only and is not specifically designed for allergy sufferers. Use the appliance only in accordance with the instructions in this manual. Any other usage or modification is dangerous. The manufacturer is not liable for damage due to improper use of the appliance.

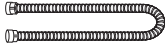
















## WARNING

### **To reduce the risk of fire, electric shock, or injury**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use the appliance if the Mains Lead or Plug is damaged or faulty.
- If the Mains Lead is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not damage the Mains Lead or the Plug.
- Clean the Plug regularly.
- Insert the Plug firmly.
- Unplug from the socket outlet when not in use and before cleaning the appliance or undertaking maintenance operations.
- Turn off the appliance before removing the Plug. Do not pull on the Mains Lead, always pull on the Plug body itself.
- Hold the Plug, when rewinding the Mains Lead.
- Do not handle Plug or the appliance with wet hands.
- Do not use the appliance on people or animals.
- Do not use wet Filters after wash, make sure they are completely dry to avoid damaging the appliance.
- Do not vacuum the followings
  - Hot ash or embers
  - Large and sharp objects
  - Water or other liquids
  - Explosive materials or gases
  - Flammable or combustible materials or gases
  - Toner dust, for example, those from printers and photocopiers
  - Conductive dusts from power tool
- Keep the appliance away from heat sources, for example, radiators, fires, direct sunlight, etc.
- Do not use the appliance in areas where flammable or combustible materials or gas may be present.
- This appliance is fitted with a Thermal Cut-out Device which automatically turns off the appliance to prevent overheating of the motor. When this happens, disconnect the appliance from the socket outlet and check the Dust Compartment and Filters as they may be full or clogged with fine dust. Check for any other obstructions in the Hose or Tube. After removing the obstruction, leave the appliance to cool down until the Thermal Cut-out resets after approximately 60 minutes.
- Do not use or store the appliance or the parts at head level to avoid the risk of injury.
- Do not sit on the appliance.
- Be careful when using the appliance on staircases as the appliance may fall.
- Use the appliance where the lighting is sufficient to avoid the risk of tripping.
- Use the appliance under the allowable rated voltage conditions.
- Do not use extension cord. If not, it may cause an electric shock or fire.

## VACUUM CLEANER CONSUMABLES / ACCESSORIES

DESCRIPTION		MC-CG712	MC-CG710
	Hose Unit	1 PC	
	Curved Wand Set	1 PC	
	Connection Wand	1 PC	
	Telescopic Wand	1 PC	-
		-	1 PC
	Floor Nozzle	1 PC	-
		-	1 PC
	Parquet Nozzle	1 PC	-
	Crevice Nozzle	1 PC	
	Upholstery Nozzle Unit	1 PC	
	Dusting Brush Unit	1 PC	-
	Detachable Dusting Brush	1 PC	-
	Exhaust Filter (HEPA Filter)	1 PC	
	Pre-Motor Filter	1 PC	
	Dust Bag TYPE C-17H	1 PC	

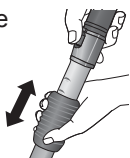
\* Specifications are subject to change without notice.

## YOUR VACUUM CLEANER

Model: MC-CG712

### Telescopic Wand

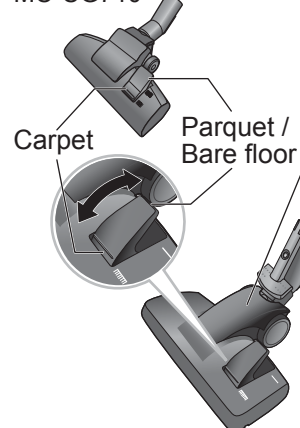
The length can be adjusted.



### Floor Nozzle

The Floor Nozzle can be adjusted to suit the floor.

MC-CG710



### Release button

### Curved Wand

### Suction Regulator

Use this function when strong suction causes the Nozzle to stick to the floor, hindering movement.

### OFF/ON Switch Pedal

### Plug

\* Plug might be different from the illustration.

### Variable Power Control

### Hose

### Dust Cover

### Dust Bag (in body)

### Dust Indicator

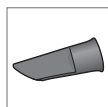
To check whether the Dust Bag is full, turn the Power Control to the highest setting and lift the Nozzle off the floor. If the Dust Indicator turns red, the Dust Bag is full.

### Mains Lead

## Alternative nozzles



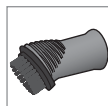
**Parquet Nozzle**  
(MC-CG712 only)



**Crevice Nozzle**  
For narrow gaps, etc.



**Upholstery Nozzle**  
For cushions, covers, etc.

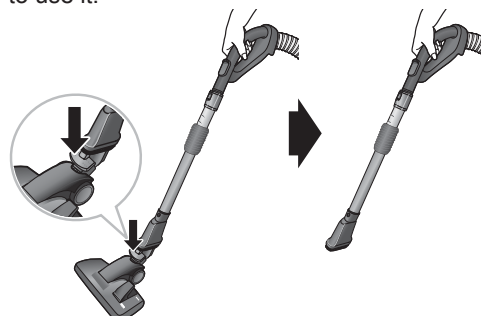


**Dusting Brush**  
For furniture, venetian blinds, etc.  
(MC-CG712 only)



**Detachable Dusting Brush**  
(MC-CG712 only)

The Detachable Dusting Brush can be set between the Telescopic Wand and Floor Nozzle. You can remove the Floor Nozzle easily anytime by pressing the release pedal to use it.



## USING THE APPLIANCE

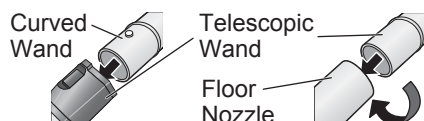
### Operating the appliance

#### 1 Assemble the Curved Wand, Telescopic Wand, and Floor Nozzle together.

- MC-CG712  
Connect the Curved Wand and the Floor Nozzle to the Telescopic Wand by aligning the tab with the hole.



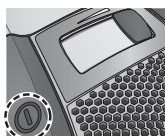
- MC-CG710  
Connect the upper end of the Telescopic Wand to the Curved Wand by aligning the tab with the hole. Connect the other end of the Telescopic Wand to the Floor Nozzle by inserting and twisting one another.



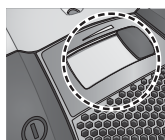
To disassemble them, press the release button/pedal and pull them off from each other.

#### 2 Pull out the Mains Lead and insert the Plug into the socket outlet.

- #### 3 Press the OFF/ON Switch Pedal to turn on the appliance.
- Press on the ① mark not the edge of the OFF/ON Switch Pedal.

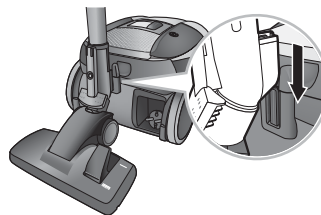


- #### 4 Adjust power by sliding the Variable Power Control.

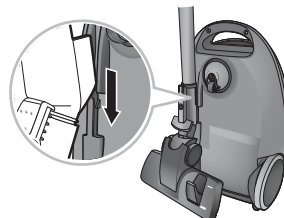


### Parking and storing

#### Park position



#### Storage position

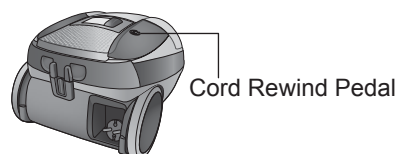


Perform the following before storing.

- #### 1 Turn off the appliance, and then remove the Plug from the socket outlet.

- #### 2 Press the Cord Rewind Pedal to rewind the Mains Lead.

Hold the Plug to ensure the Mains Lead does not jump.



Press on the ① mark, not the edge of the Cord Rewind Pedal.

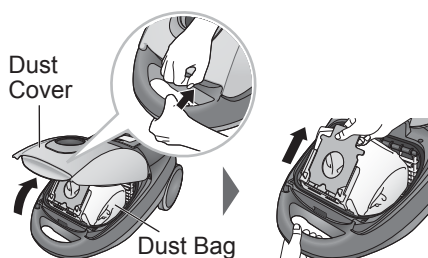
- #### 3 Store the supplied Nozzles.

## ***Replacing the Dust Bag***

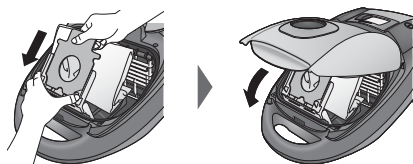
Replace the Dust Bag with the new one in the following cases:

- When the Dust Bag is full  
For more details on the Dust Indicator, see page 4.
- When suction power has dropped

### **1 Open the Dust Cover, and then pull out the Dust Bag.**



### **2 Place a new Dust Bag, and then close the Dust Cover.**



If the Dust Bag is not properly installed, the Dust Cover cannot be closed.

If suction power does not return, check for blockages in Hose, Telescopic Wand, Nozzles, and Pre-Motor Filter.

## MAINTENANCE



### CAUTION

- Remove the Plug from the socket outlet before cleaning or maintaining the appliance.
- Do not use detergent or any other cleaning liquids.

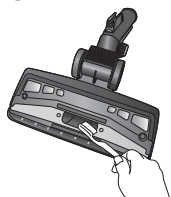
#### *Cleaning the outside of the appliance*

Clean the outside of the appliance with a soft cloth.

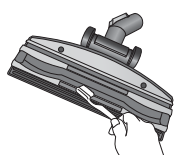
#### *Cleaning the Floor Nozzle*

Use an old toothbrush or similar tool to clean any dirt or lint from the brush.

MC-G712



MC-CG710



### CAUTION

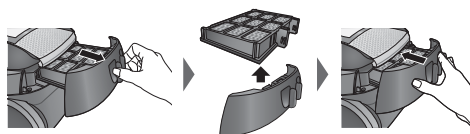
Do not wash the Floor Nozzle with water.

#### *Replacing the Exhaust Filter*

Replace the Exhaust Filter once a year.

**Pull out the Exhaust Filter Cover from the rear side and replace the Filter with a new one.**

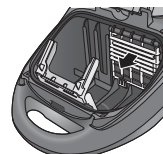
**Put the Filter Cover back to the main body.**



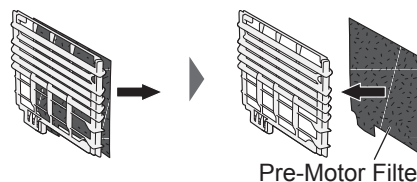
#### *Replacing the Pre-Motor Filter*

**1 Remove the Dust Bag (see page 6).**

**2 Remove the Pre-Motor Filter with its cover from the main body.**



**3 Remove the Pre-Motor Filter from its cover and insert a new one.**



Pre-Motor Filter

**4 Replace all parts to their original positions.**

If the Dust Bag is not properly installed, the Dust Cover cannot be closed.



### CAUTION

Attach the Pre-Motor Filter correctly to avoid damaging motor.

## TROUBLE SHOOTING

Please check the following first if you have any problems.

Problem	Solution
The appliance does not switch on.	<ul style="list-style-type: none"> <li>- Check if the Plug is connected firmly and the socket outlet is working normally.</li> <li>- If a Thermal Cut-out Device has activated, wait approximately 60 minutes until it has reset.</li> </ul>
The Mains Lead does not come out.	<ul style="list-style-type: none"> <li>- Rewind and pull out the Mains Lead repeatedly while pressing the Cord Rewind Pedal without using excessive power.</li> </ul>
The Mains Lead does not fully rewind.	<ul style="list-style-type: none"> <li>- Pull the Mains Lead out 2 m to 3 m and then press the Cord Rewind Pedal to rewind the Mains Lead while holding the Plug.</li> </ul>
Suction power has decreased.	<ul style="list-style-type: none"> <li>- Check if the Dust Bag is full (see page 6).</li> <li>- Check for blockages in Hose, Telescopic Wand, Nozzles, and Pre-Motor Filter. Then clean those parts as necessary (see page 7).</li> </ul>

If the problem cannot be solved, please contact your local customer service centre. The contacts can be found in "Panasonic Warranty" at page 9 or 10.

## SPECIFICATIONS

Specifications	MC-CG712	MC-CG710
Power source	230 - 240 V ~ 50 Hz	
Max. input	1400 W	1300 W
Nominal input	1100 - 1200 W	1050 - 1150 W
Dimensions (W x L x H)	320 mm x 500 mm x 265 mm	
Net weight	5.5 kg	
Extension Wands	Telescopic	
Floor Nozzle	√	
Parquet Nozzle	√	—
Crevice Nozzle	√	
Upholstery Nozzle	√	
Dusting Brush	√	—
Detachable Dusting Brush	√	—

\* Class with respect to protection against electric shock: ☐



# Panasonic Warranty

## Home Appliance 12 Month Warranty from Date of Purchase

1. Subject to the conditions of this warranty Panasonic or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour, if in the opinion of Panasonic, the product is found to be faulty within the warranty period. For Line Communications products (i.e. Cordless Phones, etc) the genuine battery(s) has a 3 month warranty.
2. This warranty only applies to Panasonic products purchased in New Zealand and sold by Panasonic New Zealand or its Authorised Distributors or Dealers and only where the products are used and serviced within New Zealand or its territories. Warranty cover only applies to service carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.
3. This warranty only applies if the product has been installed and used in accordance with the manufacturer's recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Panasonic). The warranty covers normal domestic use only (also Clip & Trim Professional use) and does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.
4. This warranty does not cover the following items unless the fault or defect existed at the time of purchase:
  - (a) Cabinet Parts
  - (b) Microwave Oven cook plates
  - (c) User replaceable Batteries
  - (d) Kneader mounting shaft unit and Heads, Cutters, Foils, Blades and other accessories.
  - (e) Noise or vibration that is considered normal
5. To claim warranty service, when required, you should:
  - Telephone Panasonic's Customer Care Centre on 09 2720178 or visit our website referred to below and use the Service Centre Locator for the name/address of the nearest Authorised Service Centre.
  - Send or take the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.
6. The warranties hereby conferred do not extend to, and exclude, any costs associated with the installation, de-installation or re-installation of a product, including costs related to the mounting, de-mounting or remounting of any screen, (and any other ancillary activities), delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit.

Panasonic Authorised Service Centres are located in major metropolitan areas and most regional centres of New Zealand, however, coverage will vary dependant on product. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 09 2720178 or visit our website and use the Service Centre Locator.

Unless otherwise specified to the consumer the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the Consumer Guarantees Act of New Zealand and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations and liabilities.

**THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES**

If you require assistance regarding warranty conditions or any other enquiries, please visit the **Panasonic New Zealand website [www.panasonic.co.nz](http://www.panasonic.co.nz)** or contact by phone on **09 2720178**  
*If phoning in, please ensure you have your operating instructions available.*

### Panasonic New Zealand Customer Care Centre

Phone: 09 2720178

Fax: 09 2720129

Email: [customerservice@nz.panasonic.com](mailto:customerservice@nz.panasonic.com)

Website: [www.panasonic.co.nz/support](http://www.panasonic.co.nz/support)

# Panasonic Warranty

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  - (b) Microwave Oven cook plates
  - (c) User replaceable Batteries
  - (d) Kneader mounting shaft unit and Heads, Cutters, Foils, Blades and other accessories.
  - (e) Noise or vibration that is considered normal
5. To claim warranty service, when required, you should:
  - Telephone Panasonic's Customer Care Centre on 132600 or visit our website referred to below and use the Service Centre Locator for the name/address of the nearest Authorised Service Centre.
  - Send or take the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.
6. The warranties hereby conferred do not extend to, and exclude, any costs associated with the installation, de-installation or re-installation of a product, including costs related to the mounting, de-mounting or remounting of any screen, (and any other ancillary activities), delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit.

Panasonic Authorised Service Centres are located in major metropolitan areas and most regional centres of Australia, however, coverage will vary dependant on product. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 132600 or visit our website and use the Service Centre Locator.

In addition to your rights under this warranty, Panasonic products come with consumer guarantees that cannot be excluded under the Australian Consumer Law. If there is a major failure with the product, you can reject the product and elect to have a refund or to have the product replaced or if you wish you may elect to keep the goods and be compensated for the drop in value of the goods. You are also entitled to have the product repaired or replaced if the product fails to be of acceptable quality and the failure does not amount to a major failure.

If there is a major failure in regard to the product which cannot be remedied then you must notify us within a reasonable period by contacting the Panasonic Customer Care Centre. If the failure in the product is not a major failure then Panasonic may choose to repair or replace the product and will do so in a reasonable period of time from receiving notice from you.

### THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES

If you require assistance regarding warranty conditions or any other enquiries, please visit the Panasonic Australia website [www.panasonic.com.au](http://www.panasonic.com.au) or contact by phone on **132 600**  
*If phoning in, please ensure you have your operating instructions available.*

**Panasonic Australia Pty. Limited**  
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MEMO

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