

Panasonic Air Conditioner can be managed using your mobile phone even when you are away from your home.

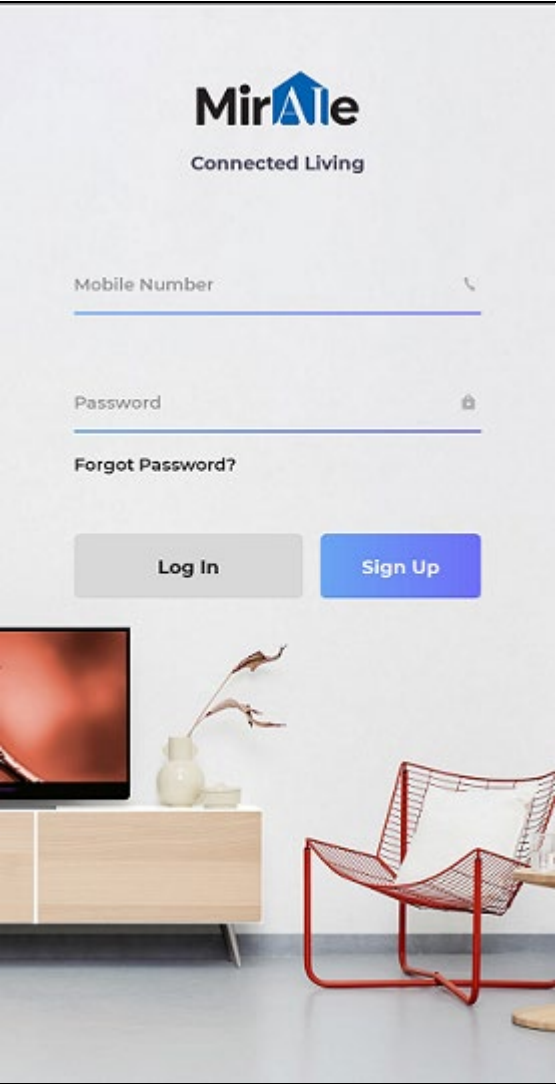
What do you need?

1. Panasonic IOT enabled Air Conditioner
2. Router with internet connectivity of atleast 2 Mbps operating at 2.4GHz
3. Ensure you have a strong WiFi signal where your Air Conditioner is installed
4. Android / iOS Smart Phone with an active mobile number registered in India to receive OTP via text messages

Where to get the Panasonic Smart-Home Application?

1. Download the “Panasonic Miraie” application from App Store (iOS) or Play Store (Android)
2. “Panasonic Miraie” application supports from iOS version 12 and Android version 6 onwards

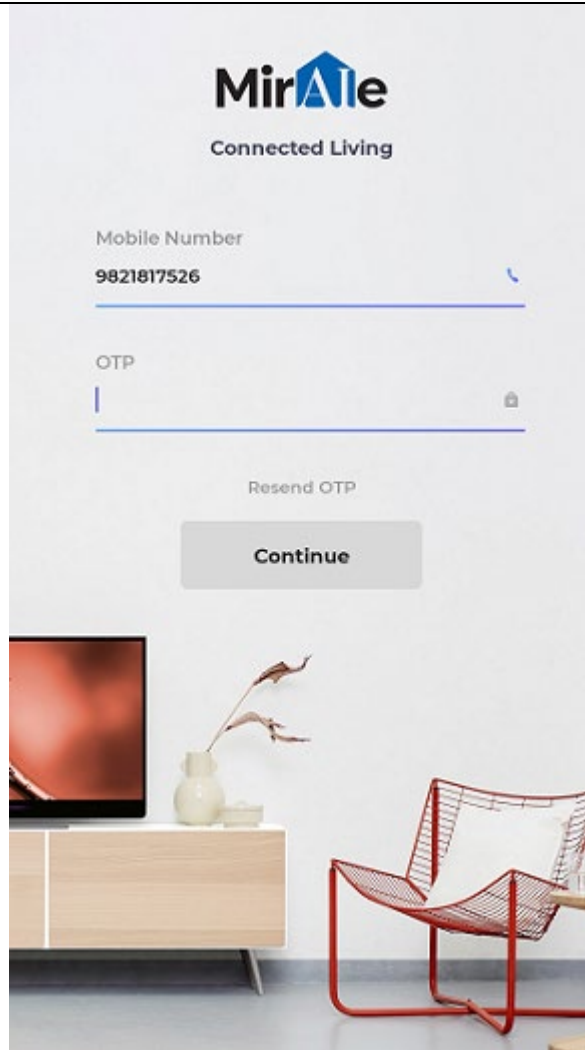
How to register as a user?

1. Launch Application and press Sign Up button	

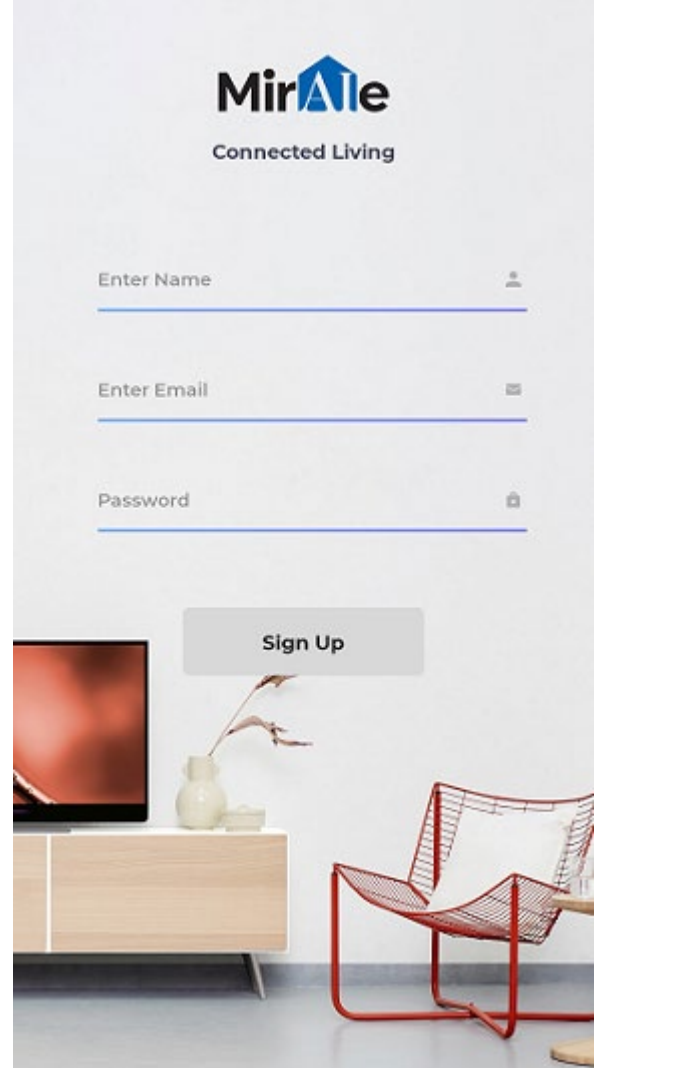
2.	Enter a valid mobile number and press Generate OTP Button	The image shows a mobile application interface for 'MirAle Connected Living'. At the top, the logo 'MirAle' is displayed with a blue house icon above the 'A', and the tagline 'Connected Living' is below it. In the center, there is a text input field labeled 'Mobile Number' with a blue underline. Below the input field is a grey button with the text 'Generate OTP'. The background of the app screen features a modern interior scene with a light wood TV stand, a red wireframe chair, and a small vase with dried flowers.

3.

Once OTP is received, please enter the OTP

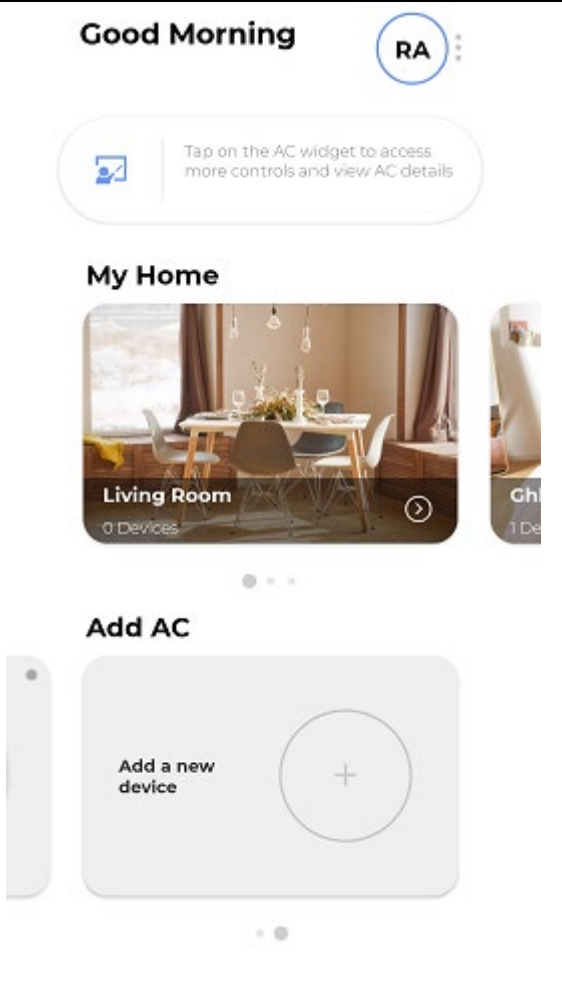


The image shows a mobile application interface for 'Mirale Connected Living'. At the top, the logo 'Mirale' is displayed in blue, with 'Connected Living' in black text below it. The screen features two input fields: 'Mobile Number' with the value '9821817526' and a blue telephone icon, and 'OTP' with a blue padlock icon. Below these fields is a 'Resend OTP' link and a grey 'Continue' button. The background of the app interface shows a modern living room with a wooden TV stand, a red wire chair, and a vase with dried flowers.

4.	Enter First Name, Last Name, Password	 The image shows a registration form for 'Miraie Connected Living'. At the top is the logo 'Miraie' with a blue house icon above the 'i', and the tagline 'Connected Living' below it. The form consists of three input fields: 'Enter Name' with a person icon, 'Enter Email' with an envelope icon, and 'Password' with a lock icon. Each field has a blue underline. Below these fields is a grey 'Sign Up' button. The background of the form is a modern living room with a wooden TV stand, a red wire chair, and a white vase.
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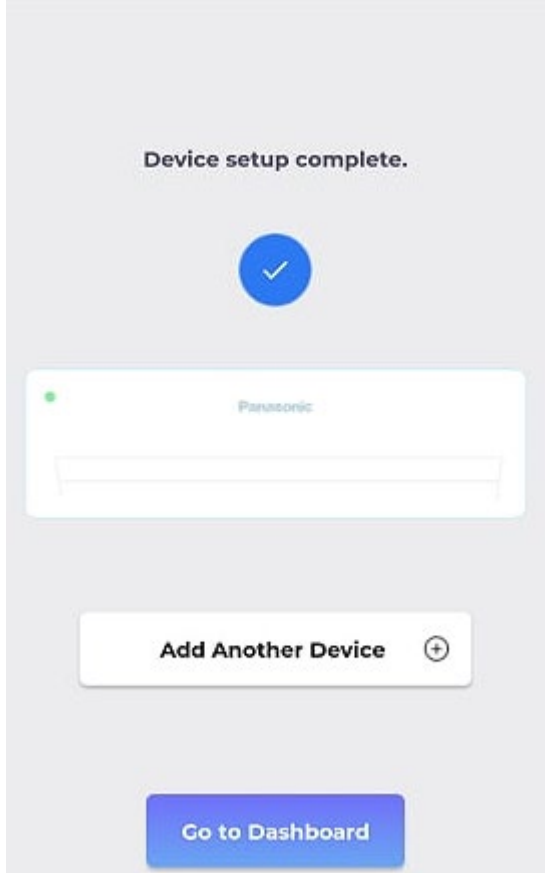
Congratulations! You have now registered as a user in the Miraie Connected Living application. Let us setup your Air Conditioner to this application

How to add your Air Conditioner to the Miraie Smart-home application

1.	Click on “Add a new device” in the dashboard	 The screenshot shows the Miraie Smart-home application dashboard. At the top, it says "Good Morning" next to a circular profile icon labeled "RA". Below this is a white rounded rectangle containing a blue icon of a person at a computer and the text "Tap on the AC widget to access more controls and view AC details". Underneath is a "My Home" section with a carousel of room images. The first image shows a "Living Room" with "0 Devices". Below the carousel is an "Add AC" section featuring a large grey rounded rectangle with the text "Add a new device" and a large circular button with a plus sign. A vertical sidebar is visible on the left edge of the app interface.

	2. Press "SMART" button on remote until the WIFI Indicator on AC starts blinking. Then press continue	
	3. Android: Choose the AC that needs to be setup. IOS: Connect to the access point that has prefix "PANASONIC_" from the WIFI settings page	

	4. Choose Home WIFI network and enter the password. This information will be passed to the AC to connect to your home wifi network	Enter your home Wi-Fi credentials  Network Enter network name IIC Password Please note that your device does not support 5GHz Wi-Fi band. Connect
	5. Mobile App will setup the Air conditioner to connect to server	 Setting up your device. Connecting to your Air Conditioner.

	6. Upon successful completion, press “Go to Dashboard” to view and control the Air Conditioner	
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Troubleshooting

[I am not able to see my Air Conditioner while adding to the Miraie application](#)

Ensure that you have pressed the “SMART” button until the WIFI indicator on the AC is blinking

[I got a failure while trying to add my Air Conditioner](#)

Retry the procedure. If the problem persists, contact customer support

[I would like to know the status of WIFI in my Air Conditioner](#)

Is the WIFI LED on the indoor unit of your Air Conditioner ON and not blinking?

YES: Your Air Conditioner is connected and ready to be controlled using the mobile application

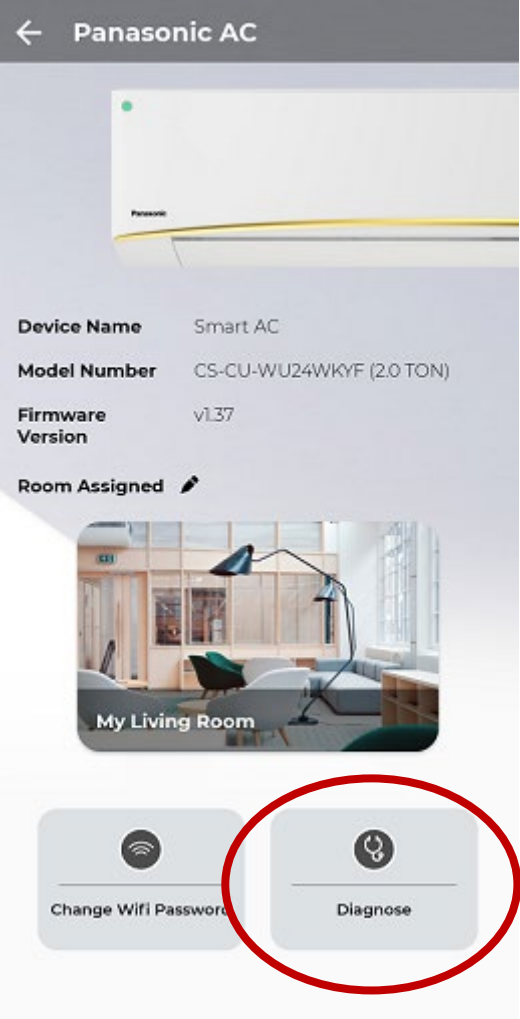
Is the WIFI LED on the indoor unit of your Air Conditioner ON and blinking?

YES: Your Air Conditioner is experiencing difficulties in getting connected. Press “Cancel” button for 10 seconds. AC will display the status. Use the “Diagnose” option in “Miraie” application (Go to AC Details page and then select “Manage Device” in the title bar) for next steps.

1

Open Manage Device option in the device controls page



2	Trigger “Change Wifi Password” option and follow the instructions to update the home wifi password in the Air Conditioner	
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Is the WIFI LED on the indoor unit of your Air Conditioner OFF?

YES: Press “Cancel” button for 10 seconds. AC will display the status. Use the “Diagnose” option in “Miraie” application (Go to AC Details page and then select “Manage Device” in the title bar) for next steps.

I changed my home wifi password. My AC is not connecting to my home WIFI anymore.

1

Open Manage Device option in the device controls page



2	Trigger “Change Wifi Password” option and follow the instructions to update the home wifi password in the Air Conditioner	 The screenshot shows the 'Panasonic AC' app interface. At the top, there's a back arrow and the title 'Panasonic AC'. Below this is a large image of a white Panasonic air conditioner. Underneath the image, the following details are listed: 'Device Name' (Smart AC), 'Model Number' (CS-CU-WU24WKYF (2.0 TON)), 'Firmware Version' (v1.37), and 'Room Assigned' (with a pencil icon). Below the details is a photo of a living room labeled 'My Living Room'. At the bottom, there are two buttons: 'Change Wifi Password' (with a Wi-Fi icon) and 'Diagnose' (with a circular arrow icon). The 'Change Wifi Password' button is circled in red.
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I changed my home wifi router. My AC is not connecting to my home WIFI anymore.

Press “Cancel” button for 10 seconds. AC will display the status. Use the “Diagnose” option in “Miraie” application (Go to AC Details page and then select “Manage Device” in the title bar) for next steps.