

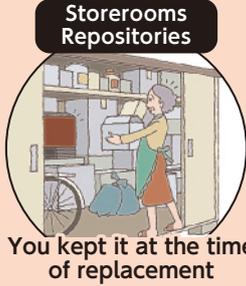
PRODUCT RECALL

National FF-type* kerosene heaters manufactured in between 1985 and 1992

*FF-type: A combustion system using a flue to forcibly supply/exhaust the air from/to outdoors

Efforts to recall and inspect these products have been carried out since announcements were placed in newspapers on April 21 and November 30, 2005. Unfortunately, not all products have been located.

Do you have any information about the heaters? Please make sure to check the following examples.



Other examples:
Elderly home
Garages
Closets, Barns
Offices, Meeting places
Relatives' home

The following target products may cause an accident. Using these products could result in carbon monoxide (colorless, odorless) to leak into the room, which may cause fatal accidents in some cases.

National FF-type kerosene warm air heaters		National kerosene flat radiant heaters	
Year of manufacture: 1985 - 1991	Year of manufacture: 1991 - 1992	Year of manufacture: 1989 - 1991	Year of manufacture: 1989 - 1991
<p>Wood-grain</p>	<p>White</p>	<p>Grey</p>	<p>White</p>
<p>OK-2525 OK-3536 OK-2526 OK-3537 OK-2535 OK-4020 OK-2536 OK-4030 OK-3525 OK-2526HA OK-3526 OK-3527HA OK-3527 OK-4020HA OK-3535</p>	<p>OK-302B OK-303B OK-402B OK-403B</p>	<p>OK-R500F OK-R501F OK-V501F OK-U501AF</p>	<p>OK-R800C OK-R800AC</p>
<p>The above products have an outdoor air supply-and-exhaust tube.</p> <p>Air supply-and-exhaust tube</p> <p>φ40mm φ53.5mm</p> <p>Rectangle hole Rectangle hole</p>		<p>Exhaust flue</p> <p>The above two products have an outdoor exhaust flue.</p>	

We will collect these recalled products, and pay 50,000 yen per unit.

Any disposal information of above products that were used in the past is also appreciated.

Please accept our sincere and humble apologies for the inconvenience.

Please check the product number and then contact the following exclusive (toll free) number, the place of purchase, or your nearest Panasonic retail store.

Toll free number (exclusive) 0120-872-773 Toll free fax (exclusive) 0120-870-779

(Can be accessed from mobile telephones)

Operating hours: 9:00 - 17:00 (Monday to Friday, excluding national/company holidays) Outside operating hours, we receive your message by the answering machine.

Web page : <http://panasonic.jp/s/C/O810>

FF Customer Support & Management Division
Panasonic Corporation (former Matsushita Electric Industrial Co., Ltd.) 800 Tsutsui-cho, Yamato-koriyama, Nara 639-1188

Private information provided by customers such as name, address and telephone numbers will not be used for any purposes except for the returning, or examination and repair of the recalled products.